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CHAPTER 1  Conventions

These style and syntax conventions are used in SAP® Adaptive Server® Enterprise (SAP® ASE) documentation.

- In a sample window display, commands to be entered exactly as shown appear in:
  this font
- In a sample window display, words that you should replace with the appropriate value for your installation are shown in:
  this font
- In the regular text of this document, the names of files and directories appear in this font: /usr/u/home_dir.
- The names of programs, utilities, procedures, and commands appear in this font: sqlupgrade.
- Commands for both the C shell and the Bourne shell are provided, when they differ. The initialization file for the C shell is called .cshrc. The initialization file for the Bourne shell is called .profile. If you are using a different shell, such as the Korn shell, refer to your shell-specific documentation for the correct command syntax.

<table>
<thead>
<tr>
<th>Key</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>command</td>
<td>Command names, command option names, utility names, utility flags, and other keywords are in a bold san-serif font.</td>
</tr>
<tr>
<td>variable</td>
<td>Variables, or words that stand for values that you fill in, are in italic.</td>
</tr>
<tr>
<td>{}</td>
<td>Curly braces indicate that you choose at least one of the enclosed options. Do not include braces in your option.</td>
</tr>
<tr>
<td>[]</td>
<td>Brackets mean choosing one or more of the enclosed options is optional. Do not include brackets in your option.</td>
</tr>
<tr>
<td>()</td>
<td>() are to be typed as part of the command.</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>,</td>
<td>The comma means you can choose as many of the options shown as you like, separating your choices with commas, which are typed as part of the command.</td>
</tr>
</tbody>
</table>
CHAPTER 2  Installation Task Overview

To successfully install and configure SAP ASE, use the configuration guide along with this installation guide.

The SAP ASE installation guide explains how to unload the SAP ASE software from the distribution media to your hard disk, and perform the minimal set of additional tasks so that you can start SAP ASE on your machine.

The configuration guide provides instructions for:

• Reconfiguring certain attributes of your existing SAP ASE, Backup Server™, and XP Server™ to meet your specific needs.
• Creating network connections.
• Configuring optional functionality.
• Performing operating system administrative tasks.
• Working with system administration issues that are relevant to SAP ASE running on UNIX platforms. This manual supplements the System Administration Guide and the Performance and Tuning Series.

Installation Workflows

Workflows define a complete path for planning, installing, and upgrading.

Whether you plan to install or upgrade SAP ASE, identify the components and options to install or upgrade, and obtain a license.

Installing SAP ASE for the First Time

1. Plan your installation and review system requirements.
2. Install SAP ASE.
3. Perform postinstallation tasks.

Upgrading to a New Version of SAP ASE

1. Determine your upgrade eligibility, plan your installation, and review system requirements.
2. Run the preupgrade utility to prepare SAP ASE for upgrading.
3. Upgrade SAP ASE.
4. Perform postinstallation (postupgrade) tasks.
Uninstalling SAP ASE
See Uninstalling SAP ASE on page 41.
SAP ASE is based on a client/server model, communicating with its clients over the network via the Tabular Data Stream™ (TDS) protocol. Each client process may execute on one machine and communicate with a database server on the same or a different machine.

SAP ASE runs as an application on top of an operating system. The hardware that the operating system runs on is completely transparent to SAP ASE, which sees only the operating system's user interfaces. To enhance performance on multiprocessor systems, configure multiple processes (engines).

SAP ASE is divided into a DBMS component and a kernel component. The kernel component uses the operating system services for process creation and manipulation, device and file processing, and interprocess communication. The DBMS component manages SQL statement processing, accesses data in a database, and manages different types of server resources.

**SAP ASE Editions**

Analyze your system and scalability requirements to determine which edition of SAP ASE is appropriate for your enterprise.

- **Enterprise edition** – has no limit on scalability and supports all of the options that can be purchased or licensed separately.
- **Small business edition** – has limited scalability, and supports a limited set of the options that are purchased or licensed separately.
- **Developer edition** – has limited scalability and includes many of the options that are included in the enterprise edition.

See the *SySAM Users Guide* for information about unlocking editions and optional features.

The SAP ASE installer automatically installs a SySAM license server if you choose the full installation option or enter a served license when prompted for the SySAM license key. You can also install the license server using the installer's custom installation option. See the *SySAM Users Guide* to generate licenses.

**Determining the Edition You Have**

If you already use SAP ASE, use the `sp_lmconfig` system procedure to identify the version. Enter:

```
sp_lmconfig 'edition'
```
SAP ASE returns a value of EE, SE, or DE based on the edition that is currently running. See the *Reference Manual* for more information about `sp_lmconfig`.

**SAP ASE Options**

SAP offers various optional features for SAP ASE, such as data compression, partitions, and encrypted columns.

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Data compression</strong></td>
<td>Enables compression for regular and large object data, which uses less storage space for the same amount of data, reduces cache memory consumption, and improves performance due to lower I/O demands.</td>
</tr>
<tr>
<td><strong>Security and directory services</strong></td>
<td>Provides lightweight directory services and network-based authentication and encryption using SSL and Kerberos.</td>
</tr>
<tr>
<td><strong>Partitions</strong></td>
<td>Enables semantic partitioning for table row data.</td>
</tr>
<tr>
<td><strong>Encrypted columns</strong></td>
<td>Increases security parameters and allows for addition of datatypes.</td>
</tr>
<tr>
<td><strong>Tivoli storage manager</strong></td>
<td>Enables the database to back up and restore operations to IBM Tivoli Storage Manager.</td>
</tr>
<tr>
<td><strong>In-memory database</strong></td>
<td>Provides zero-disk-footprint in-memory database support that is fully integrated with SAP ASE for high-performance transactional applications. Provides performance enhancements to disk-resident databases with relaxed durability properties.</td>
</tr>
</tbody>
</table>

SAP ASE editions and optional features are unlocked by SySAM licenses. See the *SySAM Users Guide*.

To install any of these optional features to an existing SAP ASE installation, use the same steps as you used to install SAP ASE.

**Managing SAP ASE with SAP Control Center**

SAP® Control Center (SCC) provides a single, comprehensive, Web-administration console for real-time performance, status, and availability monitoring of large-scale SAP enterprise servers.

SAP Control Center combines a modular architecture, a rich-client administrative console, agents, common services, and tools for managing and controlling SAP products. It includes historical monitoring, threshold-based alerts and notifications, alert-based script execution, and intelligent tools for identifying performance and usage trends.

The SAP ASE installer installs these SAP Control Center components:
• Remote Command and Control Agent for SAP ASE – a remote command and control agent that runs on a managed server, and which is required to manage SAP ASE tasks within SCC.

• SNMP support for SAP ASE – Simple Network Management Protocol is a standard protocol used for network management. SNMP allows managers and agents to communicate: managers send requests to agents, and agents respond to queries from managers.

In addition, you must also install the SCC Management User Interface for SAP ASE in the custom installation option by selecting the **SAP Control Center Management User Interface for SAP ASE** feature. This feature provides the GUI that allows you to manage and monitor activities in SAP ASE using a Web browser.

In some cases, you may want to use a central SCC server to manage multiple SAP ASE servers and other products rather than using the SCC server that is installed with each SAP ASE server. Deployment considerations include:

• Minimizing network latency – you see better performance if you install SCC near the monitored servers and near the workstations on which SCC Web clients are running.

• Unified SCC environment – installing SCC in a central location lets you manage and monitor your servers from a single SCC installation, which is especially useful in a replication environment.

• Administration and security – you can exercise differing levels of control in different parts of your enterprise, for example, by protecting the data in some servers more strictly than in others.

See **Preinstallation Tasks** in *SAP Control Center Installation Guide* for details on installation and deployment considerations.

In a production environment, we recommend that you install the SCC server on a machine other than the one you plan to run SAP ASE on.

See the following for detailed SCC information:

• **SAP Control Center Release Bulletin** – provides last-minute installation and upgrade information, as well as known problems.

• **SAP Control Center Installation Guide** – provides complete installation, configuration, and troubleshooting procedures.

• **SAP Control Center for Adaptive Server Enterprise** – includes SAP ASE configuration procedures, user assistance, and troubleshooting information.

**See also**

• *Chapter 7, Starting and Stopping SAP Control Center* on page 43

• *Chapter 9, SAP ASE Upgrades* on page 55

• *Installing SAP ASE in GUI Mode* on page 27

• *Minimally Configuring an SAP ASE Server* on page 31
Client Components and Utilities

There are several components that you can install onto a PC client to support the SAP ASE server, which are downloaded from the SAP Service Marketplace (SMP). The previous PC-Client installer is replaced in ASE 16.0 by separately downloadable installers that provide many of the same components.

SDK for SAP ASE

The SAP Service Marketplace provides both 32-bit and 64-bit SDK for SAP® ASE images. Download the software development kit (SDK) that matches your version of Windows (32- or 64-bit).

Use either method to obtain the SDK from SAP Service Marketplace > SAP Software Download Center:

- Select Support Packages and Patches > A-Z Index > S > SDK for SAP ASE
- In the search field at Support Packages and Patches, enter SDK for SAP ASE.

Included in the SDK are:

<table>
<thead>
<tr>
<th>Product</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open Client™</td>
<td>In addition to Open Client (Client Library, dblib), the following, which are all installed into the OCS-16_0 directory:</td>
</tr>
<tr>
<td></td>
<td>• ESQL/C</td>
</tr>
<tr>
<td></td>
<td>• ESQL/COBOL</td>
</tr>
<tr>
<td></td>
<td>• XA</td>
</tr>
<tr>
<td></td>
<td>• SAP ASE extension module for Python</td>
</tr>
<tr>
<td></td>
<td>• SAP ASE database driver for Perl</td>
</tr>
<tr>
<td></td>
<td>• SAP ASE extension module for PHP</td>
</tr>
<tr>
<td>DataAccess</td>
<td>Installed into the DataAccess64 directories:</td>
</tr>
<tr>
<td></td>
<td>• ODBC – a driver used that connects to SAP ASE from ODBC-based applications.</td>
</tr>
<tr>
<td></td>
<td>• ADO.NET – a provider used that connects to SAP ASE from .NET-based applications.</td>
</tr>
<tr>
<td>Java Runtime Environment (JRE)</td>
<td>Installed into the shared directory, JRE is a runtime Java virtual machine used to execute Java-based programs, such as Interactive SQL, and which is shared by several other components.</td>
</tr>
<tr>
<td>Product</td>
<td>Description</td>
</tr>
<tr>
<td>------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Language Modules</td>
<td>Installed into the <code>locales</code> directory. Provides system messages and date/time formats.</td>
</tr>
<tr>
<td>Character Sets</td>
<td>Installed into the <code>charsets</code> directory. Provides character sets that are available for use with SAP ASE.</td>
</tr>
<tr>
<td>jConnect</td>
<td>Installed into the <code>jConnect-16_0</code> directory. jConnect provides a Java Database Connectivity (JDBC) driver for SAP ASE.</td>
</tr>
<tr>
<td>Interactive SQL</td>
<td>Installed into the <code>DBISQL-16_0</code> directory. Interactive SQL is a GUI tool that allows you to execute SQL statements, build scripts, and display data from SAP ASE.</td>
</tr>
<tr>
<td>jutils-3_0 utilities</td>
<td>A collection of SAP ASE utility programs that includes <code>ribo</code>, a tool to trace TDS traffic between a client program and SAP ASE.</td>
</tr>
</tbody>
</table>

See the *SDK Installation Guide* at the SAP Service Marketplace for installation instructions.

**PowerDesigner Physical Modeler**

The modeler is available in the ASE SAP 16.0 section of the SAP Service Marketplace, and is installed from its own image.

To install the modeler, download and extract the file, then run `setup.exe` in your root directory.

**SySAM Utilities**

Access these utilities by searching for `sysam 2.3` in the SAP Service Marketplace.

Follow the installation instructions in the **Info** tab for SySAM 2.3 in the SAP Service Marketplace.

**MS-Cluster Server Admin Utility**

Install this component from the SAP ASE Windows 64 image.

**QP-Tune**

Run this component from the SAP ASE server image directly.

**See also**

- *Installation Directory Contents and Layout* on page 21
CHAPTER 4  System Requirements

Before installing SAP ASE version 16.0, ensure that your system is updated with the latest patches and system requirements. Do not use a patch that is earlier than the version suggested for your operating system. Use the patch recommended by the operating system vendor, even if it supersedes the patch listed.

Identify the Windows Service Pack level from Control Panel > System, or by running the \texttt{winver} command.

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Hardware</th>
<th>Supported Protocols</th>
</tr>
</thead>
</table>
| Windows 2008 R2 Service Pack 1    | • Intel Xeon EM64T  
• AMD Opteron | • TCP  
• Named pipes (not supported for LDAP server connections) |
| Windows 2012                      |                  |                                          |

Windows X64 memory requirements are:

- Minimum RAM for SAP ASE – 127MB
- Minimum RAM per additional user, with default stack size, packet size, and user log cache size – 83KB
- Default user stack size – 73KB

The value of minimum RAM per additional user depends on the connection needs. See the \textit{System Administration Guide} for information about configuring memory.

Use the following patches:

- Microsoft Visual C++ 2010 Service Pack 1 Redistributable Package and KB2565063
- Microsoft Visual Studio 2010 Service Pack 1 and KB2565057

Missing either of the above patches causes the installer to fail, and you see this message: Missing DLL MSVCR100.dll during Install.

<table>
<thead>
<tr>
<th>Product</th>
<th>Windows 64</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP ASE typical installation</td>
<td>500MB</td>
</tr>
</tbody>
</table>
### System Requirements for Clients

Check the system requirements for the machine on which you plan to install the client applications and utilities.

<table>
<thead>
<tr>
<th>Type</th>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product</td>
<td>Programs and utilities installed onto the PC client</td>
</tr>
<tr>
<td>Hardware</td>
<td>X86 or X64 system running Xeon or AMD 1.5 GHz or faster</td>
</tr>
<tr>
<td>Operating system</td>
<td>Windows Server 2012, Windows 2008 R2 SP1, Windows 2008 x86, Windows 8, Windows 7 SP1</td>
</tr>
<tr>
<td>Suggested minimum RAM</td>
<td>512MB</td>
</tr>
</tbody>
</table>

**Note:** If you are using ODBC or ADO.NET drivers, make sure that Microsoft .NET Framework 2.0 Service Pack 1 is installed on your Windows machine. To confirm that it is installed, select **Control Panel > Add or Remove Programs** and verify that .NET Framework appears in the list of currently installed programs.

---

Note: To use ODBC, OLE DB, or ADO.NET drivers, you must install Microsoft .NET Framework 2.0 Service Pack 1, or the installer displays errors, and the drivers do not function. Confirm that .NET Framework 2.0 Service Pack 1 is listed as a currently installed program in **Control Panel > Add or Remove Programs**.

Ensure that you have the required operating system patches for the SAP Java Runtime Environment (JRE) version 7. See SAP Note 1367498 (https://service.sap.com.sap/support/notes/1367498) for the JRE requirements. Log in with your SAP support account to view the SAP note.
Before you install or upgrade, prepare your environment.

- Identify the components and options to install or upgrade.
- Obtain a license.

**Note:** If you are using a served license, you must install the SySAM license server version 2.1 or later.

- Make sure your system meets all requirements for your installation scenario and planned use.

## SAP ASE Release Bulletin

The release bulletin contains last-minute information about installing and upgrading SAP ASE software.


## Obtaining a License

Before installing your product, choose a SySAM license model, and obtain license files from the SAP Service Marketplace (SMP) at [http://service.sap.com/licensekeys](http://service.sap.com/licensekeys)

**Note:** If you purchased your product from Sybase® or an authorized Sybase reseller and have not been migrated to SAP Service Marketplace (SMP), go to the Sybase Product Download Center (SPDC) at [https://sybase.subscribenet.com](https://sybase.subscribenet.com) to generate license keys.

1. Choose a SySAM license model.

<table>
<thead>
<tr>
<th>License Model</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unserved license model</td>
<td>Licenses are obtained directly from the license file. If you are using an unserved license, save the license file to the machine on which you install the product.</td>
</tr>
<tr>
<td>Served license model</td>
<td>A license server manages the allocation of licenses among multiple machines.</td>
</tr>
</tbody>
</table>
Note: The SAP ASE installer automatically installs a SySAM license server if you choose the full installation option or enter a served license when prompted for the SySAM license key. You can also install the license server using the installer’s custom installation option. See the *SySAM Users Guide* to generate licenses.

2. For the served license model, decide whether to use an existing or new license server.

The license server and your product installation need not share the same machine, operating system, or architecture.

Note: There can be only one instance of a SySAM license server running on a given machine. To set up a SySAM 2 license server on a machine that is already running a SySAM 1.0 license server, follow the migration instructions in the *SySAM Users Guide*. A migrated license server can serve licenses for both SySAM 1.0 and SySAM 2-enabled products.

3. Get your host IDs.

When you generate licenses, you must specify the host ID of the machine where the licenses will be deployed.

- For unserved licenses – the host ID of the machine where the product will run. If you are running a product with per-CPU or per-chip licensing that supports SySAM sub-capacity and want to run the product in a virtualized environment, see *SySAM Sub-capacity Licensing* in the *SySAM Users Guide*.
- For served licenses – the host ID of the machine where the license server will run.

4. Before installing your product, obtain license files from SMP or from SPDC using the access information in your welcome e-mail message.

Note: If you purchased your software from a reseller, rather than an e-mail message you may receive a Web key certificate that contains the location of the SPDC Web key login page at https://sybase.subscribenet.com/webkey and the activation key to use for the login name.

If you plan to use sub-capacity licensing, see the *SySAM Users Guide* for information on how to configure using the `sysamcap` utility.

Use `sysadmin lmconfig` to configure and show license management-related information in SAP® Replication Server®. See `sysadmin lmconfig` in the *Reference Manual*.

### Comparing License Deployment Models

Learn about license deployment models.

<table>
<thead>
<tr>
<th>Unserved Licenses</th>
<th>Served Licenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Licenses can be used only on the machine for which the license was generated.</td>
<td>Licenses can be distributed from a network license server to products running on any network machine.</td>
</tr>
<tr>
<td>Unserved Licenses</td>
<td>Served Licenses</td>
</tr>
<tr>
<td>----------------------------------------------------------------------------------</td>
<td>-----------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Generate licenses at SMP or SPDC for each machine that will run the product:</td>
<td>Generate licenses at SMP or SPDC for products running on multiple machines:</td>
</tr>
<tr>
<td>1. Specify the host ID of the machine where the product will run.</td>
<td>1. Specify the host ID of the license server.</td>
</tr>
<tr>
<td>2. Generate a license for that machine.</td>
<td>2. Specify the number of required licenses.</td>
</tr>
<tr>
<td>3. Save the license to the specified machine.</td>
<td>3. Save the licenses to the license server host machine.</td>
</tr>
<tr>
<td>4. Repeat steps 1 – 3 for each machine where the product will run.</td>
<td></td>
</tr>
<tr>
<td>No license administration is required. However, when new licenses are required for product updates, you must update and deploy each license for each machine where the product update will run.</td>
<td>The license server requires administration. When new licenses are required for product updates, SMP or SPDC lets you update all licenses for a specific license server in a single step.</td>
</tr>
<tr>
<td>No license reporting or asset management capabilities are available.</td>
<td>Allows license monitoring and reporting of license use, capacity planning, and asset management.</td>
</tr>
<tr>
<td>Installed locally and always available.</td>
<td>Requires a functioning license server and network. If the license server or network fails, you must fix the problem or install an alternate license server before the product grace period expires.</td>
</tr>
<tr>
<td>If a machine where the product is running fails, you must regenerate all of its licenses and deploy those licenses to the replacement machines.</td>
<td>If a machine where the product is running fails, you can move the product to a new machine, and it will acquire licenses from the running license server.</td>
</tr>
<tr>
<td>License files are distributed across each machine running a product, and therefore they are difficult to manage and control.</td>
<td>License files are centrally located and managed.</td>
</tr>
<tr>
<td>Unserved Standalone Seat (SS) licenses do not allow product use via Remote Desktop Connection or other terminal services clients.</td>
<td>Products can be used via Remote Desktop Connection or other Terminal Services clients, irrespective of the type of license in use.</td>
</tr>
</tbody>
</table>

**SySAM License Server**

If you choose to use the served licensed model, make sure you have installed the required SySAM license server version.

