



## Installation and Configuration Guide

### **Sybase IQ**

15.2

[ WINDOWS ]

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# About This Book

## Audience

The Sybase® IQ 15.2 *Installation and Configuration Guide for Windows* tells you how to install Sybase IQ 15.2.

## Related Sybase IQ documents

The Sybase IQ 15.2 documentation set includes:

- *Release Bulletin* provides information about last-minute changes to the product and documentation.
- *Installation and Configuration Guide* provides platform-specific instructions on installing, migrating to a new version, and configuring Sybase IQ for a particular platform.
- *Advanced Security in Sybase IQ* covers the use of user encrypted columns within the Sybase IQ data repository. You need a separate license to install this product option.
- *Error Messages* lists Sybase IQ error messages referenced by Sybase error code, SQLCode, and SQLState, and SQL preprocessor errors and warnings.
- *IMSL Numerical Library User's Guide: Volume 2 of 2 C Stat Library* contains a concise description of the IMSL C Stat Library time series C functions. This book is only available to RAP – The Trading Edition® Enterprise users.
- *Introduction to Sybase IQ* includes hands-on exercises for those unfamiliar with Sybase IQ or with the Sybase Central™ database management tool.
- *New Features Summary Sybase IQ 15.2* summarizes new features and behavior changes for the current version.
- *Performance and Tuning Guide* describes query optimization, design, and tuning issues for very large databases.
- *Quick Start* lists steps to build and query the demo database provided with Sybase IQ for validating the Sybase IQ software installation. Includes information on converting the demo database to multiplex.
- *Reference Manual* – Includes two reference guides to Sybase IQ:

- 
- *Reference: Building Blocks, Tables, and Procedures* describes SQL, stored procedures, data types, and system tables that Sybase IQ supports.
  - *Reference: Statements and Options* describes the SQL statements and options that Sybase IQ supports.
  - *System Administration Guide* – Includes two volumes:
    - *System Administration Guide: Volume 1* describes startup, connections, database creation, population and indexing, versioning, collations, system backup and recovery, troubleshooting, and database repair.
    - *System Administration Guide: Volume 2* describes writing and running procedures and batches, programming with OLAP, accessing remote data, setting up IQ as an Open Server, scheduling and event handling, programming with XML, and debugging.
  - *Time Series Guide* describes SQL functions used for time series forecasting and analysis. You need RAP – The Trading Edition Enterprise to use this product option.
  - *Unstructured Data Analytics in Sybase IQ* explains storage and retrieval of unstructured data within the Sybase IQ data repository. You need a separate license to install this product option.
  - *User-Defined Functions Guide* provides information about the user-defined functions, their parameters, and possible usage scenarios.
  - *Using Sybase IQ Multiplex* tells how to use multiplex capability, designed to manage large query loads across multiple nodes.
  - *Utility Guide* provides Sybase IQ utility program reference material, such as available syntax, parameters, and options.

#### **Related SQL Anywhere documentation**

Because Sybase IQ shares many components with SQL Anywhere® Server, a component of the SQL Anywhere package, Sybase IQ supports many of the same features as SQL Anywhere Server. The IQ documentation set refers you to SQL Anywhere documentation, where appropriate.

Documentation for SQL Anywhere includes:

- *SQL Anywhere Server – Database Administration* describes how to run, manage, and configure SQL Anywhere databases. It describes database connections, the database server, database files, backup procedures, security, high availability, and replication with Replication Server®, as well as administration utilities and options.



- *SQL Anywhere Server – Programming* describes how to build and deploy database applications using the C, C++, Java, PHP, Perl, Python, and .NET programming languages such as Visual Basic and Visual C#. This book also describes a variety of programming interfaces such as ADO.NET and ODBC.
- *SQL Anywhere Server – SQL Reference* provides reference information for system procedures, and the catalog (system tables and views). It also provides an explanation of the SQL Anywhere implementation of the SQL language (search conditions, syntax, data types, and functions).
- *SQL Anywhere Server – SQL Usage* describes how to design and create databases; how to import, export, and modify data; how to retrieve data; and how to build stored procedures and triggers.

You can also refer to the SQL Anywhere documentation in the SQL Anywhere 11.0.1 collection at Product Manuals at <http://sybooks.sybase.com> and in DocCommentXchange at [http://dcx.sybase.com/dcx\\_home.php](http://dcx.sybase.com/dcx_home.php).

### **The demo database**

Sybase IQ includes scripts to create a demo database (*iqdemo.db*). Many of the queries and code samples in this document use the demo database as a data source.

The demo database contains internal information about a small company (employees, departments, and financial data), as well as product (products), and sales information (sales orders, customers, and contacts).

See the Sybase IQ installation guide for your platform or talk to your system administrator for more information about the demo database.

### **If you need help**

Each Sybase installation that has purchased a support contract has one or more designated people who are authorized to contact Sybase Technical Support. If you cannot resolve a problem using the manuals or online help, please have the designated person contact Sybase Technical Support or the Sybase subsidiary in your area.



# Preparing for Installation

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## About Sybase IQ

Sybase IQ is a high-performance decision-support server designed specifically for data warehousing.

Sybase IQ is part of the Adaptive Server® product family that includes Adaptive Server Enterprise and SQL Anywhere. Component Integration Services is embedded within Sybase IQ to provide direct access to relational and nonrelational databases on mainframe, UNIX, or Windows servers.

## Product editions

Sybase IQ is available in several editions:

- Enterprise Edition
- Small Business Edition
- Single Application Server Edition
- Evaluation Edition

## Platforms and operating systems

Sybase IQ analytics server is compatible with these platforms and operating systems:

- Microsoft Windows 2003 (x86) for 32-bit systems – minimum patch level Service Pack 2
- Microsoft Windows 2003 (x64) for 64-bit systems – minimum patch level Service Pack 2
- Microsoft Windows XP Professional (x86) for 32-bit systems – minimum patch level Service Pack 2
- Microsoft Windows Vista for 32-bit and 64-bit systems – minimum patch level Service Pack 1
- Microsoft Windows 2008 for 32-bit and 64-bit systems – minimum patch level Service Pack 1
- Microsoft Windows 7 for 32-bit and 64-bit systems

## Supported platforms for the network client

Sybase IQ 15.2 provides a network client for all supported server platforms and includes the platform-specific network client with each server purchased.

Sybase IQ Network Client for Windows includes the 32-bit ODBC Windows drivers, which allow you to connect to Sybase IQ from third-party 64-bit Windows applications, and 64-bit Windows applications written in C++.

## Updated software components

Sybase IQ Server 15.2 installs the following software components, updated to the latest versions available at release time:

- Sybase jConnect™ for JDBC™ version 6.0. This component is optional but strongly recommended. If you install the jConnect driver, Java classes installed into a database can make JDBC calls to access and modify data.
- Java Runtime Environment (JRE) version 6.0 to use the latest Sybase Central™ plug-in for Sybase IQ.

## Licensing requirements

Sybase IQ is available in an evaluation edition, as well as several licensed editions.

Installing an unlicensed Evaluation Edition of Sybase IQ provides 30-day access to all features and options available in the Enterprise Edition. To run an unlicensed database for longer than 30 days, however, you must purchase and install an appropriate Sybase Software Asset Management (SySAM) license.

Before installing and configuring any product edition and optional features, know which features you are licensed to use. See “Licensing your software” on page 11.

## Installation media

Sybase IQ includes installation media for server and client installations.

Media	Description
Sybase IQ Product DVD	Installs Sybase IQ server components and other support tools.
Sybase IQ Network Client CD	Installs the components required for client connections to a Sybase IQ network server.

## Planning your installation

Sybase IQ installation process depends on whether you are installing Sybase IQ for the first time, upgrading from a previous version, or migrating your databases to a new hardware platform.

## Installing Sybase IQ for the first time

If you are installing Sybase IQ for the first time, follow these steps:

- Read the release bulletin for the latest information. See the special installation instructions section for any installation instructions not included in this document.

- Complete all preinstallation tasks. Apply any required operating system patches, check to see that there is sufficient disk space and memory, and update any necessary configuration changes. See “Preinstallation tasks” on page 6.
- Determine the license model you want to use. SySAM supports served and unserved license models. See Chapter 2, “Choosing a License Model” in the *Sybase Software Asset Management Users Guide* to determine which model is best suited for your environment.
- Use the product and licensing information you received from Sybase to log in to the Sybase Product Download Center and generate a license key for your software.
- Install Sybase IQ server components, activate your license, then start and test your server. See “Installing Sybase IQ Server” on page 23 and “Testing installed products” on page 31.
- Install and configure Sybase IQ client components. See “Installing Sybase IQ Client Components” on page 37 and “Configuring Sybase IQ” on page 87.

## Upgrading from an earlier version

The upgrade process depends on the version of Sybase IQ currently installed on your system.

### Sybase IQ 15.x

- Uninstall Sybase IQ 15.0 before you install Sybase IQ 15.2. Use the Control Panel to remove Sybase IQ 15.0, and then proceed as if you were installing Sybase IQ for the first time.
- Upgrade your client tools. Although you can use the current version of the client tools to connect to an earlier 15.x server, some options, tools, and objects may not be available.

### Sybase IQ 12.x

- Upgrade Sybase IQ, if necessary. All database migration paths assume that you are migrating from Sybase IQ 12.6 ESD #11 or Sybase 12.7 ESD #5. If you are migrating from a version earlier than 12.6, you must upgrade your software before you migrate your database.
- Review the migration chapter and plan your migration. Sybase provides utilities that you can use to migrate your 12.x data to Sybase IQ 15.2. Understanding how these utilities work can help you plan your migration more effectively. See “Migration utilities” on page 45.

- Follow the work flows for the type of databases you want to migrate. There are separate migration paths for simplex and multiplex databases. See “Migrating simplex databases” on page 63 and “Migrating multiplex databases” on page 67.

## Changing hardware platforms

If you are upgrading from an earlier version and want to move your Sybase IQ databases to a different supported hardware platform, perform the conversion before you upgrade your data to Sybase IQ 15.2.

- For information about migrating a database from one platform to another with the same endian structure, see “Converting to a new hardware platform” on page 42.
- After you change upgrade your hardware platform, follow the appropriate work flow in “Migrating Data” on page 41 to migrate your databases.

---

### Notes

- If you created your Sybase IQ database on a Linux 32-bit version prior to Sybase IQ 12.6 ESD #2, first install IQ 12.6 ESD #2 for Linux 32-bit and create a new data backup before converting to another platform.
  - Sybase IQ 12.6 ESD #2 and later versions support migration between Windows and Linux.
-

## Preinstallation tasks

Perform the following tasks before you install Sybase IQ. You may need to refer to your operating system documentation for specific commands.

### Check for operating system patches

Apply any operating system patches before you install Sybase IQ. Check with your operating system vendor for information on the latest operating system patches.

Patches required to run the Windows installer

You must install these patches before you run a GUI server install:

System	Patch
x86	Microsoft Visual C++ 2005 Redistributed Package.
x64	Microsoft Visual C++ 2005 Redistributed Package for x86 systems and Microsoft Visual C++ 2005 Redistributed Package x64 systems.

If you do not install these packages, the installer may not function correctly. If you experience problems with an install, apply these patches, and re-run the install. You can find these packages in the *ms-redis-\** folders on the Sybase IQ installation media.

---

**Note** Do not use a patch that is earlier than the version suggested for your operating system. Use the patch recommended by the operating system vendor, even if it supersedes the patch listed under “Platforms and operating systems” on page 2.

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### Increase the swap space

The recommended minimum swap space to run Sybase IQ is at least 1GB. Certain operations may cause the memory used by Sybase IQ to grow dynamically. Changing the way Sybase IQ uses buffers can dramatically change the way it uses memory. See the chapter “Managing System Resources” in the *Performance and Tuning Guide* for more information about buffers.



Depending upon the load on the system where the Sybase IQ executable is running, swap requirements may exceed space allotted. Insufficient swap space may result in the system supporting fewer users, and large processes that cannot acquire sufficient swap space may be prematurely killed by the operating system.

See your operating system documentation for information about extending swap space.

## **Sybase IQ 15.2 requires a new license server**

Sybase IQ 15.2 requires SySAM license server version v11.6.1 or later, which is distributed on the installation media. Using an older SySAM server can cause the Sybase IQ server to become unresponsive. Install the license server before you install Sybase IQ.

You can check the version of your current SySAM license server by running:

```
cd %SYBASE%\SYSAM-2_0\bin\lmutil lmver lmgrd
```

If you currently use a license server to host SySAM licenses for other Sybase products:

- Uninstall your current license server
- Install the license server distributed on the Sybase IQ 15.2 installation media
- Rehost your licenses

### **❖ Uninstalling a SySAM license server**

- 1 On the Control Panel, click Add or Remove Programs.
- 2 Choose Sybase Software Asset Management License Server and Utilities 2.
- 3 Click Change/Remove.
- 4 Follow the directions on the screen.

Installing a new  
license server

Sybase Software Asset Management License Server and Utilities are distributed as part of the Sybase IQ 15.2 installation media. To install a new license server, see “Installing a new license server” on page 18.

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**Important!**

If you plan to install a license server on Windows 7, you must start and stop the license server as Administrator.

---

Rehosting SySAM  
licenses

Rehost your SySAM licenses after you install the new license server. See “Regenerating, renewing, and rehosting licenses” in Chapter 2, Generating Licenses at SPDC”, in the *Sybase Software Asset Management 2 Users Guide*.

## Enable 4GT

Enabling 4-gigabyte tuning (4GT) increases the amount of physical memory available to memory-intensive applications running on Windows Server 2003, Enterprise Edition, or Windows Server 2003, Datacenter Edition.

To enable 4GT, add the /3GB parameter to the start-up lines in the *boot.ini* file by. For example:

```
[boot loader] timeout=5 default=multi(0)disk(0)rdisk(0)
partition(1)\WINNT
[operating systems] multi(0)disk(0)rdisk(0)
partition(1)\WINNT="Microsoft Windows 2000
Professional"
/fastdetect /3GB
```

---

**Notes**

- Setting Sybase IQ cache sizes with 4GT support allows the size of the main and temporary caches to be increased up to a combined total of 2GB.
  - With Windows platforms that support 4GT, a Sybase IQ process can extend beyond the 2GB address space boundary, up to a total of 3GB. However, the total size of the two IQ buffer caches cannot exceed 2GB. This is due to the Windows restriction that prevents a single memory allocation from crossing the 2GB boundary.
- 

## Windows support issues

Following are some issues relating to running Sybase IQ software on Windows Vista and Windows 2008:

Windows security	Windows Vista and Windows 2008 incorporate a new security model. User Account Control (UAC) is enabled by default and may affect the behavior of programs that expect to be able to write files, especially when the computer supports more than one user. Depending on where and how files and directories are created, a file created by one user may have permissions that do not allow another user to read or write to that file. If you install Sybase IQ in the default directories, files and directories that require read/write access for multiple users are set up appropriately.
Sybase IQ elevated operations agent	<p>Certain actions require privilege elevation to execute when run under User Account Control. The programs <i>dbelevat11.exe</i> and <i>iqdsn.exe</i> may require elevation in Sybase IQ.</p> <p>The following dll files require elevation when they are registered or unregistered: <i>dbodbc11.dll</i> and <i>dboledb11.dll</i>.</p> <p>Certain actions require privilege elevation to execute when run under User Account Control. The following programs may require elevation in Sybase IQ: <i>SybaseIQservice15.exe</i>, <i>dbelevat11.exe</i>, and <i>iqdsn.exe</i>.</p> <p>The following dlls require elevation when they are registered or unregistered: <i>dbodbc11.dll</i> and <i>dboledb11.dll</i>.</p> <p>On a system with User Account Control activated, you may receive an elevation prompt for the Sybase IQ elevated operations agent. The prompt is issued by the User Account Control system to confirm that you want to continue running the identified program (if logged on as an administrator) or to provide administrator credentials (if logged on as a non-administrator).</p>
Deployment changes	The program <i>dbelevat11.exe</i> is used internally by Sybase IQ components to perform operations that require elevated privileges. This executable must be included in deployments of Sybase IQ. Administrator privileges are required to run <i>dbelevat</i> .
Sybase IQ executables signed	Sybase IQ executables are signed by Sybase, Inc.
Using an AWE cache	To use an AWE (Address Windowing Extensions) cache on Windows Vista or Windows 2008, you must run the database server as administrator. Starting a non-elevated database server with an AWE cache results in a warning that the database server must be run as an administrator to use AWE. See “-cw server option” in Chapter 1, “Running the Database Server,” in the <i>Utility Guide</i> .
Samples	Samples now correctly handle Sybase IQ installation path names that contain one or more spaces.

Windows services	Vista and Windows 2008-compliant services are not allowed to interact with the desktop. Sybase IQ services do not interact with the desktop (even if Allow Interaction with Desktop is enabled in the service definition). Sybase IQ database servers can be monitored using the dbconsole utility or from Sybase Central. Sybase Central disables the option to allow service to interact with desktop when running on Windows Vista or Windows 2008.
------------------	--

## Verify network functionality

Sybase IQ uses networking software whenever the client and server components are installed on different systems. Use the ping command to and from another computer to verify that the server where you plan to install Sybase IQ can use TCP/IP to communicate with other devices on your network.

## Installing your software

The Sybase IQ installation media includes all of the components you need to install your software. There are interactive and silent installations options available.

Interactive installations	Interactive installations let you set up your software in a graphic user interface (GUI) environment. The interactive installer is wizard-driven and supports all product editions and installation types.
Silent installations	Silent installations let you install Sybase IQ from the command line. Silent installations are script-driven and configured to perform typical installations by default; custom installs require additional configuration. See “Silent Installations” on page 99.
Installation types	Typical and custom installation types are available. Typical installations install features suitable for most production environments. Custom installs let you choose the components to install. You can select group packages, individual items, or a combination of the two.

## Licensing your software

Generate your SySAM license before you install your server or client components.

Sybase IQ includes separate SySAM licenses for each product edition and separate licenses for any optional features available for that edition. For example, all Sybase IQ product editions require a CPU license, but an MPXO license is available only for the Enterprise and Single Application editions where multiplex is offered as a separate purchase option.

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### Sybase Product Download Center

When you purchase a Sybase product, you receive an e-mail message or a Web key that tells you how to log in to the Sybase Product Download Center (SPDC). SPDC is an online Web portal from which you download and license your software. You must use SPDC to dynamically generate license keys for Sybase IQ.

The e-mail message or Web key also provides specific product and licensing information. Use this information when you generate your licenses.

## Available licenses

Available licenses are determined by the product edition and options you purchase.

### Enterprise Edition (EE)

Orderable License	Actual License	Required	Optional	Description
CPU	IQ_CORE	•		License restricts the number of cores (not CPUs) which an IQ server can use.
LOMO	IQ_LOB		•	Allows you to create and use CLOB or LOB columns. The number of LOB licenses must match number of cores.  IQ_LOB license is included for customers who purchase an IQ_UDA license. An IQ_LOB license is also available as a separate purchase option.  This license is required for 12.6 or 12.7 customers who already have a LOB license (IQ_LOB).
VLDB MO	IQ_VLDBMGMT		•	Allows you to create multiple table spaces and additional IQ dbspaces beyond the defaults allowed. You are allowed one IQ_SYSTEM_TEMP dbspace, one IQ_SYSTEM_MAIN dbspace, and one additional user defined main store dbspace. To create any additional IQ dbspace requires the IQ_VLDBMGMT license. This license restricts the ability to create table partitions. An IQ_VLDBMGMT is required whenever an IQ server creates or starts with two or more IQ user dbspaces.  Each VLDB license allows for 1 TB of storage. You will need to purchase one license for each additional TB of storage in the main store.

Orderable License	Actual License	Required	Optional	Description
ASO	IQ_SECURITY		•	Allows you to use column encryption, ECC Kerberos and FIPS. The number of ASO licenses must match cores  This license is required for 12.6 or 12.7 customers who already have encryption (IQ_ENC).
MPXO	IQ_MPXNODE		•	Allows you to start secondary multiplex nodes (readers/writers). The number of nodes must always be less than cores, as each multiplex server must have at least one core.  This license is required for 12.6 or 12.7 customers who are already running multiplex. This is a new license requirement.
IDBA-PSO	IQ_UDF		•	Allows you to define and run high-performance scalar and aggregate user-defined functions.  This license is only available with approved third-party libraries.
UDA	IQ_UDA		•	Allows you to use the IQ Text Search functionality, which lets Sybase IQ search unstructured and semi-structured data. An IQ_UDA also includes an IQ_LOB license.  This license applies to IQ TEXT indexes.

## Small Business Edition (SE)

Orderable License	Actual License	Required	Optional	Description
CPU	IQ_CORE	•		Licenses the number of sockets (not CPUs) which an IQ server can use.

**Other limits set by the SE license**

- Server checks out licenses equal to the number of sockets. One license allows one socket, and you can have up to four licenses. The total number of cores should never exceed 4 (MAXCP).
- Total concurrent IP connections <= 25 (MC)
- Total main store <= 250GB (MS)

**Single Application Edition (SA)**

Orderable License	Actual License	Required	Optional	Description
CPU	IQ_CORE	•		Licenses the number of cores (not CPUs) which an IQ server can use.

