

SYBASE®

Installation Guide

SyBooks™

3.4

[Windows, Linux]

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About This Book

Audience

Welcome to SyBooks™. The SyBooks CD presents Sybase® product documentation in a platform-independent bookshelf that contains fully searchable, HTML-based documentation. After SyBooks is installed, all documentation is available for viewing from the bookshelf.

You can also access all documentation on the Sybase Manuals Web site at www.sybase.com/support/manuals.

Readers of this document include any user interested in reviewing online product documentation without installing the product software.

How to use this book

This document describes how to install SyBooks.

- Chapter 1, “SyBooks for Windows Installation” describes how to install SyBooks for Windows.
- Chapter 2, “SyBooks for Linux Installation” describes how to install SyBooks for Linux.
- Chapter 3, “SyBooks Uninstallation” describes how to uninstall SyBooks.

Other sources of information

Use the Sybase Getting Started CD, the SyBooks CD, and the Sybase Product Manuals Web site to learn more about your product:

- The Getting Started CD contains release bulletins and installation guides in PDF format, and may also contain other documents or updated information not included on the SyBooks CD. It is included with your software. To read or print documents on the Getting Started CD, you need Adobe Acrobat Reader, which you can download at no charge from the Adobe Web site using a link provided on the CD.
- The SyBooks CD contains product manuals and is included with your software. The Eclipse-based SyBooks browser allows you to access the manuals in an easy-to-use, HTML-based format.

Some documentation may be provided in PDF format, which you can access through the PDF directory on the SyBooks CD. To read or print the PDF files, you need Adobe Acrobat Reader.

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- The Sybase Product Manuals Web site is an online version of the SyBooks CD that you can access using a standard Web browser. In addition to product manuals, you will find links to EBFs/Maintenance, Technical Documents, Case Management, Solved Cases, newsgroups, and the Sybase Developer Network.

To access the Sybase Product Manuals Web site, go to Product Manuals at <http://www.sybase.com/support/manuals/>.

Sybase certifications on the Web

Technical documentation at the Sybase Web site is updated frequently.

❖ Finding the latest information on product certifications

- 1 Point your Web browser to Technical Documents at <http://www.sybase.com/support/techdocs/>.
- 2 Click Certification Report.
- 3 In the Certification Report filter select a product, platform, and timeframe and then click Go.
- 4 Click a Certification Report title to display the report.

❖ Finding the latest information on component certifications

- 1 Point your Web browser to Availability and Certification Reports at <http://certification.sybase.com/>.
- 2 Either select the product family and product under Search by Base Product; or select the platform and product under Search by Platform.
- 3 Select Search to display the availability and certification report for the selection.

❖ Creating a personalized view of the Sybase Web site (including support pages)

Set up a MySybase profile. MySybase is a free service that allows you to create a personalized view of Sybase Web pages.

- 1 Point your Web browser to Technical Documents at <http://www.sybase.com/support/techdocs/>.
- 2 Click MySybase and create a MySybase profile.

Sybase EBFs and software maintenance

❖ Finding the latest information on EBFs and software maintenance

- 1 Point your Web browser to the Sybase Support Page at <http://www.sybase.com/support>.
- 2 Select EBFs/Maintenance. If prompted, enter your MySybase user name and password.
- 3 Select a product.
- 4 Specify a time frame and click Go. A list of EBF/Maintenance releases is displayed.

Padlock icons indicate that you do not have download authorization for certain EBF/Maintenance releases because you are not registered as a Technical Support Contact. If you have not registered, but have valid information provided by your Sybase representative or through your support contract, click Edit Roles to add the “Technical Support Contact” role to your MySybase profile.

- 5 Click the Info icon to display the EBF/Maintenance report, or click the product description to download the software.

If you need help

Each Sybase installation that has purchased a support contract has one or more designated people who are authorized to contact Sybase Technical Support. If you cannot resolve a problem using the manuals or online help, please have the designated person contact Sybase Technical Support or the Sybase subsidiary in your area.

SyBooks for Windows Installation

This chapter describes how to install SyBooks for Windows.

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Preinstallation requirements

Complete the following preinstallation requirements before proceeding with the SyBooks installation.

Preparing the installation environment

Administrative privileges To install SyBooks on Windows, you must have administrative privileges to run the InstallShield Wizard.

Temporary installation directory During the installation process, the InstallShield Wizard temporarily uses a directory.

The temporary default directory is *C:\temp*.

If there is not enough space available in the default temporary location, the InstallShield Wizard might not start, or it might start, but notify you that sufficient space is not available.

❖ **Providing additional temporary directory space**

- Choose from the following:
 - Move or delete files to provide space on the default temporary directory.

