

SYBASE®

Installation Guide

EAServer

Version 5.0

[HP ITANIUM]

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About This Book

This book describes how to install EAServer, an application server, which includes an integrated set of development tools that you use to deploy Web applications that support high-volume traffic, dynamic content, and intensive online transaction processing (OLTP).

Audience

This book is for anyone responsible for configuring the EAServer runtime environment, or for creating and deploying packages and components on EAServer.

How to use this book

Chapter 1, “Before You Install EAServer,” contains system requirements and information about EAServer features and options.

Chapter 2, “Installing EAServer,” contains instructions for installing and starting EAServer and ASA, upgrading an existing installation, and installing other EAServer products and features.

Chapter 3, “Creating Embedded EAServer Installations,” explains how to install EAServer silently and use EAServer’s automated configuration tools to further configure the installation within your own installation script or program.

Chapter 4, “Installing and Configuring a Web Server Redirector Plug-In,” describes how to set up a Web server redirector plug-in, which enables communication between the Web server and the EAServer HTTP and HTTPS protocol listeners.

Chapter 5, “Configuring Open Client and ODBC for EAServer,” describes how to configure Open Client and ODBC drivers used with EAServer.

Related documents

Core EAServer documentation The core EAServer documents are available in HTML format in your EAServer software installation, and in PDF and DynaText format on the *Technical Library* CD.

What’s New in EAServer summarizes new functionality in this version.

The *EAServer Cookbook* contains tutorials and explains how to use the sample applications included with your EAServer software.

The *EAServer Feature Guide* explains application server concepts and architecture, such as supported component models, network protocols, server-managed transactions, and Web applications.

The *EAServer System Administration Guide* explains how to:

- Start the preconfigured Jaguar server and manage it with the EAServer Manager plug-in for Sybase Central™
- Create, configure, and start new application servers
- Define connection caches
- Create clusters of application servers to host load-balanced and highly available components and Web applications
- Monitor servers and application components
- Automate administration and monitoring tasks with command line tools or the Repository API

The *EAServer Programmer's Guide* explains how to:

- Create, deploy, and configure components and component-based applications
- Create, deploy, and configure Web applications, Java servlets, and JavaServer Pages
- Use the industry-standard CORBA and Java APIs supported by EAServer

The *EAServer Web Services Toolkit User's Guide* describes Web services support in EAServer, including:

- Support for standard Web services protocols such as Simple Object Access Protocol (SOAP), Web Services Description Language (WSDL), and Uniform Description, Discovery, and Integration (UDDI)
- Administration tools for deployment and creation of new Web services, WSDL document creation, UDDI registration, and SOAP management

The *EAServer Security Administration and Programming Guide* explains how to:

- Understand the EAServer security architecture
- Configure role-based security for components and Web applications
- Configure SSL certificate-based security for client connections using the Security Manager plug-in for Sybase Central

- Implement custom security services for authentication, authorization, and role membership evaluation
- Implement secure HTTP and IIOP client applications
- Deploy client applications that connect through Internet proxies and firewalls

The *EAServer Performance and Tuning Guide* describes how to tune your server and application settings for best performance.

The *EAServer API Reference Manual* contains reference pages for proprietary EAServer Java classes, ActiveX interfaces, and C routines.

The *EAServer Troubleshooting Guide* describes procedures for troubleshooting problems that EAServer users may encounter. This document is available only online; see the EAServer Troubleshooting Guide at <http://www.sybase.com/detail?id=1024509>.

Message Bridge for Java™ Message Bridge for Java simplifies the parsing and formatting of structured documents in Java applications. Message Bridge allows you to define structures in XML or other formats, and generates Java classes to parse and build documents and messages that follow the format. The *Message Bridge for Java User's Guide* describes how to use the Message Bridge tools and runtime APIs. This document is included in PDF and DynaText format on your *EAServer 5.0 Technical Library* CD.

Adaptive Server Anywhere documents EAServer includes a limited-license version of Adaptive Server Anywhere for use in running the samples and tutorials included with EAServer. Adaptive Server Anywhere documents are available on the Sybase Web site at <http://sybooks.sybase.com/aw.html>.

jConnect for JDBC documents EAServer includes the jConnect™ for JDBC™ driver to allow JDBC access to Sybase database servers and gateways. The *Programmer's Reference jConnect for JDBC* is available on the Sybase Web site at <http://sybooks.sybase.com/jc.html>.

Conventions

The formatting conventions used in this manual are:

Formatting example	To indicate
commands and methods	When used in descriptive text, this font indicates keywords such as: <ul style="list-style-type: none"> • Command names used in descriptive text • C++ and Java method or class names used in descriptive text • Java package names used in descriptive text • Property names in the raw format, as when using jagtool to configure applications rather than EAServer Manager

Formatting example	To indicate
<i>variable, package, or component</i>	Italic font indicates: <ul style="list-style-type: none"> • Program variables, such as <i>myCounter</i> • Parts of input text that must be substituted, for example: <pre data-bbox="454 352 599 378">Server.log</pre> • File names • Names of components, EAServer packages, and other entities that are registered in the EAServer naming service
File Save	Menu names and menu items are displayed in plain text. The vertical bar shows you how to navigate menu selections. For example, File Save indicates “select Save from the File menu.”
package 1	Monospace font indicates: <ul style="list-style-type: none"> • Information that you enter in EAServer Manager, a command line, or as program text • Example program fragments • Example output fragments

Other sources of information

Use the Sybase Getting Started CD, the Sybase Technical Library CD and the Technical Library Product Manuals Web site to learn more about your product:

- The Getting Started CD contains release bulletins and installation guides in PDF format, and may also contain other documents or updated information not included on the Technical Library CD. It is included with your software. To read or print documents on the Getting Started CD you need Adobe Acrobat Reader (downloadable at no charge from the Adobe Web site, using a link provided on the CD).
- The Technical Library CD contains product manuals and is included with your software. The DynaText reader (included on the Technical Library CD) allows you to access technical information about your product in an easy-to-use format.

Refer to the *Technical Library Installation Guide* in your documentation package for instructions on installing and starting the Technical Library.

- The Technical Library Product Manuals Web site is an HTML version of the Technical Library CD that you can access using a standard Web browser. In addition to product manuals, you will find links to EBFs/Updates, Technical Documents, Case Management, Solved Cases, newsgroups, and the Sybase Developer Network.

To access the Technical Library Product Manuals Web site, go to Product Manuals at <http://www.sybase.com/support/manuals/>.

Sybase certifications on the Web

Technical documentation at the Sybase Web site is updated frequently.

❖ For the latest information on product certifications

- 1 Point your Web browser to Technical Documents at <http://www.sybase.com/support/techdocs/>.
- 2 Select Products from the navigation bar on the left.
- 3 Select a product name from the product list.
- 4 Select the Certification Report filter, specify a time frame, and click Go.
- 5 Click a Certification Report title to display the report.

❖ For the latest information on EBFs and Updates

- 1 Point your Web browser to Technical Documents at <http://www.sybase.com/support/techdocs/>.
- 2 Select EBFs/Maintenance. Enter user name and password information, if prompted (for existing Web accounts) or create a new account (a free service).
- 3 Specify a time frame and click Go.
- 4 Select a product.
- 5 Click an EBF/Update title to display the report.

❖ To create a personalized view of the Sybase Web site (including support pages)

Set up a MySybase profile. MySybase is a free service that allows you to create a personalized view of Sybase Web pages.

- 1 Point your Web browser to Technical Documents at <http://www.sybase.com/support/techdocs/>
- 2 Click MySybase and create a MySybase profile.

Accessibility features

EAServer 5.0 has been tested for compliance with U.S. government Section 508 Accessibility requirements. The online help for this product is also provided in HTML, JavaHelp, and Eclipse help formats, which you can navigate using a screen reader.

EAServer Manager supports working without a mouse. For more information, see “Keyboard navigation” in Chapter 2, “Sybase Central Overview,” in the *EAServer System Administration Guide*.

The WST plug-in for Eclipse supports accessibility features for those that cannot use a mouse, are visually impaired or have other special needs. For information about these features refer to Eclipse help:

- 1 Start Eclipse
- 2 Select Help | Help Contents
- 3 Enter Accessibility in the Search dialog box
- 4 Select Accessible user interfaces or Accessibility features for Eclipse

Note You might need to configure your accessibility tool for optimal use. Some screen readers pronounce text based on its case; for example, they pronounce ALL UPPERCASE TEXT as initials, and Mixed Case Text as words. You might find it helpful to configure your tool to announce syntax conventions. Consult the documentation for your tool.

For additional information about how Sybase supports accessibility, see Sybase Accessibility at <http://www.sybase.com/accessibility>. The Sybase Accessibility site includes links to information on Section 508 and W3C standards.

If you need help

Each Sybase installation that has purchased a support contract has one or more designated people who are authorized to contact Sybase Technical Support. If you cannot resolve a problem using the manuals or online help, please have the designated person contact Sybase Technical Support or the Sybase subsidiary in your area.

Before You Install EAServer

This chapter contains information you need to know before you install or upgrade EAServer.

Topic	Page
What EAServer contains	1
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What EAServer contains

Besides the EAServer software, the installation includes:

- Adaptive Server Anywhere 8.0.2 database server runtime files
- jConnect™ for JDBC™ 5.5
- PowerBuilder 8.0 virtual machine to host PowerBuilder components
- Web services toolkit, which provides support for industry standard Web services protocols and APIs such as SOAP, WSDL, and UDDI
- Plug-ins for popular Web servers, which allow you to integrate EAServer Web applications with Web sites hosted on popular Web servers
- Message Bridge for Java™, which simplifies parsing and construction of XML documents used in your EAServer applications
- Various tools, management utilities, Java extensions, third-party JAR files, and sample applications used to extend EAServer capabilities.

EAServer documentation

See the release bulletin for late-breaking installation information.

HTML documentation

The EAServer 5.0 software CD contains EAServer, Message Bridge for Java, and Web Services Toolkit documentation in HTML format.

Online HTML documentation is installed with EAServer in the *docs* subdirectory within the *html* subdirectory. To view the documentation after installation, use your Web browser to load *html/docs/index.html*. You can also view the documentation by connecting to EAServer as described in “Starting EAServer, ASA, and EAServer Manager” on page 20.

The documentation CDs

The following ships with EAServer version 5.0:

- The Getting Started CD, which contains release bulletins and installation guides in PDF format, and may also contain other documents or updated information not included on the Technical Library CD. It is included with your software. To read or print documents on the Getting Started CD you need Adobe Acrobat Reader (downloadable at no charge from the Adobe Web site, using a link provided on the CD).
- The Technical Library CD, which contains DynaText and PDF versions of EAServer, jConnect, Message Bridge for Java, Web Services Toolkit, and Adaptive Server Anywhere documentation.
- *Technical Library Installation Guide*. The Technical Library installation guide is also available on the Sybase Web page at <http://www.sybase.com/detail?id=1010662>.
- A contents list.

The Technical Library CD that is included with EAServer contains DynaText and PDF versions of EAServer, jConnect, Message Bridge for Java, Web Services Toolkit, and ASA documentation. To install the documentation, see the *Technical Library Installation Guide*, which is included with your software.

The Technical Library CD contains the DynaText browser, several collections of online books, and a setup program to install the browser and books.

DynaText from Inso Electronic Publishing Solutions is a powerful hypertext browser that provides full-text search and annotation capabilities.

Installation options

To use the online books, you must install the DynaText browser. You can either install the book collections or access them from the CD:

- If you install the books, you can install some or all of the book collections on a local drive or a network server.
- If you do not install them, you can access books only when the CD is in the CD drive.

These are the factors to consider:

Form of access	What to install	Considerations
Installed on a local drive or network server	All collections	All the online books will be accessible.
	Some collections	Only the installed collections will be accessible.
From CD	NA	You can access books only when the CD is in the CD drive.

If you are a system administrator If you are a system administrator, you may want to install the online books on a network server. Users can then install only the browser, and access the books on the server. To install the online books on a server, select Custom installation and let users know which drive and path to specify when they install the browser.

Documentation on the Web

You can also access the documentation at the Sybase Technical Library Web site at <http://www.sybase.com/support/manuals>. To print these manuals, download the PDF version from the Web site.

System requirements

This section provides system requirements for each type of EAServer installation. For information on what HP Itanium versions are supported, see the *EAServer Release Bulletin for HP Itanium*. The memory requirement for all installation types is 512MB. The disk space requirements provided are approximate; the actual disk space required varies depending on options selected, cluster size, hard disk size, and partitioning. The installation program verifies that you have enough disk space and displays an error message if you do not have enough space to install the selected products and features.

The installation program requires 150MB of temporary disk space. The disk space for the installed software depends on the install type:

Installation type	Minimum hard disk space
Full	909MB
Client Runtime Only	150MB
Typical	726MB
Custom	Depends on features selected

JDK versions

EAServer requires version 1.3.1 of the Java Development Kit (JDK) from HP. You can optionally run servers with JDK 1.4.1 instead. By default, JDK 1.3.1 and the optional JDK versions that you select are installed with EAServer. You can also configure the installation to use an existing version, as long as it is of the required patch level as listed in Table 1-1 on page 4.