Other limits set by the SA license

- Total cores per server <= 64 (MAXCP)
- Total number of user tables <= 25 (MT)
- Total number of columns <= 100 (MV)
- Total number of mpx nodes <= 1 (MSN)

**Evaluation Edition**

No license is required for the Evaluation Edition, which is an unlicensed server that provides full access to all features and options available in the Enterprise Edition. To run an unlicensed database beyond a 30-day evaluation period, however, you must purchase and install an appropriate license.

**Before you generate your license**

Follow these steps before you generate your license.



## Read the SySAM documentation

Review the SySAM documentation for specific information about SySAM licensing, license models, and procedures:

- *Sybase Software Asset Management (SySAM) 2 Users Guide* introduces asset management concepts and provides instructions for establishing and administering SySAM 2 licenses.
- *SySAM 2 Quick Start Guide* tells you how to get your SySAM-enabled Sybase product up and running quickly.
- *FLEXnet Licensing End User Guide* explains FLEXnet Licensing for administrators and end users and describes how to use the tools which are part of the standard FLEXnet Licensing distribution kit from Sybase.

These documents are available on the *Getting Started* CD and from Product Manuals at <http://sybooks.sybase.com>

## Decide on the license model you want to use

Decide on the license model you want to use before you generate your license file. A license model refers to the way you set up your license files for your licensed programs. License files can reside on a central, networked license server in a served license model or on the machine running the licensed program in an unserved license model.

For information about served and unserved licenses, and which model is best suited for your environment, see Chapter 2, "Choosing a License Model" in the *Sybase Software Asset Management Users Guide*.

## Get your host ID

If you plan to install a new license server, or use an existing license server, you need the license server host ID. FLEXnet Licensing uses different machine identifications for different machine architectures. If you have a copy of the FLEXnet licensing utilities installed, you can use the `lmhostid` utility to print the exact host ID that FLEXnet Licensing expects to use on any given machine. `lmutil` is included in your product distribution, or you can download a copy from FLEXnet Publisher download page at

[http://www.globes.com/support/fnp\\_utilities\\_download.htm#unixdownload](http://www.globes.com/support/fnp_utilities_download.htm#unixdownload)

You can also use a system-level command to find the host ID. For platform-specific commands and examples, see *Hostids for FLEXnet Licensing-Supported Platforms* at <http://www.flexerasoftware.com/products/flexnet-publisher/requirements.htm>. For additional information, see the FAQs at the Sybase Product Download Center (SPDC).

---

**Note**

Some platforms derive the host ID from the network adapter address. If your machine has multiple network adapters, the command you use to get the host ID may return one host ID for each network adapter. If this occurs, choose only one from the list of host IDs. Sybase recommends that you use the value associated with the primary wired Ethernet adapter. Do not use values associated with internal loopback adapters.

---

## **Determine the host name**

Although the host name is optional for unserved license models, you must specify the host name of the license server for served licenses. Providing the host name for all license types may simplify future license administration tasks.

## **Choose a port number**

If you plan to install a license server or use an existing license server, you need to know the TCP/IP port number that the license server will use to serve your licenses. If you do not specify a port number, the license server uses the first available port in the range of 27000 to 27009. If you are using three-server redundancy, specify a port number outside of this range.

## Generate your SySAM license

The procedure you use to generate your license depends on the license model you plan to use.

### Unservd licenses

Before you generate your license, you need the host ID and host name of the server where you plan to install Sybase IQ.

#### ❖ **Generating an unserved license**

- 1 Start your browser and log in to the Sybase Product Download Center (SPDC) at <https://sybase.subscribenet.com>.
- 2 On the Product List page, choose Sybase IQ.
- 3 On the Product Information page, choose the product version appropriate for your platform.
- 4 On the License Information page, choose the appropriate location, then read and accept the license agreement, if necessary.
- 5 On the Product Download page, click the License Keys link.
- 6 On the License Information page, choose the appropriate license(s), scroll to the bottom of the page, and click Select to Generate.
- 7 On the Generate Licenses page:
  - Choose Unservd license, then click Next.
  - Specify the number of licenses to generate, then click Next.
  - Identify the host machine where you intend to install Sybase IQ. You must identify the host ID and number of licenses. The host name is optional. Click Generate.
- 8 Click Download License File and save your license to a temporary location on the local file system. You must save the license file with a *.lic* extension.

---

**Note** You can now install Sybase IQ server components. During installation, the installer prompts you for license information.

---

## Served licenses

Before you generate your license, you need the host ID of the license server. You may also want to specify the host name to simplify future license administration.

### ❖ Generating served licenses

- 1 Start your browser and log in to the Sybase Product Download Center (SPDC) at <https://sybase.subscribenet.com>.
- 2 On the Product List page, choose Sybase IQ.
- 3 On the Product Information page, choose the product version appropriate for your platform.
- 4 On the License Information page, choose the appropriate location, then read and accept the license agreement, if necessary.
- 5 On the Product Download page, click the License Keys link.
- 6 On the License Information page, choose the appropriate license(s), scroll to the bottom of the page, and click Select to Generate.
- 7 On the Generate Licenses page:
  - Choose Served License, then click Next.
  - Specify the number of licenses to generate, then click Next.
  - Identify the host ID, host name, and port number of the license server. Host name and port number are optional. Click Generate.
- 8 Click Download License File and save your license to a temporary location on the local file system. You must save the license file with a *.lic* extension.

---

**Note** Served licenses require a license server. If you do not plan to use an existing license server, you must install one before you install Sybase IQ. See “Installing a new license server” on page 18.

---

## Installing a new license server

If you chose a served license model, you must install a new license server.

The Sybase IQ server installation DVD includes SySAM Network License Server utilities you can use to install a new license server. You must run a custom server installation to install a new license server. You need not run the license server on the same machine as the Sybase IQ server components.

❖ **Installing a new license server**

- 1 Use an account with Administrator privileges to log in to Windows. Stop and shut down all programs before you run the installer.
- 2 Insert the Sybase IQ Product DVD into the drive.  
  
If the Sybase IQ installer does not start automatically, start Windows Explorer, change to your DVD drive, choose the appropriate setup file: *setup32.bat* or *setup64.bat*.
- 3 On the Welcome screen, click Next.
- 4 Choose an installation directory, then click Next.
- 5 Choose Evaluation as the product edition you want to configure, then click Next.
- 6 On the next screen, choose a location, then read and accept the license agreement. Click Next.  
  
You must accept an appropriate license agreement to install Sybase IQ. You can review all available license agreements on the Sybase Web site at <http://www.sybase.com/softwarelicenses>.
- 7 Choose Custom as the installation type you want to perform, then click Next.
- 8 Deselect all installation features except Sybase Software Asset Management.
- 9 Select both Sybase Software Asset Management features: Network License Server and Network License Utilities, click Next.
- 10 Review the installation summary, then click Install.

❖ **Starting your license server**

Use these instructions to start and stop a license server on all Windows platforms, except Windows 7. To start a license server on Windows 7, see “Starting your license server on Windows 7” on page 20.

- 1 From a command prompt, copy the license file you saved from SPDC to the `%SYBASE%\SYSAM-2_0\licenses` directory on the network license server.

- 2 Change to `%SYBASE%\%SYSAM-2_0%\bin`, then refresh or restart the license server:

Use this command	To...
<code>sysam start</code>	Start the license server.  Perform this step if the license server is not running. After you perform this step, repeat step 2 to verify that the server is running.
<code>sysam reread</code>	Make the license server read the new license file.  Perform this step if the license server is already started.

- 3 Use the `sysam status` command to verify that the license server is running. If the server is running, you can expect to see output like this:

```
Starting the SYSAM service
The SYSAM service is starting.
The SYSAM service was started successfully.
lmutil - Copyright (c) 1989-2006 Macrovision Europe
Ltd. and/or Macrovision Corporation. All Rights
Reserved. Flexible License Manager status on Wed
5/24/2006 15:04
License server status: 27000@mysysamserver
License file(s) on <server name>:
/opt/sybase/SYSAM_0/licenses/mysysamserver_60302031
5.lic
```

#### ❖ Starting your license server on Windows 7

You must start and stop a license server on Windows 7 as Administrator.

- 1 Click Start, choose Programs | Accessories.
- 2 Right-click Command Prompt, choose Run As Administrator.
- 3 Copy the license file you saved from SPDC to the `%SYBASE%\SYSAM-2_0\licenses` directory on the network license server.
- 4 Change to `%SYBASE%\%SYSAM-2_0%\bin`, then refresh or restart the license server:

Use this command	To...
<code>sysam start</code>	Start the license server.  Perform this step if the license server is not running. After you perform this step, repeat step 2 to verify that the server is running.

Use this command	To...
sysam reread	Make the license server read the new license file.  Perform this step if the license server is already started.

- 5 Use the sysam status command to verify that the license server is running.

---

**Notes**

- To verify your license, run the sp\_iqlmconfig stored procedure in Interactive SQL (iqlsql) or check the Sybase IQ error log and `<dbname>.iqmsg` file.  
  
In the error log, a line beginning with "Checked out license..." indicates that the license configuration is successful. If you see a "Sysam: FLEXnet Licensing error:" message, check with your Sybase representative to resolve the issue.
  - The SySAM License Server Installer installs both IPv4-only and IPv4/IPv6 dual-stack license server binaries during installation and configures use of IPv4-only binaries. Use the sysam configure [IPv6|IPv4] to configure the appropriate version of the license server.  
  
For example: sysam configure IPv6 will configure use of the IPv4/IPv6 dual stack binaries. For more information, see *SySAM Users Guide*.
  - If you have problems activating your license, see "Troubleshooting SySAM" on page 113
-





# Installing Sybase IQ Server

Installing Sybase IQ server is part of a planned installation sequence. Follow the installation path you chose in “Planning your installation” on page 3. Read this section for information you should know before you begin your server installation.

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Plug-in compatibility	24
What a server installation does	26
Installing Server components	27
Postinstallation tasks	29
Uninstalling Sybase IQ server	30

## Before you install Sybase IQ server

- Read the Sybase IQ release bulletin for the latest information. See the special installation instructions section for any installation instructions not included in this document.
- Complete all pre-installation tasks. Apply any required operating system patches, Verify that there is sufficient disk space and memory, and make any necessary configuration changes. See “Preinstallation tasks” on page 6 for specific information.
- Generate your license key and download your license to a temporary location on the local file system. If you chose a served license model, install and start the new license server, or know which license server you plan to use. See “Licensing your software” on page 11.
- Know the product edition you intend to install and license you intend to use. If you plan to use a license server, you need to know the license server’s host ID, host name, and port number.

- Determine the target installation directory. The default installation directory is *C:\Sybase*. You can choose an alternate location during installation.

---

**Note** Instructions in this chapter are specific to the GUI installer, see “Silent Installations” on page 99.

---

## Server components

Server components are grouped by feature. In this table, items marked as default are installed in a typical installation.

Feature	Components	Default	Notes
Sybase IQ	Sybase IQ server	•	Installs server software, client tools, and ODBC drivers.
	Sybase IQ client	•	
	Sybase IQ ODBC	•	
Sybase Central	Sybase Central Viewer	•	Viewer and plug-in are required for Sybase Central.
	Sybase Central plug-in	•	
jConnect		•	Required for JDBC connections.
Sybase Software Asset Management	Network license server		Network license server utilities, and FLEXnet Licensing utilities
	License utilities	•	

## Plug-in compatibility

Sybase Central is an administration console for Sybase products. The Sybase IQ server 15.2 plug-in for Sybase Central is not compatible with 12.x servers. You can use the 15.x plug-in with 15.x servers; you cannot use it to connect to 12.x servers.

<b>IQ plug-in</b>	<b>Sybase IQ</b>	<b>Sybase Central toolkit</b>	<b>Agent</b>	<b>JRE</b>
15.x	Compatible only with 15.x servers. You cannot use the 15.x plug-in to connect to 12.x servers.	6.0 or later required	15.x agent required	JRE – 6.0 required
12.7	12.5 and later fully supported. Earlier IQ versions minimally supported.	4.3 or later required	12.7 agent required	1.4.2 required
12.6	12.6 or 12.5 fully supported. Earlier IQ versions minimally supported.	4.3 or later required	12.6 agent required	1.4.2 required
12.5	12.5 or earlier	3.2 required	12.5 agent required	1.2.2 required (1.3.1 on Linux)

## What a server installation does

Parent installation directory

A typical server installation installs Sybase IQ server and support components into a parent directory on the host machine.

The parent directory contains files, scripts, and other objects required to support Sybase IQ server.

The default installation directory is *C:\Sybase*. You can, however, specify another target directory during the installation process. This document uses the variable *%SYBASE%* to refer to the parent directory.

A list of the major subdirectories in the parent directory appears below.

Directory	Contents
charsets	Character sets available for use with Adaptive Server.
collate	Collation sequences available for use with Adaptive Server.
ini	Various configuration files.
IQ-15_2	Subdirectories, scripts, and property files required to run Sybase IQ server.
jConnect-6_0	Java Database Connectivity (JDBC) driver for Sybase IQ.
locales	Language modules for system messages and date/time formats.
shared	Components and libraries shared by several other components, including Sybase Central and Java Runtime Environment (JRE).
SYSAM-2_0	SySAM licenses and utilities. This directory contains two subdirectories: bin and licenses.
uninstall	Subdirectories for scripts that uninstall IQ and SySAM.

**Sybase IQ installation directory**

The Sybase IQ installation directory is *IQ-15\_2*, and is a subdirectory within *%SYBASE%*.

This directory contains files, scripts, and other objects required to run Sybase IQ server. This document uses the variable *%IQDIR15%* to refer to the Sybase IQ installation directory. A list of the major subdirectories you are likely to use in this directory during installation appears in the table below.

Directory	Contents
Assembly	ADO.NET and .NET assembly files.
bin<platform>	Utilities you use to start and manage your server. <platform> value is 64 or 32 depending on your installation.
charsets	Character encoding files.
demo	A readme that identifies the location of the demo database scripts and sample data: <i>C:\Documents and Settings\All Users\SybaseIQ\demo</i> directory.
install	Installation history file.
java	Different JAR files.
logfiles	Various logfiles. Sybase IQ writes log files to this directory.
lsunload	Local Store Unload utility.
scripts	Sample scripts and stored procedures.
SDK	Subdirectories for various language utilities.
snmp	Definitions for Simple Network Management Protocol servers.
sun	Local copy of the JRE to support Java in the database.
Sysam	Local SySAM configuration information.
support	A Web page with links to online resources.
unload	Various unload scripts, files and utilities.

## Installing Server components

The Sybase IQ server installation media includes all of the components you need to install an IQ Server.

### ❖ Running the Sybase IQ installer

- 1 Use an account with Administrator privileges to log in to Windows. Stop and shut down all programs before you run the installation.
- 2 Insert the Sybase IQ product DVD into the drive.

If the Sybase IQ installer does not start automatically, start Windows Explorer, change to your DVD drive, choose the appropriate setup file: *setup32.bat* or *setup64.bat*.

- 3 On the Welcome screen, click Next.
- 4 Choose an installation directory, then click Next.
- 5 Choose the Licensed Edition as the product edition you want to configure, click Next.
- 6 On the next screen, choose a location, then read and accept the license agreement.

You must accept an appropriate license agreement to install Sybase IQ. You can review all available license agreements on the Sybase Web site at <http://www.sybase.com/softwarelicenses>.

- 7 When the installer prompts you for the Sybase IQ license key, do one of the following:
  - Open the license you downloaded from the SPDC site, and paste the license in the license key text box. Do this only if you are installing an unserved license.
  - Click Browse, navigate to where you stored your license location, and select it. Do this only if you are installing an unserved license.
  - Click “Use previously deployed license server,” then specify the server’s *host name* and *port number*. Use this option to use a previously deployed license server.
  - Click “Continue installation without a license key” to install Sybase IQ in grace mode.
- 8 Click Next, then choose the appropriate product edition and license type.
- 9 Follow the instructions on the screen to complete your installation. Remove the installation media from the drive.

**Notes**

- If you install Sybase IQ in grace mode, you can install the product without a license, and activate a 30-day grace period. You must obtain an appropriate license from Sybase before the grace period ends.
  - To verify your license, you can run the `sp_iqlmconfig` stored procedure in Interactive SQL (`iqlsql`) or check the Sybase IQ error log and `<dbname>.iqmsg` file.
  - In the server log, a line beginning with "Checked out license..." indicates that the license configuration is successful. If you see a "Sysam: FLEXnet Licensing error:" message, check with your Sybase representative to resolve the issue.
- 

## Postinstallation tasks

- Check the Sybase Support Page at <http://www.sybase.com/support> for software updates. This site provides access to product updates and a variety of downloads to help you get the most out of your Sybase products and solutions.
- If you are upgrading from Sybase IQ version 15.0, use an account with DBA privileges to connect to the server and database with `dbisql`. Run the `ALTER DATABASE UPGRADE` command. For additional information about this command, see `ALTER DATABASE` statement in *Reference: Statements and Options*.
- If you are upgrading from a 12.x version, see "Migrating Data" on page 41.
- See "Testing installed products" on page 31 for information about starting your server, running queries, and working with the demo database.
- See "Installing Sybase IQ Client Components" on page 37 for information about installing Sybase IQ Client tools.
- If you are unfamiliar with Sybase IQ and the Sybase Central management console, see *Introduction to Sybase IQ* for exercises and examples.

## Uninstalling Sybase IQ server

### ❖ Uninstalling from the Control Panel

- 1 On the Control Panel choose Add or Remove Programs.
- 2 Choose Sybase IQ 15.2 from the program list.
- 3 Click Change/Remove.
- 4 Follow the instructions on the screen.

### ❖ Uninstalling from Windows Explorer

- 1 In Windows Explorer, change to %SYBASE%\uninstall\IQ.
- 2 Double-click *IQuninstall*.
- 3 Follow the instructions on the screen.



## Testing installed products

This chapter tells you how to start Sybase IQ and use the demo database to test your installation.

Topic	Page
Sybase IQ demo database	31
Running Sybase IQ Server	32
Running Interactive SQL queries	35

### Sybase IQ demo database

Many of the examples throughout the documentation use the Sybase IQ sample database, *iqdemo.db*, as a data source. The demo database represents a small company that makes a limited range of sports clothing. Sample data includes internal information about the company (employees, departments, financial data), product (products), and sales information (sales orders, customers, and contacts).

### Creating and starting the demo database

To use the demo database to test your installation, create *iqdemo.db* and load the sample data. Scripts that create and load the demo database are located in the `%ALLUSERSPROFILE%\SybaseIQ\demo` directory.

To create or start the demo database, use the Start IQ Demo Database option from Sybase IQ 15.2 program group:

- Click Start, point to Programs | Sybase | Sybase IQ 15.2 | Start Sybase IQ Demo Database.

The first time you use this option, Sybase IQ may prompt you for some additional information.

Table names

15.x demo database table names are different than those in the 12.x versions of the software. Table 4-1 includes current and former *iqdemo* table names. If you are upgrading from an earlier version of Sybase IQ, use this table to update the table names or permissions in your scripts or applications.

Table 4-1: Demo database table names

12.7 name	15.x name	15.x owner
contact	Contacts	GROUPO
customer	Customers	GROUPO
department	Departments	GROUPO
employee	Employees	GROUPO
fin_code	FinancialCodes	GROUPO
fin_data	FinancialData	GROUPO
product	Products	GROUPO
sales_order_items	SalesOrderItems	GROUPO
sales_order	SalesOrders	GROUPO
empl	empl	DBA
iq_dummy	iq_dummy	DBA
sale	sale	DBA
SYSOPTIONDEFAULTS		DBA

**Note** To create the older *asiqdemo* version of the demo database, open a command window, change to %ALLUSERSPROFILE%\SybaseIQ\demo, and run this command: mkiqdemo.bat -old

# Running Sybase IQ Server

Sybase recommends that you use the startup utility, `start_iq`, to start your server. `start_iq` is a command line utility that runs on all platforms, and ensures that all required parameters are set correctly.

Starting a server or database

To use `start_iq` to start a server or database from the command line, change to a directory where the configuration and database files are located, and use the following command format:

```
start_iq [ server-options ] [ database-file
[ database-options ], ...]
```

- *server-options* include the database server name and other options that control the behavior of the server, for all databases that are running on that server.
- *database-file* is the file name of the catalog store. You can omit this option, or enter one or more database file names on the command line. Each of these databases is loaded and available for applications. If the starting directory contains the database file, you do not need to specify the path; otherwise, you must specify the path. You need not specify the *.db* file extension.
- *database-options* are options that you can specify for each database file you start, that control certain aspects of its behavior.

#### Default startup parameters

`start_iq` uses a default configuration file (`%IQDIR15%/scripts/default.cfg`) to set the start-up parameters to the defaults in Table 4-2.