The license server is a lightweight application that serves licenses to products running on any operating system.
A license server can run on a low-end machine or a machine with spare cycles. For example, a license server running on a Solaris UltraSparc-60 serving 100 different licenses to 200 product instances, used 50MB of memory, 5 minutes of CPU time per week, and 100MB of disk space per year.

SAP ASE 16.0 requires SySAM 2.3 or later. To determine the current license server version, use the `sysam version` command.

**Note:** This command is not available in SySAM version 2.0 and earlier.


SAP ASE 16.0 and SySAM 2.3 use FlexNet Publisher version 11.11.

To check the version of FlexNet Publisher used by your license server, examine the license server log or execute the `lmgrd -v` command.

The license server installer is available in the `ASE_installer\sysam_setup` directory.

**Note:** You cannot start the license server until there is at least one served license saved to the `licenses` directory on the license server host machine.

### Determining Host IDs

When you generate licenses at SMP, you must specify the host ID of the machine where the licenses will be deployed.

- For unserved licenses, specify the host ID of the machine where the product will run. If you are running a product with per-CPU or per-CHIP licensing that supports SySAM sub-capacity, and you want to run the product in a virtualized environment, see *SySAM Sub-capacity Licensing* in the *SySAM Users Guide* for information about determining the host ID for unserved licenses.
- For served licenses, specify the host ID of the machine where the license server will run.

SMP remembers the host information so that you can select the same license server when generating additional licenses.

To determine the host ID of the machine, run the `lmutil` utility from a terminal window or the Windows command prompt. For example:

```
lmutil lmhostid
```

**Note:** You can download the `lmutil` utility from either:

- The SAP ASE installer image, under the `sysam_utilities` directory; or,

You can also determine the host ID using native operating system commands. See the Frequently Asked Questions topic "What is my Host ID?" at [https://websmp208.sap-ag.de/~sapidb/011000358700001006652011E](https://websmp208.sap-ag.de/~sapidb/011000358700001006652011E) (requires login)
Determining Host IDs for Machines with Multiple Network Adapters

On some platforms, the host ID is derived from the network adapter address.

If the machine where your product is installed or where the license server is hosted has multiple network adapters, running `lmutil lmhostid` returns one host ID for each network adapter, and returns output similar to this:

```
The FLEXlm host ID of this machine is "0013023c8251 0015c507ea90"
Only use ONE from the list of hostids.
```

It is important that you:

- Choose only one host ID to enter during license generation.
- Use the value associated with the primary wired Ethernet adapter.
- Do not use values associated with internal loopback or virtual adapters.

If you cannot determine the host ID using the `lmutil lmhostid` output, use the native operating system commands to get additional details.

Using Alternate Host IDs on Windows

If your Windows machine does not have a network adapter, SySAM allows you to use an alternate host ID based on the hard disk serial number.

1. At a Windows command prompt on the machine where you will deploy your license, enter:
   ```
   lmutil lmhostid -vsn
   ```
   This returns output similar to:
   ```
   The FLEXlm host ID of this machine is "DISK_SERIAL_NUM=70ba7a9d"
   ```

2. Use the complete output (DISK_SERIAL_NUM=70ba7a9d) for the host ID value requested during license generation.
Generating Licenses
Before you generate licenses, gather the necessary information and complete these tasks.

<table>
<thead>
<tr>
<th>Required Information or Action</th>
<th>License Model</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>License deployment model</td>
<td>X</td>
<td>Decide whether to use a served or unserved license deployment model. Typically, this is a company-wide decision that is made only once. Therefore, this is one of the most important things to determine before license generation.</td>
</tr>
<tr>
<td>Product machine host ID</td>
<td>X</td>
<td>Determine the host ID of the machine, or machine partition where the product will run.</td>
</tr>
<tr>
<td>License server – download and install</td>
<td>X</td>
<td>Download and install the SySAM license server before you generate the product’s licenses, and before you install the product.</td>
</tr>
<tr>
<td>License server host ID</td>
<td>X</td>
<td>Determine the host ID of the machine where the license server will run.</td>
</tr>
<tr>
<td>License server host name</td>
<td>X</td>
<td>Determine the host name of the machine where the license server will run.</td>
</tr>
<tr>
<td>License server TCP/IP port numbers</td>
<td>X</td>
<td>Determine the two port numbers on which the license server will listen for license requests.</td>
</tr>
</tbody>
</table>

Generating License Keys at SMP
Use SMP to generate license keys.

2. Log in using your SMP credentials.
4. Select Keys & Requests > License Keys.
5. Follow the instructions in the "How to generate license keys for SAP Sybase products” presentation available under the "Documentation and Helpful Resources” quick access link.
Knowing the Product License Type

SAP sells products under different license types, which entitle the customer to different rights of use. For example, whether a product is entitled to be used in production, or standby, or development and test environments.

The license type determines the quantity of licenses required; dictating, for example, whether a license is required for each machine; or for each CPU, or CPU chip; or per terabyte of storage.

For example, a product purchased under the CPU License (CP) type requires one license per CPU on the machine, partition, or resource set where it will run. The same product purchased under the Server License (SR) type requires a single license for the machine, partition, or resource set.

Your account can have the same product licensed under multiple license types. Make sure you select the correct license type when you generate your SySAM license file.

When you generate licenses, each license type is presented on the License Information screen in bold font. For example:

License Type: CPU License (CP)

Optional Feature Licenses

Some SAP ASE applications are offered as base products with optional features that require a separate license.

Customers can mix license types. For example, customers can order SAP ASE under the Server License (SR) license type and order an optional feature (for example, High Availability or Enhanced Full Text Search) under the CPU License (CP) type.

Optional features are licensed only with the base product of the same product edition. For example, if you order SAP ASE, you cannot use a Small Business Edition optional feature license with the Enterprise Edition base product. In addition, the entitled use of the license types must be compatible; for example, both types should allow use in a production environment.

SySAM Licensing Checkout

If SAP ASE is licensed using a per-processor license type, it checks out a license quantity equal to the number of processors, or, if insufficient licenses are available, allows a 30-day grace period.

If the number of processors is dynamically increased while running and the software cannot check out additional licenses, the software permits a 30-day grace period. If sufficient licenses are not made available within the grace period, the software shuts down. Decreasing the number of processors that the software can use while it is running does not reduce the required license quantity. You must restart the SAP ASE server on the correct number of processors.
See the *SySAM Users Guide*.

**Sub-capacity Licensing**

Sub-capacity licensing allows you to license a subset of the CPUs available on a physical machine using the SySAM sub-capacity license functionality.

**Platform support**

<table>
<thead>
<tr>
<th>Vendor</th>
<th>Product</th>
<th>Platform Support</th>
<th>Virtualization Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>HP</td>
<td>nPar</td>
<td>HP IA 11.31</td>
<td>Physical partition</td>
</tr>
<tr>
<td></td>
<td>vPar</td>
<td></td>
<td>Virtual partition</td>
</tr>
<tr>
<td></td>
<td>Integrity Virtual Machines with Resource Manager</td>
<td></td>
<td>Virtual machine</td>
</tr>
<tr>
<td></td>
<td>Secure Resource Partitions</td>
<td></td>
<td>OS containers</td>
</tr>
<tr>
<td>IBM</td>
<td>LPAR</td>
<td>AIX 6.1, AIX 7</td>
<td>Virtual partition</td>
</tr>
<tr>
<td></td>
<td>dLPAR</td>
<td></td>
<td>Virtual partition</td>
</tr>
<tr>
<td>Sun</td>
<td>Dynamic System Domains</td>
<td>Solaris 10</td>
<td>Physical partition</td>
</tr>
<tr>
<td></td>
<td>Solaris Containers/Zones with Solaris Resource Manager</td>
<td></td>
<td>Virtual partition</td>
</tr>
<tr>
<td></td>
<td>Sun Logical Domain (LDOM)</td>
<td></td>
<td>Virtual partition</td>
</tr>
<tr>
<td>Intel, AMD</td>
<td>VMWare ESX Server Guest O/S: Windows</td>
<td>VMWare ESX 3.5, ESX 4.0 and ESX 4.1, ESXi4.1, ESXi 5.0, Guest OS: Windows 2008 R2, Windows 7</td>
<td>Virtual machine</td>
</tr>
<tr>
<td></td>
<td><strong>Note:</strong> VMWare ESX Server excludes VMWare Workstation, and VMWare Server.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>VMWare ESX Server Guest OS: Linux, Sun Solaris x64</td>
<td>VMWare ESX 3.5, ESX 4.0 and ESX 4.1, ESXi4.1, ESXi 5.0, Guest OS: RH 5.5, SuSE 11, Sun Solaris x64</td>
<td>Virtual machine</td>
</tr>
</tbody>
</table>
### Vendor, Product, Platform Support, Virtualization Type

<table>
<thead>
<tr>
<th>Vendor</th>
<th>Product</th>
<th>Platform Support</th>
<th>Virtualization Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Xen, KVM, DomainU: Windows</td>
<td>Windows 2008 R2, Windows 7</td>
<td>Virtual machine</td>
<td></td>
</tr>
<tr>
<td>Note: Xen excludes Sun Solaris x64.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Xen, KVM, DomainU: Linux</td>
<td>RH 5.5, SuSe 11</td>
<td>Virtual machine</td>
<td></td>
</tr>
<tr>
<td>Hyper-V</td>
<td>Windows 2008 R2</td>
<td>Virtual machine</td>
<td></td>
</tr>
</tbody>
</table>

### Enabling Sybase Sub-Capacity Licensing

If you purchased your product from Sybase or an authorized reseller, you must have a sub-capacity licensing agreement with SAP or Sybase before you can enable sub-capacity licensing.

**Note:** Keep your license server up-to-date.

Although the installation media includes a copy of the most recent SySAM license server, we recommend that you periodically check for updates at [http://service.sap.com/patches](http://service.sap.com/patches).

When using SySAM sub-capacity licensing, set the `SYBASE_SAM_CAPACITY` environment variable before installing, or copy in the license key after installation.

### Installation Directory Contents and Layout

SAP ASE includes server components that are installed into specific directories.

<table>
<thead>
<tr>
<th>Product</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP ASE</td>
<td>Installed into the ASE-16_0 directory.</td>
</tr>
<tr>
<td></td>
<td>• SAP ASE – the database server.</td>
</tr>
<tr>
<td></td>
<td>• Backup Server – an application based on SAP® Open Server™ that manages all database backup (dump) and restore (load) operations.</td>
</tr>
<tr>
<td></td>
<td>• XP Server – an Open Server application that manages and executes extended stored procedures (ESPs) from within SAP ASE.</td>
</tr>
</tbody>
</table>
|         | • Job Scheduler – provides a job scheduler for SAP ASE. Job Scheduler components are located in ASE-16_0\jobscheduler\.
<table>
<thead>
<tr>
<th>Product</th>
<th>Description</th>
</tr>
</thead>
</table>
| Connectivity       | Installed into the OCS-16_0 directory:  
  - Open Client™ (*Client Library, dlib*)  
  - ESQL/C  
  - ESQL/COBOL  
  - XA  
  Installed into the DataAccess and DataAccess64 directories:  
  - ODBC (Windows, Solaris SPARC, Solaris x64, Linux Power, HP-UX Itanium, IBM AIX) – a driver used to connect to SAP ASE from ODBC-based applications.  
  - ADO.NET (Windows only) – a provider used to connect to SAP ASE from .NET based applications.                                                                                                                                                                                                 |
| Shared Directory   | The Shared directory contains components and libraries that are shared by several other components. In earlier versions, this directory was named Shared-1_0.  
  - Java Runtime Environment (JRE) – is a runtime Java virtual machine used to execute Java-based programs, such as SAP Control Center. SAP ASE includes the JRE. In typical installations, by default, the JRE is fully installed. In custom installations, if you select a component for installation that requires the JRE, the JRE is also automatically selected. It is located in the Shared\SAPJRE-7_0 * directory.                                                                 |
<table>
<thead>
<tr>
<th>Product</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Sybase Software Asset Manage-</strong></td>
<td>Installed into the <code>SYSAM-2_0</code> directory. Provides asset management of SAP ASE servers and optional features.</td>
</tr>
<tr>
<td><strong>ment (SySAM)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Web Services</strong></td>
<td>Installed into the <code>WS-16_0</code> directory. An optional product that provides access to SAP ASE using HTTP/SOAP and WSDL.</td>
</tr>
<tr>
<td><strong>Interactive SQL</strong></td>
<td>Interactive SQL is a GUI tool that allows you to execute SQL statements, build scripts, and display data from SAP ASE. It is installed into the <code>DBISQL-16_0</code> directory.</td>
</tr>
<tr>
<td><strong>jutils-3_0 Utilities</strong></td>
<td>A collection of SAP ASE utility programs including <code>ribo</code>, a tool to trace TDS traffic between a client program and SAP ASE.</td>
</tr>
<tr>
<td><strong>SAP® jConnect™ for JDBC</strong></td>
<td>Installed into the <code>jConnect-16_0</code> directory. Provides a Java Database Connectivity (JDBC) driver for SAP ASE.</td>
</tr>
<tr>
<td><strong>OData Server</strong></td>
<td>Installed into the <code>ODATA-16_0</code> directory. OData (Open Data Protocol) enables data services over RESTful HTTP, allowing you to perform operations through URIs (Universal Resource Identifiers) to access and modify information.</td>
</tr>
</tbody>
</table>

**Note:** We strongly recommend that you install the ECDA DirectConnect option or MainframeConnect™ DirectConnect™ for z/OS, including DirectConnect Manager, into its own directory.

**See also**
- *Client Components and Utilities* on page 8

**Preparing to Install SAP ASE**

Before you start the installer, prepare your system.

1. Back up your current system.
2. Verify that you have Winrar or Winzip installed on your machine so the installer can decompress files during the installation process.
3. Ensure that the account used to start the server has read and write permissions for the directory in which you are installing the server. You may need to create nonadministrative logins to install the server into personal directories.
4. Review the SySAM licensing procedures, and plan your server configuration using the configuration guide for your platform.
5. For consistency and security, create an account with administrative privileges. This user account could be "sybase" or any other user name. Use this account to perform all installation and device-creation tasks.

This user must have permission privileges from the top (or root) of the disk partition or operating system directory, down to the specific physical device or operating system file. Maintain consistent ownership and privileges for all files and directories. A single user—the system administrator with read, write, and execute permissions—should perform all installation, upgrade, and setup tasks.

If you are installing SAP ASE on more than one computer, create the "sybase" user account on each machine.

The user should be a member of the Windows system-defined “Administrators” group so that the installation process can create the entries in the service control manager for all the processes.

6. Log in to the machine as “sybase.”

7. If you have enabled the Java in the database feature, create the sybpcidb database and disable the feature during the installation.

8. Decide where to install SAP ASE:
   • Make sure there is sufficient disk space and temporary directory space available.
   • Ensure there are no spaces in the path name of the directory.

9. Decide whether you want licensing events to trigger e-mail alerts, and the severity of the events that generate e-mail messages.

   If you choose to have e-mail notifications for license events, know your:
   • SMTP server host name
   • Port number for an SMTP server

   **Note:** If SAP assigns any port numbers to you for use with SAP ASE, exclude these numbers from any port-scanning software you run. SAP ASE attempts to service each scan as a login attempt, which may lead to poor performance.

   • E-mail return address
   • Recipients of the notifications
   • Severity level of an event that triggers mail. Your choices are:
     • None
     • Informational
     • Warning
     • Error

**See also**

- *Preupgrade Tasks* on page 60
- *Reenabling Auditing* on page 72
- *Managing Java in the Database During Installations and Upgrades* on page 25
Managing Java in the Database During Installations and Upgrades

If you have enabled Java in the database, create the sybpcidb database before installing or upgrading to SAP ASE version 16.0.

1. Create the sybpcidb database, which stores configuration information for the pluggable component interface (PCI) and all pluggable component adapter (PCA) components. This database is used by the installpcidb script. For example:

   1> disk init
   2> name = "sybpcidb_dev",
   3> physname = "${SYBASE}/data/sybpcidb_dev.dat",
   4> size = "48M"
   5> go
   1> create database sybpcidb on sybpcidb_dev = 48
   2> go

   The device and database sizes depend on the SAP ASE server page size. The minimum and default size requirements for sybpcidb are:
   - 2KB page size server – 48MB
   - (Default) 4KB page size server – 96MB
   - 8KB page size server – 192MB
   - 16KB page size server – 384MB

2. Disable Java in the database:

   1> sp_configure 'enable java', 0
   2> go

3. Reenable the feature after you have successfully installed or upgraded to SAP ASE 16.0:

   1> sp_configure 'enable java', 1
   2> go

See also

- Preupgrade Tasks on page 60
- Reenabling Auditing on page 72
- Preparing to Install SAP ASE on page 23
Install SAP ASE using your chosen method.

**Prerequisites**
Complete installation planning tasks.

**Task**
1. Choose an installation method:
   - GUI wizard (recommended)
   - Console mode
   - Response file
2. Follow the instructions for your chosen method.
3. Perform postinstallation steps.

### Installing SAP ASE in GUI Mode

Use GUI mode to install SAP ASE and related products.

**Prerequisites**
Shut down all programs before running the installer.

**Task**
The installer creates the target directory (if it does not yet exist) and installs the selected components into that directory.

**Note:** Version 16.0 includes new major versions of SAP ASE and many supporting components. Installing version 16.0 into the same directory with existing products should not impact the existing products.

Install SAP ASE version 16.0 into the existing Sybase/SAP directory.

SAP ASE version 15.5 and later uses InstallAnywhere for its installation, while versions earlier than 15.5 and other products use InstallShield Multiplatform. Do not use both installers to install products into the same directory, as this creates files to be installed incorrectly and overwritten without warning.

At the end of the installation, verify that the product has installed correctly. You may also need to perform additional configuration procedures.
1. Insert the installation media in the appropriate drive, or download and extract the SAP ASE installation image from the SAP Service Marketplace (SMP).

2. Launch the **setup** program.

   If the installer does not launch automatically, double-click `setup.exe` or go to **Start > Run** and enter the following, where `x` is your CD or DVD drive:
   
   `x:\setup.exe`

   If there is not enough disk space in the temporary disk space directory, set the environment variable TMP to `directory_name` before running the installer again, where `directory_name` is where the installation program writes the temporary installation files. When specifying the `directory_name`, include its full path.

   **Note:** You cannot run the installer from a Universal Naming Convention (UNC) path (such as `\\<host>\<share_name>`). Map a network share to a drive instead.

3. If you are prompted with a language selection list, specify the appropriate language.

4. On the Introduction screen, click **Next**.

5. Accept the default directory or enter a new path to specify where to install SAP ASE, then click **Next**.

   **Note:** Do not use the following when specifying the installation path:
   
   - Double-byte characters
   - Single- or double-quote characters

   The installer does not recognize these, and displays an error.

   If you see **Choose Update Installation**, this means that there is an older version of SAP ASE in the directory you specified for the installation, and you need to perform an upgrade rather than a new installation.