Table 1-1: JDK versions and required patch levels

JDK version	Patch level	Notes
1.3.1	12	This version is required to run EAServer Manager, jagtool, and other tools. It is also the default for running servers.
1.4.1	03	This version is required to run the Web services toolkit. With JDK 1.4, the client and server virtual machines (VMs) are supported; the classic VM is not.

To verify the version and patch level, change to the *bin* directory of the JDK installation and run the following command:

```
java -version
```

To configure the installation to use an existing JDK installation, choose the Custom installation type when running the installer. After you select the desired JDK versions, the installer prompts you to specify whether to use an existing JDK and for the location of the JDK.

What to install

When you install EAServer, features are installed by default depending on the type of installation you select. The types of installations are:

- **Typical** – installs the typical files required for developing EAServer applications. If you choose this option, the client runtime files are installed on your machine in the *easyclient.jar* file.
- **Client Runtime Only** – installs only the client runtime files. Select this option to run Java or C++ client applications or to use SSL connectivity from PowerBuilder clients, but not install the entire product set.

You are not required to install the client runtime if you are developing clients on a machine where the application server is installed. The server installation includes the core server files.

- **Full** – installs all features.
- **Custom** – you define which features to install. By default, features that are installed as part of a typical installation are installed as part of a custom installation, but you can add or remove features.

If you customize your installation, be aware of the following:

- **JDK 1.3** – EAServer Manager, jagtool, jagant, JAAS, and the J2EE Application Client require JDK 1.3 which is installed automatically. If you select this option you have the choice of installing it, or using an existing JDK1.3 installation.
- **C++ runtime files** – SSL support requires C++ runtime libraries.
- **Client runtime files** – to run Java and C++ client applications, or to use SSL connectivity from PowerBuilder clients, you must install the EAServer client runtime files.
- When you select to install the server, you must also install the C++, Java, and SSL runtimes.

Table 1-2 describes EAServer features and lists the features that are installed for each type of installation. Any feature can be optionally installed if you select the Custom installation type, and a Full installation installs everything.

Table 1-2: EAServer features

Feature	Description	Installation type
Server	Includes the application server and files required to manage the server and develop clients and components.	Typical

Feature	Description	Installation type
Core server files	Installs files required by the server.	Typical
Locales	Allows you to install locale files in addition to English.	
Optional Charsets	Allows you to install additional character sets.	
EAServer Manager	Allows you to configure servers, packages, and components.	Typical, Client Runtime
C++ runtime	Includes the files required to run standalone EAServer C++ client applications on machines that lack a server installation; for example, header files, link libraries, and DLLs.	Typical, Client Runtime
Java runtime	Includes the files required to either run standalone EAServer Java client applications on machines without a server installation, or to develop and run Java applications that use EAServer components.	Typical, Client Runtime
SSL runtime	Installs the SSL runtime to manage SSL certificates on client installations including files required to open SSL connections from C++ or PowerBuilder clients, including the standalone client Security Manager.	Typical, Client Runtime
System Management	Installs the EAServer systems management components to support remote management using JDMK, JMX, and SNMP. See the <i>EAServer System Administration Guide</i> for more information on this feature.	Custom
ODBC	Installs the ODBC drivers. See “Configuring ODBC” on page 66 for more information.	Typical, Client Runtime
	Note You must install ODBC, or the server will not run.	
Apache plug-ins	Installs Web server plug-ins to integrate EAServer Web applications with Web sites hosted on popular Web servers. See Chapter 4, “Installing and Configuring a Web Server Redirector Plug-In,” for more information.	
Debug server	Includes the debug version of the application server and files required to manage the server and develop clients and components.	
Documentation	Installs online HTML documentation and tutorial files in the EAServer <i>html/docs</i> subdirectory.	Typical
Message Bridge	Sybase Message Bridge for Java generates Java classes that simplify parsing and construction of XML documents used in your EAServer applications. Installs the runtime files required by Message Bridge and the GUI that aids in building Message Bridge applications.	
Open Client	Installs the Open Client™ software. See “Configuring Open Client” on page 67 for more information.	Typical

Feature	Description	Installation type
Samples	Installs the EAServer samples and the Adaptive Server Anywhere database server and runtime files required by some of the samples, and the tutorials.	Typical
PowerBuilder version 8.0.4	Provides support for running PowerBuilder 8.0.4 components in EAServer.	
PowerJ	Installs the PowerJ runtime files.	
Web Services support	<p>Installs Web Services Toolkit. You can choose which components are installed:</p> <ul style="list-style-type: none">• WST runtime installs the files required to run Web services in EAServer.• WST client runtime installs only the files that are required to run Web services clients.• Administration console installs the Web-based Web services administration tool.• Eclipse based development tool installs an Eclipse plug-in to create and administer Web services, and optionally installs Eclipse.• Private UDDI server installs the files required to run a private Uniform Description, Discovery, and Integration (UDDI) server. <p>See the <i>Web Services Toolkit User's Guide</i> for more information.</p>	Typical

Installing EAServer

This chapter explains how to install, upgrade, and uninstall EAServer, which includes the EAServer application server, its various features, and Adaptive Server Anywhere (ASA).

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Preinstallation tasks

Before you install EAServer:

- 1 Read the release bulletins for the latest information on the products that you are installing. Pay close attention to the “Special Installation Instructions” section.

Release bulletins are included on the Getting Started CD that is included with your software. The most recent version is available at the EAServer Product Manuals site at <http://sybooks.sybase.com/eag.html>.

- 2 If you are performing any of the following tasks, review the instructions in “Upgrading, reinstalling, or adding components” on page 16:
 - Upgrading from an earlier version
 - Upgrading your license, for example, from the Developer to the Advanced edition

- Reinstalling EAServer 5.0 or adding components or features to your installation
- 3 Install operating system patches, if required. Required operating system patches are described in the release bulletin for the product.
 - 4 Verify that you have enough space to install the software. See “System requirements” on page 3.
 - 5 The installer requires a valid X-Windows configuration. Make sure the `xterm` command can run at the command prompt where you start the installer.
 - 6 Close any EAServer applications such as “Jaguar CTS” console server windows, EAServer Manager, and other client applications. If upgrading from EAServer 4.x with systems management installed, stop the systems management Agent Manager by to the `am_stop.sh`.
 - 7 Make sure you have at least 150MB of temporary disk space to run the installation program.
 - 8 (Optional) To view the HTML readme file displayed at the end of the installation, Netscape must be installed. The readme can also be viewed after the installation completes, as file `html/docs/readme50.htm` in the installation.

Installing EAServer

Installing EAServer takes 10 – 20 minutes, depending on the speed of your computer.

The setup program installs software in default drives and directories unless you specify otherwise. If a directory you specify does not exist, the setup program creates it. The setup program:

- Creates a release directory in a location you specify.
- Sets the JAGUAR environment variable to represent the EAServer installation directory.

- Checks whether Sybase Central 4.1 has been installed with Sybase Adaptive Server Enterprise 12.5.1 or by an existing EAServer 5.0 installation. If the installer finds a Sybase Central 4.1 installation, it configures the new EAServer installation to use the existing Sybase Central installation. Otherwise, during the install, the installer prompts for a location where Sybase Central 4.1 is installed or should be installed.

❖ Installing EAServer

- 1 Exit any programs that are running. If you do not, the Sybase installer may not be able to copy some files to the appropriate directories.
- 2 Insert the EAServer CD in your CD drive. On most machines, the installer starts automatically. If you suspect that you do not have the required 150MB in your temp space, cancel the installation, and specify an alternate temporary directory as described in the next step.
- 3 To start the installer from the command line, change to the CD drive and enter:

```
./setup [-is:tempdir work_directory]
```

Specify the `-is:tempdir` option if you have less than 150MB in your temp space. `work_directory` is the full path to a temporary directory to be used by the installer.

The installer starts, and the Sybase EAServer 5.0 Install window appears.

- 4 Click Next in the Install window.

Note Use Back and Next to step backward and forward through the installation process to modify specifications as necessary.

Select Cancel to halt the installation process.

- 5 Select your country or region from the dropdown list to display the license agreement. You must read and accept the terms of the license agreement for your country before you can install any Sybase products. Click Next.
- 6 The installer checks whether any EAServer processes are running on the machine. If prompted, shut down EAServer and any EAServer applications. Click Next.

- 7 Enter the full path to the directory in which EAServer is installed. You can click Next to accept the default location of */opt/sybase*, overwrite the default location, or click Browse to select an existing directory. An *EAServer* subdirectory is appended to this entry. For example, if you enter */opt/sybase* as your installation directory, EAServer is installed in */opt/sybase/EAServer*.

Note If the “Show advanced locations” button is selected you can enter a location for EAServer in an alternate directory other than the default “EAServer”.

If you have installed EAServer before, a list of previous installation directories is available in the drop-down list. To upgrade an existing installation, first verify the requirements listed in “Upgrading, reinstalling, or adding components” on page 16, then select or enter the location of the installation to upgrade. If the directory contains an EAServer installation, you are prompted to do one of the following:

- Add Components – allows you to add components and features to an existing EAServer installation. See “Adding components” on page 18.
- Upgrade Install – allows you to upgrade features of an existing EAServer installation. See “Upgrading your installation” on page 17.
- Upgrade License – allows you to upgrade the license of an existing EAServer installation. See “Upgrading your license” on page 17.
- Reinstall – allows you to reinstall EAServer 5.0 over an existing EAServer 5.0 installation. See “Reinstalling EAServer” on page 18.

Note The installer searches for a directory identified by the `$JAGUAR` environment variable. If located, this is the default directory for upgrading your installation or adding components.

- 8 Select the type of installation you want and click Next:
 - Typical – installs EAServer using the most common installation options.
 - Client Runtime Only – installs the files required to run standalone EAServer clients.
 - Full – installs everything.

- Custom – allows you to choose specific installation options for EAServer. After choosing this option, select the server options to install (for example, debug libraries and the files required to support SSL clients).

Select the EAServer features to install by placing a check mark next to the feature.

Note You must install ODBC, or the server will not run.

See “What to install” on page 5 for a list of features that are installed for each installation type.

- 9 If you are installing the Advanced Edition, provide the product license information:

- Order Number
- Feature Name
- Authorization Code

The product license information is provided in your EAServer package on a printed Sybase certificate. Click Next.

- 10 If you select a custom installation, you can either select a JDK to install or use a JDK that is already installed on your system. If the installer detects an existing JDK of the appropriate version, it is displayed as the default location. Existing JDKs must be of the correct version and patch level, as described in “JDK versions” on page 4.

Click Next to continue.

- 11 If you are installing the Web services toolkit Eclipse plug-in, you must have an Eclipse installation. Choose one of the following options:

- Select Install New Eclipse and enter the path where to install it to. The installer places Eclipse version 2.1.1 in an *eclipse* subdirectory in this location.
- Select Use Existing Eclipse to configure your EAServer installation to use an existing Eclipse installation. Enter the path to the existing installation, which must be Eclipse version 2.1, 2.1.0, or 2.1.1, installed in an *eclipse* subdirectory of the specified location.

Click Next to continue.

- 12 EAServer Manager and Security Manager require a Sybase Central 4.1 installation. You can share a single Sybase Central 4.1 installation between multiple EAServer and Adaptive Server Anywhere installations on the same machine. Choose one of the following options:
- Select Install New sybcent41, and enter the path where to install it. The installer places Sybase Central version 4.1 in a *sybcent41* subdirectory of this location.
 - Select Use Existing sybcent41, and enter the path to the existing installation, which must be Sybase Central version 4.1, installed in a *sybcent41* subdirectory of the specified location.

Click Next to continue.

- 13 If you are creating a new installation, the installer displays port numbers for the preconfigured EAServer network listeners, as displayed in Table 2-1. You can edit the ports or accept the default settings. Choose port numbers that are not used by other servers running on your machine.

You can click “Suggest ports” to test whether any of the specified ports are in use. The installer tests each port to see if it is used by a running process or in known EAServer installations on the machine. If a port is in use, the number is incremented by 100 and tried again.

When you click Next, the installer also tests whether ports are in use. After the installation completes, you can modify or remove preconfigured listeners as described in Chapter 3, “Creating and Configuring Servers,” in the *EAServer System Administration Guide*.

Table 2-1: Default listener settings

Listener name	Default port	Description
http	8080	For HTTP (Web client connections).
https1	8081	HTTP with SSL security.
https2	8082	HTTP with SSL security requiring client certificates to connect.
iiop	9000	For IIOP connections. EAServer Manager, PowerBuilder®, and other standalone client applications use this protocol.
iiops1	9001	IIOP with SSL security.
iiops2	9002	IIOP with SSL security requiring client certificates to connect.
tds	7878	Used by clients that use the Methods as Stored Procedures (MASP) interface.

Listener name	Default port	Description
OpenServer	7979	Used by clients that connect to legacy Sybase Open Server™ applications that have been adapted to run in EAServer.

- 14 The installer displays a summary of the features to be installed and the installation directory. Review these entries and click Next to continue or Back to modify your entries.
- 15 The installer begins copying files and informs you when the installation is complete. Select Start Server to start EAServer or View Readme to view the readme file. Click Next.
- 16 Click Finish to exit the installer.

