

# Release Bulletin EAServer 5.2.1 for IBM AIX

Document ID: DC38027-01-0521-02

Last revised: September 12, 2007

<b>Topic</b>	<b>Page</b>
1. Accessing current release bulletin information	2
2. Product summary	2
2.1 System requirements	2
2.2 Required system patches	3
2.3 Required JDK versions	3
2.4 J2EE compliance	4
3. Special installation instructions	5
4. Changed functionality in this version	5
4.1 Using unixODBC	5
5. Known problems	9
5.1 EAServer Manager	9
5.2 JDK supported JDBC-ODBC driver	10
5.3 Systems Management	11
5.4 SSL certificates after upgrading	11
5.5 Server may terminate abnormally with JIT compiler enabled	11
5.6 Web Services Toolkit	11
6. Fixed problems	14
7. Product compatibilities	25
7.1 PowerBuilder	25
7.2 Borland JBuilder	27
7.3 PowerDynamo	28
7.4 Application Integrator	28
7.5 Earlier EAServer (Jaguar CTS) versions	28
8. Documentation updates and clarifications	28
8.1 EAServer System Administration Guide	29
8.2 EAServer Programmer's Guide	30
9. Technical support	30

<b>Topic</b>	<b>Page</b>
10. Other sources of information	31
10.1 Sybase certifications on the Web	31
10.2 Sybase EBFs and software maintenance	32
11. Accessibility features	33

## 1. Accessing current release bulletin information

A more recent version of this release bulletin may be available on the Web. To check for critical product or document information added after the product release, use the Sybase® Product Manuals Web site.

### ❖ Accessing release bulletins at the Sybase Product Manuals Web site

- 1 Go to Product Manuals at <http://www.sybase.com/support/manuals/>.
- 2 Select a product and language and click Go.
- 3 Select a product version from the Document Set list.
- 4 Select the Release Bulletins link.
- 5 From the list of individual documents, select the link to the release bulletin for your platform. You can either download the PDF version or browse the document online.

## 2. Product summary

Enclosed is Sybase EAServer version 5.2.1 pertaining to EBF 13597. You may have a later build number if you have installed ESD patches for this release. If so, the cover letters provided with each patch contain the build number and additional documentation.

### 2.1 System requirements

This EAServer release is compatible with the following platform and operating system configurations:

- IBM AIX 5.2
- IBM AIX 5.3

## 2.2 Required system patches

Before installing EAServer, make sure your system has the required patches described in the following table.

**Table 1: Maintenance levels for AIX**

AIX Version	Maintenance level
5.3	5300-03
5.2	5200-07

For information on obtaining maintenance files, see the IBM Fix Delivery Center at <https://techsupport.services.ibm.com/server/aix.fdc?toggle=DNLDML>.

Use the following command to verify the maintenance level of your system:

```
oslevel -r
```

For example, on AIX 5.3 systems, the command should return:

```
5300-03
```

## 2.3 Required JDK versions

EAServer 5.2.1 requires the following Java Development Kit (JDK) from IBM.

**Table 2: Required JDK versions**

JDK versions	Notes
1.3.1.0_SR10-1	Address the daylight saving time (DST) fixes.
1.4.2_SR7	Obtain the updated Service Refresh level to address the DST fixes.
1.5.0	Prevent security vulnerability using password fields in J2EE or Java GUI application and to address the DST fixes.

### 2.3.1 Upgrading JDK 1.3 for Daylight Saving Time

To adjust to new Daylight Saving Time (DST) start and end time resulting from the United States Energy Policy act, you are required to upgrade the JDK patch. For upgrading of JDK 1.4 and 1.5 to address DST, you can obtain the latest EBF. For more information, see “Sybase EBFs and software maintenance” on page 32.

### ❖ Upgrading JDK 1.3

If you are using JDK 1.3, do the following tasks:

---

**Note** You must have a universal IBM user ID and password to perform the following tasks. If you do not have a universal IBM user ID, register for one before proceeding further.

---

- 1 Download JDK 1.3.1 32-bit at <http://www-128.ibm.com/developerworks/java/jdk/aix/service.html>.  
  
Accept the license terms, fill in the required information, and go to IBM 32-bit SDK for AIX, v1.3.1, latest base images (ca131ifix-20061109) installp/smit install section to start the download.
- 2 Unzip the following files to a folder:
  - *Java131.rte.tar.gz*
  - *Java131.ext.tar.gz*
  - *Java131.adt.tar.gz*
  - *Java131.ext.security.tar.gz*
- 3 Use the smitty command to install the JDK. By default, JDK is installed in */usr* directory.
- 4 Copy all the files from the default directory, */usr/java131*, to *\$JAGUAR/jdk/jdk1.3.1.0\_SR10-1*.
- 5 Modify the location path for JAGUAR\_JDK13 in *setenv.sh* by setting  
`JAGUAR_JDK13 = $JAGUAR/jdk/jdk1.3.1.0_SR10-1.`

## 2.4 J2EE compliance

EAServer version 5.2.1 complies with the Java 2 Platform, Enterprise Edition (J2EE) Specification, version 1.3 requirements, when operating in the following product configuration:

- EAServer Advanced Edition with 2PC license
- Adaptive Server® Enterprise 12.5 database, with the included jConnect™ for JDBC™ driver

Other EAServer 5.x product configurations may not fulfill the requirements of the J2EE Specification. For more information about the EAServer 5.x J2EE 1.3 compatibility branding, see the Sun J2EE 1.3 Compatibility page at [http://java.sun.com/j2ee/tested\\_config/sybase13.html](http://java.sun.com/j2ee/tested_config/sybase13.html).

## 3. Special installation instructions

The *Installation Guide* describes how to install the software.

## 4. Changed functionality in this version

*What's New in EAServer* describes features added in this version. You can view this book on the Sybase Product Manuals Web site at <http://www.sybase.com/support/manuals/>. Browse to the EAServer 5.2 (Core Documentation) collection, then select this title. This manual is also available in HTML format in your installation.

### 4.1 Using unixODBC

EAServer 5.2.1 now uses unixODBC as its default ODBC driver manager. This EAServer release does not include the Merant (formerly Intersolv) DataDirect Connect ODBC drivers. However, you can either purchase a third-party ODBC driver or you can use FreeTDS. The FreeTDS is an ODBC driver library based on TDS protocol.

The following sections describe how to install and use unixODBC with EAServer.

#### 4.1.1 Installing FreeTDS

Before you begin your installation, verify that unixODBC is not already installed on your machine. If it is, uninstall the existing version of unixODBC.