6. Select the type of installation:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Typical</td>
<td>(Default) Recommended for most users, this option installs a default set of components, including the SAP Control Center Remote Command and Control Agent plug-in. This option does not install:</td>
</tr>
<tr>
<td></td>
<td>• SAP Control Center Management UI</td>
</tr>
<tr>
<td></td>
<td>• SySAM license server</td>
</tr>
<tr>
<td>Full</td>
<td>Installs every SAP ASE component, including all the supported language modules, as well as the SCC Agent plug-in and Management UI.</td>
</tr>
<tr>
<td>Customize</td>
<td>Lets you select the components to install. Some components are automatically installed if they are required to run your selected components.</td>
</tr>
</tbody>
</table>

7. Select the software license type for the SAP ASE suite:

   - **Install licensed copy of SAP ASE Suite**
• **Install Free Developer Edition of SAP ASE Suite**

• **Evaluate SAP ASE Suite**
  
  An evaluation is valid for 30 days from the installation date.

**8.** Choose the most appropriate region, read the license terms, then click **I agree**. Click **Next**.

**9.** If you have a licensed copy of SAP ASE Suite:
   
   a) Specify the license type:
      
      • Enter a license file. If it is a served license key, you are prompted to set up the license server.
      • Use an existing license server.
      • Proceed without specifying license information for the duration of 30 days from the installation date.
   
   b) Specify the product edition:
      
      • **Enterprise Edition**
      • **Small Business Edition**
      • **Developer Edition**
      • **Unknown** – select this if you are unsure about the license type.

   **Note:** Choosing **Unknown** prevents you from being able to select **Optimize SAP ASE** later in the installation process.

   Depending on the edition, you can also select the license type under which the product is licensed.

   c) Configure your server to send e-mail notifications about license management events that require attention:
      
      • SMTP server host name
      • SMTP server port number
      • E-mail return address
      • Recipient e-mail addresses
      • Message severity that triggers e-mail messages

**10.** In the preinstallation summary, verify the installation type and that you have enough disk space for the installation. Click **Next**.

   The installation status window displays the result of the installation process.

**11.** In the Configure New Servers window, configure:
   
   • SAP ASE
   • Backup Server
   • XP Server
   • Job Scheduler
   • SAP Control Center

**12.** If you select to configure an SAP ASE, you see:
a) The Configure with Different User Account window, which allows you to enable a
different user for the SAP ASE you are installing. If you click Yes to enable a different
user for the SAP ASE you are installing, enter:

- The name of the account
- The password of the account

The SAP ASE, Backup Server, and XP Server Windows Service accounts are then
configured under the account name you specify.

If you keep the default, No, the fields are disabled.

b) The User Configuration Data Directory window.

**Note:** The default directory is the installation directory. If you specified a different
directory, make sure you or the account specified in the Configure with Different User
Account window has write permission to it.

SAP ASE creates these files during installation to place in the data directory:

- The interfaces file.
- RUN_server file – in the ASE-16_0\install subdirectory.
- Configuration utilities log files – in the ASE-16_0\init\logs subdirectory.
- SAP ASE configuration file (.cfg) – in the ASE-16_0 subdirectory.
- SAP ASE shared memory file (.krg) – in the ASE-16_0 subdirectory.
- SAP ASE SySAM properties file – in the ASE-16_0\sysam subdirectory.
- Job Scheduler template .ini files – in the ASE-16_0\jobscheduler\Templates subdirectory.

Database device files and server error log files are also created in the data directory you
specify, but you can move them after the installation is finished.

**Next**

Configure some basic settings for SAP ASE, Backup Server, Job Scheduler self-management,
Web Services, and the SAP Control Center.

**See also**

- Minimally Configuring an SAP ASE Server on page 31
- Chapter 9, SAP ASE Upgrades on page 55
- Managing SAP ASE with SAP Control Center on page 6
Installing SAP ASE in Console Mode

Choose command line installation if you prefer a nonwindowing interface, or if you are developing custom installation scripts.

**Prerequisites**
Launch the installer in console mode. If the installer launches automatically, click **Cancel** to cancel the GUI installation, then launch the **setup** program from a terminal or console.

**Task**
The steps for installing components in an interactive text mode are the same as those described for installing in GUI mode, except you use **setup -i console** to execute the installer from the command line, and you enter text to select installation options.

1. To display Western European fonts such as French, English, and Italian on Windows:
   a) Run **chcp 1252** to change the code page to 1252, which is the code page that Java uses to display Western European fonts for Windows.
   b) Open the properties of **cmd.exe** and set Font to **Lucida Console**.

2. At the command line, start the installation program:
   ```
   setupConsole.exe -i console
   ```
   If **setupConsole.exe -i console** hangs on Windows 2008 or Windows 7, perform either of these workarounds:
   - From **Start > All Programs > Accessories**, right-click **Command Prompt** and select **Run as administrator**, then enter **setupConsole.exe -i console**.
   - From the **Command Prompt** window, issue **setupConsole.exe -i console**, then press and hold the Ctrl key until you see the output.

3. Follow the remaining prompts to install SAP ASE, then specify the basic settings for your installation. The flow of the installation is identical to a GUI installation, except output is written to a terminal window and responses are entered using the keyboard.

**Minimally Configuring an SAP ASE Server**

Use GUI mode to minimally configure an SAP ASE server and related products for use.

**Prerequisites**
The Configure screen shows a list of everything you can minimally configure. By default, all products are selected. Unselect any products you do not want to configure now. If you are configuring in console mode, enter the corresponding number:
• Configure New SAP ASE
  • Configure New Backup Server – see the *System Administration Guide*
  • Configure New XP Server – see the *Transact-SQL® Users Guide*
  • Configure Job Scheduler – see the *Job Scheduler Users Guide*
  • Enable Self Management
  • Configure SAP Control Center – see *SAP Control Center Installation Guide*
• Configure SAP Control Center – see *SAP Control Center Installation Guide*

When finished, click **Next** in the GUI wizard, or enter **0** in console mode. You are now ready to begin configuring the SAP ASE server.

**Task**

1. Set the **Configure New SAP ASE** option:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP ASE Name</td>
<td>Default is the machine name.</td>
</tr>
<tr>
<td>System Administrator's Password</td>
<td>Enter your password.</td>
</tr>
<tr>
<td>Confirm System Administrator's Password</td>
<td>Enter your password.</td>
</tr>
<tr>
<td>Port Number</td>
<td>Default is 5000.</td>
</tr>
<tr>
<td>Error Log</td>
<td>Name and location of the error log file. Defaults to <code>servername.log</code>.</td>
</tr>
<tr>
<td>Application Type</td>
<td>• (Default) MIXED – both OLTP and DSS.</td>
</tr>
<tr>
<td></td>
<td>• OLTP – online transaction processing generally consists of smaller, less complex transactions.</td>
</tr>
<tr>
<td></td>
<td>• DSS – decision-support systems generally have less update activity with large complex queries.</td>
</tr>
<tr>
<td>Page Size</td>
<td>• 2KB</td>
</tr>
<tr>
<td></td>
<td>• (Default) 4KB</td>
</tr>
<tr>
<td></td>
<td>• 8KB</td>
</tr>
<tr>
<td></td>
<td>• 16KB</td>
</tr>
</tbody>
</table>

The default page size selection changed from 2KB to 4KB in SAP ASE version 15.5. If you plan to load database dumps from an SAP ASE with a page size that is not 4KB, enter the page size that matches the database dump.
<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Language</td>
<td>Default: us-english. In typical installations, only us-english is available.</td>
</tr>
<tr>
<td>Default Character Set</td>
<td>Default is cp850.</td>
</tr>
<tr>
<td>Default Sort Order</td>
<td>Default is bin_cp850.</td>
</tr>
<tr>
<td>Optimize SAP ASE Server Configuration</td>
<td>Specify Yes if you want to optimize the configuration for your system. The default is No.</td>
</tr>
</tbody>
</table>
| Available Physical Memory for SAP ASE Server | Appears when you select Yes for Optimize SAP ASE Configuration. On:  
  • 32-bit Windows – this numeric value is either 1792MB or 80 percent of available RAM, whichever is smaller.  
  • 64-bit Windows – this numeric value is either 2816MB or 80 percent of available RAM, whichever is smaller  
  Note: If you specify a value that is larger than the available resource for allocation to the server, the optimize configuration may fail, causing the server to not start. |
| Available CPU for SAP ASE     | Appears when you select Yes for Optimize SAP ASE Configuration. The value is 80 percent of the physical CPU, with a default minimum of 1. |
| Create Sample Databases      | Select this option for the installer to install sample databases.                                |

2. After customizing your SAP ASE configuration, click **Next** to record the input fields. You see **Enter the custom configuration values**:

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Master Device</td>
<td>Name, including location, of the master device.</td>
</tr>
<tr>
<td>Configuration</td>
<td>Value</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Master Device Size (MB)</td>
<td>The minimum sizes are:</td>
</tr>
<tr>
<td></td>
<td>• 2KB page size – 29MB</td>
</tr>
<tr>
<td></td>
<td>• 4KB page size – 45MB</td>
</tr>
<tr>
<td></td>
<td>• 8KB page size – 89MB</td>
</tr>
<tr>
<td></td>
<td>• 16KB page size – 177MB</td>
</tr>
<tr>
<td></td>
<td>The default sizes are:</td>
</tr>
<tr>
<td></td>
<td>• 2KB page size – 36MB</td>
</tr>
<tr>
<td></td>
<td>• 4KB page size – 52MB</td>
</tr>
<tr>
<td></td>
<td>• 8KB page size – 104MB</td>
</tr>
<tr>
<td></td>
<td>• 16KB page size – 208MB</td>
</tr>
<tr>
<td><strong>master</strong> Database Size (MB)</td>
<td>The minimum and default sizes are:</td>
</tr>
<tr>
<td></td>
<td>• 2KB page size – 18MB</td>
</tr>
<tr>
<td></td>
<td>• 4KB page size – 26MB</td>
</tr>
<tr>
<td></td>
<td>• 8KB page size – 52MB</td>
</tr>
<tr>
<td></td>
<td>• 16KB page size – 104MB</td>
</tr>
<tr>
<td>System Procedure Device</td>
<td>The complete file path name.</td>
</tr>
<tr>
<td>System Procedure Device Size (MB) and System Procedure Database Size (MB)</td>
<td>The default for both is 196MB.</td>
</tr>
<tr>
<td>System Device</td>
<td>The complete file path name.</td>
</tr>
<tr>
<td>System Device Size (MB) and System Database Size (MB)</td>
<td>The default options for both are:</td>
</tr>
<tr>
<td></td>
<td>• 2KB page size server – 3MB</td>
</tr>
<tr>
<td></td>
<td>• (Default) 4KB page size server – 6MB</td>
</tr>
<tr>
<td></td>
<td>• 8KB page size server – 12MB</td>
</tr>
<tr>
<td></td>
<td>• 16KB page size server – 24MB</td>
</tr>
<tr>
<td>Tempdb Device</td>
<td>The full path of the device.</td>
</tr>
<tr>
<td><strong>Tempdb</strong> Device Size (MB) and <strong>Tempdb</strong> Database Size (MB)</td>
<td>The default for both is 100MB for all page sizes.</td>
</tr>
<tr>
<td>Enable PCI in SAP ASE</td>
<td>Enable the pluggable component interface. The PCI is a generic interface internal to SAP ASE that is installed by default when you install or upgrade SAP ASE. See <em>Java in Adaptive Server Enterprise</em>.</td>
</tr>
</tbody>
</table>
CHAPTER 6: Installing SAP ASE

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>PCI Device</td>
<td>Appears when you select <strong>Enable PCI</strong>. The default is <code>syb-pcidbdev_data.dat in %SYBASE%\data</code>.</td>
</tr>
</tbody>
</table>
| PCI Device Size (MB) and PCI Database Size (MB) | Appears when you select **Enable PCI**. The PCI device and PCI database size are the same:  
  • 2KB page size server – 48MB  
  • (Default) 4KB page size server – 96MB  
  • 8KB page size server – 192MB  
  • 16KB page size server – 384MB |

After customizing your SAP ASE configuration, click **Next** to record the input fields.

3. Set the **Configure New Backup Server** option:

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Backup Server Name</td>
<td>The default is <code>machinename_BS</code>.</td>
</tr>
<tr>
<td>Port Number</td>
<td>The port number of the Backup Server. The default is 5001.</td>
</tr>
<tr>
<td>Error Log</td>
<td>The full path to the error log file.</td>
</tr>
<tr>
<td>Allow Hosts</td>
<td>Comma-separated lists of hosts that are allowed to connect to this Backup Server. When null, only the dataserver running on the same host as the Backup Server can access this Backup Server. The default value is null.</td>
</tr>
</tbody>
</table>

4. Set the **Configure New XP Server** option:

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>XP Server Name</td>
<td>The XP Server name is set automatically, in the form of <code>machine-name_XP</code>.</td>
</tr>
<tr>
<td>Port Number</td>
<td>The port number of the Backup Server. The default is 5002.</td>
</tr>
<tr>
<td>Error Log</td>
<td>The full path to the error log file.</td>
</tr>
</tbody>
</table>

5. Set the **Configure Job Scheduler** option:

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Job Scheduler Agent name</td>
<td>The default is <code>&lt;ASE Server Name&gt;_JSAGENT</code>.</td>
</tr>
<tr>
<td>Port number</td>
<td>The default is 4900.</td>
</tr>
<tr>
<td>Management device</td>
<td>The full path to the device.</td>
</tr>
</tbody>
</table>
### Configuration Values

<table>
<thead>
<tr>
<th>Configuration</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Management device size, in MB</td>
<td>The default is 75.</td>
</tr>
<tr>
<td>Management database size, in MB</td>
<td>The default is 75.</td>
</tr>
</tbody>
</table>

Click **Next**.

6. Set the **Configure Self Management** option to create a scheduled job to run **update statistics** on any table in any SAP ASE database:
   - Self-management user name – default is "sa". Entering a new user name creates it in SAP ASE.
   - Self-management password.

7. Set the **SAP Control Center – Configure Self Discovery Service Adapter** option:
   - Configure UDP Adapter
   - Configure JINI Adapter – if you select this option, enter:
     - JINI host name – default is localhost.
     - JINI port number – default is 4160.
     - JINI heartbeat period, in seconds – default is 900.

   **Note:** If you do not select an adapter, you see a message similar to:

   You must choose at least one adapter to configure.

8. If you installed the SAP Control Center Management User Interface for SAP ASE, set the **SCC Configure HTTP Ports** option.

   Accept the default options, or specify other, unused ports, ensuring that the port numbers do not conflict with those used by other applications or services on your system:
   - HTTP port – choose an integer between 1025 and 65535.
   - HTTPS port – choose an integer between 1025 and 65535.

9. Set the **SAP Control Center – Configure RMI Port** option with a port number (1025 to 65535) that is not used by another application or service on the system. The default is 9999.

10. Set the user names and passwords in **Configure Administration Passwords**. If you installed:

    - **If you installed the SAP Control Center Management User Interface for SAP ASE:**
      - **Enter:**
        - SCC administrator user
        - SCC administrator password
        - Confirm SCC administrator password
If you installed either the SAP Control Center Management User Interface for SAP ASE or the Remote Command and Control Agent for SAP ASE:

Enter:
- SCC agent administrator user
- SCC agent administrator password
- Confirm SCC agent administrator password

11. Set the Repository Password – enter the password for the repository.

12. Verify that the values that appear in the Configure New Servers Summary window are correct, then click Next. You see the Configure Server Progress window.

You may see the Restart window, which reminds you to either log out or restart your machine to complete the installation process.

13. In the Installation Completed window:

<table>
<thead>
<tr>
<th>GUI mode</th>
<th>Click Done</th>
</tr>
</thead>
<tbody>
<tr>
<td>Console mode</td>
<td>press Enter to exit the installation</td>
</tr>
</tbody>
</table>

SAP ASE and related products have been successfully installed, and minimally configured for use. See Installing Sample Databases on page 50, to begin experimenting with your servers, or see the System Administration Guide for more advanced topics.

If you encounter any errors, see the Troubleshooting Guide.

See also
- Installing Sample Databases on page 50
- Installing SAP ASE in GUI Mode on page 27
- Chapter 9, SAP ASE Upgrades on page 55
- Managing SAP ASE with SAP Control Center on page 6

Installing SAP ASE Using a Response File

Unattended or silent installations are typically used to update multiple systems across the enterprise.

To perform a silent, or "unattended" installation, run the installer and provide a response file that contains your preferred installation configuration.
Creating a Response File

By saving installation configuration information into a response file during the initial GUI installation, you can perform subsequent installations of SAP ASE using a silent—or unattended—method.

**Note:** SAP ASE version 16.0 uses a rearchitected installation program that is incompatible with response files generated for versions 15.0.3 and earlier. Do not use response files from these earlier versions; instead, create a new one from a 16.0 installation.

To create a response file when installing in GUI or console mode, specify the `-r` command line argument. The `-r` argument records your responses to the installation wizard prompts and creates a response file when the InstallAnywhere wizard exits. The response file is a text file that you can edit to change any responses before you use it in any subsequent installations. You can find a sample response file in `installer image/sample_response.txt`.

1. Create a response file during GUI installation:

   `setupConsole.exe -r [response_file_name]`

   Where:
   - `-r` – specifies the command line argument.
   - `response_file_name` – (Optional) is the absolute path of the file into which the installation information is stored, such as `\tmp\responsefile.txt`.

   **Note:** The directory path you specify must already exist.

2. Verify that the response file includes the passwords for the SAP ASE sa login, SAP Control Center admin, and SCC agent admin by including these lines in the file:

   ```
   SY_CFG_ASE_PASSWORD=<ASE sa password>
   CONFIG_SCC_CSI_SCCADMIN_PWD=<SCC admin password>
   CONFIG_SCC_CSI_UAFADMIN_PWD=<SCC agent admin password>
   CONFIG_SCC_REPOSITORY_PWD=<SCC repository password>
   ```

   Each password must be at least six characters long. The sccadmin and uafadmin logins need not be the same as the sa password.

   You can also set these passwords using these environment variables:
   - SY_CFG_ASE_PASSWORD
   - CONFIG_SCC_CSI_SCCADMIN_PWD
   - CONFIG_SCC_CSI_UAFADMIN_PWD
   - CONFIG_SCC_REPOSITORY_PWD

   **Note:** Secure these response files appropriately if they contain passwords.

3. To enable a different user for the SAP ASE you are installing, define these properties:

   ```
   SY_CFGSERVICE_ACCOUNT_CHANGE=<yes | no>
   SY_CFGSERVICE_ACCOUNT_NAME=<account name>
   SY_CFGSERVICE_ACCOUNT_PASSWORD=<account password>
   SY_CFGSERVICE_DATA_DIRECTORY=<data directory>
   ```
You need not configure `SY_CFG_USER_ACCOUNT_NAME` or `SY_CFG_USER_ACCOUNT_PASSWORD` unless you set `SY_CFG_USER_ACCOUNT_CHANGE` to `yes`.

For the `SY_CFG_SERVICE_DATA_DIRECTORY` property, enter a directory other than the installed directory to which SAP ASE can create all the data files during configuration. SAP ASE creates these files during installation to place in the data directory:

- The interfaces file.
- RUN_server file.
- Configuration utilities log files.
- SAP ASE configuration file (`.cfg`) – under the `ASE-16_0` subdirectory.
- SAP ASE shared memory file (`.krg`) – under the `ASE-16_0` subdirectory.
- SAP ASE SySAM properties file – under the `ASE-16_0\sysam` subdirectory.
- Job Scheduler template `.ini` files – under the `ASE-16_0\jobscheduler\Templates` subdirectory.

Database device files and server error log files are created in the data directory, but you can move them after the installation is finished.

**Note:** Make sure that the user you specify in this property setting has read/write/modify permissions to access the data directory.