Note If you started the installer by allowing it to launch automatically after inserting the CD, or by clicking the setup icon in your graphical file manager, close the terminal window labeled Run after exiting the installation.

- 17 For each of the following products you choose to install, see the corresponding section for additional installation and configuration instructions:
 - ASA support – “Installing ASA” on page 20. To run the sample applications and tutorials, you must install ASA.
 - The Web server redirector plug-ins – Chapter 4, “Installing and Configuring a Web Server Redirector Plug-In.”
 - ODBC and Open Client – Chapter 5, “Configuring Open Client and ODBC for EAServer.”
 - Web Services Toolkit – Web Services Toolkit is automatically installed when the feature is selected.

Network installation

If you are a system administrator, you may want to allow users to install EAServer from a network drive rather than from the CD. To do this, copy the files from each CD to a separate directory on a network drive and note the location. During installation, the user is prompted to specify the directory location for each CD.

Upgrading, reinstalling, or adding components

This section describes how to upgrade a license or an installation, reinstall EAServer, or add components to a current installation. You can upgrade only from EAServer version 4.0 or later. To upgrade EAServer, back up your current installation, then install EAServer version 5.0 over your current installation. See “Preinstallation tasks” on page 9 and “Installing EAServer” on page 10.

If you have a version of EAServer earlier than 4.0, you must either upgrade to version 4.0 before you install 5.0, or install version 5.0 in a separate location and then manually deploy your applications into EAServer 5.0. For information on deploying applications, see Chapter 9, “Importing and Exporting Application Components,” in the *EAServer System Administration Guide*.

If you are installing or upgrading to the Advanced Edition of EAServer, make sure you have the EAServer 5.0 product license information available before you run the setup program. The license management certificate is enclosed in an envelope in the shipping box.

Note EAServer 4.x Enterprise and Advanced licenses are not valid in EAServer 5.0. You must obtain a version 5.0 license. In 5.0, the equivalent for the 4.x Enterprise Edition license is the Advanced Edition plus the Two-Phase Commit option.

If no license information is entered, the server defaults to the Workgroup Edition. Incorrect license values are not supported; the installer will not proceed with incorrect values.

To upgrade an installation or license, reinstall EAServer, or to add components to an existing installation, run the *setup* program as described in “Installing EAServer” on page 10, and select an installation directory that contains an EAServer installation. Depending on the version of the installation that is detected, you are prompted with one or more of these options:

- Upgrade license – allows you to upgrade an existing EAServer 5.0 installation by providing different license information.
- Upgrade install – allows you to upgrade an existing EAServer installation to 5.0.
- Add components – allows you to add components or features to an existing EAServer 5.0 installation.

- Reinstall – allows you to reinstall EAServer 5.0 over an existing EAServer 5.0 installation.

Each of these procedures is described below.

Note You must select the EAServer installation directory, and not the upper-level Sybase location to properly upgrade, add components, or reinstall EAServer. For example, if you selected */work/sybase* as your original installation directory, the default EAServer installation directory is */work/sybase/EAServer*. When you upgrade, add components, or reinstall EAServer, enter */work/sybase/EAServer* as the installation directory you are upgrading.

❖ **Upgrading your license**

- 1 Select the Upgrade License option to upgrade your license. Click Next.
- 2 Provide the order number, feature name, and authorization code, which are located on the license management certificate enclosed in an envelope in the shipping box. Click Next.
- 3 The installer displays a message that the license has been successfully upgraded. Click Finish.

❖ **Upgrading your installation**

- 1 Select the Upgrade Install option to upgrade from an existing EAServer installation to EAServer 5.0. Click Next.
- 2 The installer prompts you for the type of installation to which you are upgrading: Typical, Client Runtime Only, Full, or Custom. See Chapter 1, “Before You Install EAServer” for a description of each type of installation. Click Next.
- 3 If prompted for license information, enter the order number, feature name, and authorization code, which are located on the license management certificate enclosed in an envelope in the shipping box. Click Next.
- 4 Verify the EAServer directory and features that are being updated are correct. Click Next.
- 5 The installer starts updating the installation by copying EAServer 5.0 files to the existing EAServer directory. You may be prompted to overwrite existing files. Click Yes to continue.
- 6 When the update is complete, the installer displays a message that EAServer has been successfully installed. Click Finish.

❖ **Adding components**

- 1 Select Add Components to add components to an existing EAServer 5.0 installation. Click Next.
- 2 The installer prompts you for the type of installation to which you will add components: Client Runtime Only or Custom. Select Client Runtime Only if you are adding components to a client installation. Select Custom for all other types of installations. Click Next.
- 3 The installer indicates the components that are already installed by placing (installed) next to those components. Select the components you want to add.
- 4 Verify that the EAServer directory is correct and that the features being added are correct. Click Next.
- 5 The installer starts adding components to the installation. You may be prompted to overwrite existing files. Click Yes to continue.
- 6 When the components have been added, the installer displays a message that EAServer has been successfully installed. Click Finish.

❖ **Reinstalling EAServer**

- 1 Select Reinstall to reinstall EAServer 5.0 over an existing EAServer 5.0 installation.
- 2 The installer prompts you for the type of reinstallation: Typical, Client Runtime Only, Full, or Custom. If you select Typical or Full installation type, a default set of features is reinstalled. Custom and Client Runtime Only allow you to modify your selections. Click Next.
- 3 For Custom and Client Runtime Only reinstallations place a check next to the components who want to reinstall. The installer indicates the components that are already installed by placing (installed) next to those components. If not already there, place a check next to the components you want to reinstall.
- 4 The installer displays a message when EAServer has been successfully reinstalled. Select Start Server to start the server or View Readme to display the readme file. Click Next
- 5 Click Finish to exit the installer.

Upgrading the message service

See Chapter 8, “Setting Up the Message Service,” in the *EAServer System Administration Guide* for information about upgrading the message service.

Preserving JDK customizations

When upgrading, if you have customized the JDK installation used by EAServer, you may need to apply the customizations again. Your options are:

- If the existing JDK is at the correct patch level, choose the Custom option when installing. The installer prompts for the location of your existing JDK and configures EAServer to use it. See “JDK versions” on page 4 for more information.
- If the existing JDK is not at the correct patch level, install a new JDK version from the CD and reapply your customizations.

Settings preserved during upgrade

The following entity types are not modified by an upgrade installation:

- Connection caches
- Listeners
- Instance pools
- Servers
- SSL certificates

To take advantage of new functionality, you may need to modify settings. For example, for listeners you can use `{ $JAGUAR_HOST_NAME }` to specify the host value. This is the default for new installs, but for upgrades, the existing values are preserved.

Systems Management options

Systems Management version 5.0 is described in Chapter 13, “Using Systems Management,” in the *EAServer System Administration Guide*.

Installing ASA

ASA is installed as part of both a typical and a full EAServer installation, or, if you customize your installation and select the ASA Support option. It is automatically installed in the *shared/SYBSasa8* subdirectory of the installation.

To run ASA, see “Starting EAServer, ASA, and EAServer Manager” on page 20.

Changing the *setenv.sh* file

If you have a separate ASA installation, you can use it by setting the `SQLANY` environment variable. Make a copy of the `/bin/setenv.sh` file, located in the EAServer directory. Edit and source this new file. Sybase recommends that you do not modify the *setenv.sh* file directly.

In the “Set SQLAnywhere variables” section, change the setting of the `SQLANY` environment variable to point to your ASA installation; for example:

```
SQLANY=/work/share/SYBSasa8 export SQLANY
```

Starting EAServer, ASA, and EAServer Manager

This section describes how to start EAServer, EAServer Manager, and the ASA database.

❖ Starting the server

- Change to the EAServer *bin* directory, and run `serverstart`; for example:

```
cd /work/Sybase/EAServer/bin
serverstart.sh
```

The server starts and runs as a foreground process in the current console window. To start the server in a separate window, use the `-xterm` option; for example:

```
cd /work/Sybase/EAServer/bin
serverstart.sh -xterm
```

The server starts in a new X terminal window. To use this option, you must have installed and configured X-Windows. In other words, the `xterm` command must successfully launch a terminal window in the shell where you start the server.

❖ Starting Adaptive Server Anywhere

After you have started EAServer, you must start ASA before you can run the sample application.

- 1 Make sure the xterm utility runs in your environment.
- 2 To start the ASA database server in a new X-terminal window, run:

```
$JAGUAR/bin/start_sampledb
```

To run the database server in the same window, run:

```
$JAGUAR/bin/sampledb.sh
```

❖ Starting EAServer Manager

EAServer Manager allows you to configure servers, packages, and components. EAServer Manager runs as a plug-in to Sybase Central. To start Sybase Central and EAServer Manager:

- 1 Change to *\$JAGUAR/bin* and enter:

```
jagmgr
```

- 2 In the Sybase Central window, select Tools | Connect.
- 3 In the New Connection dialog box, select EAServer Manager, and click OK.
- 4 On the connection screen, enter:

- User Name: `jagadmin`
- Password: leave blank

You do not need to provide a password for `jagadmin` unless one has been established. See “Administration password and OS authentication” in the *EAServer Security Administration and Programming Guide* for information on establishing a `jagadmin` password.

- Host Name: *your machine name*
 - Port Number: *your IIOP port number*; the default is 9000
- 5 Click Connect.

- 6 Double-click the EAServer Manager icon to view the property folders.

Note When you install EAServer, the default host name for all listeners is set to the name of the host machine and the default IIOP port number to 9000. After connecting to EAServer, you can use EAServer Manager to edit the listener properties and change the default host name and port numbers. Some of the sample programs use “localhost” as the host name when connecting to EAServer. See “Configuring listeners” in Chapter 3, “Creating and Configuring Servers,” in the *EAServer System Administration Guide* for more information.

Connecting to EAServer through a Web browser

EAServer provides built-in HTTP (Web) server support, preconfigured to run on port 8080.

❖ Connecting to EAServer through a Web browser

- From your Web browser, open this URL:

`http://host:http-port`

Where:

- *host* – is the name of your machine.
- *http-port* – is the port number at which EAServer accepts HTTP connections (the default is 8080).

After you connect to EAServer, you can view user documentation and run the EAServer samples. ASA must be installed to run the samples.

Installing the CocoBase Enterprise O/R evaluation software

EAServer 5.0 includes an evaluation version of CocoBase® Enterprise Object/Relational mapping software from Thought Inc. To install CocoBase, insert or mount the CD, then change to the *CocoBaseEval* directory on the CD. Run the CocoBase Java installer with the Java interpreter, for example:

```
setenv CLASSPATH .
java install_cocobase4_0207
```

This directory also includes CocoBase tutorials for EAServer, provided by Thought Inc. For additional CocoBase documentation and tutorials, see the Thought Inc. Web site at <http://www.thoughtinc.com/>.

Uninstalling EAServer

When you install EAServer, the installer creates a *\$JAGUAR/_uninstall* directory that contains the *EASuninstall* executable used to uninstall EAServer.

❖ Running uninstall

- 1 Verify that EAServer is shut down before you run *EASuninstall*.
- 2 If you plan to reinstall EAServer, make backup copies of files you may want to reuse, such as the DB, INI, and PBL files.
- 3 From the *\$JAGUAR/_uninstall* directory, enter:

```
./EASuninstall
```

This launches the Sybase uninstaller. Click Next in the Sybase uninstaller wizard.

- 4 To view the features you are uninstalling, select the View the Uninstall Summary Panel check box. Review your selections and click Next.
- 5 If the install created a new installation of Sybase Central 4.1, you have the option of removing it. Do not remove Sybase Central if it is used by other EAServer 5.x installations or by other Sybase software such as Adaptive Server Enterprise 12.5.1. To remove Sybase Central, select this option. Click next.
- 6 If you selected the View the Uninstall Summary Panel check box, the features to be uninstalled are displayed. Review the list and click Next.

- 7 The uninstaller displays a message when it has uninstalled EA Server. Click Finish.

Note The uninstall program does not remove any server or user created files from an installation upgrade, such as log files, repository files, stubs, skeletons, and temporary work files, or backup files created during the installation process. You can manually remove these files after running the uninstaller.

Creating Embedded EAServer Installations

You can silently run the EAServer installer. If you are packaging EAServer with your own software, you may want to create a scripted EAServer installer that runs as a subinstall of your own installation procedure, so your end users install EAServer with no interaction with the EAServer installer.

Additionally, EAServer provides tools for scripted configuration of the installation, including customization of server properties, and installation of your own components and application files to EAServer.

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Configuring and running the silent installer

The silent installer is a Java program. The installation CD contains a sample batch file to run the install with the correct JRE and CLASSPATH settings. An additional text file specifies the installation type and options. These instructions assume that you will include the EAServer install files and customized installer scripts with the install media for your own software.

❖ Configuring the silent installer

- 1 Create a directory for your install image.
- 2 Copy the following files from the EAServer installation CD to your install image:
 - *EAS500.jar*
 - *readme50.htm* (Optional. If you are installing the HTML documentation, this file contains additional documentation).