##### ❖ Installing and configuring FreeTDS

- 1 Obtain FreeTDS at <http://www.freetds.org>, download and unzip the source code. Sybase recommends that you use the latest version of FreeTDS, which is fully compatible with ODBC 3.0.
- 2 Go to the FreeTDS source code directory; for example, `/usr/tmp`, and execute:

```
./configure --prefix=$JAGUAR/freetds \
```

```
--with-tdsver=5.0\  
--with-unixodbc=$JAGUAR/unixodbc
```

- 3 Compile the source code by executing:

```
make  
make install
```

The compilation process adds the library, *libtdsodbc.so* into *\$JAGUAR/freetds/lib*. The FreeTDS installation is complete.

### 4.1.2 Configuring ODBC

This section provides additional information on configuring ODBC data sources using the drivers installed with EAServer.

Before you begin:

- 1 Ensure that TDSQUERY and DSQUERY environment variables are set to null.
- 2 Remove *.odbc.ini* file from the user home directory, if it exists. Otherwise, this may affect the attributes defined file in *\$JAGUAR/unixODBC/odbc.ini*.

#### Creating a unixODBC connection cache

When you create a unixODBC connection cache, you *must* define the “Server Name” with the ODBC data source name. You can obtain the data source name from the *odbc.ini* file, which is located in *\$JAGUAR/unixodbc*.

#### Using ODBC to connect to ASA

Adaptive Server® Anywhere is installed as part of both a typical and a full installation. The installation includes the ODBC driver to connect to ASA database. For example, to connect to the *jagdemo* sample database, specify the absolute path to the ASA ODBC driver in the data source’s driver entry of the *\$JAGUAR/unixodbc/odbcinst.ini* file.

- 1 Use a text editor to modify the ODBC driver information in *\$JAGUAR/unixodbc/odbcinst.ini*.

For example:

```
[SYBASA]  
Description = Sybase ASA9.0 ODBC Driver  
Driver = $JAGUAR/SYBSasa9/lib/libdbodbc9.so  
Setup = $JAGUAR/unixodbc/lib/libtdsS.so
```

```
TDS_Version = 5
UsageCount = 3
CPTimeout =
CPReuse =
```

- 2 Add ODBC data source information to *\$JAGUAR/unixodbc/odbc.ini*. For example:

```
[EAS Demo DB V10]
Driver = SYBASA
Trace = no
Tracefile = sql.log
Port = 2640
ServerName = easdemodb10
TDS_version = 5.0
```

The name of the driver must be the same as that defined in *odbcinst.ini*. The server name is the database name without the extension.

To verify whether the connection is correct, go to *\$JAGUAR/unixodbc/bin*, and use the *isql* command-line tool to execute:

```
./isql -v "EAS Demo DB V10" user password
```

If *isql* shows a command prompt and not an error message, the connection is successful.

### Using ODBC to connect to ASE

If you are using ASE as a data source, and FreeTDS as the database driver, you must configure the EAServer.

- 1 Add the data source information to *\$JAGUAR/freetds/etc/freetds.conf* file. For example, to connect to the MySybase sample database, enter:

```
[MySybase]
host = ASE hostname
port = 5000
tds version = 5.0
```

where:

- *host* – is the server machine's host name or IP address.
- *port* – is the database server's TDS listener port.

Test the connection to MySybase using the command-line tool in *\$JAGUAR/freetds/bin/tsql*.

```
./tsql -S MySybase -U dba -P dba
```

If the connection is successful, the data source name should be the same as the ASE database name. This implies that FreeTDS is working correctly.

- 2 Modify the *odbcinst.ini* file in *\$JAGUAR/unixodbc* to include the ODBC data source information. Add an ODBC driver item to include the FreeTDS ODBC library. For example:

```
[SYBASE]
Description = Sybase ASE ODBC Driver
Driver = $JAGUAR/freetds/lib/libtdsodbc.so
Setup = $JAGUAR/unixodbc/lib/libtdsS.so
TDS_Version = 5
UsageCount = 3
CPOutput =
CPReuse =
```

- 3 Add the ODBC data source information to *\$JAGUAR/unixodbc/odbc.ini*. For example:

```
[testase]
Driver = SybaseASE
Trace = yes
Servername = ASE hostname
Port = 5000
Database = tempdb
uid = dba
```

The name of the driver must be the same as that defined in *odbcinst.ini*. The server name is the database name without the extension.

To verify whether the connection is correct, go to *\$JAGUAR/unixodbc/bin*, and use the *isql* command-line tool to execute:

```
./isql testase user password
```

If *isql* shows a command prompt rather than an error message, the connection is successful.

### Using ODBC from other client applications

If you have an ODBC client that uses an ODBC driver manager from a third party, edit the driver name in *odbc.ini* file, and modify the *odbcinst.ini* file to specify that driver. Refer to the third-party documentation for more details.



## 5. Known problems

This section describes known problems in this EAServer version.

### 5.1 EAServer Manager

The following are known issues in EAServer Manager.

#### 5.1.1 JDBC connection cache

(CR #440605) An error occurs when using the database connection with jdbc3 driver. To work around this issue, you can use one of the following methods:

- Modify the connection pool driver from `com.sybase.jdbc3.jdbc.SybDriver` to `com.sybase.jdbc2.jdbc.SybDriver`.
- Retain jdbc3 driver. However, you need to update the `jConnect3.jar` and `jTDS3.jar` files. After updating these files, upgrade the database, and set the `J2EE_TCK_COMPLIANT` to true before running the application:
  - a Download the jConnect for JDBC 6.05 at <http://www.sybase.com/downloads> to obtain the latest `jConnect3.jar` and `jTDS3.jar` files.
  - b Upgrade the database. Execute the relevant `sql` file, which is located in `\jConnect-6_0\sp`. The `sql` file selected depends on the database version. For example, for ASE 12, select and run `sql_server12.sql`.

The following example illustrates how to upgrade Zeus database.

```
isql -S Zeus -U sa -P "" -i E:\tempshared\
jConnect-6_0\sp\sql_server_recreate12.5store_p.sql -c
go.
```

- c Modify the following codes to set `J2EE_TCK_COMPLIANT` to true.

Original code	Modified code
<code>URL = jdbc:sybase:Tds:&lt;hostname&gt;:&lt;portno&gt;</code>	<code>URL = jdbc:sybase:Tds:&lt;hostname&gt;:&lt;portno&gt;? J2EE_TCK_COMPLIANT=true</code>
<code>NetworkProtocol = Tds:Server=&lt;hostname&gt;:Port=&lt;portno&gt;: DatabaseName=&lt;dbname&gt;</code>	<code>NetworkProtocol = Tds:Server=&lt;hostname&gt;:Port=&lt;portno&gt;: DatabaseName=&lt;dbname&gt;;J2EE_TCK_COMPLIANT=true</code>

Original code	Modified code
<pre>con=DriverManager.getConnection(url,user, password)</pre>	<pre>Properties p = new Properties(); p.put("User",user); p.put("Password",password); p.put("J2EE_TCK_COMPLIANT",true); con = DriverManager.getConnection(url,p);</pre>

For more information about the JDBC connection cache, see Chapter 4, “Database Access,” in the *EAServer System Administration Guide*.