- For Windows, change the setting of the environment variable %TMP% to point to a location with sufficient space.
 - Launch the InstallShield Wizard using a different temporary directory. This is sometimes referred to as redirecting the temporary directory space. Verify that the alternate temporary directory exists before you start the installation.
- ❖ **Redirecting the temporary directory space**
- Navigate to the CD location and enter:
setup -is:tempdir <full path to alternate tempdirectory>
The installation begins as soon as you enter the command.

Software requirements

Table 1-1 identifies the operating systems required for this product installation.

Table 1-1: Windows compatible operating systems

Operating system

Windows 2000 <i>Service Pack 2 or higher</i>

Windows XP

Windows 2003

You must also have the Adobe Acrobat Reader to view the documentation that is provided in Portable Document Format (PDF) files. The PDF files are accessed through links on the bookshelf and through the PDF directory on the SyBooks CD.

You can download Acrobat Reader at <http://www.adobe.com>.

Installing SyBooks for Windows

For all instructions, <installation directory> refers to the designated installation directory. The installation directory name is case-sensitive.

The Windows default directory is *C:\Sybase*.

If the installation directory does not exist, you can either create the directory or the InstallShield Wizard creates it when installation begins. If you receive a memory error while installing, see “Temporary installation directory” on page 1.

❖ **Using the InstallShield wizard**

You must be logged in to the server with administrative rights to begin this installation.

- 1 Insert the CD.
- 2 Start the InstallShield Wizard on Windows.
 - The InstallShield Wizard may start automatically. If it does not:
 - 1 Select Start | Run.
 - 2 Browse to the setup file:
`<CD drive>:\setup.exe`
 - 3 Click OK.

The InstallShield Wizard Welcome window appears.

- 3 To initiate the installation process, click Next.

The License Agreement window appears.

- 4 From the drop-down list, select the geographic location for your installation of the software.

The license agreement appears in the main section of the window.

- 5 Select the appropriate radio button to accept the terms of the Sybase license and continue with the installation.

Note To reject the terms of the Sybase license agreement, select *I DO NOT agree to the terms of this license and will not install this software* and click Cancel to exit the InstallShield Wizard.

- 6 Click Next.

An Installation Summary window appears.

- 7 Click Next.

The Installation Summary window displays installation progress.

Note If you receive a temporary directory space error, the progress bar does not display. Click Cancel, verify that you have enough space, then restart the installation. See “Temporary installation directory” on page 1.

- 8 Click Finish when the following message appears:

The InstallShield Wizard has successfully installed SyBooks for <product>. Choose Finish to exit the wizard.

SyBooks installation is complete.

Reviewing subdirectories

SyBooks is installed into the <installation directory>\SyBooks directory. If you selected the default, the installation directory is C:\Sybase\SyBooks.

Under the SyBooks directory is one directory for the product online documentation set and for the uninstaller files. For information about uninstalling, see Chapter 3, “SyBooks Uninstallation”.

Tracking product installation information

The *vpd.properties* file is used for tracking product installation information. On Windows, it is located under C:\WINNT\.

Do not move or delete this file from the system.

Launching SyBooks for Windows

From the desktop, select Start | Programs | Sybase | SyBooks | <initial SyBooks product installation>.

Note In earlier releases, a separate SyBooks installation was created when another SyBooks was installed. Now, all product documentation appears in the same bookshelf.

This chapter describes how to install SyBooks for Linux.

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Preinstallation requirements

Complete the following preinstallation requirements before proceeding with the SyBooks installation.

Preparing the installation environment

You must have write privileges in the directory where you will install SyBooks.

Software requirements

You must have Red Hat Linux 2.4 or higher for this product installation.

Note SyBooks will not install on Red Hat Linux 5.0.

You must also have the following software:

- JDK 1.4 or higher.

You can download JDK from the Sun Java website at <http://java.sun.com/>.

- Adobe Acrobat Reader to view the documentation that is provided in Portable Document Format (PDF) files. The PDF files are accessed through links on the bookshelf and through the PDF directory on this SyBooks CD

You can download Acrobat Reader from the Adobe website at <http://www.adobe.com>.

Installing SyBooks for Linux

❖ Using the InstallShield Wizard.

- 1 Insert the CD.
 - If the CD icon appears on the desktop (this can take several seconds), the CD has been automounted and you can go to step 3.
 - If the CD icon does not appear on the desktop, go to step 2 and mount the CD manually.
- 2 Mount the CD in one of the following ways:
 - Using a graphical mounting tool:
 - a Select Main Menu | System Tools | Disk Management.
 - b Select `/dev/cdrom`.
 - c Select Mount. The CD icon appears on the desktop.
 - d Click Close and go to step 3.
 - From the command line (you may need root privileges for this procedure):
 - a Select Main Menu | System Tools | Terminal to open a terminal window.
 - b Enter:

```
mount -r -t iso9660 /dev/cdrom /mnt/cdrom
```
 - c At the prompt, enter the command:

```
/mnt/cdrom/setupLinux
```

The SyBooks InstallShield launches.
 - d Go to step 5.