- *libinstaller.so*
 - The *JRE_1_4* subdirectory and its contents. Sybase recommends that you use this JRE to run the install. Other JRE versions may not work as well.
 - If you have the Developer or Workgroup Edition, copy *SYBASE_EAS.lic* from the root directory of the EAServer CD to the root directory of your install image.
 - If your silent install will upgrade an earlier EAServer installation, copy the following files and directories, preserving the relative path structure:
 - The *SupportGeneric/Upgrade* directory and contents
 - The *SupportHP/Upgrade* directory and contents
- 3 Create configuration and run files as described in “Configuration and run files” on page 27. Copy any required additional files from the EAServer CD to your install image, as described in that section.
 - 4 To support the silent uninstallation process, create the files described in “Silent uninstaller files” on page 36.

Preserving the *vpd.properties* file

You may make a few errors when creating and testing your silent install. Cleanup of failed installations requires that you delete the InstallShield *vpd.properties* file. This file may be required by the installers for other applications. Before testing your install, back up the following file and restore it before installing or upgrading other software:

```
~/vpd.properties
```

❖ Testing and running the silent installer

- 1 Before running a silent installation, make sure you:
 - a Have enough space in your temporary and product directories. See “System requirements” on page 3. If necessary, you can edit the shell script that runs the install and change the temporary directory location specified for the *-Dtemp.dir* command line option.
 - b If your home directory contains an InstallShield *vpd.properties* file, make a backup copy. If you run the install with a different user ID, check for this file in the home directory of that user ID and back it up if it exists.

- c For all upgrades, stop EAServer applications such as “Jaguar CTS” terminal windows, EAServer Manager, and server processes that you have started in the background. You can shut down servers that are running in the background using EAServer Manager or jagtool (after connecting to the server to be shut down), or by killing the process ID that is running the serverstart.sh or jagsrv command.
- 2 Test the silent installer using the run script that you created at the command line or in your own product’s installation script. Running a silent installation takes 10 – 20 minutes, depending on the speed of your computer.
- 3 After each trial run, check for errors, and clean up your machine as described in “Troubleshooting and cleanup of the silent installer” on page 38.

Configuration and run files

In a silent installation, users cannot input information or choices. You must supply all required information in a configuration file or on the command line that runs the silent install. The EAServer installation script contains a sample configuration file, *SilentInstall_Unix.txt*. The shell script *SilentInstall_Unix.sh* runs the install with this configuration. Start with copies of these files and modify them to suit your installation.

Place your configuration file and run script in the root directory of your install image. Edit the run script to refer to the file name you are using for your configuration file. You may need to change the temporary directory location specified for the `-Dtemp.dir` command line option. This directory must have enough space for the installer’s temporary work files, as described in “System requirements” on page 3.

Edit the configuration file to customize the install as described below.

Install logging parameters

For troubleshooting purposes, you can enable logging for the installer by setting the parameters in Table 3-1.

Table 3-1: Parameters to enable logging of install activity

Parameter	Specifies
<code>-W EASInstallLog.active</code>	Whether logging is enabled. Set to True to enable logging and False to disable.

Parameter	Specifies
-W EASInstallLog.logOutput	The directory and file name for the log file. The default is: <code>%D(temp)/EAS500Install.log</code> This specifies <i>eas500install.log</i> in the <i>/tmp</i> directory.
-W EASInstallLog.isLogAllEvents	Whether to log all messages or only errors and warnings. Specify True to log all messages, and False to log only warnings and errors.

Install types

Set the `-W SilentInstallType.value` parameter to specify the installation scenario; that is, whether you are creating a new install, upgrading, or adding additional features to an existing version 5.0 installation. Table 3-2 lists allowable values.

Table 3-2: Install types

Value	Scenario
InstallFull	Create a new installation, or install additional features to an existing EAServer 5.0 installation. The features you select will be installed or reinstalled.
InstallUpgrade	Upgrade from an earlier version of EAServer. The features you select will be installed or reinstalled. You should select the features that match the existing installation. For example, if the debug server files are installed, you must select this option to upgrade those files.
InstallLicense	Update the EAServer 5.0 license with new license keys. Use this option to upgrade from one edition of EAServer to another, for example, from the Developer Edition to the Advanced Edition. When running with this option, the installer creates or modifies the license file only. No other files are installed.

Install location

Set the `-W SilentInstallLocation.value` to specify the install location. For new installs (install type is `InstallFull`), this directory is created if it does not exist, and files are installed in the following subdirectories of the specified directory:

- *EAServer* contains EAServer runtime files.
- *shared* contains files such as the JDK installations. These include files used by EAServer that can be shared with other applications such as PowerBuilder.

For installs that add features to an existing EAServer 5.0 install (install type is `InstallFull`) and installs that upgrade the license (install type is `InstallLicense`), specify the location where EAServer is installed. In other words, the value of the `JAGUAR` environment variable for that installation.

For upgrade installs (install type is `InstallUpgrade`), specify the location of the previous install, as specified by the `JAGUAR` environment variable for the install.

The default value is `$(install)/sybase`, which specifies the directory `/opt/sybase`.

License agreement

For the silent install to run, you must change the value of

`-W SybaseLicense.agreeToLicense` from `False` to `True`, indicating that you have read and agreed to the software license agreement. The license text can be viewed by running the interactive install or on the Sybase Web site at <http://www.sybase.com/softwarelicenses>.

Listener ports

EAServer includes several preconfigured network listeners for the supported protocols. For new installs, configure the listener ports by setting the parameters listed in Table 3-3. These settings are ignored if you are upgrading an existing installation. You can also configure these settings after the install completes using Jaguar Manager or `jagtool` as described in the *EAServer System Administration Guide*.

The installer checks to see if the specified ports are already in use. You can configure the installer to either ignore port conflicts or to scan for free ports. For example, these settings configure the install to not scan for free ports and to ignore conflicts:

```
-W PortScan.silentResolvePortConflict=False
-W PortScan.silentIgnorePortConflict=True
```

To scan for free ports and write the port numbers to the log file `eas_install.props`, use these settings:

```
-W InstallLogFile.value="$W(SilentInstallLocation.value)\EAServer\eas_install.props"
-W PortScan.silentResolvePortConflict=True
-W PortScan.silentIgnorePortConflict=False
```

These settings create the log file as *eas_install.props* in the install location. You can modify the file name and location by editing the value of the `-W InstallLogFilename.value` parameter.

Table 3-3: Silent installer listener port parameters

Parameter	Specifies
<code>-W InstallLogFilename.value</code>	The name and path of a log file where the listener port numbers are recorded. If you specify automatic detection of free ports, you can read the port numbers from this file after the install.
<code>-W PortScan.silentResolvePortConflict</code>	Whether to scan for unused ports if a specified port is in use. The installer tries new port numbers by incrementing by 100 between each tested port number, for example, 9000, 9100, 9200, and so forth.
<code>-W PortScan.silentIgnorePortConflict</code>	Whether to allow the install to continue if a specified port is in use. If you set this parameter to <code>False</code> , the installer fails with an error if a port is in use. If you have enabled port scanning by setting <code>-W PortScan.silentResolvePortConflict</code> to <code>True</code> , the installer scans for free ports before evaluating port conflicts.
<code>-W PortScan.iiop</code>	The initial port for the Jaguar_iiop listener.
<code>-W PortScan.iiops1</code>	The initial port for the Jaguar_iiops1 listener.
<code>-W PortScan.iiops2</code>	The initial port for the Jaguar_iiops2 listener.
<code>-W PortScan.http</code>	The initial port for the Jaguar_http listener.
<code>-W PortScan.https1</code>	The initial port for the Jaguar_https1 listener.
<code>-W PortScan.https2</code>	The initial port for the Jaguar_https2 listener.
<code>-W PortScan.tds</code>	The initial port for the Jaguar_tds listener.
<code>-W PortScan.OpenServer</code>	The initial port for the Jaguar_OpenServer listener.

JDK installation parameters

You can configure EAServer to use the JDK versions described in “JDK versions” on page 4. For each JDK version, you can install the JDK, use an existing installation, or not use that JDK version at all.

The parameters in Table 3-4 allow you to configure the EAServer installation to use JDK installations that are already in place, rather than installing JDKs with the EAServer installation.

Table 3-4: Silent installer existing JDK parameters

Parameter	Specifies
<code>-W SilentEASJDK13installed.value</code>	Whether to use an existing JDK 1.3 installation to run servers. To use an existing installation, set this parameter to <i>yes</i> and specify the location as the value of the next parameter. Also, set the value of <code>EASJDK13_server.active</code> to <code>False</code> in the feature selection section.

Parameter	Specifies
-W SilentEASJDK13Location.value	If you are using an existing JDK 1.3 installation, the location where it is installed. Verify the version and patch level of the specified JDK as described in “JDK versions” on page 4.
-W SilentEASJDK14installed.value	Whether to use an existing JDK 1.4 installation to run servers with. To use an existing installation, set this parameter to <code>yes</code> and specify the location as the value of the next parameter. Also, set the value of <code>EASJDK14_server.active</code> to <code>False</code> in the feature selection section.
-W SilentEASJDK14Location.value	If you are using an existing JDK 1.4 installation, the location where it is installed. Verify the version and patch level of the specified JDK as described in “JDK versions” on page 4.

To install a JDK from your install image, enable the feature parameter for that JDK and include the required files in your image, as listed in Table 3-5.

Table 3-5: Parameters to install JDKs

Parameter	Specifies	Comments
-P EASJDK.active	Whether to install any JDKs from the install image.	Must be set to <code>True</code> or the next three parameters are ignored.
-P EASJDK13_server.active	Whether to install JDK 1.3	To install, your image must have the file <code>SupportHP/EAS_jars/EAS_jdk13.jar</code> .
-P EASJDK14_server.active	Whether to install JDK 1.4	To install, your image must have the file <code>SupportHP/EAS_jars/EAS_jdk14.jar</code> .

License input parameters

Unless you are installing the Developer or Workgroup Edition, you must input the license codes for the silent install. If you do not specify license codes, the server is constrained to the feature set of the Workgroup Edition.

Set the parameters in Table 3-6 to define the license. These values are supplied with the license certificate that comes with your software.

Table 3-6: License input parameters

Parameter	Set the value to
-W LicenseOrderNumber.value	The license order number
-W LicenseFeatureName.value	The license feature name
-W LicenseAuthorizationNumber.value	The license authorization code

Sybase Central installation parameters

EAServer Manager and Security Manager require a Sybase Central 4.1 installation. You can share a single Sybase Central 4.1 installation between multiple EAServer and Sybase Adaptive Server Anywhere installations on the same machine. Configure the options in Table 3-7 to specify whether to install a new copy of Sybase Central 4.1 and where the installation resides (or will reside).

Table 3-7: Sybase Central installation parameters

Parameter	Set the value to
-W SilentInstallSybcent41.value	True to install a new copy of Sybase Central 4.1, or False to use an existing copy.
-W SilentSybcent41Location.value	The full path where Sybase Central is or will be installed, that is, the directory that contains the <i>sybcent41</i> subdirectory.

For example, to use an existing install located in */opt/sybase/sybcent41*, set these parameters to:

```
-W SilentInstallSybcent41.value="false"
-W SilentSybcent41Location.value="/opt/sybase"
```

To install a new copy to */opt/Sybase/EAServer/sybcent41*, set these parameters to:

```
-W SilentInstallSybcent41.value="true"
-W SilentSybcent41Location.value="/opt/Sybase/EAServer"
```

To install a new copy of Sybase Central 4.1, your installer must include the directory *SupportHP/sybcent41* and its contents.

Feature selection parameters

These parameters specify which optional features should be installed. Table 3-8 lists the parameters that select which EAServer features are installed. Each parameter requires a value. Specify True to install the feature or False to not install the feature.

Some features have a parent-child relationship (shown by indentation in the sample installation script). To install child features, you must enable both the parent feature and the child feature.

Some features require additional files to be added to your installation image, as listed in Table 3-8. If you enable these features, add the required files to your image by copying them from the EAServer installation CD. Paths within your install image must match those listed in Table 3-8.

Table 3-8: Feature selection parameters

Parameter	Feature	Additional requirements
-P EASServer.active	Parent feature for several core server and client install features.	
-P EASCoreServerFiles.active	Files required to run servers and EAServer Manager.	Requires parent feature -P EASServer.active. Requires file <i>SupportHP/EAS_jars/EAS_mgr.jar</i> .
-P EASLocales.active	Parent feature to install additional locales besides English.	Requires parent feature -P EASServer.active.
-P EASLocales_cn.active where cn is the abbreviation for a supported locale, such as ge for German, fr for French, or ja for Japanese.	Installs files to support running the server and tools in the specified locale.	Requires parent feature -P EASLocales.active. The example silent install configuration file lists parameters for each supported locale.
-P EASOptionalCharsets.active	Parent feature to install additional character sets.	Requires parent feature -P EASServer.active.
-P EAScharset.active where charset is the name of a supported character set.	Installs files to support running the server with the specified character set.	Requires parent feature -P EASOptionalCharsets.active. The example silent install configuration file lists parameters for each supported character set.
-P EASRuntimeLibraries.active	Parent feature for client runtime libraries. No runtime libraries are installed unless set to True.	Requires parent feature -P EASServer.active.
-P EASCppRuntime.active	Installs the C++ client runtime files.	Requires parent feature -P EASRuntimeLibraries.active.