**Table 4-2: Parameters set by `start_iq`**

Parameter	Value	Description
<code>-c</code>	48MB	Catalog store cache size.
<code>-gc</code>	20	Checkpoint interval.
<code>-gd</code>	all	Allows all users to start the database by connecting.
<code>-gl</code>	all	Allows all users to load or unload tables.
<code>-gm</code>	10	Default number of connections.
<code>-gp</code>	4096	Catalog store page size.
<code>-ti</code>	4400	Client timeout set to 72 hours. Prevents users with long queries from being logged off over a long weekend.

For a complete list of startup parameters, see “The database server” in Chapter 2 of *Sybase IQ Reference Manual*.

**Note** If SQL Anywhere is installed on the same subnet as Sybase IQ, the server must have a unique name. Both SQL Anywhere and Sybase IQ servers default to the port 2638.

Use a new port number for each server. Set each new port number in the `%IQDIR15%/scripts/default.cfg` file. Change the following line in each IQ database configuration file (for example, `%ALLUSERSPROFILE%\SybaseIQ/demo/iqdemo.cfg`) to update the port number:

```
-x tcpip{port=2638}
```

### Configuration files

To override the default start-up parameters, store your options in a configuration file, and use this command to start your server:

```
start_iq @configuration_filename.cfg dbname.db
```

This command starts the database and sets parameters named in the (optional) configuration (.cfg) file.

On the start\_iq command line, the last option you specify takes precedence, so to override your configuration file, list any options you want to change *after* the configuration file name. For example:

```
start_iq @iqdemo.cfg -x 'tcpip{port=1870}' iqdemo.db
```

The -x parameter here overrides connection information in the *iqdemo.cfg* file.

A configuration file for the demo database (*iqdemo.cfg*) is installed in the %ALLUSERSPROFILE%\SybaseIQ\demo directory as an example. .

### Default server directories

The directory where the server is started becomes the default directory for all server files created by Sybase IQ.

### Startup and server logs

Sybase IQ writes start-up and server logs in the %ALLUSERSPROFILE%\SybaseIQ\logfiles directory:

- Startup information is saved in the *iq\_startup\_nt.log* file.
- Server status is logged in the *servername.nnnn.srvlog* file.

The *nnnn* variable in the file name indicates the number of times the server has been started. For example, *localhost\_iqdemo.0006.srvlog*

### Starting Sybase IQ with Sybase Central

If you have Sybase Central, you can use the Start Database Server wizard to start the database instead of start\_iq. See *Introduction to Sybase IQ* for more information.

---

**Note** Always use the default colors of the Common Desktop Environment when you run Sybase Central and dbisql. Running these products under Open Windows or changing the default colors may cause display problems.

---

## Stopping servers

To stop a server, right-click the Sybase IQ icon, and choose Shutdown. You can also stop a server using the STOP ENGINE command from Interactive SQL or any front-end client, or using the Stop utility. See Chapter 4, “Database Administration Utilities” in the *Sybase IQ Reference Manual* for more information.

---

**Note** When you stop a server using the DBSTOP command, you need to specify the same parameters used to start that server.

---

## Running Interactive SQL queries

Interactive SQL is a utility that ships with Sybase IQ that lets you execute SQL statements, build scripts, and display database data.

Starting Interactive SQL opens a dialog that lets you define the connection parameters to your server or database. If you need connection help, click the arrow in the top-right corner to display a Connect Assistant.

### ❖ Starting Interactive SQL and running queries

Assume that *iqdemo* is running on a local host named *localhost-xp*.

- 1 Select Start | Programs | Sybase | Sybase IQ 15.2 | Interactive SQL. Interactive SQL starts and displays a connection dialog
- 2 On the Identification tab, type DBA in the User box, and sql in the Password box. DBA is not case-sensitive; sql is case-sensitive, and must appear in all lowercase letters.
- 3 On the Database tab, choose a server from the Server name box. If there are no servers listed, click Find to search for running servers.  
  
Server names appear in this format *<hostname>\_dbname*. If the host name is *localhost-xp* and you are running the demo *iqdemo* database, the server name is *localhost-xp\_iqdemo*.
- 4 Choose *iqdemo* as the database. If there is only one database running, you can leave this field blank.
- 5 What you do next depends on the server location:

- If you are running Interactive SQL against a server installed on the same machine, you must also choose an appropriate database file.
  - If you are running Interactive SQL against a networked server, click the Network tab, click the TCP/IP box, then specify the Host name and Port number.
- 6 Click OK to open Interactive SQL.
  - 7 In the SQL Statements window, type:  

```
SELECT * FROM employees
```
  - 8 To execute the query, click the right-facing triangle on the toolbar.

---

**Notes**

- Sybase Central and Interactive SQL no longer support jConnect. Sybase Central and Interactive SQL use the SQL Anywhere JDBC Driver. jConnect is provided with Sybase IQ 15.2 for customer application backward compatibility purposes.
  - As a general rule, the jConnect driver cannot use ODBC data sources. However, Sybase Central and Interactive SQL are special cases. When you use the jConnect driver in either of them, you can specify an ODBC data source to establish a connection.
-

# Installing Sybase IQ Client Components

This chapter tells you how to use the installation media to install the Sybase IQ client components, which are required to connect a client to a network server.

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What a client installation does	38
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Uninstalling Sybase IQ client	39

## Before you install Sybase IQ client tools

- Read the release bulletin for the latest information. See the special installation instructions section for any installation instructions not included in this document.
- Complete all pre-installation tasks. Apply any required operating system patches, verify that there is sufficient disk space and memory, and make any necessary configuration changes. See “Preinstallation tasks” on page 6 for specific information.

---

**Note** Instructions in this chapter are specific to the GUI installer. See “Silent Installations” on page 99 for silent installation setup instructions.

---

# Client components

Client components are grouped by feature. Items designated in the default column are included in “Typical” installations.

Feature	Components	Default	Notes
Sybase IQ	Sybase IQ client	•	Installs client tools, and ODBC drivers.
	Sybase IQ ODBC	•	
Sybase Central	Sybase Central viewer	•	Viewer and plug-in are required for Sybase Central.
	Sybase Central plug-in	•	
jConnect		•	Required for JDBC connections.

## What a client installation does

A typical client installation installs the network client components into a parent directory on a client machine.

Parent installation directory

The parent directory contains the files, scripts, and other objects required to support the Sybase IQ client. This document uses the variable `%SYBASE%` to refer to the client parent directory.

The default installation directory is `C:\Sybase`. You can, however, specify another target directory during the installation. This document uses the variable `%SYBASE%` to refer to the parent directory.

Sybase IQ installation directory

The Sybase IQ client installation directory, `IQ-15_2`, is a subdirectory within `%SYBASE%`.

This directory contains subdirectories, scripts, and property files required to run Sybase IQ client. This document uses the variable `%IQDIR15%` to refer to the Sybase IQ installation directory on the client.

Demo database and samples directory

`C:\Documents and Settings\All Users\SybaseIQ` contains subdirectories for the demo database and code sample installed with Sybase IQ. This document uses the variables `%ALLUSERSPROFILE%\SybaseIQ\demo` and `%ALLUSERSPROFILE%\SybaseIQ\samples` to refer to these directories.



## Installing Windows client components

The Sybase IQ Windows client installer includes a single setup wizard for all product editions.

### ❖ Installing Sybase IQ Client Tools on Windows

- 1 Log in to Windows using an account with Administrator privileges. Stop and shut down all programs.
- 2 Insert the Sybase IQ client installation DVD into the drive.  
  
If the Sybase IQ installer does not start automatically, start Windows Explorer, change to your DVD drive, and choose the batch file to start the installer (*setup32.bat* or *setup64.bat*).
- 3 On the Welcome screen, click Next.
- 4 Choose the product edition you want to configure, then click Next.
- 5 Choose a location, then read and accept the license agreement. Click Next.
- 6 Follow the instructions on the screen.

---

**Note** Because Sybase distributes the 32-bit and 64-bit Windows client on the same installation CD, you can install the 32-bit client on a 64-bit machine. However, installing a client with a particular word size installs only those drivers that match the word size of that particular client. This means that 32-bit client installations only install 32-bit drivers; 64-bit client installations only install 64-bit drivers.

Although you can install the 32-bit client on a 64-bit machine, you must use a driver with the appropriate word size for a particular device or application. To use a 32-bit client application to connect to IQ, for example, you must use a 32-bit driver. 64-bit client applications require 64-bit drivers.

---

## Uninstalling Sybase IQ client

### ❖ Uninstalling Windows client components

- 1 On the Control Panel, choose Add or Remove Programs | Sybase IQ 15.2.
- 2 Click Change/Remove.

- 3 Follow the instructions on the screen.

# Migrating Data

All Sybase IQ databases follow the same basic migration process. Platform migration and multiplex migration includes some extra additional steps. Sybase strongly recommends that you read this entire chapter before performing any migration.

Install Sybase IQ 15.2 before you migrate your 12.x databases. Sybase IQ 15.2 includes tools that you can use to migrate your databases.

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## Upgrading from a previous version

- Read the Sybase IQ release bulletin for the latest information. See the special installation instructions section in the release bulletin for any installation instructions not included in this document.
- Upgrade Sybase IQ. If you are migrating from a version earlier than 12.6, you must upgrade to Sybase IQ 12.6 or later. All migration paths assume that you are migrating from Sybase IQ 12.6 ESD #11 or Sybase IQ 12.7 ESD #5.

- The SORTKEY function uses the International Components for Unicode (ICU) library, instead of the Sybase Unicode Infrastructure Library (Unilib®). Sort-key values created using a version of Sybase IQ earlier than 15.0 do not contain the same values created using version 15.0 and later. Regenerate any sort-key values in your database that were generated using a version of Sybase IQ earlier than 15.0.
- Sybase IQ 15.2 no longer supports creating custom collations. If you are rebuilding a database with a custom collation, the collation is preserved if you rebuild in a single step. If you unload the database, then load the schema and data into a database that you create, then you must use one of the supplied collations.
- Back up your current installation and save copies of any changes you made to default login and post-login scripts. Create your backups on removable media, like tape, DVD, or CD. Make sure the backups are readable before you proceed.
- To effectively plan your migration, review and understand the database migration utilities. Sybase IQ 15.2 includes an iqunload utility that you can use to re-create the schema for your database or simply migrate your database from 12.x to 15.2. An iqsunload utility is available for 12.7 multiplex users who need to move local stores.
- Resolve potential migration errors before you migrate. Sybase IQ 15.2 no longer supports some 12.x features and objects. Update these objects before you begin for the migration utilities to function correctly.
- Follow the work flows for the migration you want to perform. There are separate migration paths for simplex and multiplex databases. See “Migrating simplex databases” on page 63 and “Migrating multiplex databases” on page 67.

## **Converting to a new hardware platform**

Sybase IQ supports migrating your database from one platform to another, as long as both have the same endian structure. If you are upgrading from an earlier version and want to move your Sybase IQ databases to a different supported hardware platform, perform the conversion before you upgrade your data to Sybase IQ 15.2.

**Notes**

- If you created your Sybase IQ database on a Linux 32-bit version prior to Sybase IQ 12.6 ESD #2, first install IQ 12.6 ESD #2 for Linux 32-bit and create a new data backup before converting to another platform.
- Sybase IQ 12.6 ESD #2 and later versions support migration between Windows and Linux.

**❖ Migrating a database from one platform to another (same endian structure)**

- 1 Back up the database.
- 2 Shut down the Sybase IQ server.
- 3 Install the Sybase IQ 12.x server on the new platform. Your migration can take place on the same or a different machine.
- 4 Start the Sybase IQ server on the new hardware platform.
- 5 Connect to the utility database, *utility\_db*.
- 6 Restore the database from the backup you created in Step 1.
- 7 Shut down the server and restart it against the restored database. If the current version of Sybase IQ is later than the version on which you were previously running, upgrade databases, and therefore restart the server in a way that restricts user connections. Sybase recommends using these server startup options:
  - Use `-gd DBA` so that only users with DBA authority can start and stop databases.
  - Use `-gm 1` to allow a single connection plus one DBA connection above the limit so that a DBA can connect and drop others in an emergency.

An alternate way to restrict connections is to specify this command on the connection where you intend to perform the upgrade:

```
sa_server_option 'disable_connections', 'ON'
```

After you upgrade, execute this command on the same connection:

```
sa_server_option 'disable_connections', 'OFF'
```

*This method precludes emergency access from another DBA connection.*

- 8 Start Interactive SQL and issue the database upgrade statement. For example:

```
ALTER DATABASE UPGRADE
```

If the database was created with the Java options off, append the keywords `JAVA OFF JCONNECT OFF` to the preceding command.

---

**Note** You can now proceed with migrating the 12.x database to Sybase IQ 15.2.

---

## Migration utilities

Sybase provides utilities you can use to migrate your 12.x data to Sybase IQ 15.2.

### Sybase IQ 15.2 Unload utility (iqunload)

iqunload performs two main functions:

- Unloads the schema from a 12.x database.
- Migrates a 12.x database to Sybase IQ 15.2.

Command line arguments determine the operating mode. You can run iqunload in schema unload mode or database migration mode.

#### Schema unload mode

Running iqunload in schema unload mode (iqunload -n) lets you connect to an existing IQ 12.x server, and generate a *reload.sql* script that contains the entire schema for your 12.x database. You can run this script against a new Sybase IQ 15.2 database to recreate the schema of the legacy database. Running iqunload in schema unload mode lets you:

- Verify the correctness of the schema by applying it to a new Sybase IQ 15.2 database.
- Estimate how long the actual migration process should take.

---

**Note** Schema unload mode is not supported for Sybase IQ 12.6. Use Sybase IQ 12.7 ESD 5 or later to use this option.

---

#### Database migration mode

Running iqunload in database migration mode (iqunload -au) performs the actual database migration from IQ 12.x to Sybase IQ 15.2. This mode does not use your existing IQ 12.x servers. Instead, database migration mode uses a special bundled server called iqunlspt bundled with IQ 12.7 ESD #5 or later.

Running iqunload -au:

- 1 Starts your old database with the iqunlspt database engine.

- 2 Performs internal database checks.
- 3 Determines if the database is a MPX write server.
- 4 Generates the schema (similar to schema unload mode).
- 5 Starts the Sybase IQ 15.2 server.
- 6 Creates a new database.
- 7 Applies the generated schema.
- 8 Backs up the operating system files. (This does not use the SQL BACKUP statement.).

See “Understanding iqunload” on page 49 for information about prerequisites, syntax, and examples for using the iqunload utility in both modes.

## Understanding data storage changes and schema reload

Migrating to Sybase IQ 15.2 creates a new catalog store. Migration creates and modifies system tables, system procedures, and options in the new Catalog Store to enable 15.2 features and removes options eliminated for version 15.2.

---

**Note** Sybase IQ 15.2 preserves previous settings of database options and reapplies them after you create the new 15.2 database. You no longer need to run `SELECT *` from `SYS.SYSOPTIONS` before upgrading.

---

In Sybase IQ 15.2, all user data should reside in a user dbspace comprised of one or more files. Migration converts main dbspaces into files under one user dbspace, `IQ_MAIN`, for the IQ main store, and temporary dbspaces into files under a single temporary dbspace, `IQ_SYSTEM_TEMP`, for a single IQ temporary store. Existing Catalog Store dbspaces remain as dbspaces with a single file. All of the old main dbspaces become files in the new *iq\_main* user main dbspace. Migration sets the option `PUBLIC.default_dspace` to the value “*iq\_main*.”

The logical names for files created from converted dbspaces are the dbspace name followed by an underscore and the file ID. For example, a main dbspace with file ID 16384 becomes `IQ_SYSTEM_MAIN_16384`.

For details on creating new dbspaces after migration and how to move objects from one dbspace to another, see “Dbspace management example,” in Chapter 5, “Working with Database Objects,” in the *System Administration Guide: Volume 1*



Migration creates a new system file for the IQ\_SYSTEM\_MAIN dbspace that contains no tables. By default the name of this file is *new\_main\_store.iq*, but you can use the *ms\_filename* argument to specify a different file name. The *iqunload* utility computes the size of the new IQ\_SYSTEM\_MAIN based on the size of your existing database.

If you accept the default settings for *iqunload -au -c*, the new store marked as MAIN has *DBSpaceName* = *IQ\_SYSTEM\_MAIN*, *DBFileName* = *IQ\_SYSTEM\_MAIN* and *path* = *new\_main\_store.iq*. For multiplex migration, the location of the new main store must be visible to all nodes on the multiplex, and you must use the *-ms\_filename* argument to specify the path instead of the default value of *new\_main\_store.iq*.

When you migrate a database, you may specify which file to use for the new IQ\_SYSTEM\_MAIN dbspace, its name, whether or not to use a raw device, and the size of the main store and its reserve. See “Understanding *iqunload*” on page 49 for *iqunload* parameters that determine these specifications and their defaults. See “Sizing guidelines for main and temporary stores,” in Chapter 5, “Working with Database Objects,” in the *System Administration Guide: Volume 1*.

## Examples

**Example 1** Schema unloading allows you to verify schema correctness and estimates how long migration may take. For example:

- Make sure that you have copied the required scripts to your IQ 12.x server. See “Correcting invalid SQL syntax” on page 60.
- Run *iqunload -n* to create the empty schema. This creates a SQL file with called *reload.sql* in the current directory that contains the entire schema. The *reload.sql* file also contains a template CREATE DATABASE command that is commented out.

---

**Note** The generated *reload.sql* does not contain any checkpoints. If you have a very large schema, you may want to edit *reload.sql* and add a few checkpoints. If you do not, IQ generates additional metadata objects that requiring extra (-iqmc) main cache memory.

---

- Use Interactive SQL or Sybase Central to create a new Sybase IQ 15.2 database with IQ SIZE and TEMPORARY SIZE clauses to create an IQ\_SYSTEM\_MAIN of 10GB and IQ\_SYSTEM\_TEMP of 5GB.

For example:

```
CREATE DATABASE 'test.db'  
IQ PATH 'test.iq'  
IQ SIZE 10240
```

```
TEMPORARY PATH 'test.iqtmp'
TEMPORARY SIZE 5120
```

- Start the new database, connect to it, and execute the *reload.sql* file generated by *iqunload -n* against the new database. The execution time roughly approximates the actual time to allow for database migration, excluding validation checks.

**Example 2** You can specify the `IQ_SYSTEM_MAIN` size in the database migration command. The `-ms_size` parameter requires a value in MB, not GB. Omit `-ms_size` and `-ms_reserve` if you are specifying a raw device. For a raw device, you must specify an unused raw partition.

For example, this statement creates an `IQ_SYSTEM_MAIN` on a raw device:

```
iqunload -au -ms_filename \\\\.\\PhysicalDrive1 -c
"UID=DBA;PWD=SQL;DBF=latest.db"
```

**Example 3** In `CREATE DATABASE` syntax, size units are in MB, not GB. The following statement creates a database with 100 GB `IQ_SYSTEM_MAIN` with 100 GB reserve:

```
CREATE DATABASE 'test.db'
IQ PATH 'test.iq'
IQ SIZE 102400
IQ RESERVE 102400
TEMPORARY PATH 'test.iqtmp'
TEMPORARY SIZE 5120
```

## Files before and after migration

Assume that prior to migration, the directory `W:\iq-i5\unload\127\db\*` contains:

- *iq127db.db*
- *iq127db.iq*
- *iq127db.iqmsg*
- *iq127db.iqtmp*
- *iq127db.log*

After migration, the directory `W:\iq-15\unload\127\db\*` contains the following:

- *iq127db.db* – the new IQ catalog store

- *iq127db.db.before\_schema\_reload* – the original 12.6 or 12.7 database. If you need to go back to Sybase IQ 12.6 or 12.7, and you have not started Sybase IQ 15.2 in writeable mode, you may copy this file to the original catalog store name (*iq127db.db* in this example).
- *iq127db.iq* – the original IQ main store. The file and its data are unchanged during migration. Starting Sybase IQ 15.2 in writeable mode flags this file as upgraded, after which it cannot be used in earlier versions.
- *iq127db.iqmsg.before\_schema\_reload* – the original 12.6 or 12.7 message file. This file is left intact in its premigration state in case you need messages issued during migration while using the 12.7 unload utility embedded in Sybase IQ 15.2.
- *iq127db.iqtmp* – the Sybase IQ 15.2 temporary store.
- *iq127db.lmp* – the Sybase IQ 15.2 license manager property file.
- *iq127db.db.out* – output log file.
- *new\_main\_store.iq* – the new Sybase IQ 15.2 IQ\_SYSTEM\_MAIN.

In addition to these files, any additional SA catalog stores are created and the original versions are renamed with a *.before\_schema\_reload* extension.

## Understanding iqunload

Syntax

**iqunload** [ *options* ]

*data*: [ *environment variable* | *file* ]

Parameters

The iqunload utility takes one or more parameters.

**Table 6-1: iqunload parameters**

Option	Description
-ap <size>	(Optional) Set the page size for the new catalog store.
-au	(Required, except when specifying -n) Migrate the database. You can specify -au or -n as an argument, but not both.
-c "keyword=value;..."	(Required) Supply database connection parameters. You must specify a DBF parameter to specify the name of the database file for migration. The file path is either absolute or relative to the server startup directory.
-dc	(Optional) Recalculate computed columns in the database.