- 3 Double click the CD icon. The CD window opens.
- 4 Double click setupLinux to launch the InstallShield.
- 5 In the InstallShield Welcome window, click Next.
- 6 In the End-user License Agreement window, select the appropriate country/region from the menu, review the license agreement, select I Agree, and click Next.
- 7 In the Directory Name field, specify the directory where SyBooks should be installed and click Next. A summary of your setup selections is displayed.

The directory where you install SyBooks is referred to as *\$SYBASE*.

- 8 Click Next to start the installation. When the installation is done, you see the following message:

```
The InstallShield Wizard has successfully installed
SyBooks for Your Product. Choose Finish to exit the
wizard.
```

The “Launch SyBooks for *Your Product*” option is selected by default. If you leave it selected, SyBooks launches automatically when you finish the installation. Unselect this option if you do not want SyBooks to launch at this time.

- 9 Click Finish. If you elected to launch SyBooks, the SyBooks Welcome window opens.
- 10 Click Display Bookshelf. The SyBooks window opens in your browser. The left pane contains document collection links and the right pane displays document text. If the Confirm Migration window opens, follow the instructions on the window to set up your profile.
- 11 To view a document: In the left pane, click on a collection to expand it and then select and expand a document title. The text of the selected document appears in the right pane. Navigate through a document by using the links in the left pane or the Forward/Back arrows in the right pane.
- 12 To close SyBooks, go to the Welcome window and click Close, and then close your browser.
- 13 Unmount the CD in one of the following ways:
 - Autounmount—if your system has the automounter, you can unmount simply by right-clicking the CD icon and selecting Eject.
 - Graphical mounting tool:

- a Select Main Menu | System Tools | Disk Management.
 - b Select `/dev/cdrom`.
 - c Click Unmount. The CD icon disappears from the desktop.
 - d Click Close and remove the CD from the CD drive.
- From the command line (you may need root privileges for this procedure):
 - a Select Main Menu | System Tools | Terminal to open a terminal window.
 - b Enter:

```
umount /mnt/cdrom
```
-
- Note** Watch the spelling of the umount command—it is not *umount*.
-
- The CD icon disappears from the desktop.
- c Remove the CD..

Launching SyBooks for Linux

❖ Launching SyBooks from the Linux desktop

Note The SyBooks CD is not required for this launch procedure, but SyBooks must already be installed.

- 1 Navigate to the `$SYBASE/SyBooks/<your_product>` directory.
- 2 Double click `sybooks.sh`.
- 3 In the Run or Display window, click Run. The SyBooks Welcome window opens.

- 4 Click Display Bookshelf. The SyBooks window displays in your browser.

Note In earlier releases, a separate SyBooks installation was created when another SyBooks was installed. Now, all product documentation appears in the same bookshelf.

This chapter describes how to uninstall SyBooks.

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Uninstalling SyBooks for Windows

The uninstall program, *uninstall.exe*, removes the SyBooks files installed for a selected product documentation set.

The uninstall program is located in `<installation directory>\SyBooks\uninstallers\<product>`.

❖ Uninstalling SyBooks for Windows

- 1 Initiate the InstallShield Wizard for SyBooks. In Windows, choose one of the following:
 - Select Start | Settings | Control Panel | Add/Remove Programs. Select the appropriate SyBooks for `<product>` and click Remove. The InstallShield wizard starts the uninstallation process.
 - At the command prompt, enter:


```
cd <installation
directory>\SyBooks\uninstallers\<product>
.\uninstall
```
- 2 Click Next on the Welcome window. The window displays the features that are selected for removal.
- 3 Click Next.
- 4 Click Finish.

❖ **Directory clean-up**

- Manually remove the remaining directories:

Table 3-1: Remaining files in the SyBooks\<product> directory

Directory	Description
\eclipse	Eclipse files and plug-ins
\ismpeLogs	InstallShield MPE (multi-processing environment) log files for all components

Uninstalling SyBooks for Linux

❖ **Uninstalling SyBooks for Linux**

- 1 Navigate to `$SYBASE/SyBooks/<your_product>/uninstallers`.
- 2 Double click Uninstall. The Uninstall wizard starts.
- 3 Click Next. A summary of what will be uninstalled is displayed.
- 4 Click Next. The uninstall process begins. When it completes, this message displays:

The InstallShield Wizard has successfully uninstalled SyBooks for <product>. Choose Finish to exit the wizard.
- 5 Click Finish.
- 6 Delete any remaining SyBooks files and directories from `$SYBASE`.

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