Parameter	Feature	Additional requirements
-P EASJavaRuntime.active	Installs the Java client runtime files.	Requires parent feature -P EASRuntimeLibraries.active.
-P EASSSLRuntime.active	Installs files required to use SSL in client-only installations.	Requires parent feature -P EASRuntimeLibraries.active.
-P EASODBC.active <i>Required for server installs</i>	Installs ODBC driver manager and driver files. Required to run servers (even if you do not use ODBC connections).	Requires parent feature -P EASServer.active. Requires file <i>SupportHP/EAS_jars/EAS_intersolv.jar</i> .
-P EASWebServerPlugins.active	Parent feature for Web server plug-in files. No Web server plug-ins are installed unless set to True.	Requires parent feature -P EASServer.active.
-P EASApachePlugin.active	The Apache Web server redirector plug-in.	Requires parent feature -P EASWebServerPlugins.active.
-P EASDebugServer.active	Installs binaries and libraries required to run the debug server.	Requires file <i>SupportHP/EAS_jars/EAS_debug.jar</i> .
-P EASDocumentation.active	Installs EAServer documentation in HTML format in the server's default document root location.	Requires file <i>SupportHP/HPdocs/eas5hpdoc.jar</i> .
-P EASJaguarManager.active	Installs files required to run EAServer Manager and Security Manager.	Requires file <i>SupportHP/EAS_jars/EAS_mgr.jar</i> . Also set the options described in "Sybase Central installation parameters" on page 32.
-P EASJDK.active	See "JDK installation parameters" on page 30.	See "JDK installation parameters" on page 30.
-P EASMessageBridge.active	Installs Message Bridge for Java.	Requires directory <i>SupportHP/MessageBridge</i> (entire directory).
-P EASOpenClient.active	Installs Sybase Open Client libraries and support files (required to use ODBC connection caches that connect to Sybase databases if you do not have Open Client installed already).	Requires file <i>SupportHP/EAS_jars/EAS_openclient.jar</i> .
-P EASSamples.active	Installs sample programs and the Adaptive Server Anywhere database software (for use with the samples).	Requires files: <ul style="list-style-type: none"> • <i>SupportGeneric/Sample</i> (entire directory) • <i>SupportHP/EAS_jars/EAS_sample.jar</i> • <i>SupportHP/ASA802</i> (entire directory)

Parameter	Feature	Additional requirements
-P EASSystemManagement.active	Installs the EAServer systems management components that allow remote management using JDMK, JMX, and SNMP based tools.	Requires directory <i>SupportHP/SystemManagement</i> (entire directory).
-P EASToolsSupport.active	Parent option for the tools support option. If set to False, the tools support options are ignored.	
-P EASPowerBuilderv8Support.active	Installs the PowerBuilder version 8.0 virtual machine (required to run PowerBuilder 8.0 components).	Requires parent feature -P EASToolsSupport.active. Requires directory <i>SupportHP/Pbvm8</i> (entire directory).
-P EASPowerDynamo2JSP.active	Installs the PowerDynamo-to-JSP conversion tool, which allows you to convert PowerDynamo Web sites to J2EE Web applications.	Requires parent feature -P EASToolsSupport.active. Requires directory <i>SupportGeneric/PDynamo2JSP</i> (entire directory).
-P EASPowerJSupport.active	Installs files required to integrate EAServer with Sybase PowerJ.	Requires parent feature -P EASToolsSupport.active. Requires directory <i>SupportHP/Pj</i> (entire directory).
-P EASWebServices.active	Parent feature for the Web services support options.	Requires directory <i>SupportHP/WebServices</i> (entire directory).
-P EASWSTRuntime.active	Installs files required to run Web services in EAServer.	Requires parent feature -P EASWebServices.active.
-P EASWSTClientRuntime.active	Installs only the files required to run Web services clients. The runtime installation includes these files.	Requires parent feature -P EASWebServices.active.
-P EASAdministrationConsole.active	Installs the Web-based Web services administration console.	Requires parent feature -P EASWebServices.active.
-P EASEclipseDevTool.active	Installs the Sybase Web services Eclipse plug-in.	Requires parent feature -P EASWebServices.active.
-P EASPrivateUDDIServer.active	Installs the private UDDI server.	Requires parent feature -P EASWebServices.active.

Specifying parameters on the command line

You may want to configure some install settings dynamically at install time. For example, you may want to set the EAServer install directory to a location selected by the end user of your own installer. To do this, you can remove settings from the configuration file and specify them as command line arguments to the silent install.

For example, if your silent install script is *SilentInstall.sh*, this command installs EAServer to */opt/Sybase/EAServer*:

```
SilentInstall.sh -W "SilentInstallLocation.value=/opt/Sybase/EAServer"
```

You must also remove the equivalent settings from the silent install configuration file.

Silent uninstaller files

You can configure the silent installer to support silent uninstallation. This creates a script that your users can run to silently remove the installation from their system. The silent uninstaller requires:

- The *EASuninstall.jar* and *EASuninstall.dat* files that are created when users run the install. The JAR file contains the Java uninstallation program, and the *.dat* file contains data about installed features. These files are installed in the *\$JAGUAR/_uninstall* directory.
- A JRE installation of the same version as found on the EAServer install CD. The installer installs a suitable JRE in the *\$JAGUAR/_jvm* directory.
- The files *SilentUninstall_Unix.txt* and *SilentUninstall_Unix.sh*. If these are present in the root directory of your silent installer, they are copied to the *\$JAGUAR/_uninstall* directory when users run the install. You must prepare these files as described below before you release your silent installer to your users.

SilentUninstall_Unix.txt

A sample of this file is provided on the EAServer installation CD. However, it will not run unless you edit the copy placed in your install image. This file configures the features to uninstall, using syntax similar to the options described in “Feature selection parameters” on page 33. To remove everything, set all the feature options to True. For a partial uninstallation, change the feature options to False for those features that should not be removed.

Note Some feature options in *SilentUninstall_Unix.txt* have a parent-child relationship, indicated by indentation in the sample file. To uninstall a parent feature, the parent feature and all child features must be set to True in *SilentUninstall_Unix.txt*.

SilentUninstall_Unix.sh

Users of your install will run this file to remove the installation from their system. A sample of this file is provided on the EAServer installation CD. Place a copy in your install image, and verify the following, keeping in mind that the file will be run in the EAServer *_uninstall* directory:

- The CLASSPATH includes *EASuninstall.jar* (located in the same directory).
- The java command line specifies the path to a java executable of the same version as supplied on the EAServer software CD. You can run the uninstall with the JRE that is installed in the *_jvm* subdirectory of the installation, for example:

```
../_jvm/bin/java -classpath $CLASSPATH -Dtemp.dir=/tmp run \  
-options SilentUninstall_Unix.txt
```

You may need to change the directory specified for temporary work files, specified by the *-Dtemp.dir* command-line option.

The uninstaller does not remove all files. Files created after the install was run are not deleted, including log files, property and resource files updated at runtime, and any application files that you have created in the EAServer directory. After uninstalling, you must remove these files manually.

Troubleshooting and cleanup of the silent installer

After a trial run of your silent install, check for errors, verify the installation, and clean up the machine before trying another run.

Checking for errors

Check for installer errors on the console and in the installer log file in the specified install location. If you see *ZipException* errors, make sure you have included all required files in the install image.

Testing the install

When testing your install results, start a server in the installation and verify that the expected features are licensed by checking the licensed features listed in the server log file. If not, verify that you have configured the license parameters described in “License input parameters” on page 31.

Test any other features that you are installing, such as EAServer Manager, Web Services, and so forth.

Cleaning up the machine

Before rerunning the silent install, uninstall the previous installation using the graphical or silent uninstaller. For graphical uninstaller instructions, see “Uninstalling EAServer” on page 23. For silent uninstaller instructions, see “Silent uninstaller files” on page 36.

If your installer was not configured correctly, or you abort the install before it completes, the uninstall may fail. In that case, clean the previous installation from your machine as follows:

- 1 Delete the EAServer installation directory and subdirectories.
- 2 If you made a backup copy of the `~/vpd.properties` file, restore it. Otherwise, delete the `~/vpd.properties` file that was generated during the install.
- 3 Make sure the JAGUAR environment variable is not set in the shell where you re-run the install.

Post-installation configuration

EAServer provides several options for scripted automated configuration of server properties and application components:

- `jagtool` is a command line configuration program that you can call from install scripts or batch files.
- `jagant` allows you to configure EAServer from Jakarta Ant scripts.
- You can call the `Jaguar::Management` and `Jaguar::Repository` APIs from Java or C++ programs to configure EAServer.

For information on `jagtool` and `jagant`, see “Using `jagtool` and `jagant`” in the *EAServer System Administration Guide*. For information on the `Jaguar::Management` and `Jaguar::Repository` APIs, see the generated HTML reference documentation in the `html/ir` subdirectory of your installation.

You can call these tools and APIs from your installation script or install program to configure the server and install application components. For example, you might install your own components by importing them as `Jaguar` JAR files with the `jagtool` or `jagant` `deploy` command, then use the `install` command to install the components to the preconfigured `Jaguar` server. You might also use the `create` command to define connection caches.

Beginning in version 5.0, EAServer allows you to run `jagtool` and `jagant` in standalone mode. This feature allows you to configure your installation without starting a server. For details, see *What's New in EAServer*.

Some `jagtool` and `jagant` commands cannot be run in standalone mode and require a connection to a server process. You can make your installer launch the preconfigured `Jaguar` server during installation. The *EAServer System Administration Guide* describes the command line syntax for starting the server.

Most tasks that you can accomplish manually in EAServer Manager can be automated using `jagtool`, `jagant`, or the `Jaguar::Management` and `Jaguar::Repository` APIs. The automated tools and APIs support an additional feature that can be useful for configuring embedded EAServer installations: entity collections.

An entity collection allows you to create a single JAR file that contains a server configuration, connection cache configurations, components, Web applications, and all other entities required to run your application. For information on creating entity collections, see the “Entity collection properties” reference pages in the *EAServer System Administration Guide*, Appendix B, “Repository Properties Reference.”

To create a deployable JAR file containing the entity collection, use the `jagtool export` command. At install time, you can use the `jagtool deploy` command to install the entity collection into the EAServer repository.

You can install additional required files as part of the entity collection, such as the shell script that runs your server (in the EAServer *bin* directory), and JAR files that contain utility Java classes or JDBC drivers (in the EAServer *java/lib* directory). To add files to an entity collection, list them in the `com.sybase.jaguar.entitycollection.files` property. They will be installed when you deploy the entity collection JAR file.

To simplify listener configuration for embedded installations, use `#{JAGUAR_HOST_NAME}` as the host name property value for listeners. The machine name is substituted for this value when you start the server. You can also use `#{JAGUAR_IP_ADDRESS}`, which substitutes for the machine's IP address.

Installing and Configuring a Web Server Redirector Plug-In

The Web server redirector plug-in allows communication between the Web server and the EAServer HTTP and HTTPS protocol listeners.

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Overview

The EAServer application server hosts Web applications, and functions as a Web server. The redirector plug-in is installed on the Web server host, which allows you to send client requests directly to the Web server. The Web server forwards requests that need to access EAServer servlets, JSPs, and so on, to EAServer. EAServer processes the requests and returns the results back to the Web server.

Beginning with EAServer version 4.1.3, you can establish HTTPS (HTTP over SSL) connections between your Web server redirector and EAServer. This provides an SSL communication link (data integrity and encryption services), but does not support authentication services using client-side certificates.

The Web servers for which a redirector plug-in is available for HTTP and HTTPS connections are:

- Apache 1.3.26
- Apache 2.0

Commonly used terms

Table 4-1 lists variables and expressions that are used throughout this chapter and their descriptions.

Table 4-1: Local variables and expressions

Term	Description
Application server	Refers to a single installation of EAServer.
WEB_SERVER_HOME	Represents the installation directory of your Web server.

How the plug-in works

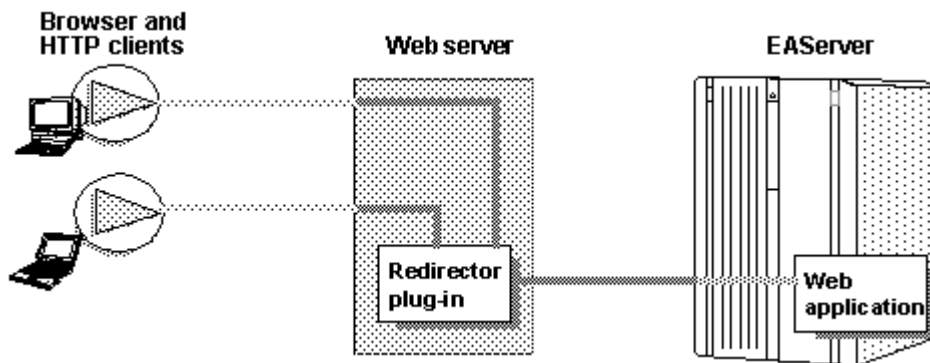
As Figure 4-1 on page 43 illustrates, the redirector plug-in forwards HTTP requests to EAServer. For Web servers to forward requests, you must:

- 1 Install the redirector plug-in on the Web server.
- 2 Edit the Web server configuration file to:
 - Locate and load the redirector plug-in.
 - Configure context paths that define which requests (application server hosted Web applications, JSPs, servlets, and so on) are forwarded to EAServer.
- 3 Create and edit the redirector configuration file to define the application servers to which the redirector sends requests.