To support earlier versions of SAP ASE on your system, you can specify these properties for a different Windows Service Account for each server for which you have not defined `SY_CFG_SERVICE_ACCOUNT_*`:

- **For SAP ASE Windows Service:**
  ```
  SY_CFG_ASE_SERVICE_ACCOUNT_CHANGE=<yes | no>
  SY_CFG_ASE_SERVICE_ACCOUNT_NAME=<account name>
  SY_CFG_ASE_SERVICE_ACCOUNT_PASSWORD=<account password>
  ```

- **For Backup Server Windows Service:**
  ```
  SY_CFG_BS_SERVICE_ACCOUNT_CHANGE=<yes | no>
  SY_CFG_BS_SERVICE_ACCOUNT_NAME=<account name>
  SY_CFG_BS_SERVICE_ACCOUNT_PASSWORD=<account password>
  ```

- **For XP Windows Service:**
  ```
  SY_CFG_XP_SERVICE_ACCOUNT_CHANGE=<yes | no>
  SY_CFG_XP_SERVICE_ACCOUNT_NAME=<account name>
  SY_CFG_XP_SERVICE_ACCOUNT_PASSWORD=<account password>
  ```

### Installing in Silent Mode

To perform a silent, or unattended installation, run the installer and provide a response file that contains your preferred installation configuration.

**Prerequisites**

Use `setupConsole.exe -r responseFileName` to generate a installation response file during a console or GUI installation.
**Task**

1. Run the following, where `responseFileName` is the absolute path of the file name containing the installation options you chose:

   ```
   setupConsole.exe -f responseFileName -i silent
   -DAGREE_TO_SYBASE_LICENSE=true
   ```

   **Note:** You must agree to the Sybase License Agreement when installing in silent mode. You can either:
   - Include the option `–DAGREE_TO_SYBASE_LICENSE=true` in the command line argument, or,
   - Edit the response file to include the property `AGREE_TO_SYBASE_LICENSE=true`.

   Except for the absence of the GUI screens, all actions of InstallAnywhere are the same, and the result of an installation in silent mode is exactly the same as one performed in GUI mode using the same responses.

   **Warning!** We recommend that you use the `setupConsole.exe` executable, which runs in the foreground when you perform a silent installation. The normal `setup.exe` executable runs in the background, giving you the impression that the installation has terminated, which may result in your performing additional installation attempts using the silent installation. Multiple installations at the same time may corrupt the Windows Registry and lead to a failure to restart the operating system.

2. The installer for SAP ASE requires non-null passwords for the sa login in SAP ASE, and uafadmin and sccadmin logins in SAP Control Center. For this reason, add these rows to the response file:

   ```
   SY_CFG_ASE_PASSWORD=ASE sa password
   CONFIG_SCC_CSI_SCCADMIN_PWD=SCC admin password
   CONFIG_SCC_CSI_UAFADMIN_PWD=SCC agent admin password
   CONFIG_SCC_REPOSITORY_PWD=SCC repository password
   ```

   Each password must be at least six characters long. The sccadmin and uafadmin logins need not be the same as the sa password.

   You can also set these passwords using these environment variables:
   - `SY_CFG_ASE_PASSWORD`
   - `CONFIG_SCC_CSI_SCCADMIN_PWD`
   - `CONFIG_SCC_CSI_UAFADMIN_PWD`
   - `CONFIG_SCC_REPOSITORY_PWD`

   **Note:** For security purposes, treat response files with care if they contain passwords.
Command Line Options
Options for installing or uninstalling SAP ASE in console mode.

<table>
<thead>
<tr>
<th>Option</th>
<th>Purpose</th>
</tr>
</thead>
<tbody>
<tr>
<td>-i console</td>
<td>Uses the console interface mode, where messages appear on the Java console and the wizard runs in console mode.</td>
</tr>
<tr>
<td>-i silent</td>
<td>Installs or uninstalls the product in silent mode, without user interaction.</td>
</tr>
</tbody>
</table>
| -D | Passes custom variables and properties. For example, to override the default installation directory when you run the installer, enter: 

```
install_launcher_name
-DUSER_INSTALL_DIR=E:\Sybase
```
| -r | Generates a response file and a reference. |
| -f | References response files. |
| -l | Sets the installer’s locales. |
| -? | Displays the installer help. |

Uninstalling SAP ASE
To remove SAP ASE, run the installer. The uninstallation process reverses only those actions originally performed by the installer, leaving intact any files or registry entries you created after the installation.

Prerequisites
Stop all services using the Services option from the Control Panel. If any of the services are marked to automatically start, change them to be started manually. Restart the system to release any DLLs that are already loaded into memory.

If you installed SAP ASE version 15.7 on top of an existing SAP ASE 12.5 or earlier, that earlier version of SAP ASE created a shortcut that launches the uninstaller, whereas SAP ASE 15.7 registered the uninstaller with the Add/Remove Programs option on the Control Panel. Use the Add/Remove Programs option to remove SAP ASE. This does not remove some of the shortcuts created by the SAP ASE version 12.5 or earlier installer; you must manually remove these shortcuts.

Task
1. Remove your server from within SAP ASE: Start > Programs > Sybase > Adaptive Server Enterprise > Server Config > Remove Server.
2. You can uninstall SAP ASE using:

<table>
<thead>
<tr>
<th>Windows GUI</th>
<th>Go to Control Panel &gt; Add/Remove Programs and click the Adaptive Server Enterprise icon.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Command line</td>
<td>Execute the uninstallation utility at %SYBASE%\sybuninstall \ASESuite\uninstall.exe.</td>
</tr>
</tbody>
</table>

3. Click **Next** in the Uninstall Welcome window.

4. Choose one of the following, then click **Next**:

<table>
<thead>
<tr>
<th><strong>Complete Uninstall</strong></th>
<th>Uninstalls everything originally installed by the installer.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Uninstall Specific Features</strong></td>
<td>Displays a list of features. If any unselected products/components are dependent on features selected for uninstallation, you can still proceed with the uninstallation but dependent features are not uninstalled.</td>
</tr>
</tbody>
</table>

You see a window indicating that the uninstallation process is being performed. There is no progress bar.

**Note:** You may need to confirm the deletion of some files that have been modified since installation.

5. When you see the final window, click **Done** to exit the uninstallation program.

6. Manually remove any files or registry entries you created after the installation.

**Removing an Existing SAP ASE Server**

Remove an existing SAP ASE server.

1. Stop the server.
2. Restart the machine to release any DLLs.
3. From the Windows taskbar, select **Start > Programs > Sybase > Server > Configuration**.
4. From the icons on the left of the Configure Sybase Servers screen, select the type of Sybase server to remove.
5. Click **Remove SAP ASE**.
6. Select the server to remove.
7. Restart the computer to reset registry entries.
SAP Control Center (SCC) for SAP ASE is a Web-based tool for monitoring the status and availability of SAP ASE servers. Set the %SYBASE% environment variables and start an SCC agent on your SAP ASE server.

**Prerequisites**
Before starting SAP Control Center, make sure you have installed both:

- SCC agent for SAP ASE – a remote command and control agent that runs on a managed server, and which is required to manage SAP ASE tasks within SCC.
- SCC Management User Interface for SAP ASE – provides the GUI that allows you to manage and monitor activities in an SAP ASE server using a Web browser.

A "typical" installation includes the SCC agent, but the management UI is available only if you select the "custom" installation option.

**Task**
There are several ways to run SCC:

- From the command line in the foreground
- From the command line in the background
- Set up a daemon to run it as a service

Use these steps to run SAP Control Center for the first time and to verify the installation. For complete instructions, see Get Started > Launching SAP Control Center > Starting and Stopping SAP Control Center in the SCC online help, as well as Starting and Stopping SAP Control Center in Windows in the SAP Control Center Installation Guide.

- To start SAP Control Center:
  a) Enter the SCC command:

  ```bash
  %SYBASE%\SCC-3_3\bin\scc.bat
  ```
  If you are using a shared disc installation, deploy the SCC agent using the `-service` option of the `sccinstance` command:

  ```bash
  %SYBASE%\SCC-3_3\bin\scc.bat -instance instance_name
  ```
  You can omit the `-instance` option if the instance's name is the same as its host name (the default).
  b) Verify that the SCC agent is running. After you run the SCC script, you see the SCC console prompt. At this prompt, enter:
scc-console> status

You should see a status message similar to:

```
Connection URL: service:jmx:rmi:///jndi/rmi://solstrs3:9999/agent
Status: RUNNING
```

- To shut SCC down from the console:
  ```
scc-console> shutdown
  ```

See also
- *Managing SAP ASE with SAP Control Center* on page 6
CHAPTER 8  Postinstallation Tasks

After you install the server, set it up.

The SAP ASE installation includes folders that contain sample client library applications. These sample programs are included for training purposes only and are not intended to be installed in a production environment.

If you are setting up a production environment, remove these directories:

- `%SYBASE%\OCS-16_0\sample`
- `%SYBASE%\DataAccess*\ODBC\samples`
- `%SYBASE%\jConnect-16_0\sample2`
- `%SYBASE%\jConnect-16_0\classes\sample2`
- `%SYBASE%\ASE-16_0\sample`
- `%SYBASE%\WS-16_0\samples`

See also
- Installing Sample Databases on page 50

Set Up sybase User in Windows

After you install SAP ASE, stop the services and set up the "sybase" user in Windows.

Perform these steps as the "sybase" user that installed the SAP ASE product. Verify that the "sybase" user is a member of the Windows system-defined group "Administrators" so the user has the access privileges to perform these steps.

1. Stop all SAP ASE services.
   
   From the Windows task manager, select Start > Settings > Control Panel > Administrative Tools > Services. Select each of the SAP ASE entries and stop them. There are separate entries for Sybase SQLServer, XPServer, BCKServer, and SYSAM.

2. Identify the drives and folders where the SAP ASE software is installed, and identify the SAP ASE disk devices. Use Windows Explorer or `cacls` (a Windows command line utility) to set access permissions on the identified drives and folders.

   We recommend that you grant full control to the user "sybase" and deny access to others on all identified drives, files, and folder hierarchies.

   If users other than "sybase" need access to files (configuration files, programs, libraries, and so on) in the folder hierarchy, limit their access to read and execute. The administrator
should carefully review this access, and any other further permissions, to ensure they are required.

3. Specify SAP ASE services to start as the user "sybase":
   - From the Windows task manager, select Start > Settings > Control Panel > Administrative Tools > Services. Select each of the SAP ASE entries installed.
   - Set the "Log On" properties for each of the entries to use "sybase" and the password for this account. This action results in the user "sybase" being granted "log on as a service" rights by Windows.
   - Select each of the SAP ASE entries that you stopped in the first step, and start them.

Verifying That Servers are Running

Verify that the servers are running.

Prerequisites
Before starting the server, make sure you have stopped, then started the services related to the server.

Task
If you have already started the server, do not run the command a second time. Running it more than once can cause problems.

1. From the Windows task manager, select Start > Settings > Control Panel > Administrative Tools > Services.
2. Scroll through the list of services until you locate SAP ASE servername. The Status column indicates if it is started. If it is not, select the server, then click Start.

Verifying Your Connection to the Servers

Use isql to verify your connection to the servers.

1. At the command prompt, enter the following:

   ```
   %SYBASE%\%SYBASE_OCS%\bin\isql -Usa -Ppassword -Sserver_name
   ```

   Where:
   - `password` – is the password for sa.

   **Warning!** When you log in to an SAP ASE server for the first time, the default "sa" system administrator username is assigned all privileges but has no password. For security purposes, assign it a password promptly.
   - `server_name` is the SAP ASE server name.
You see the `isql` prompt if the login is successful.

2. At the `isql` prompt, enter:
   ```
   1> select @@version
   2> go
   ```
   The output should show that you are at the current version and edition of SAP ASE.
   If you encounter errors, see the *Troubleshooting Guide*.

Alternatively, start `dsedit`.

1. From the Windows taskbar, select **Start > Programs > Sybase > Connectivity > Open Client Directory Service Editor**.
2. Select a Directory Services window to open, then click **OK**.
3. Highlight `servername` (the name of the server you want to test).
4. Select **Server Option > Ping**.
   A successful connection returns the message that the connection succeeded.

## Test the Installation and Network Connections

After installing SAP ASE, SAP Control Center, and the Java Runtime Environment, test the installation and network connections. The SAP ASE server communicates with other SAP ASE servers, Open Server applications (such as Backup Server), and client software on your network. Clients can talk to one or more servers, and servers can communicate with other servers using remote procedure calls.

For SAP Control Center to work, install both the SCC agent for SAP ASE as well as the SCC Management User Inserface for SAP ASE. A "typical" installation includes the agent, while the SCC Management User Interface for SAP ASE is available only if you select the "custom" installation option. See the *SAP Control Center Installation Guide* for details about installing and setting up SCC.

For Sybase products to interact with one another, each product must know where the others reside on the network. Sybase stores this information in the `interfaces` file on Windows or in a Lightweight Directory Access Protocol (LDAP) server.

Follow the instructions in *SAP Control Center for Adaptive Server Enterprise* to launch SCC and configure the SAP ASE server for monitoring. You can then view a list of monitored servers in the Administration Console of the Perspective Resources view in SCC to verify your connections.

### Configuring `libtcl.cfg` for LDAP

Use the `libtcl.cfg` file to specify an LDAP server name, port number, directory information tree (DIT) base, user name, and password to connect to an LDAP server.

When you specify an LDAP server in the `libtcl.cfg` file, the server information becomes accessible only from the LDAP server; the `interfaces` file is ignored. Open Client and
Open Server applications that use the `-l` option at start-up override the `libtcl.cfg` file and use the `interfaces` file. See the *Configuration Guide for Windows*.

1. Configure the `libtcl.cfg` file to use directory services, using any standard ASCII text editor:
   - Remove the semicolon (`;`) comment markers from the beginning of the LDAP URL lines in the `libtcl.cfg` file under the `[DIRECTORY]` entry.
   - Add the LDAP URL under the `[DIRECTORY]` entry. See the *Configuration Guide for Windows* for supported LDAP URL values.

In its simplest form on 32-bit LDAP drivers, the `libtcl.cfg` file is in this format:

```
[DIRECTORY]
ldap=libsybdldap.dll
```

The file format is same for both 32-bit and 64-bit LDAP drivers on Windows.

**Warning!** Ensure that the LDAP URL is on a single line.

```
ldap=libsybdldap.dll
ldap://host:port/ditbase??scope??
bindname=username?password
```

For example (entry shown on multiple lines only for readability):

```
[DIRECTORY]
ldap=libsybdldap.dll
ldap://huey:11389/dc=sybase,dc=com??one??
bindname=cn=Manager,dc=sybase,dc=com?secret
```

**Note:** On Windows x64, the `.dll` file is called `libsybdldap64.dll`.

2. Verify that the appropriate environment variable points to the required third-party libraries. The Netscape LDAP SDK libraries are in `%SYBASE%\%SYBASE_OCS\dll`.

   The Windows PATH environment variable must include this directory.

### Adding a Server to the Directory Service

Use `dsedit` utility to add a server to the directory service.

1. From Windows, select **Start > Programs > Sybase > Connectivity > Open Client Directory Service Editor**.
2. Select **LDAP** from the list of servers, and click **OK**.
3. Click **Add New Server Entry**, and enter:
   - Server name
   - Security mechanism – (optional) there is a list of security mechanism object identifiers in `%SYBASE%\ini\objectid.dat`.
4. Click **Add New Network Transport**, and:
• Select the transport type.
• Enter the host name.
• Enter the port number.

5. Click OK twice to exit the dsedit utility.

**Adding a Server to the Interfaces File**

To access a server through the sql.ini file, each server must be included in the sql.ini file on the client computer.

**Note:** You can use Windows Directory Replication to replicate sql.ini in multiple locations. See the Microsoft documentation for information. You can also use directory services, which are stored in the Registry.

For additional information on using dsedit on the client computer, see the *Open Client and Server Configuration Guide for Desktop Platforms* and the *Open Client and Server Supplement*.

1. From Windows, select Start > Programs > Sybase Connectivity > Open Client Directory Service Editor.
2. Click OK in the first window to open the Interfaces Driver window.
3. Select Server Object from the menu, and click Add.
4. Enter the name of the server for which you are creating an entry. Click OK.
5. In the Attributes column, double-click the server address row you just added.
6. In the Protocol Network Address, click Add.
7. In the Network Address box, enter either the server name or the IP address, along with the server port number. For example:

```
machine_name, 4100
```

Where:
• `machine_name` – is the name of the computer.
• 4100 – is the port number the server is using to "listen" for clients.

**Note:** Windows accepts TCP-style connection information:

```
[SERVER]
MASTER=NLWNSCK,huey,2222
QUERY=NLWNSCK,huey,2222
```

Or:

```
[SERVER]
MASTER=TCP,huey,2222
QUERY=TCP,huey,2222
```
The preferred format is to use TCP and a space between the *host_name* and *port_number*, because it is supported across all platforms. You can edit the *interfaces* file using any standard ASCII text editor.

8. Use *ipconfig* to find the IP address for the machine.

### Setting the System Administrator Password

When you install SAP software, the software creates a system administrator account called "sa," which can use any database on an SAP ASE server, including *master*, with full privileges.

Log in to the SAP ASE server as "sa" and set a password:

```
%SYBASE%\%SYBASE_OCS%\bin\isql -Usa -P -S server_name
1> sp_password default, new_password
2> go
```

Where:
- **default** – is the non-null password.
- **new_password** – is the password that you are assigning to the "sa" account.

For the greatest security, the password should contain at least six characters, and uses a combination of letters and numbers.

### Installing Sample Databases

The sample databases, which contain fictitious information, are designed to help you learn how to use SAP ASE. The sample databases are intended for training purposes only. Do not install them in an SAP ASE production environment.

<table>
<thead>
<tr>
<th>File Name</th>
<th>Description</th>
</tr>
</thead>
</table>
| instpbs2  | Installs the pubs2 sample database. This database contains data that represents a publishing operation. Use this database to test your server connections and to learn Transact-SQL. Most of the examples in the SAP ASE documentation query the pubs2 database.  
  **Note:** The master device size should be at least 30MB to install the full pubs2 database, including the image data. |
| instpbs3  | Installs the pubs3 sample database. This updated version of pubs2 uses referential integrity. In addition, its tables are slightly different than the tables used in pubs2. Where noted, the SAP ASE documentation uses the pubs3 database in its examples. |
Installs the image data that is used with the pubs2 database.

Run the instpix2 script after you run instpbs2.

The image data requires 10MB—there are six pictures, two each in the PICT, TIFF, and Sun raster file formats. Run installpix2 script only to use or test the image datatype. SAP does not supply any tools for displaying image data; you must use appropriate window graphics tools to display the images after you have extracted them from the database.

See also
- Chapter 8, Postinstallation Tasks on page 45
- Minimally Configuring an SAP ASE Server on page 31

Default Devices for Sample Databases

The SAP ASE installation includes scripts for installing the us_english sample database, foreign language sample databases, and the image data associated with the US English pubs2 sample database on a default device.

These scripts are located in %SYBASE\%SYBASE_ASE\scripts.

By default, these scripts install the sample databases on the master device. Because the databases use valuable space on the master device that is best reserved for system tables—each sample database requires 3MB on a 2KB server, and multiples of 3MB on a 4KB, 6KB, 8KB, and 16KB server on your database device—we recommend that you change the default to a device other than the master device.

To change the default location where the scripts install these databases, use sp_diskdefault. See sp_diskdefault in Reference Manual: Procedures. Alternatively, use a text editor to revise the script directly.

Running the Database Scripts

After you determine your default device, run the scripts to install the sample databases.

Prerequisites

Back up the original instpbs2 and instpbs3 scripts, in case you have problems with the edited scripts.

Task

1. Start SAP ASE.
2. Go to the scripts directory at `%SYBASE%\%SYBASE_ASE%\scripts`.

3. Use `isql` to log in to the SAP ASE server and run the script:

   ```
   isql -Usa -P***** -Sserver_name -i script_name
   ```

   Where:
   - `server_name` – is the destination server for the database.
   - `script_name` – is the full path to and file name of the script to run.