### 5.1.2 Profiles not migrated when upgrading

(CR #402078) When you upgrade from an earlier version of EAServer, Sybase Central is also upgraded from version 4.1 to 4.3. The installer does not migrate the existing EAServer Manager profiles from the older version of Sybase Central, so you must re-create the profiles (see the online help for instructions).

### 5.1.3 Plug-ins not migrated when upgrading

(CR #367031) When you upgrade from an earlier version of EAServer, Sybase Central is also upgraded from version 4.1 to 4.3. The installer migrates EAServer plug-ins that are compatible with Sybase Central 4.3 to the new installation; other plug-ins remain in the Sybase Central 4.1 installation. To use the migrated plug-ins, start Sybase Central 4.3. To use the other existing plug-ins, start Sybase Central 4.1.

### 5.1.4 Apply buttons

(CR #347498) To apply changes in EAServer Manager dialog boxes, click OK. Some dialog boxes have Apply buttons that are disabled. There is no way to enable these buttons.

## 5.2 JDK supported JDBC-ODBC driver

(CR #393342-AIX) IBM does not ship Sun’s jdbc-odbc driver with its JDKs. To use this driver with IBM’s JDK, other IBM-recommended drivers must be used.

For this release, the two connection caches are disabled for the Exception not to appear in *Jaguar.log* file. To enable these caches, set the `com.sybase.jaguar.conncache.enable` property to true using the Advanced tab in the Connection Caches Properties dialog box. Ensure that a valid jdbc-odbc driver class is mentioned in the connection cache properties. The driver class should also be present in the server's classpath.

## 5.3 Systems Management

**Web console and Netscape 7.x** (CR #342578) When you run the sample Systems Management Web console, you may be unable to connect from Netscape 7.x browsers running on Solaris. To work around the problem:

- 1 Change the server HTTP listener to use an IP address rather than the host name, restart the server, and use the IP address in the URL to connect, for example:

```
http://123.456.0.1:8080/WebConsole
```

- 2 If you still get "Document contains no data" errors, change the Netscape preferences by choosing Edit | Preferences | Advanced | Cache and select "Never."

## 5.4 SSL certificates after upgrading

(CR #341222) When you upgrade from an earlier version of EAServer, the installer upgrades the sample test certificates and installs new versions of the VeriSign CA certificates. The upgrade may leave obsolete copies of the Sample1 Test ID and Sample2 Test ID certificates. You can delete these manually using EAServer Manager or Security Manager. Delete the older version of each certificate.

## 5.5 Server may terminate abnormally with JIT compiler enabled

(CR #344966-AIX) The server may abend under stress with the Java just-in-time (JIT) compiler enabled. Set the `com.sybase.jaguar.server.jvm.nojit` property to true using the All Properties tab in the Server Properties dialog box to disable the JIT compiler.

## 5.6 Web Services Toolkit

The following are known issues in the EAServer 5.2.1 Web Services Toolkit.

### 5.6.1 Web service client

(CR #452458) In Eclipse, create a Web service client for the newly exposed Java class Web service. An error occurs when you run the Web service client. The error message is displayed in the console but this error is not captured in *Jaguar.log* file.

### 5.6.2 Exposing and deploying EJB component as Web Services

(CR #452170) When exposing and deploying an EJB component as a Web service with the binding style as document and SOAP as literal in the Expose Wizard, an exception error occurs. However, it can be deployed as a Web service with its default setting.

### 5.6.3 Expired VeriSign root certificate

(CR #343954) The VeriSign root certificate has expired in the JDK 1.3 and 1.4 installations used by EAServer. As a result, publishing to the Microsoft UDDI Registry throws a certificate expired exception. For more information on how this problem may affect your applications, see Sun alert notification 57436 at <http://sunsolve.sun.com/search/document.do?assetkey=1-26-57436-1>. To work around this issue:

- 1 Shut down EAServer.
- 2 Download the most recent VeriSign PCA root certificates from the VeriSign Web site at <http://www.verisign.com/support/roots.html>
- 3 Unzip the files to a temporary location, for example, */tmp*.
- 4 Change to the *bin* directory in the JDK 1.4 installation used by EAServer. Import the new certificates with the `keytool` command. For example, enter the following, all on one line:

```
keytool -import -v -keystore $JAGUAR_JDK14/jre/lib/security/cacerts -  
alias verisignclass3ca2028 -file "/tmp/VeriSign - Thawte Combined  
Roots/VeriSign_Roots/PCA3ss_v4.509"
```

When prompted, enter the JDK keystore password. The default is `changeit`. When prompted, accept the new certificate.

- 5 Repeat the previous step to update the VeriSign root certificate in the JDK 1.3 installation used by EAServer.

For additional IBM-AIX specific information see the IBM security information Web site at <http://www-106.ibm.com/developerworks/java/jdk/security/>.

### 5.6.4 UDDI Registry not supported

(CR #343725-AIX) EAServer does not support the UDDI plug-in for the WebConsole on AIX due to incompatibility between classes in the *jaxr-ri.jar* file and IBM's JDK.

### 5.6.5 Eclipse runs out of memory when handling large return values

In Eclipse, when testing Web service calls to components that return very large values (greater than 1 million bytes), the Java VM that runs Eclipse may run out of memory. To solve this problem, modify the *starteclipse.sh* script file. Change this line; adding the *-Xmx* option to increase the Java VM heap size from the default:

```
eclipse -vm jdk-path/jre/bin/java
```

For example:

```
eclipse -vm jdk-path/jre/bin/java -vmargs -Xmx512m
```

This example sets the Java VM heap size to 512MB, specified by 512m. You can adjust the size up or down as needed to prevent out-of-memory errors. For information on the syntax of the *-Xmx* option, see the Java command line documentation at <http://java.sun.com/j2se/>.

### 5.6.6 Errors in Eclipse when importing the sample applications

When installing the EAServer Web services samples into Eclipse, you may see errors related to the following issues.

(CR #341509) You see several errors caused by the lack of Web service client classes that must be generated after importing. This is expected, since the client classes must be generated for each sample project according to the readme files that accompany each sample.

(CR #341533) You see errors for unresolved *javax.ejb* dependencies when importing the *EJBsample*. This sample is not intended to be built or used in Eclipse, but is rather meant to be compiled manually and then deployed to EAServer using EAServer Manager. *EJBsample* contains the source code for an EJB and requires classes that Eclipse does not have, such as *javax.ejb.\**. To eliminate error messages caused by the unresolved dependencies:

- 1 Right-click the *EJBsample* node, and choose the Properties menu item.
- 2 Choose Java Build Path on the left pane of the resulting dialog.
- 3 Select the Libraries tab on the right pane, and click the Add External JARs button.

- 4 Choose `$JAGUAR/java/lib/easj2ee.jar`, which adds the `javax.ejb.*` classes into the path for that project.