Note Absolute path names containing spaces should be quoted. Use forward slashes in path names, not backslashes.

- 4 Configure EAServer so it accepts requests from the redirector.

Configuration differs by Web server Although the process for installing and configuring the redirector plug-in is similar for each Web server, the names of the redirector plug-in file, the Web server configuration file, and the redirector configuration file (which you create) vary. See the section for your particular Web server when installing and configuring the redirector plug-in.

Figure 4-1: HTTP request flow through the redirector

Load balancing

Load balancing is transparent to the client. The redirector detects and directs requests from existing sessions to EAServer using either the J2EE cookie or the J2EE session identifier that is part of the HTTP request.

If the cookie or identifier is missing, the client is treated as a new client, otherwise, the redirector sends the request to the EAServer that originally established the session.

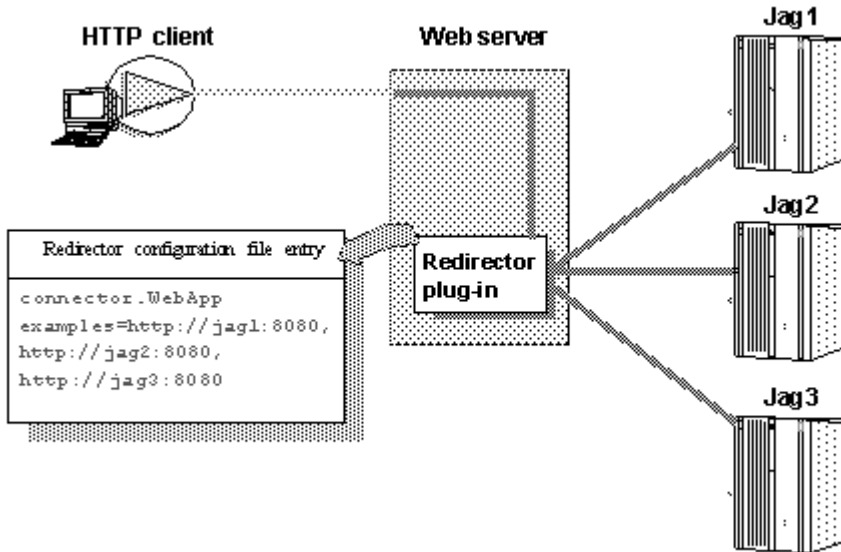
New requests are directed to different application servers that share and balance the load. Load balancing is based on a round-robin scheme. If a redirector is configured to service n number of application servers, and a new request arrives at the redirector, it is directed to the next application server in its list (as defined by the redirector configuration file) that has not previously serviced a request. The next new request is sent to the next available server, and so on.

Apache Web server

Apache Web servers spawn multiple processes to handle the client load, whereas the other Web servers may use only a single process. Since Apache spawns multiple processes, client request loads are balanced for each Apache Web server process, not for all Apache processes. Therefore, while monitoring connection requests from an Apache Web server to multiple EAServer installations, you might initially see many new client requests from multiple Apache processes being directed to a single EAServer. In time, and as the number of client requests to the Apache Web server increases, the load is evenly distributed across all EAServer installations.

In Figure 4-2 on page 44, the Web server redirector has an entry in the redirector configuration file that directs requests for the “examples” Web application to three application servers: jag1, jag2, and jag3. Requests for the Web application are distributed evenly across all three servers.

Figure 4-2: redirector configuration file entry



Failover and detecting unavailable application servers

The redirector provides failover for Web applications. However, to achieve transparent failover, you must mark your Web application as distributable in EAServer using EAServer Manager. This allows the HttpSession object created by the Web application to be visible to other application servers. See Chapter 21, “Creating Web Applications,” in the *EAServer Programmer’s Guide* for information about distributable Web applications.

When a request arrives from a client, the Web server redirector sends it to an EAServer application server. The redirector selects the server based on a round-robin scheme where each new request from a client is directed to the next available application server that can service the request. If the application server is not responding to a request from a client (for example, temporarily down for administrative reasons), the redirector marks the application server unavailable for a fixed period of time and sends the request to the next application server that can service the request.

If a request arrives from a client and an application server has been unavailable for more than the retry value, the redirector sends the request to this unavailable server. If the server responds, it is marked as “available.”

The default retry value is 300 seconds (five minutes). You can change the default by adding this directive to the redirector configuration file:

```
Connector.RetryAfter <seconds>
```

Where *seconds* is the number of seconds the application server is unavailable.

If the redirector has connected successfully to an application server, and while awaiting the response, the network connection is broken between the redirector and EAServer, the redirector does not attempt to restore the connection. The client must retry the request.

See “Edit the redirector configuration file” on page 51 for more information.

Binding to a specific application server

You can bind the redirector to a specific server. If a redirector is bound to a server and the server fails to respond to a request, the redirector returns immediately. By default, a request fails over to another server when the initial server does not respond. If you are running Web applications that are not marked as distributable, you must bind the redirector to a specific server. If a bound server fails to respond to a request, the redirector returns the error status to the client. To bind the redirector to a server, add this line to the redirector configuration file; *serverName* is the name of the server:

```
Connector.BindToServer /serverName
```

See “Edit the redirector configuration file” on page 51 for more information.

Debugging

You can trace requests by setting this directive in the redirector configuration file:

```
Connector.SessionId <ConnectorSessionId>
```

When this directive is set, the value of *ConnectorSessionId* is appended to the URL that is forwarded to EAServer. EAServer writes the URL to the server's HTTP request log, which can be helpful for debugging. For example, if you add this to the redirector configuration file:

```
Connector.SessionId ConnSID
```

EAServer writes this information to the HTTP request log:

```
10.22.85.66 - - [28/May/2002:12:11:09 -0800] "GET
/TestHTTPS/?ConnSID=2696_000000000000 HTTP/1.0" 200 51
10.22.85.66 - - [28/May/2002:12:11:24 -0800] "GET
/TestHTTPS/?ConnSID=2888_000000000000 HTTP/1.0" 304 0
10.22.85.66 - - [28/May/2002:12:11:40 -0800] "GET
/TestHTTPS/?ConnSID=2889_000000000000 HTTP/1.0" 304 0
10.22.85.66 - - [28/May/2002:12:11:40 -0800] "GET
/TestHTTPS/?ConnSID=2888_000000000001 HTTP/1.0" 304 0
10.22.85.66 - - [28/May/2002:12:11:40 -0800] "GET
/TestHTTPS/?ConnSID=2889_000000000001 HTTP/1.0" 304 0
```

In this example, the Apache Web server process 2696 sent one request, process 2888 sent two requests, and process 2889 sent two requests. The connector's session ID is computed as:

```
process identifier of the Web server's process + request count
```

Installing and configuring an Apache Web server plug-in

This section describes how to install and configure the redirector plug-in on the Apache Web server running on HP Itanium.

Installing the Apache Web server plug-in

The EAServer plug-in is not compatible with the default configuration of the Apache Web server on HP Itanium. Follow the procedures below to make the Web server compatible with the EAServer plug-in.

❖ Running the Apache Web server and configuring the Web server plug-in

- 1 To install the Web server, run these commands:

```
gunzip apache_1.3.20.tar.gz (or the apache 2.0
equivalent)
tar xvf apache_1.3.20.tar
```

If the Web server is preinstalled, run:

```
make distclean
```

- 2 Comment out line 127; in *<source dir>/src/os/unix/os.c*, change:

```
shl_unload((shl_t)handle);
```

to:

```
/* shl_unload((shl_t)handle); */
```

- 3 In the file *<apache source dir>/src/main/http_main.c*, in this function:

```
child_main(int child_num_args)
```

after the call to `ap_accept`, change this line:

```
if (csd >= 0 || errno != EINTR)
```

to:

```
if (csd >=0 || ((errno != EINTR) && (errno != ENOBUFS)))
```

- 4 Run the configure command:

```
CC="/usr/bin/cc" LD_SHLIB="/opt/aCC/bin/aCC" ./configure
--prefix=install dir --enable-module=so
```

- 5 Change line 14 in *<source dir>/src/Makefile*, from:

```
SHMOD_SUFFIX_NAME=so
```

to:

```
SHMOD_SUFFIX_NAME=sl
```

- 6 Run:

```
make all install
```

- 7 Copy *conn_config* to *<install_dir>/conf*.

- 8 Define the user name and group name in the *httpd.conf* file:

```
User user_name  
Group group_name
```

Copy the file to `<install_dir>/conf`.

- 9 Copy *libexec/** to `<install_dir>/libexec`.

- 10 Add these lines to the `<install_dir>/bin/apachectl` script:

- For Apache 1.3

```
LD_PRELOAD=<install_dir>/libexec/libjeas_mod.so:<install_dir>/libjcc.so; export LD_PRELOAD  
export SHLIB_PATH=<install_dir>/libexec:.$SHLIB_PATH
```

- For Apache 2.0:

```
LD_PRELOAD=<install_dir>/libexec/libjeas2_mod.so:<install_dir>/libjcc.so; export LD_PRELOAD  
export SHLIB_PATH=<install_dir>/libexec:.$SHLIB_PATH
```

- 11 To start the Apache Web server, run:

```
apachectl start
```

Configuring an Apache Web server plug-in

The configuration process involves these steps:

- 1 Edit the *httpd.conf* configuration file.
- 2 Edit the redirector configuration file.
- 3 Copy libraries from EAServer to your Web server.

For information about the Apache Web server, see Apache Core Features at <http://httpd.apache.org/docs/mod/core.html>.

Edit the *httpd.conf* configuration file

The *httpd.conf* file:

- Defines and loads the redirector module – the `LoadModule` directive informs the Apache Web server of the name and location of the redirector module to load when the Web server starts.

- Identifies the redirector configuration file – the redirector configuration file contains the mappings of incoming requests to the EAServer HTTP listener to which they are redirected.
- Defines the context paths – the LocationMatch directive defines the context paths that inform the Web server which requests are directed to the redirector. If no context path is provided, the request is serviced by the Web server.

Sample httpd.conf file

The following line illustrates a sample *httpd.conf* file for Apache 1.3. For Apache 2.0 replace *libjeas_mod.so* with *libjeas2_mod.so*.

```
User wqa
Group Sybase
LoadModule easredirector_module libexec/libjeas_mod.so
EASConfigFile APACHE_HOME/conf/conn_config
ServerName www.myhost.com
<LocationMatch /examples*/estore/* >
SetHandler eas-handler
</LocationMatch>
```

At the end of the *WEB_SERVER_HOME/conf/httpd.conf* file, add the directives defined in the sample above, where:

- LoadModule defines and loads the redirector module.
- EASConfigFile identifies the file that contains the redirector configuration parameters.
- ServerName identifies the host machine on which the Web server runs. Specify the host using either the IP address or the fully qualified domain name; for example, *www.foo.com*. If you do not set this directive, the redirector continues to run, but you might see this warning in the connector log file:

```
[Tue Jun 18 15:19:12 2002] [alert] httpd: Could not
determine the server's fully qualified domain name,
using 1.2.3.4 for ServerName". However the following
is fatal and the redirector will not load.
```

```
"Unable to determine host name"
```

- *conn_config* represents the redirector configuration file.

The redirector configuration file can be any name and location you choose, but it must be identified by `EASConfigFile`. In this example, `conn_config` is the name of the redirector configuration file. You must supply the full path to this file. See “Edit the redirector configuration file” on page 51 for a description of configuration parameters.

Warning! The Apache Web server must use the dynamic shared object (DSO) to load redirector modules and files. See your Apache Web server documentation for more information about building the Apache Web server with DSO support.

This is an Apache Web server directive:

```
<LocationMatch contextpath1 | contextpath2 | contextpath3>
  SetHandler eas-handler /
</LocationMatch>
```

When an HTTP request arrives and the starting path matches `contextpath1`, `contextpath2`, or `contextpath3`, `eas-handler` is invoked. The `contextpath` corresponds to the Web Application context path. If the path is set to “/*”, all requests are sent to the redirector. See “Defining context paths” on page 50 for more information.

