Installation Guide: Agentry Device Clients

SAP Mobile Platform 2.3 SP02

Windows

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Agentry Client Installation Overview

The following procedures describe how to install the Agentry Clients on supported devices.

For iOS devices, open the Apple App Store. Search for and install the “SAP Agentry Client”. Alternately, your environment may include an Apple Enterprise Server, which is an internal resource and typically reached via Web browser from the device. In this situation, follow the instructions provided by your System Administrator on accessing this internal resource and installing the Agentry Client iOS.

Installing the Agentry Client on Supported Devices

Install supported Agentry clients from SAP® Service Marketplace, except for the Agentry iOS Client, which is available on the Apple App Store.

1. Navigate to *SAP Service Marketplace* (authorization required).
2. Select the **Products** link at the top of the page.
3. Select **Software Download**.
4. Select **Support Packages and Patches**.
5. Select **Browse our Download Catalog**.
6. Scroll down the page and select **Sybase Products** from the lower right side.
7. Select **SAP Mobile Platform SDK**.
8. From the next page, select **SAP Mobile Platform SDK <version>**.
9. Select either the **32bit** or **64bit** link (depending on your configuration).
10. Download the desired zip file (for example, `SMPSDK23003P_1-21011048.zip, for SP03 Patch1`).Within the zip file are two zip files:
    - Agentry-Clients-2.3SPxx-dropxxpx.zip
    - Another zip for the development/sdk installers (such as the Agentry Editor).
11. Extract the client file (for example, `Agentry_6.1.x.xxx_Client-Android.apk`) from the `Agentry-Clients` zip file

Installing the Agentry Client for Windows CE

Prerequisites

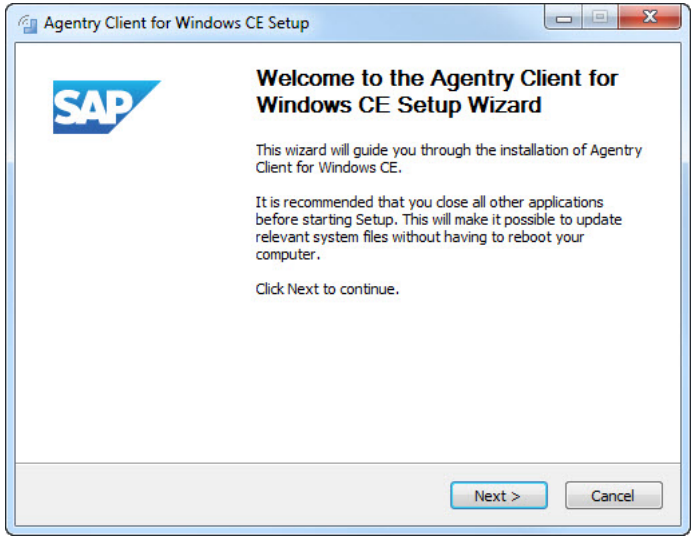
The Agentry Client for Windows CE requires that the Windows CE device is connected to the PC using ActiveSync. Make this connection using the device's docking station or through a network connection.

Task

The Agentry Client Installer for mobile versions of Windows will install the appropriate build of the Client for the target client device. Certain options are selected as a part of this installation procedure related to the type of device. These options all pertain to scanner-enabled devices. All other information concerning the specific version of Windows and the processor type of the client device is determined automatically by the installer.

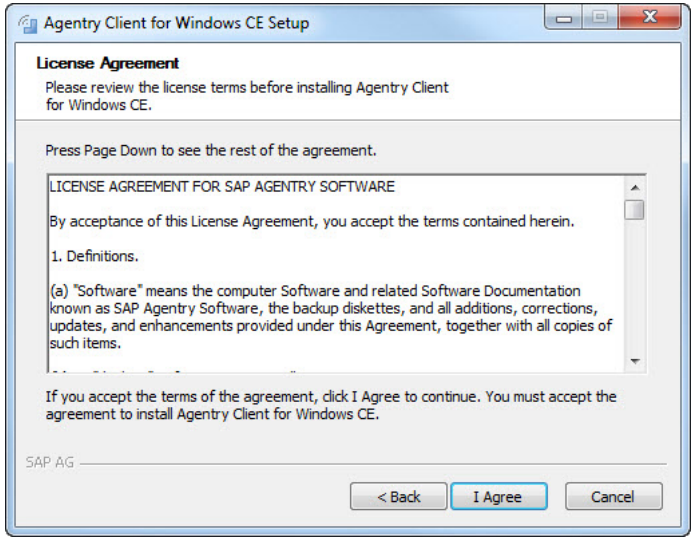
1. Launch the installer executable file from the installation CD.