### 5.6.7 Using the XML-Security package

(CR #323094) Chapter 4, “Web Services Administration,” in the *Web Services Toolkit User’s Guide* describes how to use the Apache XML-Security package to provide digital signatures and encryption for the SOAP messages sent to and from the Web services container in EAServer. To use this feature, replace the file `xalan.jar` in the EAServer `java/classes` directory with the version that is included with the Apache XML-Security package. Follow the instructions to add the other JAR files to the EAServer CLASSPATH setting.

## 6. Fixed problems

The following issues are fixed in this version:

Bug ID	Description
445075	Read object failure when using JDK 1.5.
440680	Blocking -- Cannot log in to the BPS admin console on AIX.
440605	Cts JavaMail and JDBC tests failed.
433029	Server crashes while running JTAtest.
433026	Could not get Web Services engine when running Web Services.
433009	Cts JSP tests failed.
432878	Cannot deploy Petstore with JDK 1.5.
427050	Replace DataDirect with unixODBC. To provide stub to easy replace ODM.
419352	Time presentation of ELFF setting in <i>Jaguarhttprequest.log</i> . Refer to “Appendix B, Repository Properties Reference” of this document for more details about this property setting.
415512	Possible security vulnerability with Sybase Central and Sybase Central plug-ins on Sun Solaris.
415261	EAS 5.3 cluster node crashes.
408834	J2EE application refresh no longer refreshes constituent J2EE connectors.
408091	Transaction issue on multi-CPU box.
403571	Issues with accessing Web applications.
400886	Invocation exception thrown.
400458	Java qop test failed in QOP.FIPS test group due to unexpected COMM_FAILURE.

<b>Bug ID</b>	<b>Description</b>
399493	When undeploying components using WorkSpace, EAServer crashes
399265	Increase number of HTTP connections to 30 for Developer Edition.
398852	Deployment does not own appropriate classloader when it deploys any applications (.ear). Hence, it results an ClassNotFoundException error.
398791	Unable to start and stop UO server on Windows 2000 server.
398752	secmgr message: "password not matched".
398350	AIX: Core interop_tx CTS test was dump.
397836	Logging wizard crashes Sybase Central.
397763	Cts test failure in EJB and JMS groups.
397707	Failed to connect UDDI registry servers.
397661	Deployment of an EJB-JAR file, which has no display name element in the deployment descriptor, will fail with the message "Invalid Package Name".
397655	Failed to connect the http port due to NoClassDefFoundError.
397653	Failed to deploy nileejb due to JCM's failure to initialize Pool Manager.
397413	To address the following issues: <ul style="list-style-type: none"> <li>• Server crashes when running CTS tests</li> <li>• InputStream does not close properly</li> <li>• Application deployment failure through jaguar manager</li> <li>• JMS across multiple EAServer using TX Interop causes server to crash.</li> <li>• JMS in cluster environment would cause EAServer to crash.</li> <li>• Incorrect version number returned for JMS provider</li> <li>• Memory leak issue when using stateful components.</li> </ul>
397318	To address some deployment performance concerns.
396934	Handling of incomplete HTTP request or abnormal client termination results mismatch in expected values for Java Service.
396700	Browsing the WST repository is slow when BP components are installed in the server.
396688	Invalid context classloader for ejbStore.
396087	Deploy fails for application with name containing "Application".
395883	Problems when a Java Service is packaged/deployed as both AXIS WST and UO Service onto the same server.
395248	Package delete cannot find *.idl files to be removed.
394966	AIX: Manual test of MemLeakT4 cannot finish running all calls.
394956	AIX: 2PC-TX does not work properly. The created instance failed.
394775	AIX: Singletran and Multitrans cannot work properly.

<b>Bug ID</b>	<b>Description</b>
394732	JTATest test group failed due to createSession's failure to load in CORBA.
394489	Load balancing for single threaded client and component client failed.
394383	Minimize Start of SybAgent.
394215	extcpprocess test failed due to the DefaultExternal server. It cannot start up properly.
393682	AIX: Throws servlet error while doing nileejb stress test.
393589	Java2Javaiops and Java2Javaiops2 test failed due to the refused connection.
393581	ejbSecurity test failed because of trapped NamingException.
393479	Cannot establish connection for ODBC after disconnect.
393471	IIOPI_Negative test results failed due to the exceeding message size.
393404	To merge modifications from jagrel52rollup to jagmain.
393321	Missing WebConsole link from EAServer release contents page.
393136	AIX: sybase.com webapp throws server internal error at runtime.
393097	Deployment through Jaguar Manager is not working.
390665	Creating null directory for application. Sample WST application is not working.
390365	Getting error "No Transaction to suspend" and other related fixes.
390304	IGNORE_DUPLICATE_KEY flag is not working.
389904	Props file not escaping brackets and commas properly.
389859	Deployment failure when deploying with empty JAR file.
389330	Null pointer exception when running JMS service across servers.
388084	Null pointer exception when there is only single JAR file under WEB-INF directory.
387215	Invalid transaction exception when calling close on session.
387108	Issue related to cookie parsing.
387106	JNDI lookup issue.
384623	After eclipse connects to server, the stop action does not work.
374784	Null pointer exception when creating a new server.
374464	JMS client fails with MARSHAL exception.
374214	Connector cannot load a class when the JAR containing the class is deployed in the application EAR that contains the connector.
373873	Overflow errors are reported when transferring CS_CHAR strings of length 255 with extended characters from EAServer to client via TDS/OpenServer calls.
373812	When using Sol4x FIPS redirector libraries to start iPlanet 6.0, the Web server does not start.



<b>Bug ID</b>	<b>Description</b>
373708	Update Webservice sample.
373701	Unexpected exception detected in native code outside the VM.
373698	When EAServer Manager connects to a server without the message service, you see "Would you like to configure the Message Service." When you click No, the same dialog reappears.
373521	Conversion from ResultSet to TabularResultSet cannot handle NULL int value.
372974	Nile.com: ClassCastException when searching book titles.
372954	SSLException when using security port.
372910	Server does not start after setting FIPS mode to off.
372846	When using FIPS redirector libraries to start iPlanet 6.0, the Web server does not start.
372760	Conversion from ResultSet to TabularResultSet cannot handle NULL date value.
372233	Data source lookup fails in Servlet Filter init() method.
372133	SSL clients found runtime CtsSecurity-Transport exception.
371822	For Java skeleton, change the signature of localInvoke + num methods.
371635	Cannot set ejb-ref value in the dialog without using workarounds.
371605	ClassLoader picks up incorrect JAR files when JARs use manifest classpath, and Jaguar Classloader uses temp directories to load copies of JAR files.
371579	BMP entity EJB fails rollback when transaction is Required or Requires New.
371563	Configuring the message service throws an exception.
371075	EAServer Manager multiple server display refresh issue.
371056	servletfailover received an unexpected return from the secondary server.
370828	Posted data is interpreted by a request causing HTTP 400 errors.
370762	Log file is not generated after creating a log handler.
370346	jagtool sync command: attempt to sync two servers not in a cluster, using jagadmin, and the servers have different jagadmin passwords, the sync fails.
370077	Lost HTTP session ID by changing request attribute in servlet.
370056	Exception when saving major/minor version on some components.
370053	PowerDynamo sites and Web applications should both work from the same server.
369986	Set proxy places connection back into cache pool as proxy user.
369879	Sybase Central crashes on Solaris.