   For example, to install `pubs2` on a server named VIOLIN, enter:

   ```
   isql -Usa -P***** -SVIOLIN -i %SYBASE%\%SYBASE_ASE%\scripts\instpbs2
   ```

4. Install the image data associated with `pubs2`:

   ```
   %SYBASE%\%SYBASE_ASE% \isql -Usa -Ppassword -Sservername 
   -i%SYBASE%\%SYBASE_ASE%\scripts\instpix2
   ```

   The `pubs3` database does not use image data.

   For more information about running these scripts, see the *Configuration Guide for Windows*.

### Installing the interpubs Database

The `interpubs` database is similar to `pubs2`, and contains French and German data.

#### Prerequisites

Back up the original `installintpubs` script, in case you experience problems with the edited script.

#### Task

1. Set your terminal to display 8-bit characters.

2. Verify that iso_1, iso_15, Roman8, Roman 9, or UTF-8 is installed as either the default character set or as an additional character set.

   The `interpubs` database contains 8-bit characters and is available for use at SAP ASE installations using the ISO 8859-1 (iso_1), ISO 8859-15 (iso_15), Roman 8, or Roman9 (for HP-UX) character set.

3. Determine the type (raw partition, logical volume, operating system file, and so on) and location of the device where you will be storing the `interpubs` database. You will need to provide this information later.

4. Execute the script, using the `-J` flag to ensure that the database is installed with the correct character set:

   ```
   isql -Usa -Ppassword -Sservername -Jiso_1 
   -i %SYBASE%\%SYBASE_ASE%\scripts\iso_1
   ```
Installing the jpubs Database

If you installed the Japanese language module with your server, you can run the installjpubs script to install jpubs, which is a database similar to pubs2 that contains Japanese data. installjpubs uses the EUC-JIS (eucjis), UTF-8 (utf8), or the Shift-JIS (sjis) character sets.

Prerequisites
Copy the original installjpubs script, in case you experience problems with the edited script.

Task

1. Set your terminal to display 8-bit characters.
2. Verify that the EUC-JIS, Shift-JIS, or the UTF-8 character set is installed either as the SAP ASE default character set or as an additional character set.
3. Determine the type (raw partition, logical volume, operating system file, and so on) and location of the device where you will be storing the jpubs database. You will need to provide this information later.
4. Execute the installjpubs script, using the -J flag to ensure that the database is installed with the correct character set:

   isql -U sa -P password -S servername -Jeucjis \n   -i %SYBASE%\%SYBASE_ASE%\scripts\eucjis\installjpubs

   or:

   isql -U sa -P password -S servername -Jsjis \n   -i %SYBASE%\%SYBASE_ASE%\scripts\sjis\installjpubs

   For more information on the -J option in isql, see the Utility Guide.

Maintaining Sample Databases

The sample databases contain a guest user option that allows authorized users to access the database. Guest users have a wide range of privileges, including permissions to select, insert, update, and delete user tables.

We recommend that you remove the guest user option from user databases in production systems. For more information about the guest user and a list of guest permissions, see the System Administration Guide.

• If possible, and if space allows, give each new user a clean copy of the sample databases so that he or she is not confused by other users’ changes.
• If space is a problem, instruct users to issue the begin transaction command before updating a sample database.
After users have finished updating one of the sample databases, instruct them to issue the 
**rollback transaction** command to undo the changes.
You can upgrade to SAP ASE version 16.0 from versions 12.5.4 or later.

Upgrades are supported only between nonclustered editions of SAP ASE. You cannot upgrade from SAP® Adaptive Server Enterprise® Cluster Edition to a nonclustered edition.

You can upgrade to SAP ASE version 16.0 from versions 12.5.4, 15.0 through 15.7 by executing the upgrade sequence from the same node on which the database resides. This is a major upgrade, and requires that you perform preupgrade tasks.

You can upgrade from a 32-bit version to a 64-bit version.

You cannot upgrade to this version of SAP ASE from:

- Version 11.9.x
- Version 12.0.x

If you are running either of these versions, upgrade first to version 12.5.4 before upgrading to version 16.0.

If your server has replicated databases, consult the Replication Server Configuration Guide before starting the upgrade preparatory tasks.

Only upgrades to and from the same page size are supported. Use sybmigrate to re-create the schema and load data from one page size to another. See the Utility Guide.

SAP ASE version 16.0 includes both new and changed system catalogs that may affect your existing applications. See the SAP Adaptive Server Enterprise New Feature Guide for a complete list.

**Warning!** Once you upgrade to SAP ASE 16.0, you cannot revert back to an earlier version.

**See also**

- Managing SAP ASE with SAP Control Center on page 6
- Installing SAP ASE in GUI Mode on page 27
- Minimally Configuring an SAP ASE Server on page 31

**Considerations When Upgrading from SAP ASE 15.0.x or Earlier**

A minor change was made to the format of a log record in SAP ASE version 15.5 that introduces an unlikely possibility for the SAP ASE server to misinterpret this changed log record in cases where the upgraded server contains a database that is the primary database for
replication. This change should not affect your upgrade process; however, it requires you to strictly follow some steps when you move from SAP ASE 15.0.x or earlier to SAP ASE 15.5.x and later (nonclustered editions). See the following table for all possible combinations of upgrades.

An upgrade is done by:

- Upgrading your entire installation by switching binaries.
- Upgrading a single database using online database, having first loaded it with a database dump and transaction logs taken on a server with an earlier version.

### Table 6. Upgrading Your Entire Installation

<table>
<thead>
<tr>
<th>Current Version</th>
<th>Upgrading to</th>
<th>Special Upgrade Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP ASE 15.0.x or earlier</td>
<td>SAP ASE 16.0</td>
<td>If you are using Replication Server to replicate one or more databases in the version to be upgraded, ensure that all transactions have been replicated before the polite shutdown is done, by draining the log. See Upgrading ASE in a Replication System and Upgrading Replication Server in the Replication Server Configuration Guide for your platform.</td>
</tr>
<tr>
<td>SAP ASE Cluster Edition 15.5.x or later</td>
<td>SAP ASE 16.0</td>
<td>Upgrading any version of SAP ASE Cluster Edition to a nonclustered version is not supported.</td>
</tr>
<tr>
<td>SAP ASE 15.5.x</td>
<td>SAP ASE 16.0</td>
<td>No special upgrade instructions.</td>
</tr>
</tbody>
</table>

### Table 7. Upgrading a Single Database

<table>
<thead>
<tr>
<th>Current Version</th>
<th>Upgrading to</th>
<th>Special Upgrade Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP ASE 15.0.x and earlier</td>
<td>SAP ASE 16.0</td>
<td>When you use online database to upgrade a single database in SAP ASE 16.0 (either the cluster or noncluster edition) after loading a database dump and transaction logs from SAP ASE 15.0.x or earlier, if the database you are upgrading is also replicated, make sure the database's transaction log is truncated before you turn replication back on.</td>
</tr>
<tr>
<td>SAP ASE Cluster Edition 15.5.x or later</td>
<td>SAP ASE 16.0</td>
<td>Upgrading a database from any version of the Cluster Edition to a nonclustered version is not supported.</td>
</tr>
<tr>
<td>Current Version</td>
<td>Upgrading to</td>
<td>Special Upgrade Instructions</td>
</tr>
<tr>
<td>----------------</td>
<td>-------------</td>
<td>-----------------------------</td>
</tr>
<tr>
<td>SAP ASE 15.5.x</td>
<td>SAP ASE 16.0</td>
<td>No special upgrade instructions.</td>
</tr>
</tbody>
</table>

See also
- *Reenabling Replication Server After the Dataserver Upgrade* on page 73
- *Postupgrade Tasks* on page 71

### Considerations for Component Integration Services

If you have both a local and a remote server running on SAP ASE version 15.x and are upgrading both of them to version 16.0, upgrade the local server first. If you plan to upgrade one server but not the other, upgrade the local server.

SAP does not certify that Component Integration Services running on earlier versions of SAP ASE can connect to later versions. You may encounter errors if an earlier version of SAP ASE maps a proxy table to a later version and if the remote table uses functionality that is unavailable in the earlier version.

SAP certifies that each version of SAP ASE connects to earlier versions through Component Integration Services. Component Integration Services is tested and certified to connect to earlier versions of SAP ASE.

### Preparing to Upgrade

Use the `syconfig.exe` and `sybatch.exe` utilities to upgrade SAP ASE versions earlier than 16.0.

**Prerequisites**

*Warning!* Since it is not possible to downgrade once you upgrade to SAP ASE 16.0, make sure to back up all databases, including `master` and other system databases, before beginning the upgrade process.

**Task**

To perform an upgrade to SAP ASE version 16.0, run the `preupgrade` utility. You must have system administrator privileges to perform an upgrade.

The executable files that run the `preupgrade` and `upgrade` utilities are `SyConfig` (a GUI application that you start with `syconfig.exe`), and `SyBatch` (a command line utility you start with `sybatch.exe`).
Each new server version contains features that introduce parameters, commands, reserved words, and so on. The **preupgrade** utility prepares the old server by making sure all necessary directories and settings are correct for the upgrade. When running the **preupgrade** utility, manually stop and start the server. You need not start the server before running the **syconfig.exe** upgrade utility; the utility starts the server when needed.

If you are upgrading from:

- Version 12.5.4 with cache bindings on **sybsystemdb** – drop the cache bindings for **sybsystemdb** that are bound to a user-defined cache before you run the **preupgrade** utility.
- Earlier than version 16.x but later than 12.5.4 – from the SAP ASE 16.0 installation directory, use the **preupgrade** utility to perform the preupgrade checks on the old server. The utility is located in `%SYBASE%\%SYBASE_ASE%\bin`.

Manually drop objects before you execute procedures for the first time. The first time you run the server after an upgrade, the server internally rebuilds procedures from the text in **syscomments**. The procedure may not execute properly if it contains code that drops, then re-creates, an existing object.

1. Go to the directory where your current version of SAP ASE is installed.
2. Change to the directory **ASE-version**, where *version* is your current version of SAP ASE.
3. Change to the **bin** directory.
4. Enter **preupgrade** to run the **preupgrade** utility.

## Changes in SAP ASE Directories

The directory structures for SAP ASE installations differ, depending on version.

### Directory Changes

<table>
<thead>
<tr>
<th>Component</th>
<th>Location</th>
</tr>
</thead>
</table>
| SAP ASE     | • 12.5.4 location – `%SYBASE%\ASE-12_5`  
• 15.0.2, 15.0.3, 15.5 and 15.7 locations – `%SYBASE%\ASE-15_0`  
• 16.0 location – `%SYBASE%\ASE-16_0`  
| SQL Central | • 12.5.4 and 15.0.2 locations – `%SYBASE%\Shared\Sybase Central 4.3`  
• 15.0.3, 15.5, and 15.7 ESD #1, ESD #2, ESD #3, locations – `%SYBASE%\Shared\Sybase Central 6.0.0`  |
## CHAPTER 9: SAP ASE Upgrades

<table>
<thead>
<tr>
<th>Component</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>SCC</td>
<td>- 15.7 SP100 - %SYBASE%\SCC-3_2</td>
</tr>
<tr>
<td></td>
<td>- 16.0 – %SYBASE%\SCC-3_3</td>
</tr>
<tr>
<td>JRE</td>
<td>- 12.5.4 location – %SYBASE%\Shared\Sun\jre142</td>
</tr>
<tr>
<td></td>
<td>- 15.0.2 location – %SYBASE%\Shared\Sun\jre142_*</td>
</tr>
<tr>
<td></td>
<td>- 15.0.3 location – %SYBASE%\Shared\JRE-6_0_*</td>
</tr>
<tr>
<td></td>
<td>- 15.5 and 15.7 locations –</td>
</tr>
<tr>
<td></td>
<td>15.7 ESD #1 and earlier – %SYBASE%\Shared\JRE-6_0_*</td>
</tr>
<tr>
<td></td>
<td>15.7 ESD #2 and later – %SYBASE%\Shared\JRE-7_0_*</td>
</tr>
<tr>
<td></td>
<td>- 16.0 location – %SYBASE%\Shared\SAPJRE-7_1_*</td>
</tr>
<tr>
<td>Language Settings (locales)</td>
<td>- 12.5.4 and 15.0.2 locations – %SYBASE%\locales</td>
</tr>
<tr>
<td></td>
<td>- 15.0.3, 15.5, and 15.7 locations – %SYBASE%\locales and %SYBASE\ASE-15_0\locales</td>
</tr>
<tr>
<td></td>
<td>- 16.0 location – %SYBASE%\locales and %SYBASE\ASE-16_0\locales</td>
</tr>
<tr>
<td>Connectivity</td>
<td>- 12.5.4 location – %SYBASE%\OCS-12_5</td>
</tr>
<tr>
<td></td>
<td>- 15.0.2, 15.0.3, 15.5, and 15.7 locations – %SYBASE%\OCS-15_0</td>
</tr>
<tr>
<td></td>
<td>- 16.0 location – %SYBASE%\OCS-16_0</td>
</tr>
<tr>
<td>Web Service</td>
<td>- 12.5.4 location – %SYBASE%\WS-12_5</td>
</tr>
<tr>
<td></td>
<td>- 15.0.2, 15.0.3, 15.5, and 15.7 locations – %SYBASE%\WS-15_0</td>
</tr>
<tr>
<td></td>
<td>- 16.0 location – %SYBASE%\WS-16_0</td>
</tr>
<tr>
<td>SySAM</td>
<td>- 12.5.4 location – %SYBASE%\SYSAM-1_0</td>
</tr>
<tr>
<td></td>
<td>- 15.0.2, 15.0.3, 15.5, 15.7, and 16.0 locations – %SYBASE%\SYSAM-2_0</td>
</tr>
<tr>
<td>Job Scheduler</td>
<td>- 12.5.4 location – %SYBASE%\JS-12_5</td>
</tr>
<tr>
<td></td>
<td>- 15.0.2, 15.0.3, 15.5, and 15.7 locations – %SYBASE%\ASE-15_0\jobscheduler</td>
</tr>
<tr>
<td></td>
<td>- 16.0 location – %SYBASE%\ASE-16_0\jobscheduler</td>
</tr>
</tbody>
</table>
### Component Location

<table>
<thead>
<tr>
<th>Component</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unified Agent</td>
<td>• 12.5.4 location –</td>
</tr>
<tr>
<td></td>
<td>• 15.0.2 and 15.0.3 locations – %SYBASE%\UAF-2_0</td>
</tr>
<tr>
<td></td>
<td>• 15.5 and 15.7 locations – %SYBASE%\UAF-2_5</td>
</tr>
<tr>
<td></td>
<td>In SAP ASE 15.7 ESD #1 and later, UAF-2_5 is placed with SCC-3_2 for the Sybase Control Center.</td>
</tr>
<tr>
<td></td>
<td>• 16.0 location – No longer shipped. Included with SCC.</td>
</tr>
</tbody>
</table>

### Preupgrade Tasks

To ensure a successful upgrade, review and perform preparatory tasks as necessary. Depending on the old server configuration, you may not need to perform all preparatory tasks.

### Prerequisites

- You need the master and system procedures files to upgrade the server. By default, the `master` (master.dat) and system procedures device (sybsytemprocs.dat) files are in the %SYBASE%\data directory.
- The previously installed version of the server must be running. If you are upgrading Backup Server, Historical Server, or XP Server, those servers must not be running.

### Task

**Note:** Follow these steps only if you are performing a major upgrade from an SAP ASE version earlier than 16.0.

Skip these preparatory tasks if you plan to use `syconfig.exe` or `sybatch.exe`, which performs these tasks automatically.

1. Install SAP ASE 16.0 into the old ASE directory.
2. Check system and upgrade requirements.
3. Ensure that the directory to which your TEMP environment variable points exists.
4. If you are upgrading from SAP ASE 12.5.4, run `syconfig.exe`:
   a) Select **Upgrade Adaptive Server**.
   b) Choose the server name.
   c) Log in to the server.
   d) Choose **Command line**, and add `-T7841`.
5. Verify that the text of all stored procedures you upgrade is available in `syscomments` by either:
• Reinstalling the procedures with text, or,
• Removing and reinstalling the procedures after the upgrade.

This step can allow you to inspect the stored procedures for any hidden or unwanted text.

6. Make sure reserved words use quoted identifiers.
7. Verify that users are logged off.
8. Use `dbcc` to check for database integrity.
10. Dump the transaction log.
11. Verify that `master` is the default database for the "sa" user.
12. Prepare the database and devices for upgrade using the `preupgrade` utility. See `preupgrade` in the *Utility Guide* for more information. After `preupgrade` finds no errors by exiting with status 0 (zero):
   a) Create a `sybsystemdb` database if it does not already exist.
   b) Disable auditing by running `sp_configure 'auditing', 0`.
   c) If Job Scheduler is enabled, copy `%OLDSYBASE%\%OLDSYBASE_OCS%\libtcl*.cfg` to `%SYBASE%\%SYBASE_OCS%`.
   d) If Job Scheduler if enabled, disable it.
   e) Obtain the current audit settings for the pre-16.0 SAP ASE using `sp_displayaudit`; use this saved information to reenable auditing after you complete the upgrade.
   f) If you made any site-specific changes to the permissions for system stored procedures, obtain the current permission settings for them using `sp_helpprotect`; then use this saved information to reenable the permissions after you complete the installation. Pay special attention to
      • Any stored procedures that are not granted execute permission to public, such as `sp_addauditrecord`, `sp_monitor`, and `sp_sysmon`.
      • Any stored procedures where execute permission has been revoked from public.
   g) Disable disk mirroring.

Fix any problems that `preupgrade` utility reports.

When there are no problems and the old server is ready for upgrade, `syconfig.exe` automatically starts the upgrade process when the `preupgrade` utility reports no errors.

You can safely ignore any warnings SAP ASE issues about configuration parameters not being set to the default, as these are only for your information.

13. If you are upgrading from a nonclustered 12.5.4, 15.0.2, 15.5, or 15.7 server, and archive database access has been applied in the lower version server, disable the related functionality before upgrading.

14. Ensure that the procedure cache size is at least 150 percent of the default procedure cache size, or between 53,248 and 2,147,483,647 2KB pages.

15. Copy these files from earlier versions of the server to their corresponding SAP ASE 15.x installation locations:
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- `%SYBASE\ini\sql.ini`
- `%SYBASE\%SYBASE_ASE%\servername.cfg` – where `servername` is your server name
- `%SYBASE\%SYBASE_OCS%\ini` directory
- `%SYBASE\ini\libtcl.cfg`

16. If you have enabled the Java in the database feature, create the `sybpcidb` database and disable the feature during the installation.

17. The `sysconfig.exe` file cannot connect to an SAP ASE that uses a named pipe directory service. Remove the named pipe directory service from the `interfaces` file before upgrading SAP ASE.

18. Disable LDAP using:

```
sp_configure 'enable ldap' , 0
```

See also
- Reenabling Auditing on page 72
- Preparing to Install SAP ASE on page 23
- Managing Java in the Database During Installations and Upgrades on page 25

Upgrade Stored Procedures

If you modified any system stored procedures without altering their names, back them up before you upgrade SAP ASE. The upgrade process overwrites these modified procedures with default versions.

Reserved Words

Reserved words are pieces of SQL syntax that have special meaning when used as part of a command.

Transact-SQL does not allow words that are part of command syntax to be used as identifiers unless they are enclosed in quotation marks. If you are upgrading SAP ASE, you see errors when you run queries, stored procedures, or applications that use these identifiers in your user databases.

Note: Before upgrading, use `sp_renamedb` to change the name of any user database that is a reserved word.

If you change an object name, also change applications and stored procedures that refer to that object. Conflicts between object names do not prevent the upgrade process from completing. However, applications that refer to conflicting object names may not work after the upgrade. Rename all objects that use reserved words.

As part of the preupgrade process, you can have `syconfig.exe` or `sybatch.exe` perform a reserved-word check. See the Reference Manual: Building Blocks for a complete list of reserved words.
Running a Reserved Word Check
Run the reserved word check on the SAP ASE server you are upgrading.