Option	Description
-ms_filename	-ms_filename is optional for a simplex migration, but required for a multiplex migration.  Specify filename for new empty IQ_SYSTEM_MAIN store created during database migration. If not specified, the default new main store is a file system file called <i>new_main_store.iq</i>
-ms_reserve	(Optional) Size of new IQ_SYSTEM_MAIN reserve, in MB. If unspecified, defaults to zero.
-ms_size	(Optional) Size of new IQ_SYSTEM_MAIN store, in MB, based on the database size. The minimum, assuming a default page size, is 200MB. If the user specifies an -ms_size value smaller than the computed value, IQ uses the computed value; otherwise the user-specified value is used.
-n	(Optional, except for schema unload.) Unload schema definition only. You can specify -au or -n as an argument, but not both.  <b>Note</b> You <i>must</i> use Sybase IQ 12.7 ESD 5 or later to use this option.
-new_startline	(Optional) Specify startup switches for the new Sybase IQ 15.2 server that is the migration target. For a complete list of server startup switches, see the <i>Utility Guide</i> .
-o <file>	(Optional) Log output messages to file.
-q	(Optional) Suppress messages and windows.
-r <file>	(Optional) Specify name of generated the <i>reload.sql</i> command file.
-t <list>	(Optional) Output listed tables only. Can specify OwnerName.TableName, or TableName alone.
-v	(Optional) Return verbose messages.
-y	(Optional) Replace existing reload schema SQL script with new output without confirmation.

**Examples****Example 1** Migrate a simplex database to 15.x server:

```
iqunload -au -c
"UID=DBA;PWD=SQL;DBF=W:\\mydevice\\test_dir\\test2.db"
```

**Example 2** Unload schema from database and rename the reload.sql file to test2\_reload.sql :

```
iqunload -n -c
"UID=DBA;PWD=SQL;DBF=D:\\test_dir\\test2\\test2.db;
ENG=myserver_test2" -r
"D:\\test\\unload_dir\\test2_reload.sql"
```

**Example 3** Migrate database test3.db. The START connection parameter specifies switches for starting the database being reloaded. The -new\_startline parameter specifies switches for starting the utility\_db to create the new catalog store.

```
iqunload -au -c "
UID=DBA;PWD=SQL;DBF=D:\\test\\test3\\test3.db;START=-
ch 128M -iqmc 50" -new_startline "-ch 256M -iqtc 400"
```

---

**Note** Do not include -iqnotemp XYZ in the new start line or else migration will fail. As part of the migration process, temp files will be added to IQ\_SYSTEM\_TEMP. If the server is started with iqnotemp then the iqunload will NOT be able to add these temp files.

---

**Example 4** Migrate the database iq\_demo.db using a raw device for a new IQ\_SYSTEM\_MAIN store.

Syntax example if you have a second physical drive 2:

```
iqunload -au -c
"UID=DBA;PWD=SQL;DBF=asigdemo.db" -ms_filename
\\\\\\\\\\\\PhysicalDrive2
```

Syntax example if you have a logical partition K:

```
iqunload -au -c
"UID=DBA;PWD=SQL;DBF=asigdemo.db" -ms_filename
\\\\\\\\\\\\K:
```

You may optionally specify the size and reserve size for the IQ\_SYSTEM\_MAIN store, for example:

```
-ms_size 10000 -ms_reserve 1000
```

**Usage**

The specified user ID must have DBA authority.

For schema unloads, the `iqunload` utility requires the following minimum server versions:

- Sybase IQ version 12.6 ESD #11
- Sybase IQ version 12.7 ESD #5

For schema unload, start your existing 12.6 or 12.7 server and specify the `-n` parameter on the `iqunload` command. Schema unload creates schema load scripts and output files in the current directory.

When migrating a database, specify the `-au` parameter.

**Determining switches for migration** The `iqunload` utility starts and communicates with a special IQ 12.7 server and the Sybase IQ 15.2 server. Use the information in this section to determine if your existing IQ 12.7 / 12.6 server requires switches to be set during migration.

For most cases, you can skip to “Results of `iqunload`” on page 53.

The `-au` parameter starts these two servers:

- `iqunlspt` – aspecial unload engine based on Sybase IQ 12.7 ESD 5.
- `iqsrv15` – the new Sybase IQ 15.2 server.

---

**Note** To minimize startup times, first verify that that your server starts cleanly in IQ 12.6 or 12.7.

---

By default, `iqunlspt` starts on your Sybase IQ 12.6 or 12.7 database with these command line arguments:

```
iqunlspt.exe -iqnotemp 100 -iqro 1 -c 48MB -gc 20 -gd  
all -gk all -gl all -gm 1 -gu all -ti 4400 -x shmem
```

`iqunlspt` also includes the `-n` parameter followed by a special randomly generated server name.

These cache settings suffice for most migration cases, although you may need to increase these values. At migration, data queries execute against the system catalogs, not IQ data, so the `iqunlspt` engine needs lower cache levels than complex IQ queries or multiple concurrent users. The time required to start your existing Sybase IQ 12.6 or 12.7 database is the same amount of time required to start the `iqunlspt.exe` process. This time is included in the startup time for the `iqunload.exe`.

`iqsrv15` starts with these command line arguments:

```
iqsrv15 -gp 4096 -c 40p -gc 20 -gd all -gk all -gl all
```

```
-gm 1 -gu all -qi -qs -ti 4400
```

iqsrv15 also includes the `-n` parameter followed by a special randomly generated server name. The `-c 40p` setting provides a larger cache for the catalog store, allowing the Sybase IQ 15.2 engine to execute many schema DDL statements.

Both server start commands use the default values for `-iqmc` and `-iqtc`. If your Sybase IQ 12.6/12.7 server requires larger values for startup performance, consider adding these to the `START=` parameter (see below).

**Results of iqunload** The `iqunload` utility generates script and output files in the `%IQTMP15%` directory and removes them on completion.

By default, Sybase IQ allocates the lesser of 256MB or 40% of physical memory for the Catalog Store cache size upper limit. Insufficient cache causes `iqunload` errors like `Tried to allocate 4167598080 bytes, failed`. You can control the upper and lower limits for the Catalog Store cache size by setting the `-ch` and `-cl` startup switches through the `StartLine [START]` connection parameter. See the *Utility Guide*.

Users with wide tables (large numbers of column/null values) should not decrease the Catalog Store page size for database migration.

If the database being migrated contains invalid views, Sybase IQ completes migration but issues user warnings. This may occur, for example, if tables involved in a view are dropped.

If you set the `IQTMP15` environment variable, you must set it to a valid directory name.

If the database being migrated is encrypted, then you must specify the `DBKEY` connection parameter to provide the encryption key for the database. The migrated database uses the same encryption key.

The `iqunload` utility automatically starts the old version of the server (12.6 or 12.7) to upgrade the catalog `.db` file, and shuts down the old server after the unload completes. The utility uses default values for the various cache sizes (catalog cache, main cache, cache). If the database being migrated is normally run with much higher cache values, specify these values as part of the `START` connection parameter to ensure that the server has adequate cache for the database being unloaded.

The current defaults are 48MB for the catalog cache size, 32MB for the main cache size and 24MB for the cache size.

**Logging and  
correcting errors**

**Extra logging** To start the Sybase IQ 15.2 server with extra logging, use the `-new_startline` parameter on the `iqunload` command to specify diagnostic parameters `-z` and `-zr all`.

For example:

```
iqunload -au -c "UID=DBA;PWD=SQL;DBF=W:\\iq-  
15\\unload\\127\\db\\iq127db.db" -new_startline "-z -zr  
all" -o d:\\iq15db.out
```

This statement causes the new `iqsrv15` database engine to produce more verbose logging output to the file `d:\\iq15db.out`.

For details about the `-z` diagnostic parameter, see the *Utility Guide*. For information about request logging (`-zr`), which has been updated for 15.2, see “Request logging” in *SQL Anywhere Server – SQL Usage > Monitoring and Improving Database Performance > Improving database performance > Other diagnostic tools and techniques*.

To start the bundled Sybase IQ 12.7 engine with extra logging, use the `START=connection property` to specify the `-z` and `-zr all` parameters. For example:

```
iqunload -v -au -c "UID=DBA;PWD=SQL;DBF=W:\\iq-  
15\\unload\\127\\db\\iq127db.db;START=-z -zr all -o  
d:\\iq127db.out"
```

This statement causes the bundled Sybase IQ 12.7 engine to produce more verbose logging output to the file `d:\\iq127db.out`.

Examine the output file `iq15db.out` or `iq127db.out` for server error messages.

**Cannot start database** If the `iqunload` utility cannot start a database, it returns an error and echoes the command line so that you can correct errors.

**Server not found** IA message similar to this indicates that `iqunload` started the database but could not connect:

```
SQL error:Database server not found
```

Check to see if an `iqunlspt` process is running, and stop the process before retrying `iqunload`.

Open Task Manager and click the Processes tab. Locate the image name `iqunlspt`. Right-click `iqunlspt` and choose End Process.

If you try to run `iqunload` without killing the orphaned `iqunlspt` process, you may see this:

```
SQL error: Unable to start specified database:  
autostarting database failed.
```



**Obsolete stored procedures logged** Migration replaces 12.7 login procedures to support new Sybase IQ 15.2 login management functionality. The procedure `sp_login_environment` replaces the 12.7 default login procedure `DBA.sp_iq_process_login` and `dbo.sa_post_login_procedure` replaces the 12.7 default post login procedure `DBA.sp_iq_process_post_login`. The `iqunload` utility generally replaces obsolete options with their new defaults, but if the 12.7 option is set on a specific user instead of `PUBLIC` (the default), the log file may report errors similar to:

```
E. 10/31 16:53:40. Login procedure
'DBA.sp_iq_process_login' caused SQLSTATE '52W09'
E. 10/31 16:53:40. Procedure 'sp_iq_process_login' not
found
```

---

**Note** See *SQL Anywhere 11.0.1 > SQL Anywhere Server - Database Administration > Configuring Your Database > Managing user IDs, authorities, and permissions* for an overview of login management functionality.

---

## Working with large schemas

With large schemas, the default cache settings may be too small and could exhaust dynamic memory in the Sybase IQ 15.2 server. To increase the 15.2 server's cache memory, use the `-c` server switch. Use the `-new_startline` to pass this switch to the 15.2 server.

A diagnostic example would includes these switches:

```
-ca 1
-c 1000m
-o d:\iq15console.out
```

---

**Note** The value shown for `-c` is in bytes and arbitrary. Set switches appropriately for your system. To specify megabytes, use the `m` suffix, as shown.

---

The switches in the example perform as follows:

- `ca 1` – enables dynamic catalog cache sizing, and logs memory cache statistics to the console.
- `c 1000m` – sets initial catalog cache at 1GB.
- `-o d:\iq15console.out` – specifies the log file for console output.

Now you can load *d:\iqconsole.out* into your editor and examine the log entries. You can watch how the catalog store adjusts the cache and determine if the settings of 1000m and 2000m are appropriate.

## Working with extremely large schemas

Generating a reload schema (*iqunload -n*) places the entire schema in a single *reload.sql* file. In extreme cases, you may need to break a very large *reload.sql* file into pieces that can be executed sequentially. This also helps the server manage the cache.

If the migration fails (*iqunload -au*) with dynamic memory exhausted and you have set cache settings as high as your hardware and operating system limitations allow, contact Sybase for assistance.

## Sybase 12.7 Local store unload utility (iqlsunload)

Sybase IQ 15.2 does not support local stores. Multiple nodes can now write to the main store. This functionality replaces the local stores functionality. Use *iqlsunload* to unload the contents of an IQ 12.7 local store, and unload schema and data from user tables in an IQ 12.7 local store.

*iqlsunload* is included with all versions of Sybase IQ starting with 12.7 ESD5. For Sybase IQ 15.2, you can find this utility in the *%IQDIR15%\lsunload* directory.

## Running iqlsunload

### Syntax

```
iqlsunload [ options ] directory [ @ data ]
```

*data*: [ *environment variable* | *file* ]

### Parameters

**directory** is a required parameter that contains a path relative to the database on the database server, not relative to the path where *iqlsunload* is executed. This specification is required to generate *extract\_data.sql*. The directory must exist. The unload procedure on the server side does not create it. The *iqlsunload* utility unloads the actual data files to this target directory when you use Interactive SQL to run *extract\_data.sql*. For example, *extract\_data.sql* references the directory as follows:

```
CREATE VARIABLE @extract_directory varchar(2048);  
  
SET @extract_directory = '  
'C:\\testIQ15\\database\\IQ127_beta2_mpx_test\\demo_r1
```

```

\';

SET TEMPORARY OPTION temp_extract_directory =
'C:\\testIQ15\\database\\IQ127_beta2_mpx_test\\demo_r1\
';

```

The `iqsunload` application takes one or more optional parameters. Use the appropriate parameters for desired behavior; you cannot perform both functions in the same command.

**Table 6-2: *iqsunload* command line switches**

Parameter	Description
-al	Unload IQ local store schema and data.
-c "keyword=value;..."	Supply database connection parameters.
-h	Print out the syntax (help) for the utility.
-o <file>	Log output messages, including errors, to file.
-q	Suppress messages and windows.
-r <directory>	Specify the directory where SQL scripts are generated. The default reload command file is <i>reload.sql</i> in the current directory. The directory is relative to the current directory of the client application, not the server.
-t <list>	Output listed tables only. Can specify OwnerName.TableName or TableName alone. (Cannot be specified with -al).
-v	Output verbose messages.
-y	Replace existing reload schema SQL script without confirmation.

## Usage

The `iqsunload` utility requires a minimum server version of Sybase IQ 12.7 ESD #5.

The database must be running before you can run `iqsunload`.

The specified directory is a path relative to the database on the database server, not relative to the path where `iqsunload` is executed.

`iqsunload` connects to the database using connection parameters `-c` in a way which is consistent with other tools like `dbping` and `dbisql` as described in the *Utility Guide*.

On Windows, you must specify double instead of single slashes in all path and file names.

Run `iqsunload` from within the `%IQDIR15%\lsunload` directory so that it picks up updated libraries before resolving any IQ 12.7 libraries.

**Objects unloaded** Unloading the local store does not unload database objects that are not part of the local store.

The `-al` parameter unloads these persistent objects:

- Base tables
- Global temporary tables
- Indexes
- Domains (user-defined data types)
- Constraints (column check constraint, table constraint, primary key, foreign key, unique, default, IQ unique, not null)
- Views
- Stored procedures and functions
- Messages
- Remote servers and external logins
- Events

Sybase IQ 15.2 no longer allows users with empty user names.

Users with empty user names cannot be dropped with the 12.6 or 12.7 server and cannot be migrated. The schema reload operation warns that an empty user name has been encountered and that the user will not be re-created. The reload operation ignores such users and any associated objects.

When unloading tables:

- Join indexes, which do not exist in a local store, are unloaded only when the user specifies unloading schema and data for a list of tables (`-t`). All tables involved in the index must be specified with the `-t` parameter.
- When extracting table schema and data only, be sure that the collation of the database you run the reload script against matches the collation of the database specified on the initial `iqsunload` command.
- If you do not qualify table names with owner names, `iqsunload` extracts table data from all tables with that table name.

The `iqsunload` utility ignores any system tables or nonexistent tables specified.

## Examples

**Example** Unload local stores from a database called `mpxtest2`, extracting any table data to the directory `W:\mydevice\test_dir\unload_dir`:

```
iqlsunload -o iqunload_624.out -al -c
"UID=DBA;PWD=SQL;ENG=myserver_mpxtest02"
```

```
W:\mydevice\test_dir\unload_dir
```

This command creates these scripts in the current directory:

- *reload\_schema.sql* – recreates schema for unloaded objects (either objects from local store or tables selected by the user.) This script is executed against a node that writes to the multiplex. This node could be either the existing writer node or a writer or coordinator for the multiplex after migration, depending on where you plan to recreate the schema.
- *extract\_data.sql* – extracts table data for the unloaded tables from the local store. Execute this script in Interactive SQL while connected to the query node from which it was generated. When this script executes, it generates the data files into the directory data. This script’s contents follow the guidelines set out in Chapter 7, “Moving Data In and Out of Databases,” in the *Sybase IQ System Administration Guide*.
- *reload\_data.sql* – loads extracted table data. This script is executed on the node where you ran *reload\_schema.sql* and reloads the data extracted from the *extract\_data.sql* file.

#### Permissions

You must have DBA authority to run this utility.

## Avoiding potential migration problems

Sybase IQ 15.2 no longer supports some 12.x features and objects. You must correct these items before you migrate your databases. “Addressing unsupported objects” on page 60 tells you how to identify and update unsupported objects and metadata. “Correcting invalid SQL syntax” on page 60 identifies syntax changes you must make before migration.

---

**Note** During migration, the 15.x server creates a message file (\*.iqmsg.R) as it reloads the generated schema. This file is normally deleted as part of a cleanup operation for successful migrations. If the migration fails during the reload stage, cleanup does not occur, and \*.iqmsg.R remains in the *unload* directory. \*.iqmsg.R may contain information that can help solve your migration problems.

---

## Addressing unsupported objects

Running iqunload in schema unload mode (iqunload -n) against an existing 12.x server generates a *reload.sql* script that contains the entire schema for a 12.x database. You can compare the contents of this script against the following table to identify unsupported objects and metadata.

**Table 6-3: Troubleshooting unsupported metadata**

Object	Details	Action
Invalid database, table, or user names	Table names cannot contain double quote characters.  User names and database names cannot contain double quote characters, single quote, and semicolon characters. User names and database names cannot start or end with a space with a space.	Change these names.
Join indexes	iqunload does not run if the database to be migrated contains join indexes.	Use Sybase Central to view the join index definitions. Copy them to a file. Drop join indexes before migrating data. After migrating data, recreate the join indexes.
Database with BLANK PADDING OFF	iqunload searches BLANK PADDING OFF databases for any indexes that would become invalid after migration. iqunload fails and lists indexes and constraints that must be dropped and in which order.	Drop these indexes and constraints before the schema reloads and recreate the indexes and constraints after schema reload has been completed.
Unenforced constraints	iqunload fails and lists unenforced constraints that must be dropped.	Drop unenforced constraints before proceeding with migration.
Old 1-byte FP or old 2-byte FP indexes	Databases created with IQ 12.4.2 or earlier may have these indexes. Because these indexes were automatically created by Sybase IQ, you cannot drop and recreate them; you must rebuild them.	Allow iqunload to check for these and list them. Rebuild these indexes using sp_iqrebuildindex before migration. See “Configuring FP(3) indexes” in the <i>New Features Guide</i> . The rebuilt indexes are upgraded.

## Correcting invalid SQL syntax

Table 6-4 contains information about elements that cause iqunload failures.

**Table 6-4: Troubleshooting schema issues**

Problem	Solution
A DECLARE LOCAL TEMPORARY TABLE statement in a procedure or trigger causes a syntax error if the table name is prefixed with an owner name.	Remove the owner name.
If a CREATE TRIGGER statement does not include an owner name for the table on which the trigger is defined, and the table must be qualified with an owner when referenced by the user executing the reload.sql file, the statement fails with a Table 'table-name' not found error.	Prefix the table name with the owner name.
If an object name (such as a table, column, variable or parameter name) corresponds to a reserved word introduced in a later version of Sybase IQ or SQL Anywhere (such as NCHAR), the reload fails. (For reserved words, see the <i>Sybase IQ Reference Manual</i> and <i>SQL Anywhere Server SQL Reference</i> .) For example:  <pre>CREATE PROCEDURE p( ) BEGIN DECLARE NCHAR INT; SET NCHAR = 1; END</pre>	Change all references to the reserved word to use a different name. For variable names, prefixing the name with @ is a common convention that prevents naming conflicts.
Views that use Transact-SQL® outer joins (by specifying *= or =*) may not be created properly when they are reloaded.	Add the following line to the reload script:  <pre>SET TEMPORARY OPTION tsql_outer_joins='on'</pre> Also set this option for your database. Rewrite any views or stored procedures that use Transact-SQL outer joins.
Stored procedures that use Transact-SQL outer joins may not work correctly.	Rewrite views and stored procedures.
Functions that have OUT or INOUT parameters cannot be reloaded.	OUT and INOUT parameters are no longer supported. Drop these functions before reloading.

**Note** If the examples in the above two tables do not apply to you, proceed to either “Migrating simplex databases” on page 63 or “Migrating multiplex databases” on page 67.

## ❖ Running iqunload -n

Sybase recommends that you run this procedure to avoid the SQL syntax problems that cause failures.

- 1 Copy the following scripts from %IQDIR15%\unload to %ASDIR%\scripts
  - *unloadold.sql*
  - *unload.sql*
  - *optdeflt.sql*
  - *opttemp.sql*
- 2 Use your 12.x server to start the database you want to migrate.
- 3 Use the iqunload utility to run a schema unload. For example:

```
iqunload -n -c
"UID=DBA;PWD=SQL;ENG=my_eng;DBN=my_dbname" .
```

The schema unload produces a *reload.sql* script that contains the schema for the database being migrated in the directory from which you ran the unload.