Bug ID	Description
369801	Print processing stopped status when memory monitor stops processing client request.
369380	New Log Category wizard: log handler does not check for duplicate at add.
369267	Login wizard crash Sybase Central 4.3.
369158	Sybase Central Refresh All makes the message service component disappear.
368925	Flush JSP/servlet cache NullPointerException.
368839	EAServer does not support J2SE 5.0.
368647	Extra FIPS mode displays in the cryptographic modules.
368411	Solaris: Sybase Central exception is not logged in <i>jagmgr.log</i> .
368295	Message service not processing all queued messages after crash.
368064	Sybase Central exception raised when connecting.
368056	PKCS#12 PseudoCPP Java client core dump.
367963	Viewing server properties throws OutOfBoundsExceptions in EAServer Manager.
367944	Server crashes when retrieving Oracle XA connection cache from a C component.
367773	Log file viewer screen does not display.
367763	EJB CMP entity bean conncache.ssa=true and conncache.systemid not working.
367760	Starting EAServer Manager and attempting to connect to Security Manager displays "Password not valid."
367627	EAServer Security Manager previous client root logged.
367619	EJB 1.0 configuration window: mouse does not get focus.
367429	On the Jaguar Server's properties Java VM tab, the Disable JIT option is linked to the com.sybase.jaguar.server.jvm.displayOptions property instead of com.sybase.jaguar.server.jvm.nojit.
367287	<i>scvwen43.pdf</i> is missing from the EAServer install image.
367278	ASA OBDC cache issue.
367264	Apache20 redirector plug-in core dump when redirecting.
367152	JTA client side demarcation fails on Solaris.
367151	Tip 44 is missing.
367121	Log Profile wizard throws exception when editing handlers.
367110	Message service window pop-up: if you click No the window does not go away.
367097	Disconnecting EAServer Manager also disconnects Security Manager.
367026	MBean functionality should be removed from the Systems Management Web console.

<b>Bug ID</b>	<b>Description</b>
366889	Log profiles: do not add newly created handler name.
366884	Log profiles: categories add duplicate handler names.
366883	Values of connection caches runtime monitoring keep appending in EAServer Manager.
366560	<i>jagmgr_install.bat</i> and <i>sasecmgr_install.bat</i> are missing.
366465	Sybase Central raises an exception when restarting server.
366463	When using the wizard to invoke a selected operation for an MBean, a blank page appears when you enter an input parameter value and press Enter.
366460	EAServer Manager cannot connect to EAServer.
366456	Lookup for an EJB component fails in ejbSecurity.
366451	Cannot start uddidb.
366413	Eclipse invoke methods fail if the Web service is exported from another component.
366407	Eclipse default login "guest" does not ping in UDDI on TrySybase.
366329	Conncache password compromised by Export Diagnostic log.
366324	Clicking Runtime Monitoring in EAServer Manager causes DefaultExternal error.
366317	Sample Web service tempconv received a runtime NullPointerException.
366310	Deploying a Java file with type mapping as a Web service fails.
366306	Default login should be "jagadmin" in Eclipse UDDI on localhost registry.
366253	runclient script must include <i>i18n.jar</i> for jConnect data sources in AppClient.
366212	WebDW connection to ASA database fails.
366186	Using EAServer Manager to connect to a Jaguar server with the message service started: When you click the "+" icon to the left of the "Message Service" node, it does not extend as expected.
366143	UDDI publishing does not work to the local registry.
365681	Save/restore localstack state even for methods that do not read from localstack.
365633	Wrong ASA ODBC driver in <i>\$JAGUAR/intersolv/odbc.ini</i> .
365522	Focus lost and dialog auto hidden in EAServer Manager.
365500	Publishing message to topic fails in JSP FragmentCaching on Solaris.
365475	Cannot connect to Security Manager.
365340	Intercomponent calls cannot get a connection when the connection caches are different and the second component's properties are set to Requires or Requires New.

<b>Bug ID</b>	<b>Description</b>
365255	A Confirm Delete dialog issue.
365189	Help ID is incorrect in Log Profile wizard.
365127	EAServer FIPS Security Manager multi_trials logged.
364970	Refreshing Web application causes warning message and intermittent problems.
364785	EAServer Manager does not start properly.
364734	DLB_* complientLB fails with JDK 1.4.
364394	Secure connection to EAServer Manager with EAServer SSL is unsuccessful.
364172	ejbRemove is listed as control method, but may be called directly by the client.
364086	Security Manager: Move Certificate Info page to Property Tab dialog.
363968	Wrong class present in easj2ee.jar: javax.transaction.Xid.
363817	LDAPResourceManager: Check for rh == null in getResourceHandle.
363763	Null pointer exceptions in Petstore application with JDK 1.3 during runtime.
363760	Security Manager double-click key not functioning.
363709	Exclude control methods from local stack in javagenerator.
363316	Incorrect ResultSet returned to C++ component using OC to ASE when character set is iso_1.
362842	SqlResultSetBase fails.
362655	Some localized strings are not localized in EAServer Manager.
362603	Java Skeleton is resetting the local stack flag to false.
362548	Sybase Central Help not working.
362462	MASP invocation via SITE HANDLER RPC from data server crashes EAServer.
362433	EAServer CTS ejb.ee.tx.session.stateless fails SystemException: MARSHAL.
362386	Newly added MBean and service in Web Console are not saved.
362229	Reading of Java-CORBA exception from IIOP stream for local stack implementation.
362165	HTTP service fails with "Response was not Sent".
361925	JavaGenerator fixes: out and inout parameters; UserExceptions.
361908	EJB-JAR does not compile during deployment.
361843	EAServer Manager in Sybase Central should have a Connect Context menu item.
361736	Apache20 redirector plug-ins fail to redirect.