   The Welcome screen displays.



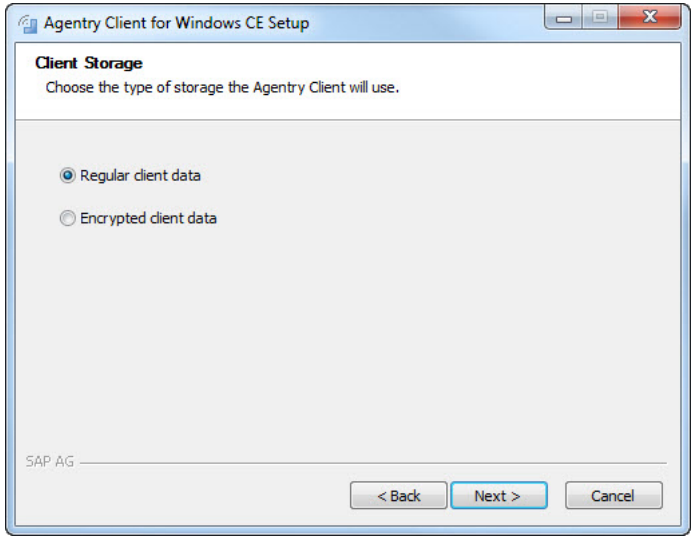
2. From the Welcome screen, click **[Next]** to begin Installing the Agentry Client.

   The License Agreement screen displays.



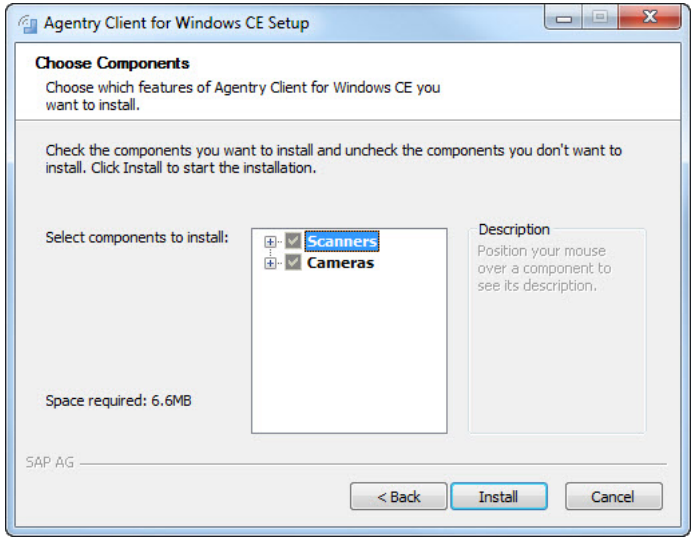
3. Review the License Agreement and click **[I Agree]** to continue.

   The Secure Data Selection window displays.



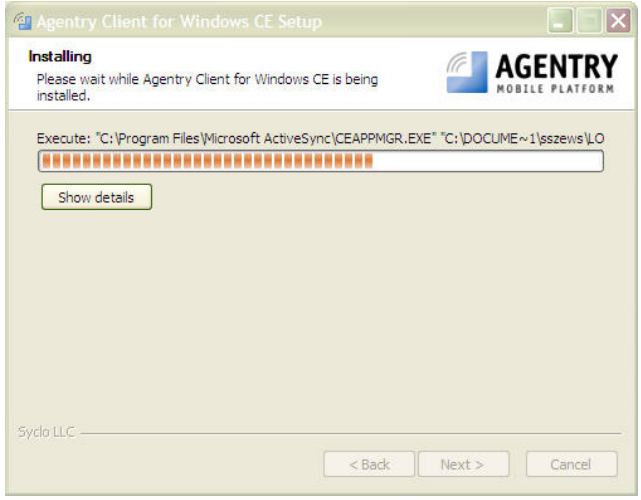
4. From the Secure Data Selection window, choose either Regular client data or Encrypted client data. Click **[Next]** to continue.

   Choose Components window displays.

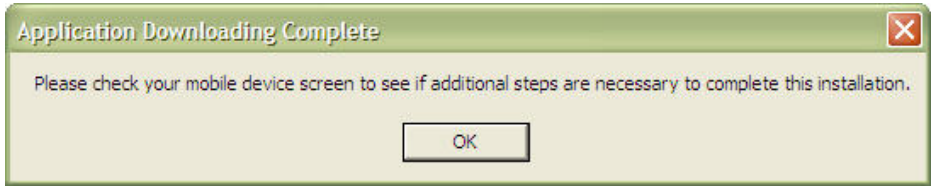


5. Select the option that matches your device. If your device is not equipped with a built in scanner, check **No scanner**. If not equipped with a camera, select **No camera**. Click **[Install]** to continue.