Even if you plan to use sqlupgraderes to upgrade SAP ASE noninteractively, you can still first run the interactive sqlupgrade utility to perform reserved-word checks and other potential upgrade eligibility problems, and then continue with the upgrade if no problems are found.

Both sqlupgrade and sqlupgraderes automatically install new reserved words and the sp_checkreswords system procedure, which detects and displays identifiers in your existing databases that conflict with reserved words in the new database. You can use sp_checkreswords at any time while performing preupgrade tasks.

Note: Do not use an older version of sp_checkreswords to check for reserved words, as it does not contain the most current list of reserved words.

The Server Config utility installs sp_checkreswords and checks the reserved words during the upgrade. Server Config does not display the names or locations of identifiers that conflict with reserved words; only the number of conflicts.

Server Config always discovers one reserved-word conflict for each database in your SAP ASE server. This is because the sysobjects table in SAP ASE inserts a reserved word with each of its table entries. You do not need to address these conflicts because they do not adversely affect the upgrade process.

Addressing Reserved Words Conflicts
Change any database names that are reserved words.

1. Use sp_dboption to set the database to single-user mode, then run sp_renamedb, specifying the new name.

2. If other identifiers are reserved words, you can use:
   • sp_rename to change the name of the object, before or after the upgrade.
   • Quoted identifiers.
   • Brackets around the identifier. For example:

   ```sql
   create table [table] ( [int] int, [another int] int )
   ```

3. Run sp_checkreswords in master and in each user database to display the names and locations of conflicting identifiers.


Quoted Identifiers
To avoid reserved word conflicts, all users on the server must invoke the quoted_identifier option in all stored procedures and queries that include the reserved words.

To invoke the quoted_identifier option of the set command in procedures and queries that include the reserved words, enclose the reserved words that are identifiers in double quotation marks.
marks. The **set quoted_identifier** option tells SAP ASE to treat any character string enclosed in double quotation marks as an identifier.

See *Reference Manual: Commands* for more information on **set quoted_identifier**.

---

**Preparing the Database and Devices**

Before starting the upgrade process, confirm that you have enough space for the upgrade to succeed.

1. To calculate the free space required for the upgrade to succeed, double the size of the largest catalog that you are going to upgrade, then add approximately 10 percent. For example, if you have a large number of stored procedures or compiled objects in any database, the `syscomments` and `sysprocedures` system tables require additional space.

   The **preupgrade** utility scans the system catalogs and performs this calculation automatically.

2. If you are:

   - Not using two-phase commit or distributed transaction management (DTM) applications, create a `sybsystemdb` with a minimum of 4MB if it does not already exist.
   - Using two-phase commit or DTM, create either:
     - A minimum-sized `sybsystemdb` for upgrade and expand it later, or
     - A `sybsystemdb` of 5MB to 20MB, depending on your expected usage.
     
        Approximately 25 percent of the database should be data storage, and 75 percent should be log storage.

3. If it does not already exist, create the `sybsystemdb` database. Servers that use a 2KB logical page size require a `sybsystemdb` that is at least 4MB. Servers that use a larger logical page size require a `sybsystemdb` that is at least as large as the `model` database:

   ```
   1> create database sybsystemdb on default = '4M'
   2> go
   1> use sybsystemdb
   2> go
   1> sp_create_syscoordinations
   2> go
   ```

   SAP ASE uses this database for tracking transactions, and during recovery. It is also used by applications using two-phase commit and DTM.

4. Verify that the `sybsystemdb` database is large enough. For an upgrade, the default size for `sybsystemdb` is 124MB, or enough free space to accommodate the existing `sybsystemdb` database, and the largest catalog that is to be upgraded, plus 10 percent for logging upgrade changes. You may need more space if you are adding user-defined stored procedures.
5. If you use Java in the database, the preupgrade utility detects that you set sp_configured "enable java" to 1, and requests that you enable PCI and configure sybpcidb before you upgrade the server.

6. Increase the default database size:
   a) Use alter database to increase the size of the master database.
      For example:
      
      1> alter database tempdb on master=X
      2> go
      1> alter database model on master=X
      2> go

      X is the megabytes of space you are adding.
      Repeat this process for each temporary and model databases, making sure that model is at no point larger than tempdb.
   b) Use sp_helpdb to verify the size of each system database you increase in size.
   c) Use sp_configure to update the values as indicated by the preupgrade utility.
      This example updates the number of locks available for all users on the SAP ASE server to 6,000:
      sp_configure "number of locks", 6000

The sybprocsdev device
Sybase system procedures are stored in the sybsystemprocs database, which is stored in the sysprocsdev device. You may need to increase the size of sybsystemprocs before upgrading SAP ASE.

Regardless of page size, when configuring a new server, the size of sybsystemprocs is:

- Minimum – 184 MB
- Default – 196 MB

For upgrades, you need an additional 10 percent of this.

You may need more space if you are adding user-defined stored procedures.

If your sybsystemprocs database does not meet these requirements and you have enough room on the device to expand the database to the required size, use the alter database command to increase the database size.

Use:

- sp_helpdb to determine the size of the sybsystemprocs database:
  
  1> sp_helpdb sybsystemprocs
  2> go

- sp_helpdevice to determine the size of the sysprocsdev device:
  
  1> sp_helpdevice sysprocdev
  2> go
If the *db_size* setting is less than the required minimum, increase the size of *sysprocddev*.

**Increasing the Size of the sybsystemprocs Database**

Create a new database with sufficient space if your current *sybsystemprocs* database does not have the minimum space required for an upgrade. The minimum size of *sybsystemprocs* is 184MB; the recommended size is 196MB.

**Prerequisites**

Create a current backup of your old database.

**Task**

Although you can drop the old database and device and create a new *sysprocddev* device, SAP recommends that you leave the old database and device and add a new device that is large enough to hold the additional memory, and alter the *sybsystemprocs* onto the new device.

1. In *isql*, use *alter database* to increase the size of the *sybsystemprocs* database. For example:

   ```
   1> use master
   2> go
   1> alter database sybsystemprocs on sysprocddev=40
   2> go
   ```

   In this example, "sysprocddev" is the logical name of the existing system procedures device, and 40 is the number of megabytes of space to add. If the system procedures device is too small, you may receive a message when you try to increase the size of the *sybsystemprocs* database.

   If there is space available on another device, expand *sybsystemprocs* to a second device, or initialize another device that is large enough.

2. Verify that the SAP ASE server has allocated more space to *sybsystemprocs*:

   ```
   1> sp_helpdb sybsystemprocs
   2> go
   ```

   When the database is large enough to accommodate the increased size of *sybsystemprocs*, continue with the other preupgrade tasks.

**Increasing Device and Database Capacity for System Procedures**

If you cannot fit the enlarged *sybsystemprocs* database on the system procedures device, increase the size of the device and create a new database. The minimum size of *sybsystemprocs* is 184MB; the recommended size is 196MB.

**Prerequisites**

This procedure removes all stored procedures you have created at your site. Before you begin, save your local stored procedures using the *defncopy* utility. See the *Utility Guide*. 
Task
This procedure involves dropping the database. For more information on \texttt{drop database}, see the \textit{Reference Manual}.

1. Determine which device you must remove:
   \begin{verbatim}
   select d.name, d.phyname
   from sysdevices d, sysusages u
   where u.vstart between d.low and d.high
   and u.dbid = db_id("sybsystemprocs")
   and d.status & 2 = 2
   and not exists (select vstart
      from sysusages u2
      where u2.dbid != u.dbid
      and u2.vstart between d.low and d.high)
   \end{verbatim}

   Where:
   - \textit{d.name} – is the list of devices to remove from \texttt{sysdevices}.
   - \textit{d.phyname} – is the list of files to remove from your computer.

   The \texttt{not exists} clause in this query excludes devices that are used by \texttt{sybsystemprocs} and other databases.

   Make a note of the names of the devices to use in subsequent steps.

   \textbf{Warning!} Do not remove any device that is in use by a database other than \texttt{sybsystemprocs}, or you will destroy that database.

2. Drop \texttt{sybsystemprocs}:
   \begin{verbatim}
   1> use master
   2> go
   1> drop database sybsystemprocs
   2> go
   \end{verbatim}

   \textbf{Note:} In versions earlier than 15.x, use \texttt{sysdevices} to determine which device has a low through high virtual page range that includes the \texttt{vstart} from step 2.

   In version 15.x, select the \texttt{vdevno} from \texttt{sysusages} matching the \texttt{dbid} retrieved in step 1.

3. Remove the device:
   \begin{verbatim}
   1> sp_configure "allow updates", 1
   2> go
   1> delete sysdevices
   where name in ("devname1", "devname2", ...)
   2> go
   1> sp_configure "allow updates", 0
   2> go
   \end{verbatim}

   The \texttt{where} clause contains the list of device names returned by the query in step 1.

   \textbf{Note:} Each device name must have quotes. For example, "devname1", "devname2", and so on.
If any of the named devices are OS files rather than raw partitions, use the appropriate OS commands to remove those files.

4. Remove all files that were returned in the d.phyname list.

   **Note:** File names cannot be complete path names. If you use relative paths, they are relative to the directory from which your server was started.

5. Find another existing device that meets the requirements for additional free space, or use a disk init command similar to the following to create an additional device for sybsystemprocs, where /sybase/work/ is the full, absolute path to your system procedures device:

   1> use master
   2> go
   1> disk init
   2> name = "sysprocsdev",
   3> phyname = "/sybase/work/sysproc.dat",
   4> size = 200M
   5> go

   **Note:** Server versions 12.0.x and later accept, but do not require "vdevno=number". For information about determining whether vdevno is available, see the System Administration Guide.

   The size you provide should be the number of megabytes of space needed for the device, multiplied by 512. disk init requires the size to be specified in 2KB pages. In this example, the size is 112MB (112 x 512 = 57344). For more information on disk init, see the Reference Manual: Commands.

6. Create a sybsystemprocs database of the appropriate size on that device, for example:

   1> create database sybsystemprocs on sysprocsdev = 180
   2> go

7. In the old server installation directory, enter:

   isql -Usa -Ppassword -Sserver_name -i %SYBASE%\ASE-15_0\scripts \instmstr

---

**Upgrade to SAP ASE 16.0**

If you are performing a major upgrade from a version earlier than 16.x, you are ready to upgrade SAP ASE after you successfully run the preupgrade utility.

**Note:** sysconfig.exe cannot connect to an SAP ASE server that uses a named pipe directory service. You must remove the named pipe directory service from the interfaces file before upgrading the SAP ASE server.
Upgrading SAP ASE on Windows

Use the Server Config utility to upgrade SAP ASE.

1. If you are upgrading from:
   - SAP ASE version 12.5.4:
     a. Run `sysconfig.exe`.
     b. Choose Configure Adaptive Server > Server_Name > logon > Command line.
     c. Add `-T7841`, then save the changes. This is unnecessary if you are upgrading from version 12.5.4 to version 16.0 under the IPv4 environment.
   - SAP ASE 12.5, run `sybatch.exe` to perform the upgrade:

     ```
     set OLDSYBASE=<old_$SYBASE_directory>
     set OLDSYBASE_ASE=ASE-12_5
     ```

     Install the new SAP ASE into the same directory as the SAP ASE you are upgrading.

2. Go to Start > Programs > Sybase > Adaptive Server Enterprise > Server Config, and click Upgrade Adaptive Server in the Configure Sybase Servers window.

3. If you are upgrading from:

<table>
<thead>
<tr>
<th>Version</th>
<th>Enter</th>
</tr>
</thead>
</table>
   | SAP ASE 12.5.4 | • ASE-12_5 for the old ASE component directory  
   |              | • OCS-12_5 for the old OpenClient directory |
   | SAP ASE 15.x  | • ASE-15_0 for the old ASE component directory |
   |              | • OCS-15_0 for the old OpenClient directory |

   Click Continue.

4. In Existing Servers, select the SAP ASE server to upgrade.

5. In Password, enter the administrator login name and password, then click Continue. SAP ASE starts running.

6. Before making any changes to the existing SAP ASE databases, you see: You are advised to back up your databases before upgrading. Do you want to proceed with the upgrade?

   If you have backed up the databases, click Yes.

   If you have not, choose No in the Upgrade window and use dump database to make backup copies before proceeding.

   Server Config begins the database eligibility test. Once all preupgrade checks succeed, it:
CHAPTER 9: SAP ASE Upgrades

a. Shuts down the old server and starts the new SAP ASE dataserver binary on the old master device.
b. Creates the RUN_servername file.
c. Runs installmaster script.

7. If the upgrade is successful, back up all the databases, including the master database, in your upgraded SAP ASE.

To check the upgrade, use a text editor to view the log file in %SYBASE%\%SYBASE_ASE\%\upgrade\errorlog.upg.

View log information in %SYBASE%\%SYBASE_ASE%\init\logs\.

Testing the SAP ASE Upgrade

Use SAP Control Center to verify the upgrade by starting the server.

If SAP ASE fails to start, see Troubleshooting Common Installation Problems on page 91.

1. In the Perspective Resources view in SAP Control Center, select a resource, click the drop-down arrow that appears next to the name, and select Administration Console.

For more information on using SAP Control Center, see SAP Control Center for Adaptive Server Enterprise.

2. Click ASE Servers.

You see a list of monitored servers.

3. For each server you want to verify the upgrade for, select the server and click the drop-down arrow that appears next to the name.

4. Click Start Server.

You see start-up logs and messages.

Note: If the associated agent is not running on the host, or the agent is not registered or authenticated, the Start Server option is disabled.

Manually Upgrading SAP ASE

You can upgrade manually without using a wizard or utility.

To upgrade SAP ASE manually, use the upgrade executable located in %SYBASE% \ASE-16_0\bin.

1. Shut down:
   • The pre-16.0 SAP ASE server
   • All additional servers that are using the same %SYBASE% directory as the SAP ASE

2. If you installed ASE 16.0 into a directory other than the old ASE directory, copy the server entry from the old interfaces file to the new interfaces file.

3. Copy the server_name.cfg file from old directory to the new %SYBASE% directory.
4. Start the 16.0 server with the old master device from the old server.

5. Restart all the additional servers you shut down after shutting down the pre-16.0 SAP ASE.

6. Run upgrade. If problems occur, fix them, and re-run the upgrade process.

7. Reinstall the SAP ASE-supplied stored procedures to prevent any errors caused from changes to the system catalogs.

Postupgrade Tasks

After you have upgraded, make sure your new SAP ASE server is up and running.

The upgrade process does not cause any changes in existing statistics, so you need not run update statistics on any tables after the upgrade. If you are upgrading from SAP ASE version 15.x, however, restart the server to make the statistics available.

1. To explicitly re-compile the objects, run dbcc upgrade_object() for each database.

2. If you upgraded from SAP ASE version 12.5.2 or earlier, ensure there are no issues with OAM pages by running dbcc checkcatalog with the fix option:

   dbcc checkcatalog (database_name, fix)

3. If you have any system stored procedures that you had saved from before the upgrade (because you had modified them without altering their names), reload them now.

4. Execute:

   dbcc gam (dbname,0,0,'check')

This command performs upgrade operations on text and image columns that are deferred during the SAP ASE upgrade process, and prevents dbcc checkstorage from taking a long time when it is run for the first time after the upgrade.

See also

- Reenabling Replication Server After the Dataserver Upgrade on page 73
- Considerations When Upgrading from SAP ASE 15.0.x or Earlier on page 55
- Restoring Functionality in SAP ASE After Upgrading on page 71
- How Compiled Objects Are Handled When Upgrading SAP ASE on page 83

Restoring Functionality in SAP ASE After Upgrading

Restore functionality in the server after an upgrade.

1. If you changed any configuration parameters before upgrading, use sp_configure to set them back to their earlier values.

2. Use sp_dboption to reset any database options you disabled before upgrading.

3. Before you use the upgraded server, verify that all custom scripts point to SAP ASE 16.0.
4. Verify procedure cache allocation. The size should be the same as before upgrading, unless the original size was smaller than the default value.

5. Check the procedure cache requirements. Version 16.0 stored procedures, triggers, and other compiled objects require much more memory to run than earlier versions.

Use `sp_configure` to increase the **procedure cache size** during runtime, and `sp_configure verify` to verify any changes you make to the configuration file without having to restart SAP ASE:

```
sp_configure "configuration file", 0, "verify", "full_path_to_file"
```


6. Verify data cache allocation.

During the upgrade process, the server ensures that the default data cache size remains the same. Therefore, during the preupgrade process before the upgrade, the size of the default data cache is obtained and written to the configuration file as an absolute value, not as a default. This enables the server to have the same default data cache size as before the upgrade. If this size is less than the default size of 8MB, the server allocates a default data cache of 8MB.

7. If you unmirrored devices, remirror them using the `disk remirror` command.

8. If you used compiled objects, see *How Compiled Objects Are Handled When Upgrading SAP ASE* on page 83.

9. If you used two-phase commit in the earlier version of SAP ASE, run the script to install the two-phase commit tables:

```
isql -U sa -P sa_password -S server_name -i %SYBASE%\%SYBASE_ASE%\scripts\instcomm
```

See also
- *Postupgrade Tasks* on page 71
- *How Compiled Objects Are Handled When Upgrading SAP ASE* on page 83

**Reenabling Auditing**

If the server you upgraded from was configured for auditing, reenable auditing in the upgraded server.

1. Enter:

```
sp_configure 'auditing', 1
```

2. Reenable auditing for all system stored procedures for which auditing was enabled before the upgrade.
a) Use the output of `sp_displayaudit` recorded during the preupgrade process to identify the system stored procedures for which auditing was enabled.

b) Reenter the audit options using `sp_audit`. For example, if you had enabled stored procedure auditing for `sp_addlogin` stored procedure in your server before upgrading, run:

```sql
sp_audit "exec_procedure", "all", "sp_addlogin", "on"
```

See also

- *Preupgrade Tasks* on page 60
- *Preparing to Install SAP ASE* on page 23
- *Managing Java in the Database During Installations and Upgrades* on page 25

### Updating Threshold Procedures for Audit Segments

An post-upgrade task is required for threshold procedures used to archive audit segments.

If your previous installation used a threshold procedure, similar to this, execute the following to archive the `sysaudits` table:

```sql
INSERT MyPre15SysAuditHistoryTable SELECT * FROM sysaudits_0n
```

where `n` corresponds to the `sysaudits` table number 1–8 and

MyPre15SysAuditHistoryTable is a table defined prior to version 16.0, then you must alter MyPre15SysAuditHistoryTable to add a `nodeid` column using:

```sql
alter table MyPre15SysAuditHistoryTable
    add nodeid tinyint NULL
```

See the *Reference Manual: Tables* for system tables for details about the `sysaudits` tables.

### Restoring Permissions

If the server you upgraded from had site-specific permissions on system stored procedures, restore those permissions in the upgraded server.

### Reenabling Replication Server After the Dataserver Upgrade

If you disabled replication before the upgrade, you must reenable replication.

1. Remove older formatted log records from your database.

2. Use the `dump tran` command to dump the database and transaction logs to remove the older format log records from your database. This prevents Replication Agent™ and other log readers from accessing the preupgrade portion of the transaction logs.

```sql
1> use master
2> go
1> dump database sales to "\\.\TAPE0"
2> go
```
3. Reenable replication.

See also
- Postupgrade Tasks on page 71
- Considerations When Upgrading from SAP ASE 15.0.x or Earlier on page 55

Restoring Replication on Replicate Databases
Perform these steps for each replicate database and Replication Server System Database (RSSD).