<b>Bug ID</b>	<b>Description</b>
361701	URLs that contain embedded URLs as a request parameter cause 404 errors.
361597	Incorporate Axis 1.2 into the codeline.
361576	Transaction handling with new one off shows errors and anomalies compared to EAS 4.2.3 Fatal Error Occurs when try to activate PB Component p11047058/pb_comp_b. Jul 15 13:22:37 2004: Fatal Error Occurs in PB Component, Transaction Rolledback. Jul 15 13:22:37 2004: Runtime Error Occurs when try to activate PB Component p11047058/pb_comp_b.
361543	Methods should show disallowed status when deactivating a Web service.
361526	No error displays when the user pings a registry with an incorrect password.
361523	Provide fields for user to specify use type for phone and e-mail for contacts.
361283	Wrong sentence when quickly deploy as Web service to a down server.
361233	JavaInMemoryCache put operations do not work on Solaris.
361207	Automatic configuration of “-servicesleep” parameter for Windows Services.
361190	Can now pass arguments on local stack for intercomponent calls on the same server.
361118	Cannot ping from Web Console.
361111	Message in <i>Jaguar.log</i> indicates it cannot obtain server connection for <local>.
361110	Cannot save changes to an existing connection profile in Web Console.
361087	Null Pointer exceptions in OCC.
360916	PBVM - PB service component using JDK 1.4 core dumps EAServer.
360831	Deleting an entry in the Advanced tab for a method's properties preserved the value.
360824	WSI deployment fails.
360805	JCM connection leak.
360757	EAServer Manager Shutdown and Start option restarts wrong server.
360651	Remove requirement for start-up scripts in EAServer Manager.
360639	Classes generated be EP into <i>WEB-INF/classes</i> are not picked up by class loader.
360588	Dynamic Load Balancing cannot be configured in EAS Manager GUI Properties Dialog.
360465	QTS 344742 still does not address the issue listed below:
360404	Update install-System Management agent cannot start.

<b>Bug ID</b>	<b>Description</b>
360322	Getting a stacktrace when retrieving BLOB data via TabularResults.ResultSet when using the easclient.jar from version 4.2.3.
360241	Cannot create new log profile with [root] category.
360228	[EXCEPTION_ACCESS_VIOLATION(0xc0000005)] received while executing the getServerEnvironmentVariables method of the <i>Jaguar/Management</i> component.
360040	Sybase UDDI server database uses the wrong collation.
359937	Need setlocal for <i>upgradeCert.bat</i> .
359919	Web Server: file names in HTML code are now case-sensitive.
359846	DIGEST-MD5 LDAP authentication within EAServer fails.
359664	Request for Firewall/NAT-aware EAServer Manager connections.
359655	SybAgent usage output incorrect.
359519	Remove license info for Application Integrator.
359216	System Management machine name blank yet still is "connected" and functioning.
359023	Root page[index.html] of Apace h2.0 failed with HTTP 500 error on redirector plug-in.
358530	When adding an association of a handler to a category, user should be provided with a list of existing handlers to choose from, or the option to define a new one.
358518	Usability: need wizard for creating log profiles.
358357	Web Console, UDDI Registries: no discoveryURL for newly created business entity.
358189	Couple of issues with external server feature.
357730	wstool unpublish cannot take empty password.
357594	AIX: Incorrect window description when deleting JSP client from Eclipse.
357487	EAServer crashes when an RPC sp_who call is executed through a TDS listener or TDS\OpenServer listener from ASE.
357485	Service saved twice in local UDDI server after created in Web Console.
357456	setAttribute function with Null argument should be implemented as remoteAttribute function.
357319	A Sybase Heap Manager error was encountered when calling an object method that returned an array with certain sizes.
357200	In certain cases, IDL does not get upgraded during server start-up.
357090	jagtool delete command notes that the valid type is written as '{0}'.
356878	EAServer does not display Japanese UTF8 characters when using JSTL 1.0 tags.

<b>Bug ID</b>	<b>Description</b>
356850	UDDI entities should be able have multiple descriptions.
356827	On HP-UX and HP Itanium: a caller component of "Not Supported" transaction type throws exception at EAServer side if you try to call another component of "Not Supported" transaction type. This problem happened on the caller "CreateInstance" statement.
356747	The internal Web applications are currently listed by jagtool (and should not be).
355920	Sybase UDDI Server does not save DiscoveryURLs when initially published.
355891	PowerBuilder component fails to connect to Oracle9i or ASA DB via Unicode Connection cache.
355833	The Sybase UDDI server should allow for langs to be more than 2 characters long.
355804	Transactional semantics changes from EAServer 4.0 to 5.0 causes errors.
355742	EAR deployment has been improved to take care of some special cases with interface inheritance.
355691	Sybase UDDI server returns duplicate Business Services when searching.
355624	Error message in <i>Jaguar.log</i> when connecting to ODBC Unicode connection cache.
355330	ejb/ee/pm failed with not getting expected EJBException.
355117	Exception thrown after deleted Resource Environment reference.
354995	Memory monitoring does not work well on multi-CPU Solaris box.
354897	Servlet fails to find the expected head.
354779	Optimize Java-Java intercomponent calls by passing arguments locally.
354530	When calling a Web service of type PB component and passing in a blob as a reference in a structure, PB hangs. It works ok when the Web service returns the blob as type string and works ok when returning a small blob.
354240	Messages delivered to MDB.onMessage() are counted as DISCARDED instead of DELIVERED.
354166	com.sybase.jaguar.package.runasidentity.system property deployment issue.
354148	EAServer is not converting double-byte data in a JSP file correctly.
354143	Cannot find collection error: uddi-server when apply in Security Administration.
354065	Cannot start EAServer from Eclipse after input script file.
354062	Win2003 IIS redirector plug-in causes EAServer to crash when connects.

<b>Bug ID</b>	<b>Description</b>
354058	Null pointer exceptions in <i>Jaguarhttpervlet.log</i> in a newly installed server.
353983	Cannot add methods to a local interface EJB 2.0 with EAServer Manager.
353967	Role/User created by jagtool cannot refresh server.
353958	serverstart script needs IPV6/IPV4 in "Usage" info.
353926	New service cannot be added in System Management.
353905	Listener value shows horizontal bar in Systems Management.
353857	Primary server core dumps when joining with the secondary.
353847	Eclipse disallow does not work, method can still be invoked.
353824	Naming profile crashes server in EAServer cluster when configured for IPV6.
353751	LogFileViewer cause stacktrace when server is shut down.
353749	Always receive a "fail to save" error message when creating a new handler.
353744	Use of NON THREAD SAFE API localtime on UNIX platform.
353741	"Error while connecting" exception is thrown when reconfiguring EAServer from Serv.
353697	A specified JPDA port does not work.
353696	Component Properties changes are not saved.
353643	No appropriate message when exporting a component.
353619	EAServer Manager instructs users to restart after changing class loader options.
353402	Improve cluster creations in EAServer Manager.
353209	EAServer does not recognize EAS_EE license using SySAM.
353181	CMP creation failure with optimistic concurrency control when using Oracle9i.
353078	Error messages when generating skeletons in EAServer Manager.
351742	URL for local UDDI server should be automatically constructed in UDDiPlugin.
350929	Exception in ReleaseConnectionToJaguar() for JDBC.
350050	On connector, different connection spec should get different managed connection back.
347773	Business Contacts Page in UDDI Browser should show multiple phone, e-mail, address, and description elements. Also each should have a use type.
344802	Implement Java in memory mirror caching.