   The Installation window displays, showing the progress of the installation to the mobile device.



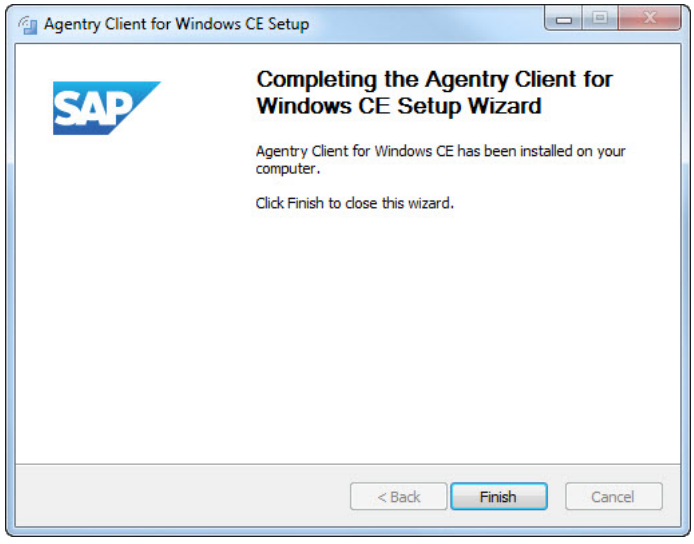
6. When installation is complete, the following prompt asks you to check the target device to see if additional steps are necessary to complete the installation.



7. Check the target device for any additional steps. Click **[OK]** to complete the installation.

   Some devices require confirmation for the installation. Actions vary depending on device.

   The Installation Wizard finishes the installation of the Agentry Client. When the installation is complete, the InstallShield Wizard Complete screen displays.



8. Click **[Finish]** to complete the installation.

The Agentry Client is installed on your mobile device.

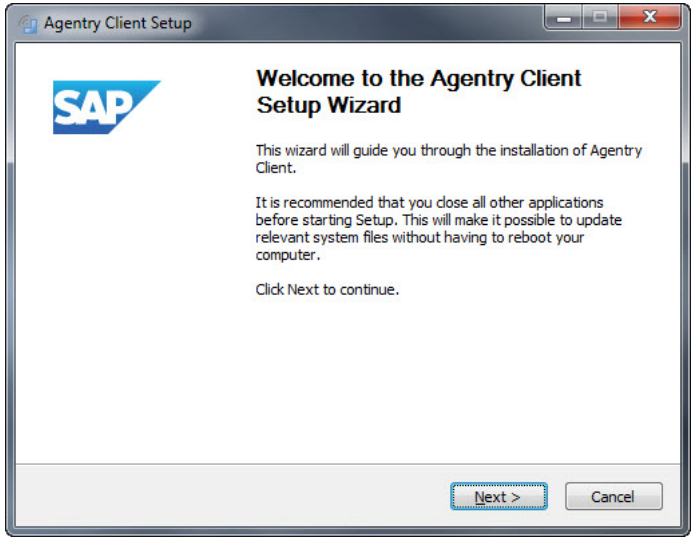
Next

You must synchronize the newly-installed Agentry Client with the Agentry Server containing the published application that will be deployed to users. You can do this, or the intended user of the application can perform this action. The user ID and password information entered during this initial transmit are stored as the user's credentials for the device going forward. If a different user ID and password is entered, a user change takes place, along with the resulting behavior of that change.

Installing the Agentry Client For Desktops

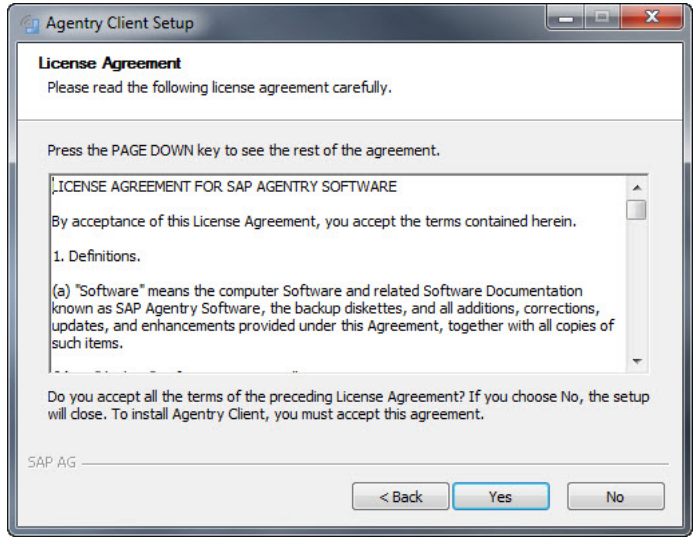
1. Launch the Win32 installer executable.