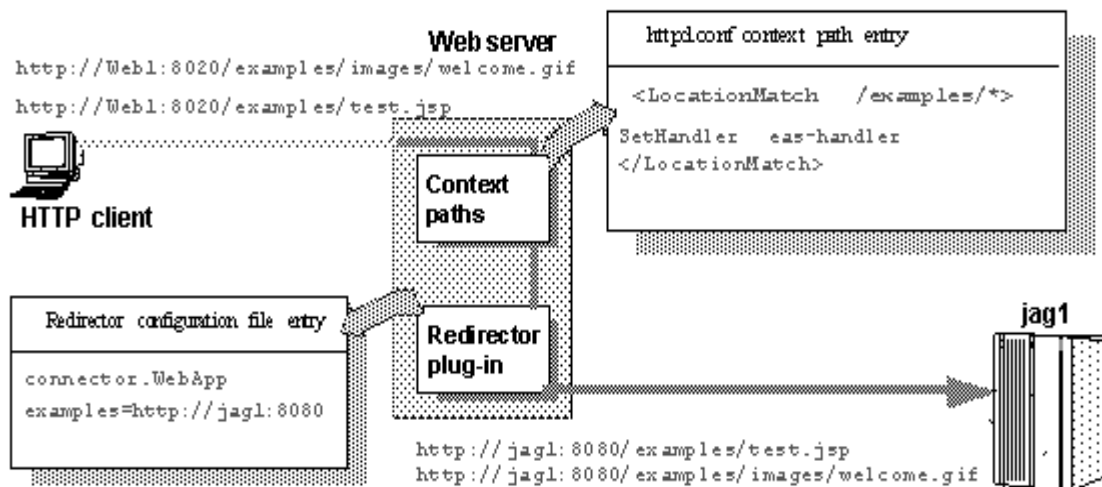
Defining context paths

Context paths inform the Web server which requests are directed to the redirector. At the end of the `httpd.conf` file, add the lines that define the context paths. For example, if you have two Web applications named “ws_test” and “examples”, the lines that direct requests of the form `http://host-name/examples/*` and `http://host-name/ws_test/*` to the redirector are:

```
<LocationMatch /examples/* | /ws_test/* >
  SetHandler eas-handler
</LocationMatch>
```

Figure 4-3 illustrates how a client request for `examples/test.jsp` and `examples/images/welcome.gif` to the Web server and port Web1:8020 is redirected to jag1:8080.

Figure 4-3: “examples” requests are redirected to EAServer



Edit the redirector configuration file

You create and configure a redirector configuration file, which is used to set the redirector directives that:

- Map Web server requests to EAServer listeners
- Set the redirector logging level

Mapping Web server requests to EAServer listeners

You must configure the redirector configuration file by adding the Connector.WebApp directive which maps your requests to the EAServer listener to which they are redirected. The syntax is:

```
Connector.WebApp contextpath1 [, contextpath2, and so on] = \
http://host.port [, http://host.port, and so on]
```

For example, if “neptune” is the name of your Web server, and `WEB_SERVER_HOME/conf/conn_config` is the name and location of the redirector configuration file that you create, edit `conn_config` to set the Connector.WebApp directive:

```
Connector.WebApp /testapp = http://jaghost1:8080
Connector.WebApp /estore1, /estore2, /estore3 = http://neptune:8080
```

```
Connector.WebApp /* = http://foobar:8080, http://neptune:8080
Connector.WebApp examples=http://jaghost1:8080, http://jaghost1:3080,
http://jaghost2:8080
```

- In the first line, the “testapp” Web application maps to the EAServer HTTP protocol listener `http://jaghost1:8080`.

For example, if your Web server is accepting requests on the host machine `web_server` on port 8020 and the client sends the request `http://web_server:8020/testapp/test.jsp`, the redirector forwards the request to `http://jaghost1:8080/testapp/test.jsp`.

- In the second, line the `/estore1`, `/estore2`, and `/estore3` Web applications map to the EAServer HTTP protocol listener `http://neptune:8080`.

For example, if your Web server is accepting requests on the host machine `web_server` on port 8020 and the client sends the request `http://web_server:8020/estore1/sign_in.jsp`, the redirector forwards the request to `http://neptune:8080/estore1/sign_in.jsp`.

- In the third line, “/*” matches any request that is received by the connector, provided the request did not match any of the other specifically configured Web applications. However you still need to configure the Web server to tell it which context paths should be serviced by this connector. For this mapping, you would supply the following `LocationMatch` directive in the `httpd.conf` file:

```
<LocationMatch /* >
  SetHandler eas-handler
</LocationMatch>
```

- The last line of the example above provides load balancing. The “examples” Web application is available at `jaghost1:8080`, `jaghost1:3080` and `jaghost2:8080`.

Single-line entries

You must make entries in the redirector configuration file on a single line. You can combine EAServer hosts in one entry or create multiple entries; for example:

```
Connector.WebApp /*=http://rainforest:8080,http://neptune:8080
```

Is the same as:

```
Connector.WebApp /*=http://rainforest:8080
Connector.WebApp /*=http://neptune:8080
```

In addition, the server hosts specified for the `WebApp` directive (in this case “rainforest” and “neptune”) must match the host names you define for your `EAServer` HTTP listeners. Use `EAServer` Manager to view and set host names for your `EAServer` HTTP listeners—see Chapter 3, “Creating and Configuring Servers,” in the *EAServer System Administration Guide* for more information.

Logging

Edit the redirector configuration file to add the `Connector.LogLevel` directive, which determines the amount of redirector logging that is sent to the Web server log file. Edit the redirector configuration file to add the `Connector.LogLevel` directive, which sets the redirector logging level that is sent to the Web server log file. The syntax is:

```
Connector.LogLevel [ inform | error | verbose ]
```

Where “inform,” “error,” and “verbose” are the logging levels described in Table 4-2.

Table 4-2: Logging level options

Logging level	Description
inform	Adding <code>Connector.LogLevel inform</code> to the redirector configuration file provides minimum logging to the Web server log file and is appropriate for production servers. This is the default logging level.
error	Adding <code>Connector.LogLevel error</code> to the redirector configuration file is appropriate when you want to log error messages to the Web server log file. Error messages provide additional information, such as the Web server disconnecting from <code>EAServer</code> or not connecting to an <code>EAServer</code> .
verbose	Adding <code>Connector.LogLevel verbose</code> to the redirector configuration file provides the highest level of logging to the Web server log file and can be used only with the <code>EAServer</code> debug libraries to provide additional trace information that may be useful for diagnosing problems.

For example, to set the redirector logging level to “inform”, add this line to the redirector configuration file:

```
Connector.LogLevel inform
```

You must also set the logging level for the Apache Web server in the `httpd.conf` file to either “info” or “error” for the redirector to produce any logging. The syntax is:

```
LogLevel [ debug | info | notice | warn | error | crit ]
```

For example, add this line to the *httpd.conf* file:

```
LogLevel info
```

Copy libraries from EAServer to your Web server

Using `WEB_SERVER_HOME` as the location of the Apache Web server software, copy the libraries listed below from your *JAGUAR/lib* directory to the *WEB_SERVER_HOME/libexec* directory:

- *libjcc.so*
- *libjctssecct.so*
- *libjeas_httpd40.so*
- *libjeas_mod.so* (for Apache version 1.3.26) or *libjeas2_mod.so* (for Apache version 2.0)
- *libjeasproxy_mod.so*
- *libjinsck_r.so*
- *libjintl_r.so*
- *libjlog.so*
- *libjsybscl_r.so*
- *libjtml_r.so*

Start the Apache Web server

- 1 Add this line to the *APACHE_HOME/bin/apachectl* script:

```
LD_PRELOAD=<install dir>/libexec/libjeas_mod.so:<install  
dir>/libjcc.so; export LD_PRELOAD  
export SHLIB_PATH=<install dir>/libexec:.$SHLIB_PATH
```

Note For Apache 2.0 replace *libjeas_mod.so* with *libjeas2_mod.so*.

- 2 Run:

```
./apachectl start
```


❖ Verifying that the redirector plug-in is working correctly

To verify that Apache Web server redirector plug-in is installed and working correctly:

- 1 Verify that all the required libraries are copied to the *libexec* subdirectory of the Apache installation directory. For example:

```
% pwd
```

```
testarea/apache/libexec
```

```
% ls
```

```
httpd.exp  
libjeas_mod.so or libjeas2_mod.so  
libjsybscl_r.so  
libjcc.so  
libjeasproxy_mod.so  
libjlog.so  
libjtml_r.so  
libjtssecct.so  
libjinsck_r.so  
libjeas_httpd40.so  
libjintl_r.so
```

If any of these files are not present, copy them from the *\$JAGUAR/lib* directory of your EAServer installation.

- 2 Verify that the *conn_config* file exists in the Apache configuration directory. For example:

```
% pwd
```

```
testarea/apache/conf
```

```
% ls
```

```
access.conf  
httpd.conf.default  
mime.types.default  
access.conf.default  
magic  
srm.conf  
conn_config  
magic.default  
srm.conf.default  
httpd.conf  
mime.types
```

- 3 Verify the Connector.WebApp directive is correctly set in the *conn_config* file. For example:

```
Connector.WebApp /* = http://hostname:8080
```

where *hostname* is the machine name where EAServer is installed, and 8080 is the EAServer HTTP port number, and “/*” appears immediately after Connector.WebApp.

- 4 Start the Web server. If it successfully starts, a disclaimer similar to the following is sent to the *error_log* file (*/testarea/apache/logs/error_log*):

```
Confidential property of Sybase, Inc.  
(c) Copyright Sybase Inc. 1987, 2004  
All rights reserved.
```

```
Use, duplication, or disclosure by the United States Government  
is subject to restrictions as set forth in FAR subparagraphs  
52.227-19 (a)-(d) for civilian agency contracts and DFARS 252.227-7013  
(c)(1)(ii) for Department of Defense contracts. Sybase reserves all  
unpublished rights under the copyright laws of the United States.  
[Fri Oct 5 13:58:37 2003] [notice] [pid 4476] connector_init: Connector  
URL [http://hpwatdev.sybase.com:8087]
```

- 5 Start EAServer on the host you specified in the *conn_config* file and from a Web browser, connect to the Web server’s default page.

The redirector plug-in should redirect your request to EAServer’s home page. This is the *hostname:port_number* set in the Connector.WebApp directive in the *conn_config* file.

Configuring EAServer to accept Web server requests

This section lists the steps you must perform in your EAServer installation so that it accepts requests from the Web server.

Set the EAServer HTTP listener properties

The HTTP listener properties that are related to the Web server redirector plug-in are defined in the listener properties file for each EAServer HTTP listener that receives Web server requests:

- `com.sybase.jaguar.listener.http.connector_events` – this is a required property and must be set to true so that the listener can properly process requests from the Web server.

Note If you do not set the `com.sybase.jaguar.listener.http.connector_events` property to true, some of the redirector’s features, such as load balancing, may not work correctly.

- `com.sybase.jaguar.listener.http.conn.keepalive` – this is an optional property that specifies the length of time, in seconds, to keep a connection alive before it is closed by EAServer. The default value is 120 seconds (2 minutes) and can be modified, if necessary, to improve performance.
- `com.sybase.jaguar.listener.http.conn.maxrequests` – this optional property determines the number of requests processed before EAServer closes the connection. The default value is 100 and can be modified, if necessary, to improve performance.

The listener properties files are located in the *JAGUAR/Repository/Listener* directory. The file name format is `<server>_<listener>.props`. For example, the listener property file name for a listener named “http1” created for a server named “Jaguar” is *Jaguar_http1.props*.

Use a text editor to add the following lines to each listener properties file that accepts requests:

```
com.sybase.jaguar.listener.http.conn.keepalive=120
com.sybase.jaguar.listener.http.conn.maxrequests=100
com.sybase.jaguar.listener.http.connector_events=true
```

Host and port settings

You must make sure the EAServer host and port defined in your redirector configuration file has an identical host name in the EAServer listener host and port fields. For example, this redirector entry also requires an EAServer HTTP protocol listener defined with the host name of `jaghost1` and a port number of 8080:

```
Connector.WebApp /*=http://jaghost1:8080
```

Note `jaghost1` is not equivalent to `jaghost.domain`, where *domain* is the domain in which EAServer is hosted.

Configuring HTTPS support for Web server plug-ins

You can establish HTTPS connections between your Web server redirector and EAServer. You should be familiar with SSL and Security Manager before establishing HTTPS connections. See Chapter 12, “Managing Keys and Certificates,” in the *EAServer Security Administration and Programming Guide*.

Note Verify that your Web server redirector successfully forwards HTTP requests before you configure it for HTTPS.

HTTPS installation instructions

This section describes installation requirements for Web servers hosted on a HP Itanium machine, including environment variable settings, and which files to copy from your EAServer installation to the Web server host.

- 1 On the Web server host, set the `JAGUAR` and `JAGUAR_CLIENT_ROOT` environment variables to point to the EAServer installation directory. When you copy files and subdirectories to this directory, you must maintain the existing directory structure. In other words, you must copy files that are located in `JAGUAR/db` on the EAServer host to a `JAGUAR/db` subdirectory on the Web server host.

You may need to edit the `JAGUAR/bin/setenv.sh` file to set the correct EAServer path.