1. Start the SAP ASE server if it is not already running.
2. Log in to the SAP ASE server.
3. If you have zeroed out the locator for the database, go to step 4. Otherwise, stop Replication Server, then run:
   1> use RSSD
   2> go
   1> rs_zerolim dataserver, database
   2> go

4. Restart the Replication Servers.
5. Resume the data server interface (DSI) connections that were suspended before the upgrade by executing the following Replication Server command for each suspended database:
   1> resume connection to dataserver.database
   2> go

The replication system is now ready for SAP ASE 16.0, and applications can resume.

If you installed any SAP ASE-related client products, such as Open Client, use the dsedit utility to edit your interfaces file and to specify the servers to which you want to connect.

For more information about establishing client/server connections, see the Open Client Configuration Guide.

Restoring Replication on Primary Databases
Restore replication if you have upgraded a source database, or primary database, in a Replication Server system, or if the destination database is also a source for other Replication Servers.

1. If you have zeroed out the locator for the database, go to the next step. Otherwise, stop Replication Server, then run:
   1> use RSSD_name
   2> go
1> rs_zeroltm dataserver, database
2> go

2. Log in to each replicated primary, and replicated RSSD and issue:
   1> use database
   2> go
   1> dbcc settrunc ('ltm', 'valid')
   2> go

3. Restart the Replication Server.

4. If the database is also used as an RSSD, resume the Replication Server connection to the RSSD by issuing the following command to the Replication Server specifying the same string that was specified during the `hibernate_on` command:
   1> sysadmin hibernate_off, 'Replication Server'
   2> go

5. Log in to the Replication Server, and resume the log transfer connection for each replicated primary and each replicated RSSD:
   1> resume log transfer from server.database
   2> go

If this is a replicated RSSD, you must log in to the replicate Replication Server.

6. If you are using Rep Agent, log in to the SAP ASE server and restart the Rep Agent:
   1> use database
   2> go
   1> sp_start_rep_agent database
   2> go

7. If you are using the Log Transaction Manager, restart it.

---

**Migrate**

You can migrate from 32-bit to 64-bit versions on different computers or partitions.

To migrate SAP ASE from the 32-bit to the 64-bit version, first install and configure the 64-bit operating system.

SAP ASE 12.5.x 32-bit for Windows can run on a Windows x64 OS. The opposite, however, is not true; you cannot run SAP ASE 64-bit software on a Windows 32-bit OS.

To migrate, you can:

- Use `dump` and `load`.
- Use the `bcp` utility.
- Replace the binary.

**Note:** Once you have install your new SAP ASE server, the environment variables become set to the last version installed. To run the previous installation, run the `SYBASE.bat` file from the command prompt to set the 12.5.x environment, such as:
Migrating Data Using a Dump-and-Load Method

To perform migrations, back up and restore databases using the dump and load commands.

1. In the 32-bit SAP ASE server, run dbcc checks (checkdb, checkalloc, checkcatalog, and checkstorage) on all databases in the 32-bit SAP ASE server to ensure they are error free.
2. Create a 64-bit server in a new directory.
3. Create devices and databases to match those in the 32-bit server. Make sure the sysusages mapping is correct.
   
   **Note:** Allow 10 percent additional space for the sybsystemprocs database.
4. Dump the databases from the 32-bit server.
5. Load the databases to the 64-bit server.
6. If you have partitioned tables, update partition statistics.
7. Run dbcc checks on the 64-bit server and make sure they run cleanly.
   
   For information on upgrading compiled objects, see Finding Compiled Object Errors Before Production on page 84.

Using bcp to Migrate Data

If you use DDL scripts to create devices, databases, tables, rules, stored procedures, triggers, and views, you can use bcp to migrate data from a 32-bit SAP ASE to a 64-bit SAP ASE.

If you:

- Do not have DDL scripts, use the ddigen utility to re-create the schema for the SAP ASE you are about to migrate. See the Utility Guide.
- Have DDL scripts to create devices, databases, tables, rules, stored procedures, triggers, and views, you can use bcp to move data out of the old database and into the new.

1. In the 32-bit SAP ASE, run dbcc checks (checkdb, checkalloc, checkcatalog, and checkstorage) on all databases in the 32-bit SAP ASE to ensure they are error free.
2. Use bcp to extract all the data from all the tables in the databases.
3. Create a new 64-bit SAP ASE in a new directory.
4. Create devices, databases, and tables.
5. Use bcp to bulk copy data into tables.
6. Re-create all views, triggers, and stored procedures.
7. Run dbcc checks on the 64-bit SAP ASE server and make sure they run cleanly.
SAP ASE Components and Related Products

After you finish upgrading SAP ASE, upgrade its components and related products.

Refer to *Using Sybase Failover in a High Availability System* for instructions on how to upgrade an SAP ASE configured with high availability.

Upgrading Job Scheduler

After upgrading to a new SAP ASE server, upgrade Job Scheduler.

**Note:** You must have `%SYBASE%\%SYBASE_OCS%\bin` directory in PATH so the `isql` executable is accessible. Use `isql` to perform all the steps in this task.

1. Copy the directory services entry for JSAGENT (or jsagent) from the old server to the new server.
2. Make sure the new server is running.
3. Ensure that at least 9000 locks are configured. If the number of locks on the server is fewer than 9000, increase it:

   ```
   1> sp_configure "number of locks", 9000
   2> go
   ```

4. Before you restart the SAP ASE server and run Job Scheduler, run the `installjsdb` script to update Job Scheduler tables and stored procedures:
   a) Disable Job Scheduler:
      ```
      1> sp_configure "enable job scheduler", 0
      2> go
      1> sybmgmtdb..sp_sjobcontrol @name=NULL, @option="stop_js"
      2> go
      ```
   b) Run the `installjsdb` script:
      ```
      isql -Usa -Psa_password -Sservername
      -i%SYBASE%\%SYBASE_ASE%\scripts\installjsdb
      ```

      **Note:** The directory with the `isql` executable (%SYBASE%\%SYBASE_OCS%\bin) must be in your path.

      The `installjsdb` script looks for the `sybmgmtdb` database.
   c) Enable Job Scheduler:
      ```
      sp_configure "enable job scheduler", 1
      ```
   d) To start Job Scheduler, either restart the server, or enter:
      ```
      1> use sybmgmtdb
      2> go
      1> sp_sjobcontrol @name=NULL, @option="start_js"
      2> go
      ```

5. Restart the SAP ASE server if you restarted Job Scheduler manually.
6. (Optional) Add more log space. Some 64-bit platforms require additional space for the sybmgmtdb log:

```sql
1> use master
2> go
1> alter database sybmgmtdb LOG on sybmgmtdev=20
2> go
```

7. To upgrade sybmgmtdb, run the installjsdb script that is included, saving the output to a file:

```bash
isql -Usa -Psa_password -Sservername -n -i%SYBASE%\%SYBASE_ASE%\scripts\installjsdb -ooutput_file
```

**Note:** When upgrading from SAP ASE version 12.5.x to 15.5 and later, increase the size of sybmgmtdb from 50MB to at least 160MB. sybmgmtdb must have free log space of at least 60MB.

### Upgrading Job Scheduler Templates

After upgrading to the new server, upgrade the templates and jobs created by Job Scheduler.

**Note:** Several changes impact the Job Scheduler templates. These changes make some templates incompatible with earlier versions of the server. The current templates are version 3.0 in the XML files.

1. Disable Job Scheduler.
2. Update environment variables, scripts, or applications that refer to the Job Scheduler directory path. The Job Scheduler directory is under the ASE-16_0 directory, in %SYBASE%\%SYBASE_ASE%\jobscheduler.

   Directories below jobscheduler remain the same.
3. Copy files from the jobscheduler directory to the ASE-16_0 directory. If you are installing the new server directories over the old server directories, the installer automatically moves your files to the new jobscheduler directory.
4. If you modified SAP-supplied templates, stored procedures, or XML documents, do not overlay the new templates with your modified versions. If you do, you lose the enhancements provided by the revised templates. Carefully merge your template changes into the SAP template files, or better yet, rename your modified templates.
5. You may need to make minor modifications to jobs you created from 2.0 or earlier templates. In some templates, parameters changed from varchar(5) to int. The following table lists the templates that changed in version 2.1 and the changes you must make to the SQL code in the jobs created from the templates.
### Table 8. Changed Job Scheduler Templates

<table>
<thead>
<tr>
<th>Template</th>
<th>Modified Files</th>
<th>Datatype for <code>&lt;parameter&gt;</code> Changed from varchar(5) to int</th>
</tr>
</thead>
<tbody>
<tr>
<td>dump database</td>
<td>jst_dump_databases</td>
<td>@use_srvr_name</td>
</tr>
<tr>
<td>dump database log</td>
<td>jst_dump_log</td>
<td>@truncate_flag and @use_srvr_name</td>
</tr>
<tr>
<td>update statistics</td>
<td>jst_update_statistics</td>
<td>@index_flag</td>
</tr>
<tr>
<td>rebuild indexes</td>
<td>jst_reorg_rebuild_index</td>
<td>@dump_flag</td>
</tr>
<tr>
<td>rebuild table</td>
<td>jst_reorg_rebuild_tables</td>
<td>@dump_flag</td>
</tr>
<tr>
<td>reclaim indexes</td>
<td>jst_reclaim_index_space</td>
<td>@dump_flag</td>
</tr>
<tr>
<td>reclaim tables</td>
<td>jst_reclaim_table_space</td>
<td>@resume_flag</td>
</tr>
</tbody>
</table>

### Table 9. Modified Job Scheduler Templates

<table>
<thead>
<tr>
<th>Template</th>
<th>Modified File</th>
<th>Change Description</th>
<th>Job Modifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>delete statistics</td>
<td>jst_delete_statistics</td>
<td>Added @ptn_name as third parameter.</td>
<td>Optional.</td>
</tr>
</tbody>
</table>

6. Some Job Scheduler templates have been modified to support new server functionality. These changes are related to new parameters for specifying a partition name, or a data change value for the new server commands that added these options. If you have jobs created from any of the enhanced templates, modify the SQL of the jobs for the 16.0 servers.

If you have a job scheduled to run on a pre-16.0 server and you need it to also run on 16.0 servers, leave the existing job alone and create a new job for 15.7 ESD #2 servers, as the job commands are different.

You need not modify any jobs you run on pre-16.0 servers. The following table lists the templates that changed in version 3.0 and the changes you must make to jobs created from them.

**Note:** All templates listed below, except `delete statistics`, are incompatible with pre-15.0.1 servers. Do not use them to create jobs that are scheduled on pre-15.0.1 servers; you must use the 2.1 or 2.2 versions for pre-15.0.1 servers.
<table>
<thead>
<tr>
<th>Template</th>
<th>Modified File</th>
<th>Change Description</th>
<th>Job Modifications</th>
</tr>
</thead>
<tbody>
<tr>
<td>update statistics</td>
<td>jst_update_statistics</td>
<td>Added @ptn_name as fifth parameter, @da-tachg_threshold as the 10th parameter, and added reference.</td>
<td>Required. Include values (or NULL) for new parameters.</td>
</tr>
<tr>
<td>rebuild indexes</td>
<td>jst_reorg_rebuild_indexes</td>
<td>Added @ndx_ptn_name as third parameter.</td>
<td>Required. Include value (or NULL) for new parameter.</td>
</tr>
<tr>
<td>reclaim indexes</td>
<td>jst_reclaim_index_space</td>
<td>Added @ptn_name as third parameter.</td>
<td>Required. Include value (or NULL) for new parameter.</td>
</tr>
<tr>
<td>reclaim tables</td>
<td>jst_reclaim_table_space</td>
<td>Added @ptn_name as second parameter.</td>
<td>Required. Include value (or NULL) for new parameter.</td>
</tr>
<tr>
<td>multiple</td>
<td>jst_get_freespace, jst_get_usedspace</td>
<td>Replace reserved_pgs and data_pgs with reserved_pages and data_pages.</td>
<td>No impact on job SQL.</td>
</tr>
</tbody>
</table>

7. Install the template stored procedures and and move them to the Job Scheduler template stored procedure directory. For example:

```
cd %SYBASE%\%SYBASE_ASE%\jobscheduler\Templates\sprocs
```

Run the stored procedure installation script for each server being upgraded:

```
installTemplateProcs <servername> <username> <password>
```

**Note:** Upgrade template stored procedures on all Job Scheduler servers and target servers that are upgraded to SAP ASE version 16.0. Do not install them on pre-15.5 servers.

8. Install and move the template XML documents into the JS template XML directory. For example:

```
cd %SYBASE%\%SYBASE_ASE%\jobscheduler\Templates\xml
```

9. Before running the installTemplateXml XML installation script, set the SYBASE_ASE_SA_USER environment variable and SYBASE_ASE_SA_PWD variable in the SYBASE.csh file before running the XML installation script:

10. Run the XML installation script on 15.0.1 servers with Job Scheduler installed:
Using "en" for the language_code or omit the parameter completely, as "en" is the default.

**Note:** Upgrade template XML documents on all Job Scheduler servers upgraded to SAP ASE version 15.0.1. Do not install them on pre-15.0.1 servers or servers where Job Scheduler is not installed.

---

**Upgrading High Availability and Cluster Support**

Upgrade the cluster subsystem.

SAP ASE 16.0 supports these cluster platforms for high availability:

- HPIA – MCSG 11.18
- IBM AIX – PowerHA 7.1
- Sun Solaris – VCS4.0, SunCluster 3.2
- Linux-AMD – VCS4.1
- Win2008 R2 – Failover Cluster

There are two ways to upgrade a cluster subsystem:

- Perform a major upgrade, which involves cluster downtime, then shut down and restart all servers. You must:
  - Run `sp_companion suspend`, as described in *Using Sybase Failover in a High Availability System.*
  - Take offline the resource groups of primary and secondary companions on both nodes. Ensure that the companion server and corresponding resource groups are not automatically brought online until the cluster system upgrade is complete.
  - Upgrade the cluster subsystem following the instructions from the cluster system vendor. You may find options to migrate the current resource groups to the new cluster version. If such an option is not available (or if the resource groups get deleted or corrupted), re-create the resource groups and configure them appropriately after you have upgraded the cluster system.
  - Bring the resource groups online. This should bring primary and secondary companions online on their respective nodes.
  - Run `sp_companion resume` as described in *Using Sybase Failover in a High Availability System.*

- To avoid cluster downtime, perform a minor upgrade. Nodes are failed over to other nodes and upgraded one at a time. For example, assuming ASE1 is the primary companion on node N1, and ASE2 is secondary companion running on node N2:
  - Upgrade the primary companion:
    - Relocate the primary resource group to N2 or shut down ASE1. This causes ASE1 to fail over from N1 to N2.
b. Upgrade the cluster subsystem on N1 following the upgrade instructions provided by the vendor.

c. Fail back ASE1 from N2 to N1. See the appropriate cluster chapter in Using Sybase Failover in a High Availability System for more details on SAP ASE failback.

b) Upgrade the secondary companion. If you are using a symmetric configuration, follow the steps in "upgrade the primary companion," above, for ASE2.

If you are using an asymmetric configuration:

a. Take the secondary resource group offline and verify that ASE2 is shut down. ASE2 is unavailable during this upgrade.

b. Upgrade the cluster subsystem on N2 following the upgrade instructions from the vendor.

c. Start ASE2 by bringing the secondary resource group online to N2.

**Upgrading Java in the Database**

If Java in the database functionality is currently enabled, you must run the `installpcidb` script, which creates tables and stored procedures in the `sybpcidb` database.

1. Use `isql` to run the `installpcidb` script, saving the output to an operating system file.

   ```
   isql -Usa -P<sa_password> -S<server_name> -i%SYBASE\%SYBASE_ASE\%scripts\installpcidb -o<output_file>
   ```

2. Enable the Java in the database functionality:

   ```
   1> sp_configure 'enable pci', 1
   2> go
   1> sp_configure 'enable java', 1
   2> go
   ```

   You may need to increase 'max memory' to enable these parameters. Restart the server for changes to take effect. You can configure the maximum size of the PCI bridge memory pool through the 'pci memory size' configuration parameter. For more information, see Java in Adaptive Server Enterprise.

**Enabling Java in the Database in a High Availability System**

You can use the Java in the database feature on a system that also uses high availability.

Drop high availability companionship before installing the `sybpcidb` database, and reestablish companionship afterwards.

Java in the database functionality must be either enabled or disabled on both nodes of the high availability system.
**Upgrading Backup Server**

You can upgrade Backup Server at any point after you upgrade SAP ASE using similar steps. XP Server does not have a formal upgrade process.

1. If you are:

<table>
<thead>
<tr>
<th>Upgrading during the initial server installation</th>
<th>Select:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Upgrade Existing Servers when the installer prompts</td>
<td></td>
</tr>
<tr>
<td>• Upgrade SAP ASE Server and Backup Servers</td>
<td></td>
</tr>
</tbody>
</table>

This launches the `sqlupgrade` utility. Click **OK**.

<table>
<thead>
<tr>
<th>Upgrading after the initial installation</th>
<th>Start the <code>sqlupgrade</code> utility from the command line. Enter:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><code>%SYBASE%\%SYBASE_ASE%\bin\sqlupgrade</code></td>
</tr>
</tbody>
</table>

2. Perform the upgrade steps as prompted.

**Upgrading Databases Using Dump and Load**

When you upgrade SAP ASE, you can also upgrade databases and transaction logs from versions of SAP ASE as early as 12.5 using the `dump` and `load` commands.

Some issues of which you should be aware:

- The upgrade process requires space for copying data and logging changes to the system tables. If the source database in the dump was full, the upgrade process might fail. You can use `alter database` to extend the free space in the event of insufficient-space errors.
- After reloading an older dump, run `sp_checkreswords` from the new installation on the loaded database to check for reserved words.

**How Compiled Objects Are Handled When Upgrading SAP ASE**

SAP ASE upgrades compiled objects based on their source text.

Compiled objects include:

- Check constraints
- Defaults
- Rules
- Stored procedures (including extended stored procedures)
- Triggers
- Views

The source text for each compiled object is stored in the `syscomments` table, unless it has been manually deleted. The upgrade process verifies the existence of the source text in `syscomments`. However, compiled objects are not actually upgraded until they are invoked.

For example, if you have a user-defined stored procedure named `list_proc`, the presence of its source text is verified when you upgrade. The first time `list_proc` is invoked after the upgrade,
SAP ASE detects that the `list_proc` compiled object has not been upgraded. SAP ASE recompiles `list_proc`, based on the source text in `syscomments`. The newly compiled object is then executed.

Upgraded objects retain the same object ID and permissions.

You do not receive any notification if the compiled objects in your database dump are missing source text. After loading a database dump, run `sp_checksource` to verify the existence of the source text for all compiled objects in the database. Then, you can allow the compiled objects to be upgraded as they are executed, or you can run `dbcc upgrade_object` to find potential problems and upgrade objects manually.

Compiled objects for which the source text has been hidden using `sp_hidetext` are upgraded in the same manner as objects for which the source text is not hidden.

For information on `sp_checksource` and `sp_hidetext`, see Reference Manual: Procedures.

**Note:** If you are upgrading from a 32-bit to a 64-bit SAP ASE, the size of each 64-bit compiled object in the `sysprocedures` table in each database increases by approximately 55 percent when the object is upgraded. The preupgrade process calculates the exact size; increase your upgraded database size accordingly.

To determine whether a compiled object has been upgraded when you upgrade to a 64-bit pointer size in the same version, look at the `sysprocedures.status` column. It contains a hexadecimal bit setting of 0x2 to indicate that the object uses 64-bit pointers. If this bit is not set, it indicates a 32-bit object, which means it has not been upgraded.

To ensure that compiled objects have been upgraded successfully before they are invoked, upgrade them manually using the `dbcc upgrade_object` command.

**See also**
- *Postupgrade Tasks* on page 71
- *Restoring Functionality in SAP ASE After Upgrading* on page 71

**Finding Compiled Object Errors Before Production**

Use `dbcc upgrade_object` to identify potential problem areas that may require manual changes to achieve the correct behavior.