   The Welcome screen displays.



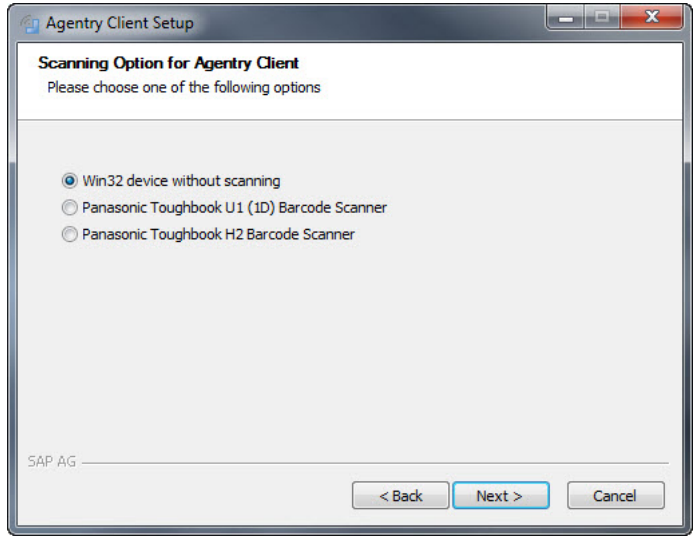
2. Click **[Next]** to begin installing the Agentry Client.

   The License Agreement displays.



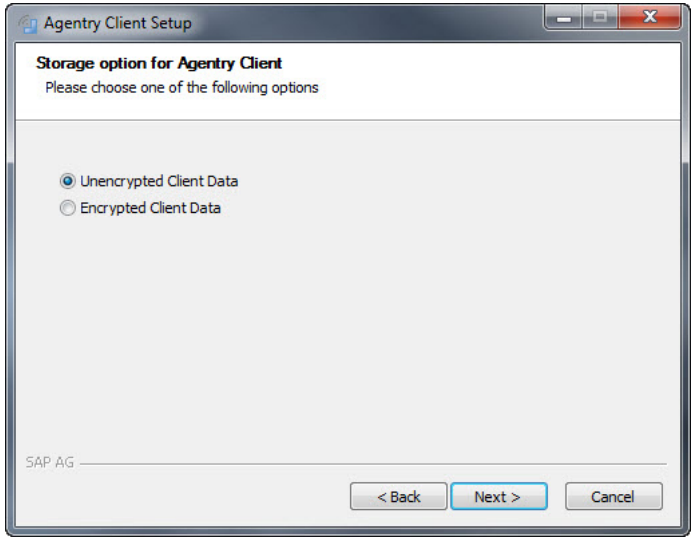
3. Review the License Agreement and click **[Yes]** to continue.

   The Scanning Option screen displays.



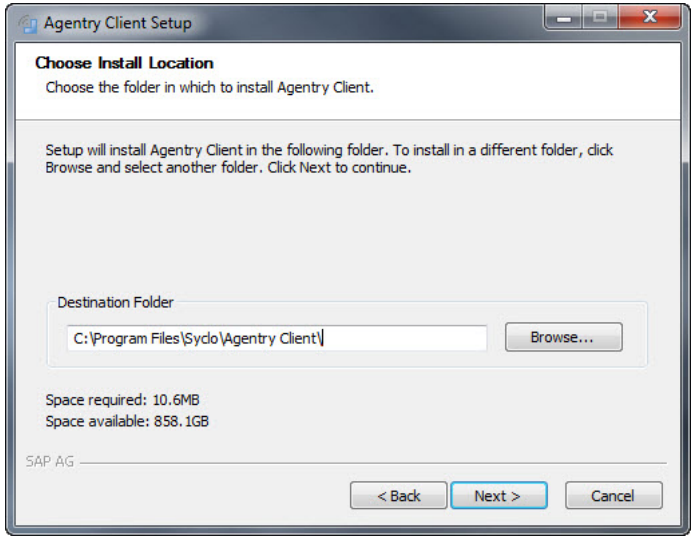
4. Select whether or not the target device for the Client contains barcode scanning hardware. This is only supported on Panasonic Toughbook systems with the 1D barcode scanner: Click **[Next]** to continue.

   The Secure Data Selection window displays.