The generated *reload.sql* file contains a sample CREATE DATABASE statement, for example:

```
-- CREATE DATABASE command: CREATE DATABASE 'W:\\iq-
15\\unload\\127\\db\\iq127db.db' LOG ON 'W:\\iq-
15\\unload\\127\\db\\iq127db.log' CASE IGNORE
ACCENT IGNORE PAGE SIZE 4096 COLLATION 'ISO_BINENG'
BLANK PADDING ON JCONNECT OFF CHECKSUM OFF IQ PATH
'iq127db.iq' IQ SIZE 50 TEMPORARY PATH
'iq127db.iqtmp' TEMPORARY SIZE 25 MESSAGE PATH
'iq127db.iqmsg' IQ PAGE SIZE 131072 BLOCK SIZE 8192
```

Running the *reload.sql* script does not execute the sample statement, but you can use this generated statement as a template when you create your database with Sybase IQ 15.2. To create a completely new Sybase IQ database, see Chapter 1, “New Features in Sybase IQ 15.x,” in the *New Features Guide* for sizing guidelines.

- 4 Start the utility database using the Sybase IQ 15.2 Server, and create a new, empty, Sybase IQ 15.2 database.



- 5 Use Interactive SQL to run the *reload.sql* script that contains the unloaded schema against the new Sybase IQ 15.2 database. This loads the schema of the old database into an Sybase IQ 15.2 database. If there are any SQL syntax errors, you receive warnings when running the SQL script. Ignore the errors to get a complete list of problems. Modify the database to be migrated to eliminate the errors found. See “Correcting invalid SQL syntax” on page 60.
- 6 Perform this process iteratively, if necessary, until you can cleanly reload the schema unloaded from the database to be migrated, against the empty 15.2 database.

## Migrating simplex databases

Follow this work flow to migrate simplex databases. Review the task summary and perform all steps in sequence.

### Task summary

- Review “Upgrading from a previous version” on page 41 for steps common to all database migrations.
- Run `sp_iqcheckdb` to check the validity of your current databases. Repair any index and allocation problems. See “Verify your databases” on page 64.
- Shutdown your 12.x servers. See “Shut down your 12.x server” on page 64.
- Run `iqunload` with the appropriate parameters to migrate your databases. See “Migrate your simplex database” on page 65.
- Start the migrated database in read-only mode. Update the appropriate configuration settings and database options. See “Start the 15.2 migrated database” on page 66.
- Use `sp_iqcheckdb` to verify the migrated database. See “Verify the migrated databases” on page 66.
- Complete any necessary post-migration tasks. See “Postmigration tasks” on page 84.

## Verify your databases

Run the 12.x version of `sp_iqcheckdb` to check the validity of your current databases. Make sure that the database is in a valid state and can start without requiring recovery.

The 12.x versions of `sp_iqcheckdb` use input parameters, rather than database options, to specify the type of database consistency checking.

### ❖ Running `sp_iqcheckdb`

- 1 Start version 12.6 or 12.7 and connect to your database.
- 2 Issue a `CHECKPOINT` command.
- 3 Run `sp_iqcheckdb` in verify mode:

```
sp_iqcheckdb 'verify database'
```

If you run the procedure from Interactive SQL, redirect output to a file by entering:

```
sp_iqcheckdb 'verify database' >& filename
```

- 4 Issue a `COMMIT` statement.

Examine the `sp_iqcheckdb` report for errors. Repair any index and allocation problems.

---

**Note** For information on interpreting the `sp_iqcheckdb` results and corrective action, see Chapter 13, “System Recovery and Database Repair,” in *System Administration Guide: Volume 1*. If you need to contact Sybase Technical Support, you must provide the output from `sp_iqcheckdb`.

---

## Shut down your 12.x server

At the command prompt, issue a `stop_asiq` command to shutdown your 12.x server. You can also stop a server by using the `STOP ENGINE` command from Interactive SQL or any front-end client.

## Migrate your simplex database

Make sure that the database file is not in use, and run the `iqunload` utility with the `-au` (migrate database) and `-c` (connection parameters) to migrate the database. See “Sybase IQ 15.2 Unload utility (`iqunload`)” on page 45 for additional options.

For example, this command migrates the simplex database `mytest` and saves output in `unload.out` in the current directory:

```
iqunload -au -c "uid=DBA;pwd=SQL;dbf=d:\\mytest" -o
unload.out
```

The database and the `iqunload` utility must be on the same machine to migrate the database, or `iqunload` returns an error. `-o` is an optional switch that sends a copy of the console output to the specified log file, here named `unload.out`.

Because the example specified `DBF=mytest.db`, the `iqunload` utility attempts to connect to this database in the current directory. You could also specify the full path to the database, as shown in the following example:

```
iqunload -au -c "dbf=W:\\iq-
15\\unload\\iq127db.db;uid=DBA;pwd=SQL"
```

Output:

```
Sybase IQ Unload Utility Version 15.0.0.5120
Connecting and initializing
Unloading user and group definitions
Unloading table definitions
Unloading index definitions
Unloading functions
Unloading view definitions
Unloading procedures
Unloading triggers
Unloading SQL Remote definitions
Creating new database
Creating indexes for (1/14)
"DBA"."sales_order"
Creating indexes for (2/14)
"DBA"."sales_order_items"
Creating indexes for (3/14) "DBA"."contact"
Creating indexes for (4/14) "DBA"."customer"
Creating indexes for (5/14) "DBA"."fin_code"
Creating indexes for (6/14) "DBA"."fin_data"
Creating indexes for (7/14) "DBA"."product"
Creating indexes for (8/14) "DBA"."department"
Creating indexes for (9/14) "DBA"."employee"
Creating indexes for (10/14) "DBA"."alt_sales_order"
```

```
Creating indexes for (11/14)
"DBA"."alt_sales_order_items"
Creating indexes for (12/14) "DBA"."iq_dummy"
Creating indexes for (13/14) "DBA"."empl"
Creating indexes for (14/14) "DBA"."sale"
Successfully backed up file
"W:\iq-15\unload\iq127db.db"
by renaming it to
"W:\iq-15\unload\iq127db.db.before_schema_reload".
Successfully backed up file "W:\iq-
15\unload\iq127db.iqmsg" by renaming it to
"W:\iq-15\unload\iq127db.iqmsg.before_schema_reload"
Successfully reloaded schema of database
"W:\iq-15\unload\iq127db.db".
```

## Start the 15.2 migrated database

Start the migrated database in read-only mode with Sybase IQ 15.2:

```
start_iq -iqro 1
```

Update the appropriate configuration settings and database options.

## Verify the migrated databases

Run `sp_iqcheckdb` to verify the consistency of the databases.

---

**Note** In this step, you run the IQ 15.2 version of `sp_iqcheckdb`, which uses input parameters, rather than database options, to specify the type of database consistency checking.

---

### ❖ Running `sp_iqcheckdb`

- 1 Start the database using the read-only switch, `-iqro 1`.

When starting the coordinator in 15.2, use the same port used by the 12.6 or 12.7 writer server.

- 2 Issue a `CHECKPOINT` command.
- 3 Run `sp_iqcheckdb` in verify mode:

```
sp_iqcheckdb ('verify database')
```

If you run the procedure from Interactive SQL, redirect output to a file by entering:

```
dbisql -c "... " "sp_iqcheckdb ('verify database')"  
>& filename
```

where “...” represents startup parameters for your database.

- 4 Issue a COMMIT statement.

---

**Note** For information on interpreting the `sp_iqcheckdb` results and corrective action, see Chapter 13, “System Recovery and Database Repair,” in *System Administration Guide: Volume 1*. If you need to contact Sybase Technical Support, you must provide the output from `sp_iqcheckdb`.

---

## Migrating multiplex databases

Follow this workflow to migrate multiplex databases. Review the task summary and perform all steps in sequence.

### Task summary

- Review “Upgrading from a previous version” on page 41 for steps common to all database migrations.
- Synchronize and shutdown multiplex all query nodes. See “Synchronize and shutdown multiplex query nodes” on page 68.
- Migrate local stores, if necessary. This step is only required if you created local stores for your 12.x multiplex query nodes. See “Migrate your local stores” on page 70.
- Run `sp_iqcheckdb` to check the validity of your 12.x databases. Repair any index and allocation problems. See “Verify the 12.x databases before migration” on page 75.
- Start the multiplex write server in single node mode. See “Start the multiplex write server in single node mode” on page 77.
- Shut down your 12.x server and back up your database. See “Shutdown your 12.x server” on page 77.

- Run `iqunload` with the appropriate parameters to migrate your databases. See “Use `iqunload` to migrate your database” on page 77.
- Use the `-iqro 1 -iqmpx_sn 1` switches to start the writer in `READONLY` mode. See “Start the 15.2 migrated database” on page 80.
- Run `sp_iqcheckdb` to verify your migrated databases, then backup the databases. See “Verify the migrated databases” on page 80.
- Synchronize the secondary nodes from the coordinator node. See “Manually synchronize the secondary nodes” on page 81.
- Start the secondary nodes, then import the schema and data for the local stores into the coordinator. See “Start the secondary nodes” on page 83.
- Set the failover mode for the failover node. See “Set the failover node” on page 83.
- Complete any necessary postmigration tasks. See “Postmigration tasks” on page 84.

## Synchronize and shutdown multiplex query nodes

When you migrate a multiplex database, check the SQL Remote and multiplex server log files for synchronization problems.

### ❖ Correcting synchronization problems

- 1 Start the multiplex server.
- 2 If it is not already, start SQL Remote on all nodes in the multiplex. These are normally started by Sybase Central when starting servers.
- 3 Give the multiplex time to propagate any changes throughout the multiplex. To do this, look at the write server console log file and check that the events starting with `ev_iqmpx` have successfully executed. By default, the server console log file is created in `%ASDIR%/logfiles`.

For example:

```
Now accepting requests
OS Available: 933096K, Working Set: 83988K, Cache
Target: 11483K
OS Available: 860680K, Working Set: 83996K, Cache
Target: 11483K
Next time for 'ev_iqmpxq2w' is 2008/11/23
22:03:00.000
```

```

Next time for 'ev_iqmpxstatus' is 2008/11/23
22:03:00.000
OS Available: 859232K, Working Set: 84112K, Cache
Target: 11489K
OS Available: 861052K, Working Set: 84424K, Cache
Target: 11489K
OS Available: 860972K, Working Set: 84428K, Cache
Target: 11489K
OS Available: 850248K, Working Set: 85540K, Cache
Target: 11579K
OS Available: 850104K, Working Set: 85568K, Cache
Target: 11579K
Next time for 'ev_iqmpxq2w' is 2008/11/23
22:04:00.000
Next time for 'ev_iqmpxstatus' is 2008/11/23
22:04:00.000
OS Available: 850120K, Working Set: 85600K, Cache
Target: 11579K
Next time for 'ev_iqmpxq2w' is 2008/11/23
22:05:00.000
Next time for 'ev_iqmpxstatus' is 2008/11/23
22:05:00.000
OS Available: 852668K, Working Set: 85604K, Cache
Target: 11579K

```

- 4 Wait for SQL Remote to scan its log files a few times and view the logs. To view these log files from Sybase Central, right-click the multiplex server and select SQL Remote | View SQL Remote Log.

The console indicates that SQL Remote is hovering at the end of the active log. Wait for SQL Remote to process any messages. For example:

```

I. 11/23 22:06:10. Scanning logs starting at offset
0001787252
I. 11/23 22:06:10. Hovering at end of active log

```

- 5 Shut down SQL Remote and multiplex servers. If you simply shut down the multiplex servers, the SQL Remote servers will hover, then detect that the multiplex servers are no longer running and shut themselves down. By default, the SQL Remote servers should shut themselves down within 60 seconds.
- 6 Shut down query servers in the multiplex. They are no longer required.
- 7 If the logs report no errors, verify the database. See “Verify the 12.x databases before migration” on page 75.

## Migrate your local stores

If you created local stores for your 12.x multiplex query nodes, move these stores before migrating data to Sybase IQ 15.2. The `iqsunload` tool connects to a Sybase IQ 12.7 database with an IQ local store and creates scripts that unload its schema and data.

Local Store migration requires you to consolidate node-specific information into either the existing 12.7 writer or the new Sybase IQ 15.2 main store. You can customize the process to meet your data requirements.

If existing query nodes have node- or department-specific information, you can use tablespaces and partitioning to achieve the same results.

If information is duplicated across your query nodes, you may need to migrate only a single query server's local store. The duplicated information on the other query servers becomes redundant and can be ignored for multiplex migration.

Query server data  
partitioning

If the same table exists on multiple query nodes, and each node has its own subset of the data, you must manually edit the local store migration scripts.

### ❖ Partitioning query server data

For a department-specific employee table on each query server, follow these basic steps:

- 1 Unload the schema and data from the query nodes.

The `reload_schema.sql` script produced for each query node contains the same schema definition for employee.

- 2 Execute the `reload_schema.sql` from one of the query nodes against either the existing 12.7 writer or the new Sybase IQ 15.2 main store.
- 3 Execute the `reload_data.sql` script from each of the query nodes against the same server used in the previous step.

This procedure creates the employee table once but loads each query node data set.

Query server data  
overlap

If the same table exists on each query node with overlapping data sets, you must resolve the issue. You can edit the extract data files to ensure that the data sets are unique, or you can rename the tables and then reload all the unique tables.

### ❖ Addressing overlapping query server data

- 1 Run `iqsunload` against all your query servers with local stores that have the data you want to consolidate.



- 2 Modify the *reload\_schema.sql* and *reload\_data.sql* files to use the new table names. Do not modify *extract\_data.sql*; it references the table found in the query server's local store.
- 3 Run *extract\_data.sql* from each of the nodes.

The following example shows modifications to the *iqlsunload* output to carry out step 2. Suppose that the *reload\_schema.sql* script contains:

```
CREATE TABLE "DBA"."sales_order"

    "id"          unsigned int NOT NULL    IQ UNIQUE (648),
    "cust_id"      unsigned int NOT NULL    IQ UNIQUE
(111),
    "order_date"   "datetime" NOT NULL    IQ UNIQUE
(376),
    "fin_code_id"  char(2) NULL    IQ UNIQUE (1),
    "region"       char(7) NULL    IQ UNIQUE (5),
    "sales_rep"    unsigned int NOT NULL    IQ UNIQUE
(75),
PRIMARY KEY ("id"),
```

Modify *reload\_schema.sql* to:

```
CREATE TABLE "DBA"."q1_sales_order"

    "id"          unsigned int NOT NULL    IQ UNIQUE (648),
    "cust_id"      unsigned int NOT NULL    IQ UNIQUE
(111),
    "order_date"   "datetime" NOT NULL    IQ UNIQUE
(376),
    "fin_code_id"  char(2) NULL    IQ UNIQUE (1),
    "region"       char(7) NULL    IQ UNIQUE (5),
    "sales_rep"    unsigned int NOT NULL    IQ UNIQUE
(75),
PRIMARY KEY ("id"),
```

*extract\_data.sql* contains:

```
--
-- Extract Table Data for table sales_order
-- NOTE: Approximately 57672 bytes of storage space.
-- will be required to extract the data for this table.
--
-- The following will unload the data for table
sales_order, row group 1, column group 1
SET TEMPORARY OPTION temp_extract_name1 =
'DBA_sales_order_1_1_DATA_1.inp';
```

```

SET TEMPORARY OPTION temp_extract_name2 =
'DBA_sales_order_1_1_DATA_2.inp';
SET TEMPORARY OPTION temp_extract_name3 =
'DBA_sales_order_1_1_DATA_3.inp';
SET TEMPORARY OPTION temp_extract_name4 =
'DBA_sales_order_1_1_DATA_4.inp';
SET TEMPORARY OPTION temp_extract_name5 =
'DBA_sales_order_1_1_DATA_5.inp';
SET TEMPORARY OPTION temp_extract_name6 =
'DBA_sales_order_1_1_DATA_6.inp';
SET TEMPORARY OPTION temp_extract_name7 =
'DBA_sales_order_1_1_DATA_7.inp';
SET TEMPORARY OPTION temp_extract_name8 =
'DBA_sales_order_1_1_DATA_8.inp';
;
SELECT id, cust_id, order_date,
IFNULL(fin_code_id, @null_string, fin_code_id),
IFNULL(region, @null_string, region), sales_rep
FROM "DBA"."sales_order"
WHERE rowid( "sales_order" ) >= 1
AND rowid( "sales_order" ) <= 648;
;

SET TEMPORARY OPTION temp_extract_name1 = '';
SET TEMPORARY OPTION temp_extract_name2 = '';
SET TEMPORARY OPTION temp_extract_name3 = '';
SET TEMPORARY OPTION temp_extract_name4 = '';
SET TEMPORARY OPTION temp_extract_name5 = '';
SET TEMPORARY

```

Leave *extract\_data.sql* code unchanged to extract the `sales_order` table from the query server.

Suppose that *reload\_data.sql* contains:

```

-- Reload Table Data for table "sales_order"
-----
ALTER TABLE "DBA"."sales_order" MODIFY cust_id NULL;
ALTER TABLE "DBA"."sales_order" MODIFY order_date NULL;
ALTER TABLE "DBA"."sales_order" MODIFY sales_rep NULL;

SET @max_row_id =
( SELECT MAX( rowid( "sales_order" ) )+1
FROM "DBA"."sales_order" );
SET @load_statement =
'LOAD TABLE "DBA"."sales_order"
(id, cust_id, order_date, fin_code_id NULL(
'''||@null_string||''' ) , region NULL(

```

```

'''|@null_string|''' ) , sales_rep)
FROM
'''|@extract_directory|'DBA_sales_order_1_1_DATA_1.
inp',
'''|@extract_directory|'DBA_sales_order_1_1_DATA_2.
inp',
'''|@extract_directory|'DBA_sales_order_1_1_DATA_3.
inp',
'''|@extract_directory|'DBA_sales_order_1_1_DATA_4.
inp',
'''|@extract_directory|'DBA_sales_order_1_1_DATA_5.
inp',
'''|@extract_directory|'DBA_sales_order_1_1_DATA_6.
inp',
'''|@extract_directory|'DBA_sales_order_1_1_DATA_7.
inp',
'''|@extract_directory|'DBA_sales_order_1_1_DATA_8.
inp' ROW DELIMITED BY ''\n'' QUOTES ON
ESCAPES OFF DEFAULTS OFF FORMAT ASCII
IGNORE CONSTRAINT ALL 0 START ROW ID
'|@max_row_id;
CALL IqExecuteCommand( @load_statement );
ALTER TABLE "DBA"."sales_order" MODIFY cust_id NOT
NULL;
ALTER TABLE "DBA"."sales_order" MODIFY order_date NOT
NULL;
ALTER TABLE "DBA"."sales_order" MODIFY sales_rep NOT
NULL;

```

Change *reload\_data.sql* to:

```

-- Reload Table Data for table
"q1_sales_order"
-----
ALTER TABLE "DBA"."q1_sales_order" MODIFY cust_id NULL;
ALTER TABLE "DBA"."q1_sales_order" MODIFY order_date
NULL;
ALTER TABLE "DBA"."q1_sales_order" MODIFY sales_rep
NULL;

SET @max_row_id = ( SELECT MAX( rowid( "q1_sales_order"
) )+1 FROM "DBA"."q1_sales_order" );
SET @load_statement =
'LOAD TABLE "DBA"."q1_sales_order"
(id, cust_id, order_date, fin_code_id NULL(
'''|@null_string|''' ) , region NULL(
'''|@null_string|''' ) , sales_rep) FROM

```

```
' '|@extract_directory||'DBA_q1_sales_order_1_1_DATA_
1.inp'',
' '|@extract_directory||'DBA_q1_sales_order_1_1_DATA_
2.inp'',
' '|@extract_directory||'DBA_q1_sales_order_1_1_DATA_
3.inp'',
' '|@extract_directory||'DBA_q1_sales_order_1_1_DATA_
4.inp'',
' '|@extract_directory||'DBA_q1_sales_order_1_1_DATA_
5.inp'',
' '|@extract_directory||'DBA_q1_sales_order_1_1_DATA_
6.inp'',
' '|@extract_directory||'DBA_q1_sales_order_1_1_DATA_
7.inp'',
' '|@extract_directory||'DBA_q1_sales_order_1_1_DATA_
8.inp'' ROW DELIMITED BY ''\n'' QUOTES ON ESCAPES OFF
DEFAULTS OFF FORMAT ASCII IGNORE CONSTRAINT ALL 0
START ROW ID ' '|@max_row_id;
CALL IqExecuteCommand( @load_statement );ALTER TABLE
"DBA"."q1_sales_order" MODIFY cust_id NOT
NULL;
ALTER TABLE "DBA"."q1_sales_order" MODIFY order_date
NOT NULL;
ALTER TABLE "DBA"."q1_sales_order" MODIFY sales_rep NOT
NULL;
```

This example shows query server schema and data that require intervention during migration. Your situation may vary, but you have complete control of the content of the final *reload\_schema.sql* and *reload\_data.sql* files.