Bug ID	Description
344230	When I set Japanese data like Jaguar's description and role name and description, I can't display these value on the right frame in Web Console. But It's okay on the left frame.
342484	Provide Unicode db handle to PowerBuilder 10 component.
332796	The connector property com.sybase.jaguar.connector.java.classes allows specification of only one JAR file in <i>java/classes</i> . Change to allow a comma-separated list of directories and JAR files.
316345	Enhancement request for last-resource commit optimization in connectors.
300850	Jaguar Server uses deprecated ODBC functions.
299009	“flush cache” is always enabled even if “Enable Static Page Caching” is off.
263069	Missing support for object reference parameters in EJB QL.

## 7. Product compatibilities

This section contains information about other Sybase products that are compatible with this version of EAServer.

### 7.1 PowerBuilder

For additional information on PowerBuilder®, see the PowerBuilder Manuals Web Site at <http://sybooks.sybase.com/onlinebooks/group-pb>. The *PowerBuilder Release Bulletin* for your PowerBuilder version may contain additional late-breaking information.

This version of EAServer includes the following PowerBuilder virtual machine (PBVM):

- PowerBuilder 9.0.1 – build 6533

---

**Note** PowerBuilder 7.x components and version 7.x PBVMs are not supported in EAServer 5.2.1.

---

If you previously received a private PowerBuilder EBF version containing newer file versions, do not install the PowerBuilder support files included in this version.

If you choose to install the PowerBuilder support files contained in this version:

- Before installing this version, back up your existing PowerBuilder files by copying them to another location. Back up the following:
  - *lib/\*pb\**
  - *html/classes/pbjdbc12.jar*
- In the setup program, on the Select Products to Install window, click Customize for Sybase EAServer features, and choose the PowerBuilder Support features.
- After the installation completes, ensure that the corresponding PowerBuilder version is installed on PowerBuilder client machines. To run PowerBuilder components in EAServer, the runtime dynamic shared libraries for the version of PowerBuilder in which the components were developed must be available on the server. The PowerBuilder runtime files on the client and the server must be at the same build level. Using different build levels on client and server machines may result in unpredictable behavior or data corruption.

You can download the corresponding PowerBuilder Windows client software from the PowerBuilder downloads page of the Sybase downloads site at <http://downloads.sybase.com>.
- Use the Library Painter to perform a full rebuild of your PowerBuilder application to ensure that all descendant objects are synchronized with their ancestors and to incorporate any compiler fixes in your code.

### 7.1.1 Code set interoperability

By default, EAServer uses UTF-8 as the transmission code set. This applies to in-server intercomponent calls as well as component invocations from base clients. Since PowerBuilder does not support UTF-8, you must specify another encoding if your application uses character values greater than 127.

To specify the encoding for components, specify the component or server code set properties as follows:

- For components, specify the Codeset setting on the General tab in the EAServer Manager Component Properties dialog box, or use jagtool or the Advanced tab to set the `com.sybase.jaguar.component.code.set` property.
- For the server, specify the Codeset setting on the General tab in EAServer Manager Server Properties dialog box, or use jagtool or the Advanced tab to set the `com.sybase.jaguar.server.code.set` property.

To specify the encoding for clients, set the `ORBCodeSet` property in the PowerBuilder connection object.

Make sure the operating system locale is compatible with the code set used by the server, components, and clients. For example, if the operating system locale is `zh_CN.gb18030` on the server machine, set the server code to `gb18030`. The client and server code sets do not need to match, but both must be compatible with the operating system locale. That is, the client code set must be compatible with the operating system locale on the client machine, and the server code set must be compatible with the operating system on the server machine.

---

**Note** To support logging of localized messages from PowerBuilder components, the component code set and server code set must be identical, and the system locale must be compatible with the specified code set.

---

## 7.2 Borland JBuilder

Sybase provides an EAServer plug-in that allows you to develop, deploy, and debug EAServer components from Borland JBuilder. For more information, see Sybase EAServer Plug-in for JBuilder X at <http://www.sybase.com/detail?id=1028830>.

**Known issue** Due to a change in the packaging of runtime classes in EAServer 5.2.1, deployment from JBuilder may not work after upgrading to EAServer 5.2.1. To correct this problem, add the `java\lib\eastools.jar` file from your EAServer 5.2.1 installation to the configured libraries in JBuilder, as follows:

- 1 In JBuilder, select Tools | Configure Libraries...
- 2 On the User Home | Sybase EAS Client | Class tab, click Add.
- 3 Select the `java\lib\eastools.jar` file from your EAServer 5.2.1 installation.
- 4 Click OK.

## 7.3 PowerDynamo

EAServer 5.2.1 does not include PowerDynamo™, though you can use an existing PowerDynamo installation with this EAServer version. Sybase recommends that you do not use PowerDynamo for new application development. Instead, use the J2EE-standard Java servlet and JSP technologies. Support for PowerDynamo will be removed from later versions of EAServer.

EAServer 5.2.1 includes the Dyn2JSP utility to convert PowerDynamo Web sites into JSP-based J2EE Web applications. Sybase recommends that you migrate your PowerDynamo Web sites to the J2EE model. For information on using the Dyn2JSP utility, see the HTML documentation included in the *PDynamo2JSP* directory of the installation.

---

**Note** The Dyn2JSP utility converts static-file or dynamic-file sites. If your site is stored in a database, export it to a dynamic-file site before running the conversion.

---

## 7.4 Application Integrator

Application Integrator for CICS and Application Integrator for Stored Procedures are no longer included with EAServer. These products are available as open source on the EAServer CodeXchange pages at <http://easerver.codexchange.sybase.com/>.

## 7.5 Earlier EAServer (Jaguar CTS) versions

Clients using IIOP and earlier versions of the EAServer (or Jaguar CTS®) client runtime files can connect to EAServer 5.2.1. To manage EAServer 5.2.1, use a 5.2.1 installation to run EAServer Manager, jagtool, or a client that calls the EAServer management APIs.

# 8. Documentation updates and clarifications

This section contains updates and clarifications for the EAServer product manuals.

## 8.1 EAServer System Administration Guide

### 8.1.1 Appendix B, Repository Properties Reference

**Server properties** Two new server properties are added for the extended log file format (ELFF) items to allow users to set the date and time in various formats.

**com.sybase.jaguar.server.http.elffdatetimeformat** This property specifies date format (%Y-%m-%d %H:%M: %D GMT) in the ELFF items in the request log.