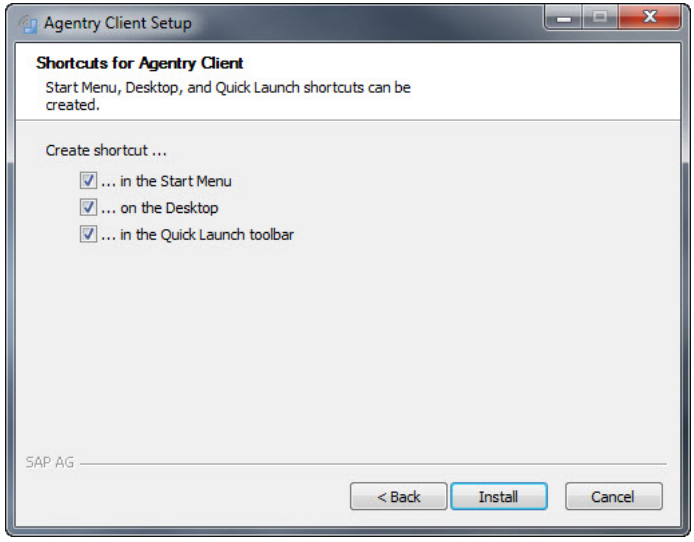
5. Choose either Unencrypted Client Data or Encrypted Client Data and click **[Next]** to continue.

   The Client Destination Location Window displays.



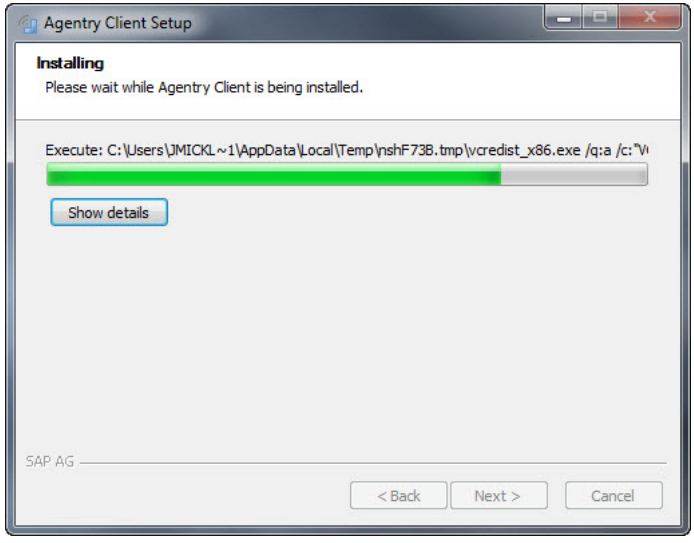
6. Specify a folder to install the Agentry Client. To change the default folder, click **[Browse]** and navigate to the desired folder. Click **[Next]** to continue.

   The Shortcuts window displays.

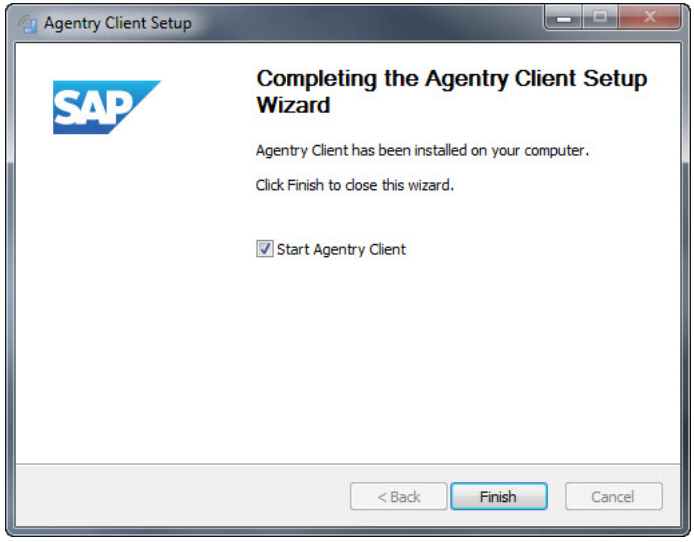


7. Select the desired shortcuts and click **[Install]** to begin installation.

   The Installation Status window displays.



8. When the installation is complete the Wizard Complete screen displays. Click **[Finish]** to complete the installation.



The Agentry Client is installed on the system.

Next

You must synchronize a newly installed Agentry Client with the Agentry Server containing the published application that is deployed to users. You can synchronize now or the intended user of the application can perform what is called the *initial transmit*. The user ID and password information entered during the initial transmit is stored as the user's credentials for the device going forward. If a different user ID and password is entered, a user change takes place along with the resulting behavior of that change.