#### ❖ Moving local stores with iqlsunload

Follow these steps to unload the schema and data for local objects in the 12.7 IQ Local Store and move them to another node for migration.

- 1 If necessary, you *must* upgrade to the at least Sybase IQ 12.7 ESD #5 before local store migration.
- 2 The iqlsunload utility is installed with Sybase IQ 15.2 in the *%IQDIR15%\lsunload* directory.
- 3 Run the 12.7 iqlsunload utility against each query server with a local store. For syntax and examples, see “Sybase 12.7 Local store unload utility (iqlsunload)” on page 56.
- 4 Edit the *reload\_schema.sql* :
  - Delete unwanted objects.

- Change any commented objects in the *reload\_schema.sql* that you want to reload.
  - Add commands to define any objects that you defined in *sp\_mpxcfg\_<servername>* procedures.
- 5 Edit the *extract\_data.sql* script to remove objects that you do not want to migrate. These objects are generally the same ones that you removed from *reload\_schema.sql*.
  - 6 Use Interactive SQL to run *extract\_data.sql* from your 12.7 local store.  
You now have unloaded the schema and data for local objects in the 12.7 local store.
  - 7 Run the *reload\_schema.sql* and *load\_data.sql* scripts against the 12.7 write server.

---

**Note** If you prefer, wait until the write server has been migrated to 15.2 and run the *reload\_schema.sql* and *load\_data.sql* scripts against the new 15.2 coordinator.

---

## Verify the 12.x databases before migration

Sybase recommends that you run *sp\_iqcheckdb* before you migrate to verify the consistency of your 12.x databases.

---

**Note** Run the IQ 12.6 or 12.7 version of *sp\_iqcheckdb*, depending on the version from which you are migrating. These versions of *sp\_iqcheckdb* use input parameters, rather than database options, to specify the type of database consistency checking.

---

### ❖ Running *sp\_iqcheckdb*

- 1 Start version 12.6 or 12.7 and connect to your database.
- 2 Issue a CHECKPOINT command.
- 3 Run *sp\_iqcheckdb* in verify mode:

```
sp_iqcheckdb 'verify database'
```

If you run the procedure from Interactive SQL, redirect output to a file:

```
sp_iqcheckdb 'verify database' >& filename
```

- 4 Issue a COMMIT statement.

---

**Note** For information on interpreting the `sp_iqcheckdb` results and corrective action, see Chapter 13, “System Recovery and Database Repair,” in *System Administration Guide: Volume 1*. If you need to contact Sybase Technical Support, you must provide the output from `sp_iqcheckdb`.

---

## Start the multiplex write server in single node mode

To ensure a smooth multiplex migration, start the write server in single node mode to clean internal state information. To do this, start the writer node in single node mode, shutdown, start again normally, and shut down.

Start the writer node with the server arguments -gm 1 and -iqmpx\_sn 1:

```
-gm 1 -iqmpx_sn 1
```

If you use administrative startup scripts, create a copy of the *start\_server.bat* script to start the write server you want to migrate.

Add the two single node startup arguments to change the preceding command as follows in *start\_server\_single\_node.bat*:

```
start_asiq -STARTDIR d:\work\iq-127\mpx\main
@d:\work\iq-127\mpx\main\params.cfg -n mpx_main -gm 1 -
iqmpx_sn 1 %readonly% %nomain% -x tcpip{port=62631}
d:\work\iq-127\mpx\main\main.db %dbkey%
```

There are now two .bat files, *start\_server.bat* and *start\_server\_single\_node.bat* that you will use to put the server into a good state for migration:

- 1 Start the writer node with *start\_server\_single\_node.bat*.
- 2 Shutdown the writer node.
- 3 Start the writer node with *start\_server.bat*.
- 4 Shut down the writer node.

## Shutdown your 12.x server

At the command prompt, issue a *stop\_asiq* command to shutdown your 12.x server. You can also stop a server by using the STOP ENGINE command from Interactive SQL or any front-end client.

## Use iqunload to migrate your database

Run *iqunload* with the appropriate parameters to migrate your databases.

Minimum required parameters for a multiplex writer are `-au` (migrate database), `-c` (connection parameters), `ENG=` connection parameter and `-ms_filename`. The `ENG=` value must match your existing server name used in IQ 12.7 and the `-ms_filename` specifies the new main store for the migrated writer. This path must be the same for all nodes in the multiplex. For complete syntax, see “Sybase IQ 15.2 Unload utility (iqunload)” on page 45.

For multiplex, there are two differences in the way you will execute the `iqunload` utility:

- Specify the engine name in the `-c` connection parameters. This is the same name that your `<mpx_dir>\<writer_node>\start_server.bat<mpx_dir>/<writer_node>/start_server` script file uses to start the writer node. The `iqunload` utility attempts to start the database server as simplex first. This start requires the name of the server match the naming conventions for the multiplex nodes. Once `iqunload` detects that the server is a multiplex node, it shuts the node down and restarts it with the `iqmpx_sn 1` option.
- The name of the new main store must be visible and accessible by all nodes of the multiplex. This is important because the main store file name defaults to `new_system_main.iq`. This path is relative to the catalog database file (`.db`). Later, when the 15.2 multiplex is synchronized, the catalog is replicated to the secondary nodes, formerly known as the query nodes. If you leave the default value for the main store name unchanged, the path remains `new_system_main.iq` and secondary nodes cannot find the shared main store.

For multiplex writers, required arguments are `ENG=`, `DBF=`, and `-ms_filename`:

- The `ENG=` argument specifies the multiplex main engine name. This is because the `iqunload` utility attempts to start the database to determine if the database is a simplex or multiplex database. If multiplex, the server name is enforced. If you are unsure of the server name, check the administrative script `start_server` in the database directory.
- The `DBF=` argument must specify the actual path used to create the multiplex. If you are unsure of this, look at the `SYSIQFILE` table in your 12.7 server to verify the database path.
- The `-ms_filename` argument specifies the location of the new main store. This path must be visible and accessible by all servers in the multiplex.

Make sure that you begin all paths supplied as values for the arguments `DBF=` and `-ms_filename` with double backslashes.

For example:



```

iqunload -au -c
"UID=DBA;PWD=SQL;DBF=d:\\marshall\\work\\iq-
127\\mpx\\main\\main.db;ENG=mpx_main" -ms_filename
d:\\marshall\\work\\iq-
127\\mpx\\main\\new_main_store.iq

Sybase IQ Unload Utility Version 15.2.0.5533
Connecting and initializing
    2008-11-23 22:32:07 Unloading user and group
        definitions
    2008-11-23 22:32:08 Unloading table definitions
    2008-11-23 22:32:09 Unloading index definitions
    2008-11-23 22:32:09 Unloading functions
    2008-11-23 22:32:09 Unloading view definitions
    2008-11-23 22:32:09 Unloading procedures
    2008-11-23 22:32:09 Unloading triggers
    2008-11-23 22:32:09 Unloading SQL Remote
        definitions
    2008-11-23 22:32:09 Unloading MobiLink definitions
    2008-11-23 22:32:10 Creating new database
    2008-11-23 22:32:48 Reloading user and group
        definitions

    2008-11-23 22:32:48 Reloading table definitions
    2008-11-23 22:32:53 Reloading index definitions
    2008-11-23 22:32:53 Reloading functions
    2008-11-23 22:32:53 Reloading view definitions
    2008-11-23 22:32:53 Reloading procedures
    2008-11-23 22:32:53 Reloading triggers
    2008-11-23 22:32:53 Reloading SQL Remote
        definitions
    2008-11-23 22:32:53 Reloading MobiLink definitions
    Successfully backed up file "D:\\marshall\\work\\iq-
127\\mpx\\main\\sa_δspace.db" by renaming it to
"D:\\marshall\\work\\iq-
127\\mpx\\main\\sa_δspace.db.before_schema_reload".

    Successfully backed up file "d:\\marshall\\work\\iq-
127\\mpx\\main\\main.db" by renaming it to
"d:\\marshall\\work\\iq-
127\\mpx\\main\\main.db.before_schema_reload".

    Successfully backed up file "d:\\marshall\\work\\iq-
127\\mpx\\main\\main.iqmsg" by renaming it to
"d:\\marshall\\work\\iq-
127\\mpx\\main\\main.iqmsg.before_schema_reload".

    Successfully reloaded schema of database
"d:\\marshall\\work\\iq-127\\mpx\\main\\main.db".

```

## Start the 15.2 migrated database

Start the migrated database in read-only mode:

```
start_iq -iqro 1 -iqmpx_sn 1
```

Update the appropriate configuration settings and database options.

## Verify the migrated databases

Run `sp_iqcheckdb` to verify the consistency of the migrated databases.

---

**Note** In this step, you run the IQ 15.2 version of `sp_iqcheckdb`, which uses input parameters, rather than database options, to specify the type of database consistency checking.

---

### ❖ Running `sp_iqcheckdb`

- 1 Start the database using the read-only switch, `-iqro 1`. Start the coordinator (the 12.6 or 12.7 write server) using both `-iqro 1` and single node mode, `-iqmpx_sn 1`.

When starting the coordinator in 15.2, use the same port used by the 12.6 or 12.7 writer server.

- 2 Issue a `CHECKPOINT` command.
- 3 Run `sp_iqcheckdb` in verify mode:

```
sp_iqcheckdb 'verify database'
```

If you run the procedure from Interactive SQL, redirect the output to a file:

```
dbisql -c "... " "sp_iqcheckdb ('verify database')"  
>& filename
```

where “...” represents startup parameters for your database.

- 4 Issue a `COMMIT` statement.

The server is currently in read-only mode, and cannot complete some postmigration tasks. Additionally, the verification reports some problems with Block Count Mismatch, Blocks Leaked, and Unallocated Blocks in Use. All other segments of the verify database should not report any errors.

For example:

```
'** Block Count Mismatch','79','*****'
```

```

    '** Blocks Leaked','25','*****'
    '** Unallocated Blocks in Use','104','*****'

```

Examine the `sp_iqcheckdb` report for errors. See Chapter 2, “System Recovery and Database Repair,” in *Sybase IQ Troubleshooting and Recovery Guide* for information on interpreting the `sp_iqcheckdb` results and corrective action. If you need to contact Sybase Technical Support, you must provide the output from `sp_iqcheckdb`.

## Start and verify the coordinator

In the previous section, the multiplex coordinator was started in single node mode (`-iqmpx_sn`) and read-only (`-iqro`) to perform some initial database checks. For coordinators, the server needs to reset an identity cookie before the multiplex can be used.

Once you successfully restart the coordinator with `iqro 1` and `iqmpx_sn 1`, shut it down and restart it without any special switches.

## Manually synchronize the secondary nodes

To start the secondary nodes, install Sybase IQ 15.2 and then synchronize from the coordinator node. When you migrate a query node, it becomes a reader node.

### ❖ Synchronizing secondary nodes manually

- 1 Back up the query node files. Sybase recommends that you at least back up existing catalog `.db`, catalog `.log` and `iqmsg` files.

For example:

```

rename d:\work\iq-127\mpx\q1\q1.db d:\work\iq-
127\mpx\q1\q1.db.before_schema_reload
rename d:\work\iq-127\mpx\q1\q1.log d:\work\iq-
127\mpx\q1\q1.log.before_schema_reload
rename d:\work\iq-127\mpx\q1\q1.iqmsg d:\work\iq-
127\mpx\q1\q1.iqmsg.before_schema_reload

```

- 2 Issue a `dbbackup` command to synchronize servers. You might have a different name for the query node's catalog file, depending on your configuration. In the following example, `q1.db` is the catalog file name on the query node:

```
dbbackup -y -x -c
"uid=dba;pwd=sql;eng=mpx_main;dbf=d:\\work\\iq-
127\\mpx\\main\\main.db" d:\\work\\iq-127\\mpx\\q1
SQL Anywhere Backup Utility Version 11.0.0.5020
Debug

(702 of 699 pages, 100% complete)

Transaction log truncated

Database backup completed
```

- 3 If your query nodes do not use a different catalog database name, skip to step 4.

Step 2 synchronized the catalog database file from the coordinator. If you prefer to use the same catalog database file name as the coordinator, adjust any server start and stop administration scripts on the secondary nodes to use the new name.

To retain the same catalog database file names:

- a Rename the synchronized coordinator catalog database file name. For example, assuming the coordinator file was called *main.db* and the secondary server was called *q1.db* enter

```
rename main.db q1.db
```

- b Rename the log file for the query node. This is necessary as the file renamed above still contains an internal pointer to *main.log*:

```
dblog -t q1.log q1.db
```

- 4 Start the secondary server in normal mode:

```
start_iq.exe @params.cfg -n mpx_q1 -x
tcpip{port=62632} -o d:\\work\\iq-127\\mpx\\q1\\o.out -Z
-zr all -zo d:\\work\\iq-127\\mpx\\q1\\zo.out D:\\work\\iq-
127\\mpx\\q1\\main.db
```

The above command line is derived from your existing query server *start\_server* administration script.

- 5 Repeat these steps on the remaining secondary nodes that you want to migrate.

## Start the secondary nodes

You must complete the steps in “Manually synchronize the secondary nodes” on page 81 and all nodes of the multiplex must be up and running to start the secondary nodes.

After you synchronize the secondary nodes, you can start them. Start the secondary servers with the command line startup utility. For example:

```
start_iq @params.cfg -n <server_name> database_file.db
```

In this syntax, *<server\_name>* specifies the secondary server. You can obtain the name from the existing start server administration script. The specified *database\_file.db* is the name resulting after you performed the secondary node synchronization steps.

## Set the failover node

After migrating a multiplex database, set the failover node. You must be connected to the coordinator and the *server name* is one of the secondary nodes:

```
ALTER MULTIPLEX SERVER servername ASSIGN AS FAILOVER  
SERVER
```

## Postmigration tasks

After you migrate your databases, you may want to perform these post-migration tasks.

### Re-create indexes for EUC\_TAIWAN data

In Sybase IQ 15.2, the character encoding specification for the EUC-TAIWAN collation now uses the EUC\_TW character set. You must re-create indexes on data in version 12.7 or earlier databases that use the EUC\_TAIWAN collation to make them work with Sybase IQ 15.2.

### Update configuration files

Compare your existing *params.cfg* files with the new *default.cfg* file created by the installation. The installation does not update or overwrite existing *params.cfg* files. In each *params.cfg* file, update parameter defaults that differ from those in the *default.cfg* file, while maintaining any customized parameter settings appropriate for your system. Add any new start-up parameters in *default.cfg* to your *params.cfg* file. The `-gl` parameter, for example, is required for server start-up in version 12.5 and later.

### Preserve database options

Sybase IQ preserves the settings of all 12.7 database options that are still valid in Sybase IQ 15.2 in migrated databases. See *Deprecated features* in Chapter 2, “Behavior Changes in Sybase IQ 15.0,” and *Database option changes* in Chapter 2, “Behavior Changes in Sybase IQ 15.0,” in the *New Features Guide*.

### Back up your databases after migration

Sybase recommends that you back up your databases again with the BACKUP statement. For complete syntax, see the *Sybase IQ System Administration Guide*.

If you use the IQ BACKUP statement instead of a system-level backup, you can run backups and queries concurrently.

For a multiplex migration, back up only the coordinator only in this manner.  
For secondary servers, run the dbbackup utility from the secondary server directory.





This chapter describes configuration files, start up options, client access, backups, and other configuration issues.

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Using configuration files	87
Installing Sybase IQ as a service	88
Configuring backup devices	90

## Using configuration files

If you use an extensive set of options to start your server, you may want to store them in a configuration file.

The `@data` option allows you to specify environment variables and configuration files on the command line. To specify a configuration file, replace *data* with the path and name of the configuration file:

```
start_iq @configuration_filename.cfg dbname.db
```

If both an environment variable and configuration file exist with the same name, the environment variable is used.

Configuration files can contain line breaks, and may include any set of options, including the `@data` option. Use a number sign (#) to designate lines as comments. Ampersand (&) characters that appear by itself at the end of a line indicates that the previous token is continued on the next line.

See Chapter 1 of the *Utility Guide* for a complete list of switches.

### Default configuration file

`%IQDIR15%\scripts` directory called *default.cfg*. This file is also the source of parameters for the Service Manager, the *params.cfg* file used by Sybase Central, and multiplex configurations. You can maintain consistency by editing parameters in *default.cfg*.

Security and  
configuration files

To increase the amount of virtual memory, you can change the parameters in *default.cfg* to reduce the virtual memory that other programs use, add swap space to machines, or reduce IQ memory demands (cache sizes, thread count, stack size, and so on).

You can use the dbfhide (File Hiding) utility to encrypt your configuration files. See the *Adaptive Server Anywhere Database Administration Guide*. If you specify log file parameters (-o *logfile*) in encrypted files, the log is not available to the IQ Agent or start\_iq, which cannot display server log information back to the database administrator. You may want to add parameters that do not require encryption on the command line or in a separate configuration file. For example:

```
start_iq @encrypt_params @other_params
```

or

```
start_iq @encrypt_params -n myserv -c 400 -o  
%IQDIR15%/logfile/myserv.log
```

## Installing Sybase IQ as a service

Running Sybase IQ as a Windows service automatically starts the server whenever the machine is restarted and run in the background as long as Windows is running.

### ❖ Creating a new service

- 1 Click Start | Programs | Sybase | Sybase IQ 15.2 | Sybase IQ Service Manager.
- 2 Choose Create a New Service.
- 3 Name the new service.
- 4 Add the appropriate start-up parameters.

Include the full path to the database file. The server cannot start without a valid database path name. For an example of start-up parameters, see *%ALLUSERSPROFILE%\SybaseIQ\demo\iqdemo.cfg*.

- 5 Click Apply.
- 6 Restart Windows.

Because Windows service manager reads environmental variables only at system startup, you must restart Windows after you configure Sybase IQ as a Windows service.

---

**Notes**

- Copy any input files that you use to load your databases into the directory where the service starts, not where the database files are located. On most systems, the services start-up defaults to the %SYSTEMROOT%\system32 directory.
  - To use Sybase IQ as a Windows service when raw device access is required, you must grant the service Administrator privileges.
  - Use Modify an Existing Service or Delete an Existing Service in the Add Service utility to change or delete Sybase IQ services.
- 

**❖ Suppressing Windows event log messages**

If you run the database server as a Windows service, you can set the *Software\Sybase\Adaptive Server Anywhere\11.0.1* registry entry to suppress event log entries.

- To control event log entries, set the EventLogMask key, which is of type REG\_DWORD. The value is a bitmask containing the internal bit values for the different types of event messages:

```
errors EVENTLOG_ERROR_TYPE 0x0001
warnings EVENTLOG_WARNING_TYPE 0x0002
information EVENTLOG_INFORMATION_TYPE 0x0004
```

If the EventLogMask, for example, is set to zero, no messages appear at all. Setting EventLogMask to 1 suppresses informational and warning messages, but logs all errors messages. The default setting (no entry present) logs all message types to appear.

**❖ Granting Administrator privilege to the Sybase IQservice**

You must assign Administrator privileges to a Sybase IQ service when raw device access is required.

- 1 Click Start | Settings | Control Panel | Administrative Tools | Services.
- 2 Right-click the Sybase IQ service, choose Properties.
- 3 On the Properties sheet, choose Automatic as the Startup Type.
- 4 Click the Log On tab, then click This account.

- 5 Assign the account to a user with Administrative privileges. In the account box, type the administrator's user ID, then enter and confirm the user's password.
- 6 Click OK to close the Property sheet.
- 7 Click Close to close the Services console.

## Configuring backup devices

Windows does not specify rewind or no rewind devices and supports only fixed-length I/O operations to tape devices. Sybase IQ requires variable-length devices and must perform additional processing to accommodate fixed-length tape I/O.

Because Sybase IQ does not support Windows tape partitioning, do *not* use another application to format tapes for Sybase IQ backup or restore. Windows uses a simpler naming strategy for its tape devices.

See also

- For more information about fixed-length I/O on Windows, see the *Performance and Tuning Guide*.
- For information on naming and specifying tape devices on Windows, see “Backup and Data Recovery” in the *Sybase IQ System Administration Guide*.

## Configuring client connectivity

Sybase IQ supports ODBC and JDBC connectivity. Sybase IQ 15.2 uses SQL Anywhere to store catalog information.

Sybase IQ versions earlier than 12.0 used Adaptive Server as the catalog server. ODBC applications used as client front-end tools with older versions of Sybase IQ will continue to run in IQ version 12.x, but third-party and customer-written Open Client™ DB-Library and Client-Library applications are unlikely to perform as expected.

When you develop Open Client applications to run with Sybase IQ 12.x, do not use catalog tables or system stored procedures supported by Adaptive Server but not Sybase IQ. See Appendix A, “Compatibility with Other Sybase Databases,” in the *Sybase IQ Reference Manual*.