After reviewing the errors and potential problem areas, and fixing those that need to be changed, use `dbcc upgrade_object` to upgrade compiled objects manually instead of waiting for the server to upgrade the objects automatically.
<table>
<thead>
<tr>
<th>Problem</th>
<th>Description</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Missing, truncated, or corrupted source text</td>
<td>If the source text in <code>syscomments</code> has been deleted, truncated, or otherwise corrupted, <code>dbcc upgrade_object</code> may report syntax errors.</td>
<td>If:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• The source text was not hidden – use <code>sp_helptext</code> to verify the completeness of the source text.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Truncation or other corruption has occurred – drop and re-create the compiled object.</td>
</tr>
<tr>
<td>Temporary table references</td>
<td>If a compiled object, such as a stored procedure or trigger refers to a temporary table (<code>#temp table_name</code>) that was created outside the body of the object, the upgrade fails, and <code>dbcc upgrade_object</code> returns an error.</td>
<td>Create the temporary table exactly as expected by the compiled object, then execute <code>dbcc upgrade_object</code> again. Do not do this if the compiled object is upgraded automatically when it is invoked.</td>
</tr>
<tr>
<td>Reserved word errors</td>
<td>If you load a database dump from an earlier version of SAP ASE into version 15.7 or later and the dump contains a stored procedure that uses a word that is now reserved, when you run <code>dbcc upgrade_object</code> on that stored procedure, the command returns an error.</td>
<td>Either manually change the object name or use quotes around the object name, and issue the command <code>set quoted identifiers on</code>. Then drop and re-create the compiled object.</td>
</tr>
</tbody>
</table>

**Quoted Identifier Errors**

Quoted identifiers are not the same as literals enclosed in double quotes. The latter do not require you to perform any special action before the upgrade.

`dbcc upgrade_object` returns a quoted identifier error if:

- The compiled object was created in a pre-11.9.2 version with quoted identifiers active (`set quoted identifiers on`).
- Quoted identifiers are not active (`set quoted identifiers off`) in the current session.

For compiled objects the upgrade process automatically activates or deactivates quoted identifiers as appropriate.

1. Activate quoted identifiers before running `dbcc upgrade_object`. When quoted identifiers are active, use single quotes instead of double quotes around quoted `dbcc upgrade_object` keywords.

2. If quoted identifier errors occur, use the `set` command to activate quoted identifiers, and then run `dbcc upgrade_object` to upgrade the object.
Determining Whether to Change select * in Views

Determine whether columns have been added to or deleted from the table since the view was created.

Perform these queries when `dbcc upgrade_object` reports the existence of `select *` in a view:

1. Compare the output of `syscolumns` for the original view to the output of the table.

   In this example, you have the following statement:
   ```sql
   create view all_emps as select * from employees
   ```

   **Warning!** Do not execute a `select *` statement from the view. Doing so upgrades the view and overwrites the information about the original column information in `syscolumns`.

2. Before upgrading the `all_emps` view, use these queries to determine the number of columns in the original view and the number of columns in the updated table:

   ```sql
   select name from syscolumns
   where id = object_id("all_emps")
   select name from syscolumns
   where id = object_id("employees")
   ```

3. Compare the output of the two queries by running `sp_help` on both the view and the tables that comprise the view.

   This comparison works only for views, not for other compiled objects. To determine whether `select *` statements in other compiled objects need to be revised, review the source text of each compiled object.

   If the table contains more columns than the view, retain the preupgrade results of the `select *` statement. Change the `select *` statement to a `select` statement with specific column names.

4. If the view was created from multiple tables, check the columns in all tables that comprise the view and rewrite the `select` statement if necessary.
You cannot downgrade SAP ASE version 16.0 to an earlier version of SAP ASE.

**Note:** Do not run the `sp_downgrade` system procedure. The downgrade may appear to work but does not actually occur, and you can neither start the previous version of SAP ASE or load databases you dumped from version 16.0
CHAPTER 11  Troubleshoot the Server

Determine the cause of problems and apply the recommended solution.

To determine the cause of an error, first look in the log file of the utility being used, to identify the task the utility was performing when it failed. Then check the server error log.

This table lists possible causes and solutions for common problems that you might encounter during a first-time installation, or an upgrade. If you continue to have problems, retry the installation or upgrade.

If the installation program or `srvbuild` unexpectedly quits, or if you cannot correct the problem, see the *Error Messages and Troubleshooting Guide*.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
</table>
| The installation program cannot start the SAP ASE server. | • Make sure you meet RAM requirements. If you have the required amount of RAM, remove, then reinstall all applications to the hard drive and restart the installation.  
• After SAP ASE is installed, there should be 25MB of free disk space left in the disk drive.  
• Verify that you are logged in as system administrator. You must log in as an administrator to start the SAP ASE server.  
• The SAP ASE server may not start if it cannot find a SySAM license or if the grace period has expired. Check the SAP ASE error log for the cause of the license checkout failure and fix the issues. |
| Sybase products cannot locate their required DLLs. | The installation program makes several modifications to your operating environment to locate required files. Log out of Windows, and log in again for the changes to take effect. Use the system administrator login account or assign yourself system administrator privileges.  
Verify that you are logged in to Windows as a member of the Administrators group. |
| The installation program cannot connect to the upgraded SAP ASE server. | Exit and restart Server Config. |
### Problem

| Cannot start SAP ASE as a service on a Windows 32-bit machine. |

### Solution

You cannot start SAP ASE as a service on 32-bit Windows OS machines because it cannot open the master device.

This occurs because the installation process configures the SAP ASE service to run as "LocalSystem" instead of "Administrator." You can successfully access the SAP ASE server by logging in as Administrator and running the `start_server.bat` file, but attempting to start SAP ASE as a service fails due to incorrect permission settings.

To resolve this issue:

1. Go to Control Panel > Administrative Tools > Services > Sybase_SQLServer_servername.
2. Right-click Sybase_SQLServer_servername and click Properties.
3. Click the LogOn tab, and choose This account.
4. Provide your login and password, and click OK.

You can now start SAP ASE as a service.

---

### Error Logs for Installation Utilities

The information in the error logs may help determine the reason and possible solutions for problems with installation-related utility programs.

<table>
<thead>
<tr>
<th>Utility</th>
<th>Default Location and File Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP ASE Installer</td>
<td>%SYBASE%\log\ASE_Suite.log</td>
</tr>
<tr>
<td>sybatch</td>
<td>%SYBASE%%SYBASE_ASE%\init\logs</td>
</tr>
<tr>
<td>syconfig</td>
<td>%SYBASE%%SYBASE_ASE%\init\logs</td>
</tr>
</tbody>
</table>

### Error Logs for SAP ASE Servers

The information in the error logs may help to determine the reason and possible solution for an error message.

<table>
<thead>
<tr>
<th>Server</th>
<th>Default Location and File Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAP ASE</td>
<td>%SYBASE%%SYBASE_ASE%\install\servername.log</td>
</tr>
<tr>
<td>Backup Server</td>
<td>%SYBASE%%SYBASE_ASE%\install\servername.log</td>
</tr>
<tr>
<td>XP Server</td>
<td>%SYBASE%%SYBASE_ASE%\install\servername.log</td>
</tr>
</tbody>
</table>
## Troubleshooting Common Installation Problems

Identify the cause of installation problems and apply the recommended solutions.

If your installation fails, review error messages and your SAP ASE error log to determine the cause of the failure.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Resolution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Client not authorized to connect to server.</strong></td>
<td>This error message means a remote machine does not have permission to display the user interface on the local machine where you start working:</td>
</tr>
<tr>
<td></td>
<td><strong>Xlib: connection to &quot;host_name&quot; refused by server</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Xlib: Client is not authorized to connect to Server</strong></td>
</tr>
<tr>
<td></td>
<td><strong>xhost: unable to open display &quot;host_name&quot;</strong></td>
</tr>
<tr>
<td></td>
<td>To correct the problem:</td>
</tr>
<tr>
<td></td>
<td>1. Enter the following command at the command prompt of your local machine, where <em>remote_machine</em> is the machine on which you are running the installer:</td>
</tr>
<tr>
<td></td>
<td><code>xhost +remote_machine</code></td>
</tr>
<tr>
<td></td>
<td>2. Restart the installer.</td>
</tr>
<tr>
<td><strong>Address already in use.</strong></td>
<td>Enter a different port number on the <em>srvbuild</em> window. The command <code>netstat -a</code> produces a list of port numbers in use.</td>
</tr>
<tr>
<td><strong>The installer fails to start.</strong></td>
<td>Restart the installer in debug mode. Hold down the Ctrl key immediately after launching the installer and until a console window appears.</td>
</tr>
<tr>
<td><strong>Cannot start XP Server.</strong></td>
<td>You may receive the following message from XP Server when it is invoked by <em>xp_cmdshell</em> or some other extended stored procedure:</td>
</tr>
<tr>
<td></td>
<td><code>Msg 11018, Level 16, State 1: Procedure &quot;xp_cmdshell&quot;, Line 2: XP Server must be up for ESP to execute. (return status = -6)</code></td>
</tr>
<tr>
<td></td>
<td>Verify that there is an XP Server entry in the SAP ASE <em>sysservers</em> table. If you created XP Server in a different <em>srvbuild</em> session than SAP ASE and you did not specify a related SAP ASE server, <em>srvbuild</em> cannot update the <em>sysservers</em> table. Verify that the XP server exists in the interfaces file or LDAP server.</td>
</tr>
<tr>
<td></td>
<td>Use <em>sp_addserver</em> to add an entry to the <em>sysservers</em> table.</td>
</tr>
</tbody>
</table>
If the Installation Quits While You Are Configuring an SAP ASE Server

Perform specific steps if the installation suddenly quits.

1. View the contents of the log file generated by the SAP ASE server.
2. Take any suggested actions to correct the problem. If the installation fails after the installation program:
   • Created any operating system files, such as the master device or system procedures device files, delete those files.
   • Starts the SAP ASE server that you are attempting to install, shut down that server.
3. Use Server Config to restart the configuration.

Stopping a SAP ASE Server After a Failure

If the installation or upgrade session fails after you start a SAP ASE server for any reason, use the `shutdown` command.

1. Open an MS-DOS Command Prompt window.
2. Start `isql` and connect to the SAP ASE server:

   `%SYBASE%\%SYBASE_OCS%\bin\isql -Usa -P -Sserver_name`

   where:
   • `%SYBASE%` – is the SAP ASE installation directory.
   • `server_name` – is the name of your SAP ASE server.
3. Shut down the SAP ASE server using the `shutdown with nowait` command. This stops the server immediately, without waiting for currently executing SQL statements to finish:

   1> shutdown with nowait
   2> go

   **Note:** If you cannot connect to the SAP ASE server with `isql`, or if the `shutdown with nowait` command fails, use the Task Manager (press **Ctrl+Alt+Del**) or a Windows process monitoring utility, (for example, the `pview.exe` program included with the Microsoft Toolkit), to stop the SAP ASE process.
If SAP ASE Fails the Preupgrade Eligibility Test

Examine the log file to determine why SAP ASE is ineligible for an upgrade.

If SAP ASE fails the preupgrade test, Server Config displays:

```
Server SERVER_NAME failed preupgrade eligibility test.
See log for more information.
```

1. You see Upgrade Check Failed. Click OK.
2. From the Configure Sybase Servers window, select Exit.
3. Examine the log file created in the %SYBASE%\SYBASE_ASE\init\logs directory to find out why SAP ASE failed the preupgrade eligibility test.

   After you resolve any problems, shut down the SAP ASE server and use Server Config to restart the upgrade session.

When an Upgrade Fails

If the upgrade process fails, the installation program displays error messages.

Once you start SAP ASE on the new version, you cannot start SAP ASE on the earlier version. Attempts to do so result in having to restore from backups.

If You Can Identify the Cause of the Upgrade Failure

If the error logs or messages clearly indicate the cause of failure, and you are confident that your databases have not been damaged, you can attempt to fix the problem and immediately re-run the upgrade.

If the upgrade process fails again and you cannot determine the cause of failure, check the error log file to find out when and where the upgrade failed, and contact SAP Product Support.

1. Exit the Server Config program.
2. Perform the necessary actions to fix the problem.

   For example, if the error log indicates that the upgrade failed because your existing databases do not contain enough space, use the `alter database` command to increase the available space.

3. If needed, shut down the SAP ASE server.

   Shutting down the server enables the installation program to start the server and re-run the upgrade session.

4. Start Server Config from the Sybase program folder.
5. Select Upgrade SAP ASE, and proceed with the upgrade.
Restoring Databases After a Failed Upgrade

You may need to restore your databases due to a failed upgrade.

- If you think the upgrade failure or its cause may have damaged your databases, restore the databases from backups. For information about restoring databases, see the System Administration Guide.
- If you are concerned about the possible corruption of your databases, exit sqlupgrade, but do not attempt to restart the upgrade session until you have restored the databases from backup. After restoration is complete, retry the upgrade.

Recovering from a Failed Upgrade

Upgrade issues may be due to a failure to upgrade an individual database, or a failure to complete configuration changes after all databases have been upgraded.

Use the output from the upgrade utility to correct the problem that caused the failure.

- If the upgrade failed because the process ran out of some resource, such as data or log space, locks, or auxiliary scan descriptors, add space to the database using the alter database command.
  
  You may also correct other resource failures by changing the server’s configuration using the sp_configure stored procedure.
- If an upgrade failure leaves a database offline, and the failure can be corrected only by making data changes in the database, you can gain access to the failed database by using isql or a similar program to connect to the affected server as user "sa" and issuing this command:

  dbcc traceon(990)

  Having set this trace flag, user "sa" can now use the offline database and make the necessary changes to correct the upgrade failure.

  **Note:** This trace flag grants access only to user "sa"; "sa_role" does not work. If you have disabled the "sa" login, reenable it to get access using this method.

To restart a server that has not successfully upgraded, use:

```
online database failed_db_name
```

The server restarts that database’s upgrade from the point of failure.

- If the failure occurs after all databases have been upgraded, or if a failure somehow causes the upgrade utility to fail, manually re-run the utility. After you diagnose and correct the failure, run the upgrade utility:

```
%SYBASE%/%SYBASE_ASE%/upgrade/upgrade.exe
```

When restarted in this way, the upgrade process says it is "verifying" the upgrade rather than "starting" it, but it makes all the same checks as for the original upgrade.

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CHAPTER 11: Troubleshoot the Server
• To verify that a database has upgraded successfully, check any database’s upgrade status using the online database command. If any upgrade is required for a database, this command performs it. You may also use a procedure such as this to check all databases at a given installation:

```sql
declare @dbname varchar(255)
select @dbname = min(name)
from master..sysdatabases
while @dbname is not null
begin
    online database @dbname
    select @dbname = min(name)
    from master..sysdatabases
    where name > @dbname
end
```

• Reinstall system stored procedures using the scripts from the new version:

```
isql -Usa -Ppassword -i %SYBASE%\%SYBASE_ASE%\scripts\instmstr
```

**Note:** When a server fails during an upgrade process, it attempts to upgrade the databases when it restarts. When the installation is fully recovered, re-run the upgrade utility to ensure that all postupgrade configuration work is done. Then reinstall the system stored procedures.

• During the upgrade process, the log may become too full due to recorded catalog changes. If so, log in to the new server using `isql`, and issue:

```
isql> dump tran dbname with truncate_only
```

  a) If `truncate_only` indicates that it cannot truncate the log, retry the command as `no_log` instead.

  b) If this does not truncate the log successfully, use the `alter database` command to extend the database as explained below.

• In some cases, preupgrade space estimations are insufficient for the data copy phase of upgrade. You see a message that there is insufficient space in the system segment for the upgrade. When this happens, the upgrade process stops responding, waiting for space to be provided. To increase the size of the database, log in to the new server using `isql`, and use `alter database`:

```
isql> alter database dbname on device_name = "2m"
```

`alter database` allows you to specify the size to alter the database with the unit specifier "m", or "M".

**Note:** There are certain upgrade failures from which the server cannot recover. For example, attempts to upgrade system tables to version 15.x are quite sensitive to failures at certain points during the required changes. If you encounter such a failure, restore the failed database from backup. To prevent the upgrade from failing again, correct the problem that caused the original failure before issuing the online database command for that database. These catastrophic failures are nearly always caused by running out of resources, as described above, which then causes a failure to undo the aborted transaction.
If You Cannot Identify the Cause of an Upgrade Failure

Your attempts to upgrade may continue to fail.

1. If attempts to upgrade continue to fail, check the error log file to identify where and where the upgrade failed.

   By default, the log file is located in %SYBASE%\%SYBASE_ASE%\install \<servername>.log.

2. Contact Product Support with the information.
CHAPTER 12 Obtaining Help and Additional Information

Use the Product Documentation site and online help to learn more about this product release.

- Product Documentation at http://sybooks.sybase.com/ – online documentation that you can access using a standard Web browser. You can browse documents online, or download them as PDFs. The Web site also has links to other resources, such as white papers, community forums, maintenance releases, and support content.
- Online help in the product, if available.

To read or print PDF documents, you need Adobe Acrobat Reader, which is available as a free download from the Adobe Web site.

Note: A more recent release bulletin, with critical product or document information added after the product release, may be available from the Product Documentation Web site.

Technical Support

Get support for SAP® products.

If your organization has purchased a support contract for this product, then one or more of your colleagues is designated as an authorized support contact. If you have any questions, or if you need assistance during the installation process, ask a designated person to contact Technical Support as specified in your contract:

- Sybase Technical Support or the Sybase subsidiary in your area
- SAP Technical Support

Customers with an SAP support contract can obtain support for this product at the SAP support site, http://service.sap.com/sybase/support. You can also find information about Sybase support migration at this location (login may be required).

Customers with a Sybase support contract can obtain support for this product at http://www.sybase.com/support (login required).

Downloading Product Updates

Get maintenance releases, support packages and patches, and related information.

- If you purchased the product directly from Sybase or from an authorized Sybase reseller:
a) Go to http://www.sybase.com/support.
b) Select Support > EBFs/Maintenance.
c) If prompted, enter your MySybase user name and password.
d) (Optional) Select a filter, a time frame, or both, and click Go.
e) Select a product.

Padlock icons indicate that you do not have download authorization for certain EBF/Maintenance releases because you are not registered as an authorized support contact. If you have not registered, but have valid information provided by your Sybase representative or through your support contract, click My Account to add the “Technical Support Contact” role to your MySybase profile.
f) Click the Info icon to display the EBF/Maintenance report, or click the product description to download the software.

- If you ordered your product under an SAP contract:
  a) Go to http://service.sap.com/swdc and log in if prompted.
b) Select Search for Software Downloads and enter the name of your product. Click Search.

### Product and Component Certifications

Certification reports verify Sybase product performance on a particular platform.

To find the latest information about certifications:

- For partner product certifications, go to http://www.sybase.com/detail_list?id=9784
- For platform certifications, go to http://certification.sybase.com/ucr/search.do

### Accessibility Features

Accessibility ensures access to electronic information for all users, including those with disabilities.

Documentation for this product is available in an HTML version that is designed for accessibility.

Vision impaired users can navigate through the online document with an adaptive technology such as a screen reader, or view it with a screen enlarger.

HTML documentation has been tested for compliance with accessibility requirements of Section 508 of the U.S Rehabilitation Act. Documents that comply with Section 508 generally also meet non-U.S. accessibility guidelines, such as the World Wide Web Consortium (W3C) guidelines for Web sites.

**Note:** You may need to configure your accessibility tool for optimal use. Some screen readers pronounce text based on its case; for example, they pronounce ALL UPPERCASE TEXT as
initials, and MixedCase Text as words. You might find it helpful to configure your tool to announce syntax conventions. Consult the documentation for your tool.

For information about how Sybase supports accessibility, see the Sybase Accessibility site: http://www.sybase.com/products/accessibility. The site includes links to information about Section 508 and W3C standards.

You may find additional information about accessibility features in the product documentation.