- 2 Copy the subdirectories and files listed in Table 4-3 from the EAServer host to the Web server host, maintaining the directory structure:

Table 4-3: Subdirectories and files to copy from EAServer to Web server host

Root directory	Subdirectories and files to copy
<code>.\$JAGUAR</code>	<ul style="list-style-type: none"> • <code>db/*</code> • <code>bin/setenv.sh</code> • <code>bin/sasecmgr</code> • <code>easmgr/*</code> • <code>java/lib/easclient.jar</code> • <code>java/lib/easj2ee.jar</code> • <code>java/classes/easri.jar</code> • <code>jdk/jdk1.3</code>

Root directory	Subdirectories and files to copy
<i>\$JAGUAR/lib</i> or <i>\$JAGUAR/devlib</i>	<ul style="list-style-type: none"> • <i>libjcc.so</i> • <i>libjtssecct.so</i> • <i>libjtssecct50.so</i> • <i>libjsyb scl_r.so</i> • <i>libjspks_r.so</i> • <i>libjintl_r.so</i> • <i>libjlog.so</i> • <i>libsybcki_r.so</i> • <i>libjinsck_r.so</i>
<p>Note For production, copy libraries from the <i>\$JAGUAR/lib</i> directory. The libraries in <i>\$JAGUAR/devlib</i> are for debugging only.</p>	

- 3 Copy Apache-specific files. Whether or not you are running an Extended API (EAPI) version of the Apache Web server determines which libraries you need to copy from the *\$JAGUAR/lib* or *devlib* directory to the location the Web server normally searches for files. To determine which version of the Apache Web server is running, enter the `httpd -V` command. If the output from this command contains “-D EAPI,” you have an EAPI version of Apache and must copy and use the appropriate files:

- Files required for EAPI versions of the Apache Web server:

libjeaseapi_mod.so

libjeasproxyeapi_mod.so

- Files required for non-EAPI versions of the Apache Web server:

libjeas_mod.so (for Apache version 1.3.26)

libjeas2_mod.so (for Apache version 2.0)

libjeasproxy_mod.so

In addition, for EAPI versions of Apache, you must modify the `LoadModule` directive in the *httpd.conf* file as follows:

```
LoadModule easredirector_module libexec/libjeaseapi_mod.so
```

If you do not set this directive, the redirector may not run, and you may see a warning similar to this on the screen and in the connector log file:

```
[warn] Loaded DSO libexec/libjeas_mod.so uses plain
```

Apache 1.3 API, this module might crash under EAPI!
(please recompile it with -DEAPI)

- 4 Append `$JAGUAR_CLIENT_ROOT/lib` to the `SHLIB_PATH` environment variable.

See “Enable HTTPS connections” to enable your Web server redirector to establish HTTPS connections with EAServer.

Enable HTTPS connections

To enable your Web server redirector to establish HTTPS connections with EAServer:

- 1 Follow the same instructions as for establishing HTTP connections, for your Web server and platform.
- 2 Define the redirector configuration directives listed in Table 4-4. See “Edit the redirector configuration file” on page 51 for more information.

Table 4-4: HTTPS directives

Directive name	Default or valid value	Comments
Connector.Https.qop	<sybpbs_simple sybpbs_intl sybpbs_domestic sybpbs_strong>	Identifies the cipher suites the client (the Web server redirector in this case) is willing to utilize while negotiating an SSL connection.
Connector.Https.pin	<sybase>	Specifies the PKCS #11 token PIN. This is required for logging into PKCS#11 module for retrieving trust information.
Connector.Https.cacheSize	<100>	SSL session IDs are cached once a successful connection has been established. When the client reconnects to the server, the client can reuse the previously established SSL session parameters by sending the old SSL Session ID to the server. This improves performance if the client is frequently connecting to, and disconnecting from, the same server. The cache size is the size of this SSL Session ID cache.
Connector.Https.SessLingerTime	<28800> (8 hours)	Specifies in seconds the duration for which a session ID entry is kept in the SSL session cache after the last SSL connection using that session ID is terminated.
Connector.Https.SessShareCount	<10>	Specifies the number of concurrent SSL sessions that can use the same SSL session ID.

For a description of these directives, see `CtsSecurity/SSLSessionInfo` in the generated IDL documentation, which is available in HTML format in the `html/ir` subdirectory of your EAServer installation.

- 3 Set the `JAGUAR_CLIENT_ROOT` environment variable on the Web Server host to point to the location of your EAServer client installation. The directory pointed to by `JAGUAR_CLIENT_ROOT` must contain the `db` subdirectory, which contains the `sybcert.db` and `sybkey.db` files, and the Web server process must be able to read these files. `sybcert.db` and `sybkey.db` contain certificate files, including the Jaguar User Test CA.
- 4 Edit the redirector configuration file to map requests sent to the redirector by the Web server to EAServer HTTPS listeners. For more information, see “Mapping Web server requests to EAServer listeners” on page 51. Map requests to HTTPS listeners by using the appropriate `host:port` combination. See “Testing your HTTPS connections” on page 61 for more information.

Testing your HTTPS connections

Once you have installed the required files and configured the Web server redirector plug-in to use HTTPS, you can test your connection to EAServer by sending HTTPS requests to a default HTTPS listener (for example, port 8081).

Port 8081 is an HTTPS port that uses the `Sample1` user certificate, which is signed by the Jaguar User Test CA. The Jaguar User Test CA is trusted by EAServer and installed on the Web server host as part of the installation. Sending HTTPS requests to port 8081 ensures that your Web server redirector is configured correctly. You can then define HTTPS connections for a production environment following the steps described in “Manage certificates for HTTPS connections” on page 61.

Manage certificates for HTTPS connections

To establish an HTTPS connection between your Web redirector and EAServer, you must export the CA certificate (the signing authority’s certificate) that signs the user certificate for the HTTPS listener to which you want to connect. For example, if Verisign Class 1 Primary CA is the signer of the `web_redirector_certificate` that is assigned to an EAServer listener at port 8085, then you must install the Verisign Class 1 Primary CA certificate on your Web server host and mark it trusted for your redirector to connect to that EAServer listener.

There are several ways, depending on how you obtain and manage certificates, to export and install certificates. This procedure describes how to export a CA certificate from EAServer, install it on your Web server host, and mark it trusted using Security Manager:

❖ **Exporting and installing CA certificates**

- 1 Use Security Manager on the EAServer host to export the root certificate of the certificate associated with the HTTP protocol listener:
 - a Select the CA Certificates folder.
 - b Locate the CA certificate of the EAServer certificate associated with the HTTP listener.
 - c Highlight the certificate to export. This example uses Verisign Class 1 Primary CA.
 - d Select File | Export Certificate.
 - e From the Export Certificate wizard, select the format type for the exported certificate. Select Binary Encode X509 Certificate. Click Next.
 - f Select Save to File and enter the full path name to a file that will contain the CA certificate.

Do not add any extension to the file name. A *.crt* extension is automatically added to the exported certificate by Security Manager.
 - g Click Finish to export the certificate to the file you specified.
 - h Copy this file to the Web server host.
- 2 Manage the certificates (including trust information) on the Web server host using the standalone Security Manager. To start the standalone Security Manager and connect to the Sybase PKCS#11 module:
 - a Change to the *\$JAGUAR_CLIENT_ROOT/bin* directory.
 - b Run the *sasecmgr.sh* command to start the standalone Security Manager.

The standalone Security Manager manages keys and certificates on a client installation without the overhead on an entire EAServer installation. The PKCS#11 token installed as part of the standalone Security Manager contains the same information (keys and certificates) as a typical EAServer installation.
 - c From Security Manager, enter Tools | Connect.

- d Enter the PKCS#11 PIN to connect to the PKCS#11 token. The default value is sybase.

Any changes that you make modify the contents of the `$JAGUAR_CLIENT_ROOT/db` directory.

- 3 Use the standalone Security Manager to install certificates in the security database (PKCS#11 module):

- a Select the CA Certificates folder.
- b Select File | Install Certificate.
- c Click the Import from File box. Use the browse feature to locate the certificate you exported from EAServer and copied to the Web server host.
- d Click Install. The certificate is installed in the CA folder.
- e Select the CA folder to see the certificate.

- 4 Mark the certificate *trusted*:

- a Select the CA folder
- b Select the certificate you just installed.
- c Select File | Certificate Info.

The Certificate Information dialog appears. Use the scroll bar to view all of the information.

- d The Certificate dialog includes a Trusted Certificate check box. Mark the certificate as trusted.

The certificate now appears in the Trusted folder.

- e Restart the Web server if it was running.

Follow the steps described in “Enable HTTPS connections” on page 60 to establish an HTTPS connection using the installed signer’s certificate (on the Web server host) to connect to the EAServer HTTPS listener (that uses the users certificate signed by the signer’s certificate).

Troubleshoot HTTPS connections

If the redirector does not start, or the Web server appears to hang, after configuring the HTTPS redirector, set the JAGUAR_RANDOMSEED environment variable to point to a file, and restart the Web server redirector. For more information, see “Setting the JAGUAR_RANDOMSEED variable” in Chapter 3, “Creating and Configuring Servers,” in the *EAServer System Administration Guide*.

Configuring Open Client and ODBC for EAServer

This chapter describes how to set up Open Client and ODBC drivers to work with EAServer.

Topic	Page
Overview	65
Configuring ODBC	66
Configuring Open Client	67

Overview

The EAServer 5.0 installation includes Open Client 11.1.1 and the Merant (formerly Intersolv) DataDirect Connect ODBC Driver For Sybase Databases, Version 3.60.

This section describes the basic configuration tasks required to use Open Client and ODBC with EAServer.

You *must* configure Open Client and ODBC for use with EAServer if you plan to define ODBC connection caches that use the ODBC drivers included with EAServer.

You *do not need to* configure Open Client and ODBC if you are not going to use these features or if Open Client 11.1.1 and ODBC are already installed and configured.

Configuring ODBC

This section provides additional information on configuring ODBC data sources using the drivers installed with EAServer. The drivers are installed in the *intersolv* subdirectory of your EAServer installation. The Merant driver documentation is available in your EAServer installation in Adobe Acrobat format, as file *intersolv/doc/odbchelp.pdf*.

Using ODBC to connect to ASA

The Adaptive Server Anywhere installation included with EAServer includes an ODBC driver to connect to Adaptive Server Anywhere databases. For example, to connect to the *jagdemo* sample database, specify the absolute path to the ASA ODBC driver in the data source's driver entry of the *\$JAGUAR/intersolv/odbc.ini* file. For example, if you installed EAServer in the */work/EAS/EAServer* directory, you would enter the following text in the *odbc.ini* file's [Jaguar SVU Sample] section:

```
Driver=/work/EAS/EAServer/SYBSasa8/lib/dbodbc8_r.so.1
```

Use the *Jaguar SVU Sample* data source in ODBC connections or connection caches.

Using ODBC to connect to Sybase databases

The ODBC installation includes drivers for Sybase Adaptive Server Enterprise version 11.x and later. Use the *SYsyb114.so* driver and provide the full path when creating entries in the *odbc.ini* file. For example, if you installed EAServer in the */work/EAS/EAServer* directory, this entry defines a data source named *testdb_ds* that connects to a server named *testdb*:

```
[testdb_ds]
Driver=/work/EAS/EAServer/intersolv/lib/SYsyb1114.so
ServerName=testdb
OptimizePrepare=2
SelectMethod=1
```

The server *testdb* must be defined in the EAServer interfaces file, using the syntax described in “Add server definitions to the interfaces file” on page 67. For example, if the database runs on machine “ops1” using port 2124:

```
testdb
    master tcp ether ops1 2124
    query tcp ether ops1 2124
```

Additionally, you must configure the EAServer environment to use the Open Client libraries as described below.

Using ODBC from other client applications

If you have an ODBC client that uses the ODBC driver manager shipped with EAServer, make sure that the client sets the ODBCINI environment variable to the *odbc.ini* file—otherwise, the driver manager gets the data source entries from the *\$HOME/odbc.ini* file, if one exists.

Configuring Open Client

This section describes only the basic configuration steps to use Open Client with EAServer. For complete information on configuring Open Client, see the *Open Client/Server Configuration Guide for UNIX* on the Sybase Technical Library Web site at <http://www.sybase.com/support/manuals>.

The Open Client files are installed in the *openclient* subdirectory of your EAServer installation.

❖ Configuring the Open Client environment

- 1 “Set required environment variables” on page 67.
- 2 “Add server definitions to the interfaces file” on page 67.
- 3 “Verify connectivity using isql” on page 68.

Set required environment variables

To set the environment variables, edit the *user_setenv.sh* setup script located in *EAServer/bin*. Create this file if it does not exist. Settings in this file are added to the server environment when it starts.

After you run the setup script, set the SYBASE and SHLIB_PATH environment variables manually.

- 1 Set the SYBASE environment variable to the full path of the EAServer *openclient* subdirectory. For example:

```
setenv SYBASE /opt/Sybase/EAServer/openclient
```

- 2 Prefix the Open Client *lib* subdirectory to the SHLIB_PATH environment variable. For example:

```
setenv SHLIB_PATH $SYBASE/lib:$SHLIB_PATH
```

Add server definitions to the interfaces file

The *interfaces* file in the Open Client installation directory is a text file that defines server names and addresses. You must add entries for each EAServer or database server to which you intend to connect.

❖ Adding server entries to the file with a text editor

- 1 Create the file *\$JAGUAR/interfaces* if it does not already exist.
- 2 Open the file in your text editor and add an entry in this format:

```
server_name
  master tcp ether host, tds_port
  query tcp ether host, tds_port
```

where:

- *server_name* – is a logical name for the server, composed of letters, digits, and the underscore character.
- *host* – is the server machine’s host name or IP address.
- *tds_port* – is the EA Server or database server’s TDS listener port number.

Note The master and query lines must begin with a single tab and no spaces.

Verify connectivity
using isql

Run the Open Client isql tool to verify the configuration:

```
$SYBASE/bin/isql -I $JAGUAR/interfaces -S server_name -U user -P password
```

Where:

- *server_name* – is the server you defined in the interfaces file.
- *user* – is a valid user name for EA Server or the database server.
- *password* – is the password that accompanies the user name.

If isql shows a command prompt and not an error message, the connection is successful.

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