Sybase IQ is compatible with clients (like Open Client–Library and DB–Library) that use Tabular Data Streams (TDS). Open Client version 11.1.1 supports TDS 5.x and applications developed using these tools work with Sybase IQ, if these applications use the system tables, views, and procedures in Sybase IQ. System procedures, catalog tables, and views available in Sybase IQ are listed in the *Sybase IQ Reference Manual*. There are no restrictions for accessing data in the IQ Store through any supported interface.

## Connecting using JDBC

JDBC (Java Database Connectivity) is a Java application programming interface (API) that provides programmatic access to Sybase IQ. IQ also includes jConnect, a utility that provides high-performance native access to all Sybase products as a standard installation option.

Sybase Central and Interactive SQL (iql) can use either JDBC or ODBC connectivity. For an overview of using JDBC in Sybase IQ, see “Data Access Using JDBC” in the *Sybase IQ System Administration Guide*.

---

### Notes

- The JDBC driver is the default driver for Sybase Central and dbisql.
  - IQ Agent can use only jConnect with JDBC to connect to a multiplex server. The jConnect JDBC drivers have been certified with simplex and multiplex servers.
- 

## Connecting using ODBC

Open Database Connectivity (ODBC) is a standard API developed by Microsoft that allows a single application to access a variety of data sources for which ODBC–compliant drivers exist. ODBC uses SQL as the standard data access language.

ODBC conformance ODBC drivers manufactured by different vendors may vary widely in the functions they provide. Sybase IQ supports ODBC 3.5.2. ODBC 3.x drivers are classified based on the features they provide:

Conformance level	Sybase IQ support
Core conformance	All core features.
Level 1 conformance	All level 1 features, except for asynchronous execution of ODBC functions.  Sybase IQ does support multiple threads sharing a single connection. The requests from the different threads are serialized by Sybase IQ.
Level 2 conformance	All level 2 features, except: <ul style="list-style-type: none"> <li>• Three-part names of tables and views. This is not applicable for Sybase IQ.</li> <li>• Asynchronous execution of ODBC functions for specified individual statements.</li> <li>• Ability to time out login requests and queries.</li> </ul>

---

#### Notes

- Although you can use new ODBC 3.5.x features such as descriptors in your ODBC applications, ODBC 2.x applications will continue to work with Sybase IQ.
  - For more information about ODBC, see the *ODBC Programmer's Reference*, available from Microsoft Corporation as part of the ODBC software development kit or from the Microsoft Web site at <http://www.microsoft.com>.
- 

## Adding ODBC data source names on 64-bit Windows systems

On 64-bit Windows systems, Sybase IQ installs a 32-bit ODBC driver. To add new data source names, invoke the ODBC Administrator:

- 1 Click Start | Programs | Sybase | Sybase IQ | ODBC Administrator 64 bit.
- 2 Run `C:\WINDOWS\SysWOW64\odbcad32.exe`.

Do not launch the ODBC Administrator from the Control Panel or Run box. Attempts to add a DSN starting the ODBC Administrator incorrectly may return these errors:

- The setup routines for the Adaptive Server IQ ODBC driver could not be loaded due to system error code 126.

- Driver's ConfigDSN, ConfigDriver, or ConfigTranslator failed: Could not load the setup or translator library.
- The setup routines for the Adaptive Server IQ ODBC driver could not be found. Please reinstall the driver.

## **Installing ODBC drivers**

Install the Sybase IQ client components on each client computer in your network. The Sybase IQ 32-bit ODBC Driver is shipped with Sybase IQ as part of the Network Client CD and installed automatically.

To connect UNIX or Linux clients to your server, download and install a platform-specific Sybase IQ ODBC Driver. Check the EBF/Update information on the Sybase Web site for the appropriate driver.

## **Using UNIX-based query tools through ODBC**

UNIX or Linux platforms do not provide a standard ODBC driver manager, but you can use the driver manager emulation capabilities provided by the Sybase IQ ODBC driver to connect to the driver.

Tools (like Brio) that do not require extensive driver manager services can use the symbolic links provided with Sybase IQ to connect directly to the driver. Tools (like Whitelight) that require the presence of a driver manager may ship with a driver manager.

For information and recommendations about compatible driver managers available, see the documentation for the application.

## **Third-party ODBC applications**

For information on third-party vendor applications certified with Sybase IQ, See "Sybase certifications on the Web" in the release bulletin.

## Creating ODBC data sources

You need an ODBC data source on the client computer for each database you want to access using ODBC. A data source describes how to connect to data on a network, and may include, for example, database name, server where it resides, and network used to access the server.

---

**Note** The AUTOSTOP parameter is required in file data sources and *odbc.ini* files, must always be set to NO.

---

On Windows XP and 2000, the ODBC Administrator adds new data sources for you. Each data source allows you to access a database over a network by means of ODBC.

### ❖ Creating an ODBC data source

On Windows, the ODBC Administrator adds new data sources for you. Each data source allows you to access a database over a network by means of ODBC.

- 1 Click Start | Programs | Sybase | Sybase IQ 15.2 .
- 2 Choose the appropriate option:
  - ODBC Administrator 32-bit
  - ODBC Administrator 64-bit
- 3 On the User DSN tab, click Add, choose Server IQ, then click Finish.
- 4 On the ODBC Configuration dialog, type a Data Source Name in the Data Source Name box.
- 5 Click the Login tab, and enter the database User ID and Password.
- 6 Click the Database tab. If the data source:
  - On a remote machine, type the *server name* and *database file name*. (The database file is used only if the database is not started automatically on server start-up.)
  - On your local machine, type a start line and database name (without the *.db* extension).
  - On a remote system, click the Network tab, and select the appropriate protocol and options.

For example, to use TCP/IP to connect to server on a host named localhost2k and port 1870, select the TCP/IP box and enter:

`host=localhost2k:port=1870.`



You can also use the host network address:

```
host=157.133.66.75:1870
```

- 7 Click OK to return to the ODBC Data Source Administrator.

---

**Note** You cannot connect to a Sybase IQ 15.2 server using an ODBC Data Source Name created for a 12.5 server, even if you specify the same server name, port number, and database name. Use the ODBC Data Source Administrator to remove DSNs created in 12.5 and add new DSNs.

---

You can use files as data sources instead of databases. File data sources are stored as files with the extension *.dsn*. For information about creating a file data source, see the *Sybase IQ System Administration Guide*.

❖ **Testing an ODBC data source**

- 1 Click Start | Programs | Sybase | Sybase IQ 15.2 | ODBC Administrator.
- 2 Choose the data source you want to test, and click Configure.
- 3 Click Test Connection.

## Command line connection to 32-bit applications

To connect to 32-bit applications without using a data source, enter an Interactive SQL command similar to this at the command prompt:

```
dbisql -c "UID=DBA;PWD=sql;AUTOSTOP=no;  
ENG=<engine name>;DBF=%ALLUSERSPROFILE%\SybaseIQ\  
demo\iqdemo.db"
```

This command can use these parameters:

UID – user ID  
PWD – password  
ENG – engine name  
COMMLINKS – tcpip (port=*engine\_port\_number*)  
AUTOSTOP – no  
DBF – database file name with path

The DBF parameter is used only with embedded databases.

## Connecting using OLE DB

OLE DB is a data access model from Microsoft. It uses the Component Object Model (COM) interfaces. Unlike ODBC, OLE DB does not assume that the data source uses a SQL query processor.

Sybase IQ includes an OLE DB provider. If you use the Sybase IQ OLE DB provider, ODBC is not required.

OLE DB requires a Windows client. However, you can access both Windows and UNIX servers using OLE DB.

For more information, see the *Server Programming Guide* and “Connecting to a database using OLE DB” in Chapter 3, “Sybase IQ Connections,” in the *Sybase IQ System Administration Guide*.

---

**Note** Sybase IQ support for certain features used with OLE DB differs from SQL Anywhere support. Be aware of these differences when using the SQL Anywhere documentation:

- Sybase IQ does *not* support Windows CE.
  - Sybase IQ does *not* support remote updates through a cursor.
  - Sybase IQ supports Dynamic (dynamic scroll), Static (insensitive) and Forward only (no-scroll) cursors, but does *not* support Keyset (scroll) cursors.
  - In Sybase IQ the isolation level is always 3, no matter what you specify.
- 

## Connecting using Open Client

To insert data from an Adaptive Server database to a Sybase IQ database, or to connect using `iqisql`, each server must have an entry in the interfaces file on the client computer. Interfaces file entries, also called server objects, simplify database start-up and client connections from Sybase Central.

Use `iqdsedit` (IQ Directory Services Editor) to create entries in the interfaces file. You must be the owner of the Sybase home directory (`%SYBASE%`) to run `iqdsedit`.

## Running client and server on the same system

Shared memory is the default communications mechanism when the client and server are on the same system. Shared memory is configured automatically, and starts automatically, on both UNIX and Windows platforms. When the client and server are on the same machine and the `-hs` option is not used to start the server, Sybase IQ uses a shared memory segment and several semaphores for communication.

## Network issues for IQ servers

- Properly configured Sybase IQ database servers on Windows run on networks using the TCP/IP protocols.
- The client library for each platform supports the same protocols as the corresponding server.
- For Sybase IQ to run properly, the protocol stack on the client and server computers must be compatible at each layer.

## Using Sybase IQ with TCP/IP

Because different TCP/IP implementations rely on particular data link drivers to work correctly, Sybase IQ supports only certain TCP/IP implementations on each platform. For details, see the subsections below for each platform. All implementations described in this document do implement the same protocol suite, they are all compatible.

### User Datagram Protocol

There are several entries into the TCP/IP protocol stack. IQ employs the User Datagram Protocol (UDP). Although it is called a transport protocol here and elsewhere, UDP provides little more than a user interface to the network layer IP. In particular, UDP is not a guaranteed transmission protocol.

### Verified TCP/IP protocol stacks

Many vendors supply TCP/IP protocol stacks and associated software. IQ communications have been explicitly verified with Microsoft Winsock version 2.0.

### Using TCP/IP with Windows

Windows NT 3.5 and later ship with TCP/IP software that uses NDIS network drivers. This software allows an IQ server for Windows or an IQ client application to use Windows TCP/IP. Install TCP/IP Protocol from the Network Settings options on the Control Panel.

Tuning Sybase IQ  
performance under  
TCP/IP

Although the default packet size for TCP/IP is 512 bytes, a larger packet size may improve query response time, especially for queries transferring a large amount of data between a client and a server process. You can set the packet size using the `-p` parameter on both the IQ client and the database server command lines.

## Connecting across a firewall

There are restrictions on connections when the client application is on one side of a firewall, and the server is on the other. Firewall software filters network packets according to network port. Also, it is common to disallow UDP packets from crossing the firewall.

When connecting across a firewall, you must use a set of communication parameters in the `CommLinks` connection parameter of your application's connection string.

- Set the `UseUDP` parameter to `off` to prevent UDP packets from being used to locate the server. You can use the short form `UDP`.
- Set the `ClientPort` parameter to a range of allowed values for the client application to use. You can then configure your firewall to allow these packets across. You can use the short form `CPort`.
- Set the `HOST` parameter to the host name on which the database server is running. You can use the short form `IP`.
- If your database server is not using the default port of 2638, you must specify the port it is using, in the `ServerPort` parameter. You can use the short form `Port`.

For more information on these parameters, see the *Sybase IQ System Administration Guide*.

### Example

The following connection string fragment restricts the client application to ports 5050 through 5060, disables UDP packets, and connects to a server named `myiq` running on the machine at address `myhost` using the server port 2020:

```
CommLinks=tcPIP(UseUDP=OFF;ClientPort=5050-  
5060;Host=myhost;Port=2020;Eng=myiq)
```

Additional networking  
details

For more detailed information on networking and protocol stacks, refer to networking-specific documentation.

# Silent Installations

Your installation media includes scripts that perform standard IQ installs and uninstalls without interacting with the product. By default these scripts are configured to perform typical installations; custom installation tasks require additional configuration.

The installation media includes installation scripts, an appropriate JRE, CLASSPATH settings, a Java command string, and pointers to the text file that contains feature selections and configuration options.

---

**Note** Client and server silent installation scripts share the same filenames. Be sure that you are running the correct script when you are installing or uninstalling IQ components.

---

Topic	Page
Installing IQ silently	99
Uninstalling IQ silently	103
Sample configuration files	103

## Installing IQ silently

IQ silent installation scripts support typical and custom installations. See “Editing the installation parameters” on page 100 and “Running a silent install” on page 101.

---

**Note** Before you install the software, stop and shut down all programs.

---

## Task summary

The following list summarizes the tasks required to run a silent install.

- Update the installation parameters, if necessary. Installation parameters are stored in *SilentInstall.txt* and match the defaults in a typical installation. If you want to change any installation options, you need to edit this file and save your changes on the file system. See “Editing the installation parameters” on page 100 for more information.
- Run the silent install scripts. Be sure to complete all preinstallation tasks before you run the installer. See “Running a silent install” on page 101 and “Completing the installation” on page 102 for more information.

## Editing the installation parameters

Installation parameters are stored in *SilentInstall.txt*, which, by default, is configured to perform typical installations; custom installs require additional configuration.

*SilentInstall.txt* contains the same default selection and configuration options as the interactive installer. If you change the target installation directory, for example, use an editor to change the default parameters. See “*SilentInstall.txt*” on page 105 to review the parameters in this file.

- Comments in the file are prefixed with a # sign.
- Modifiable parameters appear between “ ”.
- Feature selections start with *-P*.
- Variable options are prefixed with *-V*.
- License options are prefixed with *-W*.

If you modify the file, read the comments before the section you want to change, update the parameters, then save *SilentInstall.txt* to the local file system.

## Running a silent install

*SilentInstall.bat* is a batch file that you launch from the command line to start the install. You must include a *license acceptance* switch as an argument when you run this script. If you do not have the *%SYBASE%* environment variable set, you must also specify the *-dst* parameter. Other arguments depend on whether you plan to run a Typical install or Custom install.

### Command line arguments

You can display options for this script by running the *SilentInstall.bat* with the *-h* or *-?* option on the command line. All arguments appear in the table below.

Argument	Description
<i>h</i> or <i>?</i>	Display help and exit.
<i>jvm "JVM_ARGS"</i>	Include user specified JVM_ARGS.
<i>java</i>	Specify the location of the java folder.
<i>txt</i>	Specify the location of Silent Install text file.
<i>bs &lt;32/64&gt;</i>	Specify the bit size of the installed files.
<i>cl</i>	Specify the location of the silent install console log.
<i>src</i>	Specify the path to root directory of installer files.
<i>I_accept_sybase_license</i>	Agree to the Sybase IQ licensing terms.
<i>dst</i>	Specify the install location for Sybase IQ .
<i>licensed_user</i>	Installs the licensed version of Sybase IQ.
<i>eval_user</i>	Installs the evaluation version of Sybase IQ.

### Typical install

You can run a typical silent install directly from the installation CD. The command you use to launch the install must include a version switch (*-licensed\_user* or *-eval\_user*) and a *-license acceptance* switch:

```
<DVD drive>\SilentInstall.bat -licensed_user
-I_accept_sybase_license
```

If you do not have the *%SYBASE%* environment variable set, you must also specify the *-dst* parameter and the *destination directory* as parameters.

### Custom install

Custom install commands must include the *-txt* switch that points to the location of the modified *SilentInstall.txt* as well as a version switch and *-license acceptance* switch:

```
<path>\SilentInstall.bat -txt <path>\SilentInstall.txt
-licensed_user -I_accept_sybase_license
```

If you do not have the *%SYBASE%* environment variable set, you must also specify the *-dst* parameter and the *destination directory* as parameters.

### Running silent install scripts on Microsoft Vista

You must have sufficient user permissions to run applications in Microsoft Vista. If you do not have administrator privileges and want to run a silent install or uninstall, open a command prompt as an Administrator, then execute the silent install or uninstall from the command line.

For example:

- 1 Click **Start**, right-click **Command Prompt**, choose **Run as administrator**.
- 2 Change to the directory on the local file system where you saved your updated installation script(s).
- 3 Run the command to execute the script.

For example:

```
SilentInstall.bat -licensed_user  
-I_accept_sybase_license -dst <path to destination  
directory>\Sybase_server
```

---

### Notes

- If you change the license acceptance parameter in the *SilentInstall.txt* file, you do not need to specify that option on the command line.
  - You can monitor silent installs by running a tail command on the log file. The default name and location of this file is `\\%ALLUSERSPROFILE%\SybaseIQ\logfiles\IQ15Console.log`. This location and log file name can be changed by adding `-cl` and the log location as a command line parameter when launching the silent install.
- 

## Completing the installation

After you run the install, remove the DVD from the drive.

If you installed Sybase Central, see the *Sybase IQ System Administration Guide* for instructions on configuring and running the IQ Agent. You must configure and run the IQ Agent in order to manage multiplexes with Sybase Central.

---

**Note** After you install the software, Sybase strongly recommends that you check the online support Web site for software updates. If a software update (EBF) has been released, it contains bug fixes made after this product shipped.

---



## Uninstalling IQ silently

IQ silent uninstallation scripts support typical and custom uninstallations. See “Editing the uninstall parameters” on page 103 and “Running a silent install” on page 101

---

**Note** Run a silent uninstall from the installation directory, not the installation media. Before you uninstall the software, stop and shut down all programs.

---

## Editing the uninstall parameters

*SilentUninstall.txt* contains parameters that tell the uninstaller which components to remove. By default, *SilentUninstall.txt* is configured to remove all components; removing specific components requires additional configuration.

*SilentUninstall.txt* contains the same default selection and configuration options as the interactive uninstaller. To uninstall only some components, edit the file, and change the default parameters:

- Features with parameters set to *true* are uninstalled
- Features with parameters set to *false* are not uninstalled

If you modify the file, read the comments for the sections you want to change, update the parameters, then save *SilentUninstall.txt* to the local file system. See “SilentUninstall.txt” on page 110 to review the parameters in this file.

## Uninstalling IQ components

*SilentUninstall.bat* is the name of the script that you use to uninstall IQ components. How you run the uninstall depends on whether you are “Uninstalling all components” on page 103 or “Uninstalling some components” on page 104.

Uninstalling all  
components

If you installed IQ with all defaults, you can run a typical silent uninstall directly from the installation directory. To run the uninstall, open a command window, and use the following command:

```
%SYBASE%\uninstall\IQ\SilentUninstall.bat
```

Uninstalling some components

To perform a custom uninstall, edit *SilentUninstall.txt*, then use this command format to run *SilentUninstall.bat*:

```
%SYBASE%\uninstall\IQ\SilentUninstall.bat <directory name>\SilentUninstall.txt
```

Running silent uninstall scripts on Microsoft Vista

You must have sufficient user permissions to run applications in Microsoft Vista. If you do not have administrator privileges and want to run a silent uninstall, open a command prompt as an Administrator, then execute the silent uninstall from the command line.

## Sample configuration files

Use this section to review the settings in the configuration files, and SilentInstall.txt and SilentUninstall.txt.