Syntax

The ELFF datetimeformat options are:

Options	Description	Options	Description
%a	Abbreviated weekday name. For example, Wed.	%A	Complete weekday name. For example, Wednesday.
%b	Abbreviated month name. For example, Apr.	%B	Complete month name. For example, April.
%c	Date and time representation appropriate for locale	%d	Day of the month as in decimal number (01-31)
%H	Hour In 24-hour format (00-23)	%I	Hour in 12-hour format (01-12)
%j	Day of year as decimal in number (001-366)	%m	Month as in decimal number (01-12)
%M	Time in minutes as in decimal number (00-59)	%p	Current locale's A.M/P.M (as indicator for 12-hour clock)
%S	Time in second as in decimal number (00-59)	%U	Week of the year as in decimal number in which Sunday is the first day of the week (00-53)
%w	Weekday as in decimal number (0-6; Sunday is 0)	%W	Week of the year as in decimal number, with Monday as the first day of the week (00-53)
%x	Date representation for current locale	%X	Time representation for current locale
%y	Year without century as in decimal number (00-99)	%Y	Year with century as in decimal number
%z, %Z	Time-zone name or abbreviated time-zone name	%%	No character if time-zone is unknown.

See also

com.sybase.jaguar.server.http.elfflocaltime

	<b>com.sybase.jaguar.server.http.elfflocaltime</b> This property specifies time format in the ELFF items.
Syntax	true or false. The default is false.
Usage	If the property is set to false, the log file uses the GMT time. Otherwise, the log file uses the local time.
See also	com.sybase.jaguar.server.http.elffdatetimetypeformat

## 8.2 EAServer Programmer's Guide

### 8.2.1 Chapter 2, Understanding Transactions and Component Lifecycles

**Resource recovery and transaction logging** This section describes resource recovery, which enables object persistence and recovery operations. You can set the following recovery options on the Transactions tab in the Server Properties dialog box:

- **Enable Recovery** – check to enable resource recovery. This value is stored in the `com.sybase.jaguar.server.TxManager.RecoveryEnabled` property.
- **Recovery Log File Name** – enter the name of the transaction log file, which the recovery manager reads to perform transaction recovery. You can specify either a file name only, or an absolute path to a file. If you specify a file name only, the file is created in `$JAGUAR/bin` or `$JAGUAR/devbin`. The default is `<serverName>Recovery.log`. The log file name is stored in the `com.sybase.jaguar.server.TxManager.logfile` property.
- **Log File Size** – enter the minimum size of the transaction log file; the default is 1MB. This value is stored in the `com.sybase.jaguar.server.TxManager.logsize` property.

## 9. Technical support

Each Sybase installation that has purchased a support contract has one or more designated people who are authorized to contact Sybase Technical Support. If you have any questions about this installation or if you need assistance during the installation process, ask the designated person to contact Sybase Technical Support or the Sybase subsidiary in your area.

## 10. Other sources of information

Use the Sybase Getting Started CD, the SyBooks™ CD, and the Sybase Product Manuals Web site to learn more about your product:

- The Getting Started CD contains release bulletins and installation guides in PDF format, and may also contain other documents or updated information not included on the SyBooks CD. It is included with your software. To read or print documents on the Getting Started CD, you need Adobe Acrobat Reader, which you can download at no charge from the Adobe Web site using a link provided on the CD.
- The SyBooks CD contains product manuals and is included with your software. The Eclipse-based SyBooks browser allows you to access the manuals in an easy-to-use, HTML-based format.

Some documentation may be provided in PDF format, which you can access through the PDF directory on the SyBooks CD. To read or print the PDF files, you need Adobe Acrobat Reader.

Refer to the *SyBooks Installation Guide* on the Getting Started CD, or the *README.txt* file on the SyBooks CD for instructions on installing and starting SyBooks.

- The Sybase Product Manuals Web site is an online version of the SyBooks CD that you can access using a standard Web browser. In addition to product manuals, you will find links to EBFs/Maintenance, Technical Documents, Case Management, Solved Cases, newsgroups, and the Sybase Developer Network.

To access the Sybase Product Manuals Web site, go to Product Manuals at <http://www.sybase.com/support/manuals/>.

### 10.1 Sybase certifications on the Web

Technical documentation at the Sybase Web site is updated frequently.

#### ❖ Finding the latest information on product certifications

- 1 Point your Web browser to Technical Documents at <http://www.sybase.com/support/techdocs/>.
- 2 Click Certification Report.
- 3 In the Certification Report filter select a product, platform, and timeframe and then click Go.
- 4 Click a Certification Report title to display the report.

**❖ Finding the latest information on component certifications**

- 1 Point your Web browser to Availability and Certification Reports at <http://certification.sybase.com/>.
- 2 Either select the product family and product under Search by Base Product; or select the platform and product under Search by Platform.
- 3 Select Search to display the availability and certification report for the selection.

**❖ Creating a personalized view of the Sybase Web site (including support pages)**

Set up a MySybase profile. MySybase is a free service that allows you to create a personalized view of Sybase Web pages.

- 1 Point your Web browser to Technical Documents at <http://www.sybase.com/support/techdocs/>.
- 2 Click MySybase and create a MySybase profile.

## 10.2 Sybase EBFs and software maintenance

**❖ Finding the latest information on EBFs and software maintenance**

- 1 Point your Web browser to the Sybase Support Page at <http://www.sybase.com/support>.
- 2 Select EBFs/Maintenance. If prompted, enter your MySybase user name and password.
- 3 Select a product.
- 4 Specify a time frame and click Go. A list of EBF/Maintenance releases is displayed.

Padlock icons indicate that you do not have download authorization for certain EBF/Maintenance releases because you are not registered as a Technical Support Contact. If you have not registered, but have valid information provided by your Sybase representative or through your support contract, click Edit Roles to add the “Technical Support Contact” role to your MySybase profile.

- 5 Click the Info icon to display the EBF/Maintenance report, or click the product description to download the software.



## 11. Accessibility features

EAServer 5.2.1 has been tested for compliance with U.S. government Section 508 Accessibility requirements. The online help for this product is also provided in HTML, JavaHelp, and Eclipse help formats, which you can navigate using a screen reader.

EAServer Manager supports working without a mouse. For more information, see Chapter 2, “Sybase Central Overview,” in the *EAServer System Administration Guide*.

The Web Services Toolkit plug-in for Eclipse supports accessibility features for those that cannot use a mouse, are visually impaired or have other special needs. For information about these features refer to Eclipse help:

- 1 Start Eclipse.
- 2 Select Help | Help Contents.
- 3 Enter `Accessibility` in the Search dialog box
- 4 Select Accessible User Interfaces or Accessibility Features for Eclipse

---

**Note** You may need to configure your accessibility tool for optimal use. Some screen readers pronounce text based on its case; for example, they pronounce ALL UPPERCASE TEXT as initials, and MixedCase Text as words. You might find it helpful to configure your tool to announce syntax conventions. Consult the documentation for your tool.

---

For additional information about how Sybase supports accessibility, see Sybase Accessibility at <http://www.sybase.com/accessibility>. The Sybase Accessibility site includes links to information on Section 508 and W3C standards.