### SilentInstall.txt

Use this example to review the server settings in a typical *SilentInstall.txt* file. Client versions follow the same conventions.

```
#####
##### SILENT INSTALLER #####
#####

#####
# IMPORTANT NOTE BEFORE STARTING (If you have previously installed IQ):
# 1. Ensure IQ Server is not running.
#####

#####
# By setting the following argument to "true", you are agreeing to the
# Sybase License Agreement.
#####
-V AgreeToSybaseLicense="false"

#####
# By setting the following argument to "true", you wish to ignore the warning
# about installing Sybase IQ even though a previous version of Sybase IQ has
# been found.
#####
-V IgnorePreviousVersion="false"

#####
# By setting the following argument to "false" you wish to use the Evaluation
# version. By setting the following argument to "true" you wish to use the
# Licensed Version. You can specify a license file below if you select a
# licensed version.
#####
-V Variable_IQDemoSelect_LicensedYesRB="false"

#####
# NOTE: The following two variables apply to WINDOWS Platform Only
#
# The install will try to detect if Sybase Open Client is in the environment.
# To prevent conflicts, IQ will append the IQ executable directory to the end
```

```
# of the search PATH when it finds Sybase Open Client in the environment.
#
# In rare cases, appending to the end of the PATH can fail due to the length
# of the PATH exceeding the maximum system length, or if an invalid or corrupt
# entry preceeds IQ. If IQ is missing from the path after the install
# completes, please shorten or clean the current PATH and then reboot before
# attempting a reinstall.
#
# If you wish to modify the install behavior you can uncomment and modify
# the two variables below:
#     Variable_OverridePrependOrAppendToPath"true" to override install
#                                     behavior
#                                     "false" to use install
#                                     behavior
#     Variable_IQAppendPath_Prepend_IQBinDir"true" to prepend
#                                     "false" to append
#####
### -V Variable_OverridePrependOrAppendToPath="false"
### -V Variable_IQAppendPath_Prepend_IQBinDir="true"
#####
#
# Sybase Software Asset Management License
#
# Sybase Data Integration Suite requires Sybase Software Asset Management
# (SysSAM) license key(s). If you have not yet obtained the license key(s), go
# to
# SPDC at http://sybase.subscribenet.com to obtain the license keys.
#
# You can specify the license file or license server where the license key(s)
# were previously deployed.
#
# -W sysamLicense.proceedWithoutLicense - Select this if you want to
#                                     continue installation without
#                                     a
#                                     license key.
# -W sysamLicense.useExistingLicenseServer - Valid values are "true" or
#                                     "false". Set to "true" if you
#                                     want to use previously
#                                     deployed
#                                     license server or "false" if
#                                     want to specify the license
#                                     file.
# -W sysamLicense.licenseFile - Specify the Sybase Software
#                               Asset Management license file.
# -W sysamLicense.licenseServerHostName - Enter the hostname where the
```

## APPENDIX A Silent Installations

```
#
#                                     " "    - Unknown
#
#                                     For Single Application Edition the license type
#                                     can be
#                                     "CP" - CPU License
#                                     "EV" - Evaluation License
#                                     " "   - Unknown
#####

-W sysamProductType.productEdition="EE"
-W sysamProductType.licenseType="DT"

#####
# Sybase Software Asset Management email alerts
#
# If you would like to configure email alerts, set
# -V Variable_IQSySAMEmail_AlertsYesRB=true
# -V Variable_IQSySAMEmail_AlertsNoRB=false
# and uncomment and set the other variables appropriately.
#
# Valid values for -V Variable_IQSySAMEmail_SeverityTF= are:
# WARNING, INFORMATIONAL, and ERROR
#####

-V Variable_IQSySAMEmail_AlertsYesRB=false
-V Variable_IQSySAMEmail_AlertsNoRB=true
# -V Variable_IQSySAMEmail_HostTF=smtp
# -V Variable_IQSySAMEmail_PortTF=25
# -V Variable_IQSySAMEmail_SenderTF=" "
# -V Variable_IQSySAMEmail_RecipientTF=" "
# -V Variable_IQSySAMEmail_SeverityTF=" "

#####
# Enable/Disable features to be installed by setting the value to
# "true" or "false".
#
# Legal values are:
#   true  - Indicates that the feature is selected for installation
#   false - Indicates that the feature is not selected for installation
#
# In order to install a sub feature, all parent features must also be
# selected.
#
# Note: You will need to remember these same features if running the
#       Silent Uninstall.
#
```

```

# For example, to select "Server:" for installation, use
#
# -P Server.active=true
#
#####

# "SybaseIQ" Feature
-P SybaseIQ.active="true"
  # "IQServer" Feature
  -P IQServer.active="true"
    # "IQOpenClient" Feature
    -P IQOpenClient.active="true"
  # "IQClient" Feature
  -P IQClient.active="true"
  # "IQODBC" Feature
  -P IQODBC.active="true"
# "SybaseCentral" Feature
-P SybaseCentral.active="true"
  # "SCJViewer" Feature
  -P SCJViewer.active="true"
  # "SCJPlugin" Feature - requires SCJViewer to be installed
  -P SCJPlugin.active="true"
# "jConnect" Feature
-P jConnect.active="true"
# "SybaseSySAM" Feature
-P SybaseSySAM.active="true"
  # "NetworkLicenseServer" Feature
  -P NetworkLicenseServer.active="false"
  # "LicenseUtilities" Feature
  -P LicenseUtilities.active="true"

#####
# Please do not modify the values below.
#####
-V Variable_Silent="true"
-W InstallType.active="false"
-P copyJRE.active="true"
-P SilentUninstall.active="true"
-P copyJRE1.active="true"
-P SilentUninstall11.active="true"
-silent

```

## SilentUninstall.txt

Use this example to review the server settings in a typical *SilentUninstall.txt* file. Client versions follow the same conventions.

```
#####
##### SILENT UNINSTALLER #####
#####

#####
# Enable/Disable features to be uninstalled by setting the value to
# "true" or "false".
#
# Legal values are:
#   true  - Indicates that the feature is selected for removal
#   false - Indicates that the feature is not selected for removal
#
# For example, to select "Server:" for removal, use
#
#   -P Server.activeForUninstall=true
#
#####

# "SybaseIQ" Feature
-P SybaseIQ.activeForUninstall="true"
  # "IQServer" Feature
  -P IQServer.activeForUninstall="true"
    # "IQOpenClient" Feature
    -P IQOpenClient.activeForUninstall="true"
  # "IQClient" Feature
  -P IQClient.activeForUninstall="true"
  # "IQODBC" Feature
  -P IQODBC.activeForUninstall="true"
# "SybaseCentral" Feature
-P SybaseCentral.activeForUninstall="true"
  # "SCJViewer" Feature - removal of SCJViewer requires that SCJPlugin
  # be removed as well
  -P SCJViewer.activeForUninstall="true"
  # "SCJPlugin" Feature
  -P SCJPlugin.activeForUninstall="true"
# "jConnect" Feature
-P jConnect.activeForUninstall="true"
# "SybaseSySAM" Feature
-P SybaseSySAM.activeForUninstall="true"
  # "NetworkLicenseServer" Feature
  -P NetworkLicenseServer.activeForUninstall="true"
  # "LicenseUtilities" Feature
```



```
-P LicenseUtilities.activeForUninstall="true"

#####
# The following are shared components. They may be needed
# by other Sybase products.
#
# Set to false to keep these components.
#
# Variable_RemoveOpenClient: Doesn't uninstall IQ Open Client if false
# - overrides the above setting IQOpenClient.activeForUninstall="true"
# Variable_RemoveLogs: Keeps local database and log files
# Variable_RemoveJRE: Keeps the shared JRE used by IQ Client and SCJ Viewer
#####
-V Variable_RemoveOpenClient="true"
-V Variable_RemoveLogs="true"
-V Variable_RemoveJRE="true"

#####
# Please do not modify the values below.
#####
-P SilentUninstall.activeForUninstall="false"
-P SilentUninstall11.activeForUninstall="false"
-G removeExistingResponse=yesToAll
-G removeModifiedResponse=yesToAll
-silent
```



# Troubleshooting SySAM

If you do not address SySAM 2 related errors in a timely fashion, Sybase IQ may cease to function. For the most current information about troubleshooting SySAM, see the SySAM FAQ at <http://www.sybase.com/products/allproductsa-z/sysam>.

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## Where to look for SySAM-related errors

All SySAM related errors are printed in the Sybase IQ error log and *<dbname>.iqmsg file*. If e-mail alerts are configured, recipients receive an e-mail whenever a SySAM event occurs.

You can always check the current state of SySAM licenses in Sybase IQ using the `sp_iqlmconfig` procedure. The output shows the current SySAM configuration and the status of each license.

If you are using a served license model, the license server's debug log located in the log directory (`%SYBASE%/SYSAM-2_0/log` provides information about any license check-out issues).

## SySAM grace mode

If Sybase IQ cannot find a required license, it continues to operate in grace mode, if a grace period is available.

The Sybase IQ error log and *<dbname>.iqmsg file* include information about licenses awarded under grace. If e-mail notifications are set up for warning severity, e-mail messages are sent for this event. See “Enabling and changing e-mail notifications” for more information.

The warnings in the Sybase IQ error log, *<dbname>.iqmsg file*, and e-mail message are repeated while the license is under grace.

## SySAM grace period

Typically, you get a 30-day grace period to resolve any SySAM-related issues. When a license is awarded under grace, entries in Sybase IQ error log, *<dbname>.iqmsg file*, and optional e-mail message include the date and time when the grace period expires.

Sybase IQ disables the functionality corresponding to the license if the issue is not fixed within the grace period. Sybase IQ itself shuts down if the graced license for the *IQ\_CORE* license is more than 30 days.

## Enabling and changing e-mail notifications

You can configure the e-mail notification setup using `sp_iqlmconfig`. Run the `sp_iqlmconfig` procedures without any parameters to view the current status and configuration.

To enable e-mail notifications, set the smtp host, smtp port, email sender, email recipients, and email severity properties.

To change the severity that triggers e-mails, set the e-mail severity property. Values are: `ERROR`, `WARNING`, `INFORMATIONAL` and `NONE`.

To change the list of e-mail recipients, set the e-mail recipients property to the comma separated list of e-mail addresses. E-mail addresses can include distribution lists, e-mail address for a pager device, and anything that is capable of receiving SMTP messages.

## Calling Sybase technical support for SySAM-related issues

If you call Sybase technical support for SySAM-related issues have the following information available:

- The Sybase IQ error log located in `%ALLUSERSPROFILE%SybaseIQ\logfiles\<servername>.stderr` directory.
- The `<dbname>.iqmsg` file located in the same directory as your IQ database
- If you started Sybase IQ in grace mode – output from the `sp_iqlmconfig` command.
- If Sybase IQ does not start – output from the server's log file(s) in the `%ALLUSERSPROFILE%SybaseIQ\logfiles\<servername>.nnn.srvlog`.
- The license files in the `%SYBASE%\SYSAM-2_0\licenses` directory on the machine running Sybase IQ.
- The value of `SYBASE_LICENSE_FILE` and `LM_LICENSE_FILE` environment variables, if they have been defined.
- Output from `lmutil lmpath -status` command. The `lmutil` binary is located in the `%SYBASE%\SYSAM-2_0\bin` directory.
- If you are using a served license model, the licenses in the `%SYBASE%\SYSAM-2_0\licenses` directory, and the license server log file in the `%SYBASE%\SYSAM-2_0\log` directory.

## License checkout and verification

SySAM checks feature licensing at various times. Some features are only checked on startup; others after the feature has been added to the database (e.g., passed the threshold for IQ store size, created multiplex writer, etc.); others are triggered by a particular event.

License checkout

Table B-1 describes the events that determine when SySAM checks out different licenses.

**Table B-1: License checkout table**

License	Initial checkout occurs...	Coordinator	Writer	Reader	Node checking out	Separate license per node
IQ_SECURITY	On feature access	Yes	Yes	Yes	All nodes	Yes
IQ_MPXNODE	On database startup	Never	Yes	Yes	Secondary nodes only	Yes
IQ_VLDBMGMT	When user creates 3rd dbspace	Yes	Never	Never	Coordinator only	No
IQ_LOB	When user creates/accesses LOB/CLOB table	Yes	Yes	Yes	All nodes	Yes
IQ_CORE	On database startup	Yes	Yes	Yes	All nodes	Yes
IQ_UDF	When user accesses UDF	Yes	Yes	Yes	All nodes	Yes
IQ_UDA	Only the first time after an IQ server is started; when a TEXT index is created/alterd; or when you execute a query with CONTAINS predicate.					

**Note** IQ\_SYSTEM\_MAIN and one more user dbspace is provided with the server; a third dbspace requires a IQ\_VLDGMGMT license.

## License verification

Table B-2 identifies when SySAM verifies different licenses.

**Table B-2: License verification table**

License	Consistent checks on startup	Checks on startup after feature enabled	Checks on feature access
IQ_SECURITY			•
IQ_MPXNODE		•	•
IQ_VLDBMGMT		•	•

License	Consistent checks on startup	Checks on startup after feature enabled	Checks on feature access
IQ_LOB			•
IQ_CORE	•		
IQ_UDA			•
IQ_UDF			•

**Note** Changes to licensed features may not appear until the server is restarted. Checked out licences remain in use until you restart the server.

## Diagnosing SySAM issues

Refer to the following table to locate specific SySAM problems.

Problem Descriptions	
“Cannot find license type during the Sybase IQ installation” on page 117	“Sybase IQ cannot check out a license and starts with graced license instead” on page 120
“The installation program produces a warning about not finding a suitable license” on page 118	“Sybase IQ shows graced licenses even after the issue has been fixed” on page 122
“The license server executables and scripts are not installed” on page 118	“Sybase IQ cannot find license for an optional feature, even though the license exists” on page 122
“The license server does not start” on page 119	“Sybase IQ does not start with the expected edition or license type” on page 122
“The license server does not recognize the license files” on page 119	“Sybase IQ does not pick the correct license” on page 123
“Sybase IQ does not start, and generates a license check-out failure error” on page 120	

### Cannot find license type during the Sybase IQ installation

Sybase IQ installation program displays only the most commonly used license types. If you are using an optional license type, your license may not be listed by the installation program.

## The installation program produces a warning about not finding a suitable license

If you select a served license model, the install program checks for a license with the selected edition and license type. A warning message is displayed if no suitable license is available.

If you are performing a new Sybase IQ installation, Sybase provides a 30 day grace period to resolve licensing issues. When you complete the installation, debug the license check-out failure. For more information, see “Sybase IQ cannot check out a license and starts with graced license instead” on page 120.

You can determine the date based version of the license by looking at the license checkout message in the Sybase IQ error log and `<dbname>.iqmsg file`; or by examining the license itself. For more information see Appendix A Anatomy of a License in the *Sybase Software Asset Management Users Guide*.

You can determine the Sybase IQ release date by the date displayed in the version string, cover letter, or SPDC download link. This data is also shown in the error message posted.

You can download an updated license from SPDC, if your support was paid for the date the update was released. If you support was not paid, you are not authorized to install an update.

See also

- See Appendix B of the *Sybase Software Asset Management Users Guide* for an explanation of how SySAM uses date-based versioning.
- See Updating your Sybase licenses in Chapter 3 Getting and Using your Licenses, in the *Sybase Software Asset Management Users Guide* for how to update your license.

## The license server executables and scripts are not installed

The SySAM wrapper script and the executables for the license server (*lmgrd* and *SYBASE*) are not installed or found in the `%SYBASE%\SYSAM-2_0\bin` directory.

The license server component is not selected for installation by default. To install the license server, run the installer, choose the Custom install option, and select license server component.

Alternatively, you can download a standalone SySAM license server install program from SPDC.



## The license server does not start

The most common cause for the license server failing to start is that there are no served licenses in the server. To start the license server, there needs to be at least one served license in the licenses directory. When you install a new license server, there are no served licenses in the licenses directory and the license server does not start until you activate a license from SPDC and copy it into the licenses directory.

Other causes for license server not to start include:

- The license activated from SPDC was an unserved license. Examine the license files. Served licenses always start with a *SERVER* header. If you do not see a line starting with *SERVER* at the top of the license, you are using an unserved license which does not work with the license server.
- If you are using a specific port number for the license, that port number may already be in use. Use `netstat -a` to verify that the port number is free. If not, free the port or use a different port number for the license server.
- The host name recorded in the *SERVER* header does not match the actual host name. The host name is recorded next to the *SERVER* keyword. If it does not match, correct the host name in the license file or set it to *this\_host*, which is a keyword that works with any host name.
- The licenses copied may be activated for a different machine. Examine the Host ID next to the host name in the *SERVER* header. This value must match the Host ID for the machine where the license server is running.

## The license server does not recognize the license files

If the license server refuses to serve the licenses, this may be because:

- The license was activated for a different machine or activated using incorrect Host ID. Examine the Host ID recorded in the license with the Host ID for the machine. If they are mismatched, check-in and regenerate the license with the correct Host ID.
- The license has been altered. Nothing in the license except some designated information can be altered. The license is rejected if you change other information. If the license is being created by typing from a paper copy, verify if there are any errors entering the license. You can also download a new copy of the activated license from SPDC.

- If the Host ID for your platform is based on the Network adapter identification, verify that you have used an ID associated with a valid NIC. IDs associated with loopback adapters are not valid. If the ID associated with a removable network adapter was used, ensure that the adapter is attached to the computer.

## Sybase IQ does not start, and generates a license check-out failure error

If Sybase IQ cannot check out the required license, it determines whether the license can be issued in grace mode. If a grace period cannot be given, the license is not granted. If the base license for Sybase IQ (*IQ\_CORE*) was in grace and the issue is not fixed by the end of the grace period, Sybase IQ fails to start.

For more information, see Sybase IQ cannot check out a license and starts with graced license instead in this table. The troubleshooting tips for resolving licenses issued under grace apply to solve this issue as well.

## Sybase IQ cannot check out a license and starts with graced license instead

Execute the SySAM diag *feature\_name* command from the %SYBASE\SYSAM-2\_0 bin directory, where *feature\_name* is the SySAM feature name for Sybase IQ or the optional feature that is in grace mode. The feature name is printed in the Sybase IQ error log, <dbname>.iqmsg file, and in the optional e-mail notifications.

If the diag command shows no licenses available for check-out, this may be due to one of the following reasons:

### Served models

- Verify that the license server is running and reachable from the machine you are using. Use sysam status to verify that you can access the license server. If you cannot access the license server, see if the license server is running.
- If the license server is running, use sysam status -f *feature\_name* to determine whether the license server is serving a license for the given feature. If not, obtain the correct licenses from SPDC.

	<ul style="list-style-type: none"> <li>• All licenses on the license server may be in use. If <code>sysam status -f feature_name</code> indicates that no licenses are available, obtain additional licenses or shutdown Sybase IQ.</li> </ul>
Unreserved models	<ul style="list-style-type: none"> <li>• The license for the given feature may not be copied in the local licenses directory. Obtain the correct licenses from SPDC and copy them to the local licenses directory.</li> <li>• The license may have been activated for a different machine or activated with incorrect Host ID. Check-in and reactivate the license with the correct Host ID.</li> </ul>
Wrong license	<ul style="list-style-type: none"> <li>• The available licenses are for a different operating system or architecture. Obtain license for the correct platform from SPDC.</li> <li>• If you are running in a terminal server environment, unreserved licenses cannot be used. Set up reserved licenses for a terminal server environment.</li> <li>• The available license may not authorize use of this version of Sybase IQ.</li> <li>• For information about date based versioning, see Appendix B, Installing Product Updates, EBFs, and Support Renewal in the <i>Sybase Software Asset Management Users Guide</i>.</li> <li>• For information about how to update your license, see the Updating your Sybase licenses section in Chapter 3, Getting and Using your License, in the <i>Sybase Software Asset Management Users Guide</i>.</li> </ul>
product edition or license type	<p>If the <code>diag</code> command shows the license for the given feature is available for check-out, the reason that Sybase IQ cannot check-out the license could be that the product edition or license type does not match the requirement.</p> <ul style="list-style-type: none"> <li>• If the edition and license type configuration parameters are set, Sybase IQ uses only the license that matches these settings.</li> <li>• Run <code>sp_iqlmconfig</code> to see the configured values.</li> <li>• Check the <code>VENDOR_STRING</code> attribute of the licenses to make sure a matching license exists. If a matching license does not exist, obtain a suitable license from SPDC or adjust the Sybase IQ configuration.</li> </ul> <p>If Sybase IQ cannot start because the grace period expired, examine the <code>iq.default.lmp</code> file located in the <code>%IQDIR15%\Sysam</code> directory under your parent installation directory for values. These values are stored in two lines that start with <code>PE=</code> and <code>LT=</code>. These lines are present only if the configuration is set.</p> <p>See “Sybase IQ cannot find license for an optional feature, even though the license exists” on page 122 for more information.</p>

## Sybase IQ shows graced licenses even after the issue has been fixed

Sybase IQ performs license checks periodically, and the license status is not immediately updated. It is updated only after the next heartbeat cycle is completed. This may take a few hours.

## Sybase IQ cannot find license for an optional feature, even though the license exists

Execute `sysam diag feature_name` to ensure that the license for the optional feature exists and can be checked out from the machine where Sybase IQ is running. If the feature exists, but cannot be checked out from Sybase IQ, this could be because:

- The optional feature is for a different edition.
- The Active or Standby flags do not match for base Sybase IQ and the optional feature.

Execute `sp_iqlmconfig` to determine the edition and active and standby configuration value. The edition and active and standby values are displayed in the Property Name / Property Value table. The edition value is displayed in the *PE* row and active and standby value is displayed in the *AS* row.

Compare the values of *PE* and *LT* for Sybase IQ with the same values recorded in the *VENDOR\_STRING* and *ISSUER* fields of the optional feature license. If these values do not match, call technical support.

## Sybase IQ does not start with the expected edition or license type

If the edition and license type configuration parameters are not set, Sybase IQ uses the first available *IQ\_CORE* license. If you have multiple *IQ\_CORE* licenses with different editions and license types, which license is the first available depends on many factors such as license file directory sort order, available licenses on the license server, and so on.

Because the edition and license type cannot be guaranteed, Sybase recommends that you set the edition and license type configuration parameters. When these parameters are set, you are assured that Sybase IQ starts with that configuration. If a matching license were to be unavailable, Sybase IQ starts under grace (if available) to allow you to resolve the licensing issue.

## Sybase IQ does not pick the correct license

When Sybase IQ looks for a license, it does so in the following locations:

- Any saved values in the registry on Windows platforms, or the *.flexlmrc* file on UNIX platforms. Use `lmpath -status` to view the saved values.
- The values set for `SYBASE_LICENSE_FILE` and `LM_LICENSE_FILE` environment variables.
- All license files (any file with a *.lic* extension) in the licenses directory under the `SYSAM-2_0` directory.
- All of the above locations are searched in the order specified until a suitable license is found. When a directory is specified, license files in that directory are loaded in the directory sort order.
- The first license that matches the feature name, version, edition, and license type filter is used. This license may not be what you were expecting to use. Adjust the above locations to control this.



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